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A "learning revolution"? Investigating pedagogic practice around interactive whiteboards in British primary classrooms

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Interactive whiteboards have been rapidly introduced into all primary schools under UK Government initiatives. These large, touch-sensitive screens, which control a computer connected to a digital projector, seem to be the first type of educational technology particularly suited for whole-class interaction. Strong claims are made for their value by manufacturers and policy makers, but there has been little research on how, if at all, they influence established pedagogic practices, communicative processes and educational goals. This study has been designed to examine this issue, using observations in primary (elementary) school classrooms, and builds on the authors' previous research on ICT in educational dialogues and collaborative activities.

Keywords: Interactive whiteboards; pedagogy, primary education, multimodality, learning technology

Background

As part of the UK government's plans to embed Information and Communication Technology (ICT) in schools, substantial investment has brought Interactive Whiteboards (IWBs) into the everyday life of the primary (elementary) school classroom (as described by Higgins, Beauchamp and Miller in this issue). The introduction of IWBs is expressly related by policy makers to the goal of raising attainment through improving pedagogic practice; strong claims that the use of IWBs can 'transform' teachers' practice are made by both policy makers and manufacturers. The underlying assumption is that IWBs will have blanket benefits for learning, as former UK Secretary of State for Education Charles Clarke (as quoted by Arnott, 2004) asserted: 'Every school of the future will have an interactive whiteboard in every classroom, technology has already revolutionised learning'.

However, as has been the case with earlier ICT initiatives, there is a danger that the introduction of this expensive, potentially valuable piece of equipment is 'technologyled' (i.e. it is introduced because it is available) rather than 'education-led' (i.e. it is introduced because it is known to meet the professional needs of teachers and the educational needs of children better than existing educational tools). Earlier research on

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the introduction of computers to schools has shown that a technology-led mode of introduction is very likely to create problems, especially regarding teachers' take-up of the technology as a pedagogic tool (Dawes, 2000).

There is no doubt that IWBs have some interesting affordances that could be of value for classroom teaching (for a full discussion see Higgins, Beauchamp and Miller, this issue). Our research, which draws on work on teacher-pupil communication and on the introduction and use of ICT in educational settings, stems from the conviction that there is a need for a more detached consideration and evaluation of the IWB as a pedagogic tool. By conceptualising the IWB from a socio-cultural perspective as a tool or 'mediating artefact' (Wertsch *et al.*, 1993) in primary school classroom practices, we aim to take into account the relationship between the affordances of IWBs, the pedagogical practices of teachers and the communicative repertoires of teachers and pupils.

In a recent study of whole class teaching in primary education, Burns and Myhill (2004) examined the nature of teacher-pupil interaction. In accord with earlier research (as summarised in, for example Mercer, 1995), they found that teachers allowed pupils very little time to initiate responses to questions and did not elicit extended responses from pupils. Pupils generally made only brief responses and took quite a passive role in classroom interactions. Although in some other countries extended contributions from pupils have been observed as more common (Alexander, 2000), this seems to typify life in most British classrooms. There have been recent attempts by both researchers and government agencies in the UK to create a more 'dialogic' climate in schools (DfES, 2002; Qualifications and Curriculum Agency (QCA), 2003; Alexander, 2004) and our own research has shown that when teachers encourage the more active discursive involvement of pupils, through drawing them into more extended and thought-provoking question and answer exchanges, this is associated with better learning outcomes (Rojas-Drummond & Mercer, 2004). An interesting facet of IWBs is that they are the only educational ICT tool expressly designed for whole-class interaction. So a key aim is to ascertain whether their use is associated with any changes in the dialogic patterns of whole class interaction, or whether they are simply used to sustain the status quo which has been documented so persistently by classroom researchers over the years.

Aims and objectives

The current study therefore investigates how IWBs actually function as a communicative and pedagogic tool in classroom interactions, how they are used by teachers to pursue their educational goals, and how they are used to build shared frames of reference and 'common knowledge' (Edwards & Mercer, 1987) between teachers and pupils. It does so through the analysis of observed and recorded interactions in British classrooms, drawing on the considerable body of research on teacher-pupil communication in classrooms and on the introduction and use of ICT in educational settings (for example, Alexander, 2000; Burns & Myhill, 2004; Wegerif & Dawes, 2004).

More specifically, our data are used to examine:

- a. ways that the IWB functions as a communicative and pedagogic tool in the teacher-pupil interactions of the classroom;
- b. ways in which well-documented features of normal classroom interaction appear to be altered by the use of the IWB;
- c. ways that the use of the IWB appear to encourage or discourage the active participation of children in the process of teaching-and-learning (or in any way to offer them new opportunities for participation);
- d. the distinctive ways in which the IWB is used to build a shared frame of reference between teacher and children or to build common knowledge amongst members of the class;
- e. the extent to which potentially valuable affordances of the IWB are, or are not, used by teachers to pursue their pedagogic goals.

Methods

In the context of this ongoing project, we have collected observation and interview data from four teachers working within urban primary schools in the south of England. These schools were selected on the basis of existing working relations with the project team, and also schools' expressed interest to be involved in the research. In justification of this sampling method, our aim was not to survey classrooms to describe and offer generalisations of the normal practices with IWBs, nor to evaluate their effectiveness overall (for current evaluations see Smith, Hardman & Higgins, 2006; Moss, 2007). The purpose of this work was to investigate the function and value of IWBs as mediating tools in the communicative process of education through case studies involving microanalysis.

We focussed on Key Stage 2 classes (children aged 7-11 years) at the upper end of primary education. Each teacher was video recorded during two sequences of two lessons, providing 16 lessons overall within which some were on maths and science. All four teachers were also interviewed about their use of IWBs. The interview addressed their perceptions of the potential advantages and disadvantages of the use of the equipment, as well as any ways in which they saw its use enabling or inhibiting their teaching. We also engaged in an amount of supplementary data collection, including video-recording and interviewing other teachers particularly interested in IWBs (who self-referred, owing to interest in the project).

Data focus for this paper

For the purposes of this paper we use, as case studies, data drawn from two lessons in one of the schools. Extracts 1, 2 and 3 are from a Year 3 (ages 7-8 years) English lesson focusing on writing instructional texts. This teacher was fairly new to teaching, with just three years experience, but had had access to an IWB for most of this time. He was one of two teachers at the school in question to receive their first IWBs, which he acquired via an informal 'bidding' process within the school. The school has now supplemented these to their current levels of one in each classroom. His enthusiasm has meant that IWBs are now integrated into his classroom environment, with his own comments that he would

certainly struggle if he had to teach without this specific technological tool. Extracts 4, 5 and 6 were taken from a Year 5 (age 9-10 years) science lesson on evaporation. This teacher was the IWB advisor for her Local Authority (LA), and so was very familiar with the technology, but was not the regular class teacher, whereby whilst she was often based at the school, she was less familiar with the pupils. Her confidence with the IWB was apparent in seamless movement through screens, and incorporation of a variety of the IWBs functionalities.

Methodology for analysis of the extracts. The analysis consisted of two main stages. The first involved a preliminary consideration of all recorded data and associated transcriptions. The second consisted of a more detailed examination of video and transcript data to create notes on topic themes, lesson content and non-verbal aspects of interpersonal interaction (including the use of technical equipment and other artefacts). Guided by the research questions, particular sequences were then selected for microanalysis. The process then became one of: (a) tracing ways in which the IWB functioned as a communicative and pedagogic tool in teacher-pupil interactions and (b) describing and distinguishing specific features of the interaction around the IWBs. The findings described are an interpretation based not solely on the extracts presented, but on our immersion in the larger body of material as data and the search for patterns across it. The data extracts included here are therefore illustrative of these larger patterns rather than representating all the data analysed. While recognising the wealth of frameworks concerning the analysis of classroom interactions as alluded to above, for this paper we have found it fruitful to make special use of Mortimer and Scott's (2003) matrix for distinguishing different types of 'communicative approach' in teacher-led talk, as shown in Figure 1 below:

FIGURE 1 HERE

Scott and his colleagues have explained this scheme as follows:

- a. Interactive/dialogic: teacher and students consider a range of ideas. If the level of interanimation is high, they pose genuine questions as they explore and work on different points of view. If the level of interanimation is low, the different ideas are simply made available.
- b. Non-interactive/dialogic: teacher revisits and summarises different points of view, either simply listing them (low interanimation) or exploring similarities and differences (high interanimation).
- c. Interactive/authoritative: teacher focuses on one specific point of view and leads students through a question and answer routine with the aim of establishing and consolidating that point of view.
- d. Non-interactive/authoritative: teacher presents a specific point of view. (Scott, Mortimer & Aguiar, 2006, p. 612)

Results

As outlined above, one common claim made by proponents of IWBs is that they enable a learning revolution. Does this mean that there is a profound change of pedagogy as a result of using the technology, or does it merely mean that some procedures or strategies within established teaching styles become easier to enact, or quicker to accomplish and/or involve difficult preparation? In other words, do we see a radical reformulation of how teaching and learning is carried out, or only a significant improvement in the technical support for conventional teaching? We have examined this by studying interactions around the IWB, situating the use of this specific mediating artefact within established procedures, strategies and patterns of interaction employed by the teacher.

Extract 1: Using pictures of previous lesson as resource (4:35-5:19) [Times indicate the interval of the extract into the lesson, and also the duration of the extract.]

Background information: The lesson is a literacy lesson, in which the learning goal is to write a recipe. The children have made pancake batter the previous day and will be baking pancakes today (as it is Pancake Day/Shrove Tuesday). The literacy lesson is linked to this activity, as the students will learn how to write a recipe for making pancakes. The teacher has taken photographs with a digital camera from the cooking lesson the day earlier, and has put four of these photographs on the IWB. The first extract is from the beginning of the lesson (after four minutes) when the teacher asks the pupils to label the pictures, and a bit later, to put the pictures (with the correct labels) in the right order. At this stage of the lesson, the pupils are all seated in front of the IWB, on the carpet.

Teacher	OK, here we go. Here are some pictures of you	Teacher gives whiteboard
	doing it yesterday (making pancake batter) let's see,	pen to pupil, who walked
	first of all, let's see if we can get somebody to	up to the IWB. Pupil moves
	come and label, what, some of these up correctly.	pen to label in order to
	Who would like to come and label the instructions	move it down on the IWB
	to the pictures? Eh, Ruben, you come and do the	
	first one? (And let you think) just move the, move	
	the label onto the picture you think it goes with.	
Teacher	Mmm, yeah: Is that right? (directed to other	Pupil moves a label to the
	pupils). That's, why don't you do the one, that's got	top right picture
	you on there?	
Ruben	OK.	
Teacher	What are you doing there? Right, OK, so move that	Pupil moves label to
	onto, right, that's it, onto that picture. Very good,	picture of himself
	right.	
		Pupil gives pen back to
		teacher and walks back to
		the carpet

Transcription conventions

<u>could</u> indicates emphasis
(making) indicates partly unintelligible speech, with most likely speech noted
(...) indicates unintelligible
[indicates overlapping speech
(intake of breath) indicates contextual note

The first extract shows an imaginative use of digital photographs from the previous lesson on this topic which, by engaging the children in a fun way, cued common knowledge of past shared experience and thus provided support for the continuity of yesterday's activity to today's lesson. Linking the content of lessons can provide some coherence for pupils' experience of classroom education which, as Crook (1999), Alexander (2000) and other researchers have argued, does not naturally emerge for pupils through participation in classroom activities. It has to be actively pursued by the teacher through appropriate teaching strategies. In addition to this, the use of the actual photographs of the pupils made the current activity (writing a recipe for making pancakes) personal and more authentic. It is hard to imagine how this could be done so well, or so relatively easily in terms of teacher effort, without this digital technology (i.e. camera plus IWB).

Extract 2: Block-reveal: structure and pace (8:45 - 9:41)

Background information: This extract comes from somewhat further in the lesson, when the children are required to think about what they will have to put in the recipe after the instruction of making the batter.

Teacher	Right, OK. This is what we're going to be doing the		
	next part of the recipe, so this is now the part that		
	we haven't done yet. Can anybody think what we		
	might be doing next? What would be the next stage		
	in the, to make the pancake? James?		
James	Put in the pan and let it cook.		
Teacher	Putting the?		
James	Put it inside and let it cook		
Teacher	Alright, putting it in the pan and letting it cook, let's see if you're right with that one. Right, very good, yes. Heat frying pan and pour in the batter. What was the verb there? Which verb did we, what did we use there, which is the, what's the doing word in that case? (Liam)	Moves block that was covering text on IWB slightly down to reveal text: "heat frying pan and pour in batter"	
Liam	Heat?		
Teacher	Heat, yes, and again it's coming [up at the front isn't it, it's an instruction		
Pupil	[() instruction	Some children are talking	
Teacher	There's two actions, two verbs in that sentence, the other one	Looks to pupils, some of whom are still talking	

Pupil	You also have to put oil in the pan because it's hard	
	to get it out.	
Teacher	That's quite right, you do normally put a little bit of	
	oil or butter, haven't put that down on there. Right.	

In the second extract we see the teacher use the 'block-reveal' facility to give structure and pace to whole class discussion and review of the previous week's work on writing instructions. The IWB also is shown to be a very useful medium for presenting instructional texts in a way that allows for the order of the items to be varied, and in a way that encourages children to think about the implications for action. One of the instructions was noticed by the children to be missing: 'put oil in the pan'. However, the teacher did not take the opportunity of an IWB presentation's provisionality and mutability to revise his original formulation. This may be because at this stage in the lesson, he was very committed to the pre-designed structure of the presentation, and/or because he had expected this part to be based only on 'authoritative' discourse.

Extract 3: Provisionality: adding quantities (40:00 – 40:20)

Background information: The last extract for this teacher is from later in the lesson, after the children have been working in groups to write the content of their recipes. The teacher has put a template on the IWB which shows the heading 'Ingredients', a bullet list to fill in by the pupils, and some pictures of ingredients. The pupils have to fill in the same template on paper, working together in their groups. The teacher walks around the classroom and talks to pupils.

Pupil	(Do you have to put like) how much to put in?	Pupil walks over to teacher
Teacher	Yes, (directs attention to rest of the class) if you	Pupils raise hands, teacher
	can remember how much, remember it is important.	walks to IWB, where the
	Who can remember how much we used of the	template of the recipe is
	different ingredients? Katie?	still shown
Katie	Erm, 100 grams of flour	
Teacher	Flour, yes, that was 100 grams, good. I'll write that	Writes '100g' in the
	one here. One hundred grams, good. Can anyone	picture of the flour on the
	remember how much milk we used?	IWB

In Extract 3, from later in the lesson, the teacher does utilise the provisionality afforded by the IWB. During the group work, one of the children notices that the amounts of ingredients are not listed. The teacher acknowledges the importance of this, and subsequently adds the quantities to the recipe items on the IWB, while also taking the opportunity to link this issue to scientific understanding. While we are not in a position to explain why the teacher took advantage of this one event and not the other, we certainly can say that the affordances of the IWB were used by this teacher to:

 a. support both authoritative/interactive dialogue and non-authoritative/interactive dialogue (the latter using children's contributions to modify his formal presentation and hence the task-related information);

- b. relate past shared experience and common knowledge to current tasks;
- c. make a lively and engaging presentation;
- d. maintain a balance between planned lesson structure and spontaneous reactions to contributions and events as they unfolded.

Extract 4: Video: engagement at lesson start (2:56 - 3:30)

Background information: The first extract from this second teacher is from the start of the lesson. After overcoming a few problems in accessing the file, the teacher opens a video clip of herself in her kitchen at home. The extract shows her putting water into a hot frying pan, to demonstrate how the water evaporates. This is presented in the form of a 'magic trick'.

Teacher	Hey, this is Mrs Patel. I'm standing in	Teacher in classroom moves to
(on video)	my kitchen and I'm going to do a magic	side of IWB out of the way
	trick. Are you ready? (pause)	
Pupils	Yes	
Teacher	I said are you ready?	Holds hand to ear in listening
(on video)		gesture
Pupils	Yes! (louder)	
Teacher	You see I've got an ordinary frying pan	Holds up pan in left hand and
(on video)	here	runs right hand round it, lowers
		pan but keeps left hand on it
	and an ordinary glass of water.	Holds up glass in right hand
		and puts back on side
	I'm going to take a bit of the water, and	Takes spoonful of water, and
	I'm going to put it in the frying pan.	moves above pan
	Watch carefully	
		Drops water into pan, which
		sizzles
	Now you see it	
	(pause)	
	Now you don't	Holds up pan on its side, and no
		water runs out
Pupil	Whoa!	
Teacher	Tada!	Looks back at camera keeps
(on video)		holding pan in left hand, and
		raises right hand to 'show off'
		her display
Pupil	That is a magic trick!	Pupils clap

Extract 4 shows a teacher's imaginative and effective use of technology (digital camera with video plus IWB) which enables her to demonstrate to the children water evaporation by heat, in a way that clearly engaged the children and avoided the need for staging an event which might create 'health and safety' problems. So the children saw something relevant that they would not have been able to see otherwise. Also, presenting

the video file as a 'magic trick' provided the lesson with an 'anchor', which grasped the attention of the pupils and enabled the building of further understanding (Schwartz, Lin, Brophy, & Bransford, 1999). While the video effectively engaged the pupils via the presentational facility, this in itself was only a starting point for further learning and teaching, in which the IWB was also involved

Extract 5: Pupil involvement: hands up and IRF sequence (Initiation-Response-Feedback) (12:00 – 12.23)

Background information: This extract is taken from part way through a science lesson, during a task of categorising various objects as solid, liquid or gas. Some class members disagree as to whether ice (the particular object they are categorising at that time) can be considered a solid or liquid. The teacher tries to draw the 'correct' answer from the pupils, to establish the difference between ice as a solid and water as a liquid.

Teacher	OK, it <u>could</u> be liquid. When is that a liquid?	
Pupils	(intake of breath)	Raise hands energetically
Teacher	When is that a liquid? (pause) Er, Josh.	
Josh	(quietly) When the temperature is very hot	Lowers hand before speaking, and other students then lower their hands
Teacher	When is, sorry, [when	Questioning tone
Josh	[When the temperature is hot	
Teacher	When the temperature is hot, it's a liquid?	
Another pupil	When it melts	
Josh	(laughs)	Laugh as if he suspects his answer isn't quite right
Teacher	Does that make sense? Can somebody try to re-word that for me?	Pupils begin to raise hands again (including Josh)
Pupil	When it's been melted	
Teacher	When it's been melted and it's (pause)	
	what?	
Pupil	Er, er water	
Teacher	Water, well done	

Extract 5 illustrates that the structure and content of the classroom talk was very much of traditional IRF (Initiation- Response-Feedback) with closed questions and short responses, and relying on the usual 'hands up' competitive volunteer system. The same kind of conventional dialogue structure can be found in Extract 6.

Extract 6: Risk taking and error: exposure or opportunity (15:25 – 16.14)

Background information: This extract is also from the task to categorise various objects as solid, liquid or gas. A girl has been called to the IWB, and selects a picture to categorise (the bottom half shows a desert, and the top half is a blue sky). The girl (Aimee) appears confused about which category it should belong to (solid, liquid or gas), and the teacher questions her and others in the class to work through the confusion.

		Aimee comes up to the IWB. Teacher gives her the IWB pen, and she hovers the pen over a picture
Teacher	What is that a picture of, Aimee?	
Aimee	A desert?	
Teacher	Yep	Aimee starts to drag the picture over to the 'gases' column, but then hovers between the 'gases' and 'liquids' columns
Aimee	()	Aimee looks to teacher, but doesn't let go of the picture
Teacher	You think it's a gas?	Other pupils mutter
Teacher	(to Aimee) What are we looking at? Which part of the picture are you looking at? (to rest of class) No, she [could	Teacher moves finger to point repeatedly between top and bottom sections of the picture
Aimee	[Oh, oh	Aimee starts to move picture over to 'solids' column
Teacher	She could be right. She could put it there, and we'll talk about why (to Aimee) What part are we looking at? What do you think that picture is talking about?	Aimee moves picture slowly to more central position between the three categories
Aimee	I don't understand	Releases the IWB pen hold of the picture
Teacher	Which material are we looking at?	Teacher points between the top and bottom sections of the picture. Aimee then points to the top section.
Teacher	(to rest of class) The sky! OK. She's looking at the sky and she wants to put it in the 'gases'. Is that correct?	Teacher points from picture to the 'gases' column
Pupils	[No [Yes	
Teacher	Oh, put your hands up please, hands up. Do you think she's right Allan?	Pupils start to put their hands up
Allan	Yes	
Teacher	Yeah. If she's looking at the sky, and she wants to put it in the 'gases' she's	

	correct. Why?	
Allan	Because erm, well gases like, erm air,	
	you know, and, and, erm, air's gas.	
Teacher	Good. Well done.	

In Extract 6 there is interesting use of the IWB for getting children involved in constructing the knowledge. The children are asked to come up to the IWB to put images of substances in appropriate frames (i.e. solids, liquids or gases). This activity provides the teacher with an opportunity to establish the children's understanding about the topic, as well as interactivity on the part of the pupils.

Extract 6 illustrates the power of the IWB to engage pupils, as from the raised hands it seems that they are very eager to be chosen to come up to the IWB for the activity. However, this affordance of the IWB also carries with it the usual risks of public exposure and ridicule for error (a cultural feature of British classrooms: see Alexander, 2000) as in the case of the girl who put the 'desert' picture in the 'gases' box. In this respect, as with other whole class interactions, the pupils have to balance the risk of public exposure of a possible error with the opportunity of doing an action on the IWB.

We would argue that since in most research the IWB is reported to be highly motivating for pupils, the issue of managing classroom behaviour when mistakes are exposed needs to be important for teachers. This teacher paid considerable attention to recasting the perceived error as a legitimate possibility. Errors and mistakes need to become stepping stones to understanding as opposed to potential sources of ridicule or humiliation (Alexander, 2004), with the IWB resourcing the revision and re-consideration of ideas (see Carter, 2002). Smith (2001) also commented on the difficulties of individual pupil use, where the one-at-a-time nature of this activity means other pupils have to sit and wait their turn, as seen in extract six below. Smith noted that in such activities where pupils are called up to interact with the board, teachers within the study noted a loss of pace, and boredom of more able pupils. Thus the introduction and utilisation of new interaction opportunities, which pupils tend to find motivating and enjoyable when it is their turn raises new issues for classroom management. In this lesson, such potential challenges were managed through changes of pace and variation of activities.

Conclusion

These first results can be examined in the light of Smith *et al*'s (2005) study of IWB use and a distinction made by them between technical interactivity and pedagogical interactivity with the IWB in the classroom. In terms of technical interactivity, the IWB seems to facilitate a speedy, smooth presentation compared with earlier technology (for instance when a teacher would use a video player, then write on a blackboard, then allow children to manipulate pictures on a magnetic screen and then use the video again.) As a mediating artefact, it could be justifiably claimed to have a significant effect on teaching, (as is claimed by other researchers, e.g. Smith, 2001) to the extent that it clearly enabled

teachers to use a combination of innovative styles of presentation and the rapid succession of different kinds of multimodal information.

In terms of pedagogical interactivity the picture is more complex. Teaching from the front can mean that the teacher is better placed to observe and respond to pupils' comments (as Smith, 2001, suggested) but there is evidence also to support the claim by Hall and Higgins (2005) that the board being at the front may reinforce a traditional style of teaching, although clearly depending upon the teachers' skills children may be actively involved in the manipulation of information. The shared representation of content on the IWB potentially may be used to encourage more interactive and non-authoritative dialogue (Mortimer & Scott, 2003; Scott, *et al*, 2006) when children use the representation on the IWB to challenge the teacher's (or other authority's) claims, and it seems to us that such instances in our data are noteworthy in terms of utilising the IWB's affordances to contribute to the quality of pedagogic dialogue.

Overall, an effective teacher is likely to engage in a balance of strategies at a number of levels. IWBs enable teachers to produce a very lively, varied, quite complex and interactive lesson more easily than previously possible, which is likely to have an effect on what teachers realistically can do in the time available. The most effective use of IWBs seems, from these early results, likely to involve striking a balance between providing a clear structure for a well resourced lesson, and retaining the capacity for more spontaneous or provisional adaptation of the lesson as it proceeds. Otherwise there remains a danger of over-reliance on the conventional IRF structure for dialogue, with its associated closed questioning, (cued) elicitations and one word answers from pupils (Mercer, 1995). Teachers may use the IWB's technical affordances effectively yet to support an established, conventional style of teaching. This might well be an effective style: but in this sense the use of the IWB cannot be claimed to 'transform teaching' in terms of classroom dialogue and underlying pedagogy (as Smith, Hardman & Higgins, 2006, also conclude). Because the use of the IWB can increase the pace of the lesson, for instance through the quick manipulation of images, the opportunities for extended teacher-pupil dialogue may become more limited. In summary, there certainly do exist clear opportunities for identifying ways in which the IWB may be used most effectively in the classroom environment as a mediating artefact, and it is our intention to work with teachers to explore these more precisely.

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	INTERACTIVE N	ON-INTERACTIVE
DIALOGIC	A. Interactive / Dialogic	B. Non-interactive / Dialogic
AUTHORITATIVE	C. Interactive / Authoritative	D. Non-interactive/ Authoritative

Figure 1: Four types of communicative approach (adapted from Mortimer & Scott, 2003, p.35)