

Monthly Premium Plan

Subscription Terms

Your subscription begins as soon as your initial payment is processed. Your subscription will automatically renew each month without notice until you cancel. You authorize us to store your payment method(s) and to automatically charge your payment method(s) every month until you cancel. We will automatically charge you the then-current rate for your plan, plus applicable taxes (such as VAT or GST if the rate does not include these), every month upon renewal until you cancel.

We may change your plan's rate each monthly renewal term and we will notify you of any rate change with the option to cancel. If the applicable VAT or GST rate (or other included tax or duty) changes during your one-month term, we will accordingly adjust the tax-inclusive price for your plan on your next billing date.

If your primary payment method fails, you authorize us to charge any other payment method in your account. If you have not provided us with a backup payment method(s) and you fail to provide payment or if all payment methods in your account fail, we may suspend your subscription. You can edit your payment information at any time on your SciSpace 'My Account' page.

For European Economic Area customers, your bank may require you to authenticate your initial purchase using a password, a one-time code sent to your mobile number, or biometric recognition. When you authenticate, you also authorize us to charge your payment method for your additional purchases without providing us further payment information or other instructions (i.e., we will initiate future payments independently). Such additional purchases may occur when we automatically charge your payment method in connection with a recurring subscription or when you add or change licenses or products.

Cancellation Terms

You can cancel your subscription at any time through your SciSpace 'Plans & Billing' page or by contacting SciSpace Customer Support. If you cancel within 7 days of your initial order, you will be fully refunded*. Should you cancel after 7 days, your payment is non-refundable and your service will continue until the end of that month's billing period.

Annual Premium Plan

Subscription Terms

Your subscription begins as soon as your initial payment is processed. You will be charged, in one lump sum, at the annual rate stated at the time of purchase, plus applicable taxes. Your subscription will automatically renew on your annual renewal date unless you cancel. You authorize us to store your payment method(s) and to automatically charge your payment method(s) every year until you cancel.

We will automatically charge you the then-current rate for your plan, plus applicable taxes (such as VAT or GST if the rate does not include these), every year upon renewal until you cancel. We may change your plan's rate each annual renewal term and we will notify you of any rate change with the option to cancel. If the applicable VAT or GST rate (or other included tax or duty) changes during your one-year term, we will accordingly adjust the tax-inclusive price for your plan mid-term on your next billing date.

If your primary payment method fails, you authorize us to charge any other payment method in your account. If you have not provided us with a backup payment method(s) and you fail to provide payment or if all payment methods in your account fail, we may suspend your subscription. You can edit your payment information at any time on your SciSpace 'My Account' page.

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Annual Premium Plan (Bank Transfer or PayPal)

Subscription Terms

Your subscription begins as soon as your initial order is processed (or after funds are received from your bank transfer convenience store payment or PayPal payment). Full payment of the stated annual rate, plus applicable taxes, is due within 7 days of placing your order.

Cancellation Terms

You can cancel your subscription at any time via your SciSpace 'My Account' page or by contacting SciSpace Customer Support*. If you cancel within 7 days of your initial order, you will be fully refunded*. Should you cancel after 7 days, your payment is non-refundable and your service will continue until your contracted term.

Payment by Credit Card

If you are paying by credit card, you authorize us to charge your credit card or bank account for all fees payable during the Subscription Term. You further authorize us to use a third party to process payments and consent to the disclosure of your payment information to such a third party.

Termination for Cause

Either party may terminate this Agreement for cause, as to any or all Subscription Services: (i) upon fifteen (15) days notice to the other party of a material breach if such breach remains uncured at the expiration of such period, or (ii) immediately, if the other party becomes the subject of a petition in bankruptcy or any other proceeding relating to insolvency, cessation of business, liquidation or assignment for the benefit of creditors.

We may also terminate this Agreement for cause on fifteen (15) days' notice if we determine that you are acting, or have acted, in a way that has or may negatively reflect on or affect us, our prospects, or our customers.

This Agreement may not otherwise be terminated prior to the end of the Subscription Term.

Suspension

Suspension for Prohibited Acts

We may suspend any user's access to any or all Subscription Services without notice for:

- i. use of the Subscription Service in a way that violates applicable local, state, federal, or foreign laws or regulations or the terms of this Agreement,
- i. repeated instances of posting or uploading material that infringes or is alleged to infringe on the copyright or trademark rights of any person or entity.

We may, without notice, review and delete any Customer Data or Customer Materials that we determine in good faith violate these terms or the AUP, provided that, we have no duty (unless applicable laws or regulations provide otherwise) to prescreen, control, monitor or edit your Customer Data or Customer Materials.

Suspension for Non-Payment

We will provide you with notice of non-payment of any amount due. Unless the full amount has been paid, we may suspend your access to any or all of the Subscription Services seven (7) days after such notice. We will not suspend the Subscription Service while you are disputing the applicable charges reasonably and in good faith and are cooperating diligently to resolve the dispute. If a Subscription Service is suspended for non-payment, we may charge a reactivation fee to reinstate the Subscription Service.

Suspension for Present Harm

If the use of the Subscription Service:

- i. is being subjected to denial of service attacks or other disruptive activity,
- i. is being used to engage in denial of service attacks or other disruptive activity,
- i. is creating a security vulnerability for the Subscription Service or others,
- i. is consuming excessive bandwidth, or
- i. is causing harm to us or others,

then we may, with electronic or telephonic notice to you, suspend all or any access to the Subscription Service.

We will try to limit the suspension to the affected portion of the Subscription Service and promptly resolve the issues causing the suspension of the Subscription Service. Nothing in this clause limits our right to terminate for cause as outlined above, if we determine that you are acting, or have acted, in a way that has or may negatively reflect on or affect us, our prospects, or our customers.

Suspension and Termination of Free Services

We may suspend, limit, or terminate the Free Services for any reason at any time without notice. We may terminate your subscription to the Free Services due to your inactivity.

Effect of Termination or Expiration

If your paid subscription is terminated or expires, we will continue to make available to you our Free Services provided however, this may not be the case if your Agreement was terminated for cause.

You will continue to be subject to this Agreement for as long as you have access to a SciSpace account.

Upon termination or expiration of this Agreement, you will stop all use of the Subscription Service and SciSpace Content. If you terminate this Agreement for cause, we will promptly refund any prepaid but unused fees covering the use of the Subscription Service after termination. If we terminate this Agreement for cause, you will promptly pay all unpaid fees due through the end of the Subscription Term. Fees are otherwise non-refundable.