## A rapid review of what organisational level factors support or inhibit the scale and spread of innovations in children's social care.

**Authors:** Mala Mann<sup>1</sup>, Kate Lifford<sup>1</sup>, Susan O'Connell<sup>1,4</sup>, Alison Weightman<sup>1</sup>, Lydia Searchfield<sup>1</sup>, Ruth Lewis<sup>2</sup>, Alison Cooper<sup>3</sup>, Adrian Edwards<sup>3</sup>

- 1. Specialist Unit for Review Evidence, Cardiff University, United Kingdom
- 2. Health and Care Research Wales Evidence Centre, Bangor University, United Kingdom
- 3. Health and Care Research Wales Evidence Centre, Cardiff University, United Kingdom
- 4. Cedar Health Technology Research Centre, Public Health Wales

#### Abstract:

Innovation may provide a means for tackling challenges facing childrens social care, some of them deep-rooted and many exacerbated by COVID-19. Welsh Government has recently committed to a significant 3-year investment to support innovation in adults and childrens social care. The delivery of social care in Wales has a complex and multi-faceted approach, involving collaborative working between a range of organisations, which will likely affect decisions around implementation and scale-up of new and/or existing interventions. The aim of the review was to identify any factors (barriers and enablers) that affect the implementation and scale up of an innovation in childrens social care organisations.

Ten studies were identified, comprising three secondary studies (reviews) and seven primary studies. Factors potentially influencing scale and spread of innovation were extracted and categorised. The domains (and sub-domains) covered by included studies were; adopters (staff role/identity; carer input), organisation (capacity to innovate; readiness for change; nature of adoption/funding; extent of change needed; work needed to implement), and wider system (political/policy; regulatory/legal; professional; socio-cultural).

Enablers for which a clear consensus seems to be emerging across the literature included: specific training and support for professional staff, support and mutual respect within interprofessional and professional-carer relationships, senior management/leadership buy-in and support, multi-disciplinary communication and joint working, and developing compatible data systems to support joint working/collaboration. Barriers for which a clear consensus seems to be emerging across the literature were: short term or lack of funding (the need for funding was presented as an enabler in some studies), and implementation difficulties (e.g. multiple priorities and changing structures).

Policy Implications: This review highlights the complexity of the social care models but provides some clear pointers for policy and practice. The findings indicate the need for: senior management buy-in and support, short and longer term funding, multi-disciplinary communication and joint working, good professional (and professional-carer) relationships with support and mutual respect, and specific training and support for professional staff.

The confidence in the evidence is uncertain as the study designs included non-systematic reviews and service evaluations; most studies did not use a formal methodology and all had some quality limitations.

Funding statement: The Specialist Unit for Review Evidence was funded for this work by the Health and Care Research Wales Evidence Centre, itself funded by Health and Care Research Welston Welston Covertified by Peer review and should not be used to guide clinical practice.





A rapid review of what organisational level factors support or inhibit the scale and spread of innovations in children's social care.

February 2023















## Health and Care Research Wales Evidence Centre Rapid Review

A rapid review of what organisational level factors support or inhibit the scale and spread of innovations in children's social care.

Report number: HCRWEC\_RR0001 (February 2023)

#### **Rapid Review Details**

#### Review conducted by:

Specialist Unit for Review Evidence (SURE), Cardiff University

#### **Review Team:**

Mala Mann, Kate Lifford, Susan O' Connell, Alison Weightman, Lydia Searchfield, Freya Davies

Review submitted to the Evidence Centre on: 1st February 2023

Stakeholder consultation meeting: 8th February 2023

Rapid Review report issued by the Evidence Centre: April 2023

**Evidence Centre Team:** Ruth Lewis, Alison Cooper, Adrian Edwards, Micaela Gal and Helen Freegard involved in drafting the Topline Summary and editing.

#### This review should be cited as:

HCRWEC\_RR0001. Health and Care Research Wales Evidence Centre\_A rapid review of what organisational level factors support or inhibit the scale and spread of innovations in children's social care: a rapid review. February 2023.

**Disclaimer:** The views expressed in this publication are those of the authors, not necessarily Health and Care Research Wales. The Health and Care Research Wales Evidence Centre and authors of this work declare that they have no conflict of interest.

# A rapid review of what organisational level factors support or inhibit the scale and spread of innovations in children's social care.

Report number: HCRWEC\_RR0001 (February 2023) FULL REPORT

#### **EXECUTIVE SUMMARY**

#### What is a Rapid Review?

Our rapid reviews (RR) use a variation of the systematic review approach, abbreviating or omitting some components to generate the evidence to inform stakeholders promptly whilst maintaining attention to bias. They follow the methodological recommendations and minimum standards for conducting and reporting rapid reviews, including a structured protocol, systematic search, screening, data extraction, critical appraisal, and evidence synthesis to answer a specific question and identify key research gaps. They take 1- 2 months, depending on the breadth and complexity of the research topic/ question(s), extent of the evidence base, and type of analysis required for synthesis.

#### Who is this summary for?

Social Care Wales (SCW) Children's Social Care Sector.

#### Background / Aim of Rapid Review

Innovation may help tackle challenges facing children's social care, some of them deep-rooted and many exacerbated by COVID-19. The Welsh Government has recently committed to a significant investment for SCW to support innovation in children's social care. The delivery of social care in Wales has a complex and multi-faceted approach, involving collaborative working between a range of organisations, which will likely affect decisions around implementation and scale-up of new and/or existing interventions. This rapid review will provide SCW insight into what needs to be in place for innovation to be adopted, spread, and scaled. It aimed to **identify factors** (barriers and enablers) that affect the implementation and scale up of innovations in Children's social care organisations (including statutory organisations and third sector). Effectiveness of innovations was not evaluated.

For the purpose of this review, innovation is defined as the "implementation of an idea, practice or invention within an organisation or system that is novel to the organisation or system; the introduction of an innovation produces a process of change with uncertain outcomes that is disruptive for the individuals, organisation, or system" Zigante et al. (2022). The review was limited to **UK studies** and UK-relevant reviews of any design published since 2014.

#### **Key Findings**

Ten studies (13 publications) were identified: three secondary studies (reviews) and seven primary studies not included in the reviews. Five further innovations implemented in Wales were identified: two informal local evaluations and three not evaluated locally.

Extent of the evidence base

- Secondary research included: a mixed methods systematic review of Signs of Safety (SoS), which included 13 UK studies (one from Wales) plus others from countries relevant to the UK; a non-systematic overview of four innovations implemented as part of the Greater Manchester Scale and Spread Programme; and a systematic assessment of multiple Department for Education funded Children's Social Care Innovation Projects (CSCIPs), and related Partners in Practice (PIPs), implemented across England.
- All primary studies were service evaluations, three of which used qualitative study design.
- Five primary studies were conducted in England or Scotland, one of which was an adaptation of an innovation used elsewhere, the rest were of the initial implementation of innovations.
- Two primary studies included a formal local evaluation of innovations in Wales.

#### Recency of the evidence base

The review included evidence available up until 17 November 2022.

#### Factors potentially influencing scale and spread.

- Enablers for which a clear consensus seems to be emerging across the literature included the following.
  - Specific training and support for professional staff.
  - Support and mutual respect within inter-professional and professional-carer relationships.
  - Senior management/leadership buy-in and support.
  - Multi-disciplinary communication and joint working.
  - **Compatible data systems** to support joint working/collaboration.
- Barriers for which a clear consensus seems to be emerging across the literature were as follows.
  - Short term or **lack of funding** (the need for funding was presented as an enabler in some studies).
  - Implementation difficulties (e.g. multiple priorities and changing structures).

#### Best quality evidence

- Two qualitative studies of medium quality (conducted in England): Oliveira et al. (2022) and Alderson et al. (2022).
- Formal quality assessment was only carried out on five studies with an explicit methodology; three of which were poor quality.

#### **Policy Implications**

- This rapid review highlights the complexity of the social care models but provides some clear pointers for policy and practice.
- The findings align, to some extent, with previous reports (Zigante et al. (2022), Callanan & Mitchell (2020)) suggesting the need for: senior management buy-in and support; short and longer term funding; multi-disciplinary communication and joint working; good professional (and professional-carer) relationships with support and mutual respect; and specific training and support for professional staff.

#### Strength of Evidence

The confidence in the evidence is uncertain. The study designs included non-systematic reviews and service evaluations; most studies did not use a formal methodology, and all had some quality limitations.

#### **TABLE OF CONTENTS**

BACKGROUND......8 1.1 Who is this review for? ...... 8 1.2 Background and purpose of this review......8 1.2.1 Purpose of review ...... 8 3.1 Summary of the findings.......21 REFERENCES......24 6.3 Quality appraisal tables ...... 50 7. ADDITIONAL INFORMATION ...... 50 

## 8. ABOUT THE HEALTH AND CARE RESEARCH WALES EVIDENCE CENTRE 50

9.	APPENDICES	51
	Appendix 1: Resources searched	51
	Appendix 2: Search Strategy	52

#### **Abbreviations:**

Acronym	Full Description
CASA	Cognitive and Affective Supervisory Approach
CSCIP	Children's Social Care Innovation Programme
FDAC	Family Drug and Alcohol Courts
ICF	Integrated Care Fund
LA	Local authority
LSE	London School of Economics
MFM Mockingbird Family Model	
NASSS	Non-adoption, abandonment, scale-up, spread, sustainability framework
NEST	Nurturing, Empowering, Safe, Trusted
RCT	Randomised controlled trial
RE-AIM	Reach, effectiveness, adoption, implementation, maintenance
RPBs	Regional partnership boards
SASCI	Supporting Adult Social Care Innovation Project
SCW	Social Care Wales
SCIE	Social Care Institute for Excellence
SoS	Signs of Safety
PIP	Partners in Practice
VIPP-FC	Positive Parenting and Sensitive Discipline, Foster Care

#### 1. BACKGROUND

#### 1.1 Who is this review for?

This Rapid Review is being conducted as part of the Health and Care Research Wales Evidence Centre Work Programme. The review was requested by Social Care Wales (SCW) Children's Social Care Sector and will be useful for informing the work at SCW and for the children's social care sector.

#### 1.2 Background and purpose of this review

#### 1.2.1 Purpose of review

Social Care Wales (SCW) have a major programme of work on supporting innovation and as part of that will be engaging with the children's social care sector on their priorities. This rapid review will provide insight into what needs to be in place for innovation to be adopted, spread, and scaled. SCW plan to use the findings to inform the work of their new team members (Community Managers, Innovation Coaching Manager, Innovation Coaches, and Senior Evaluation Lead), who will be working directly with practitioners to support innovation. The rapid review will highlight what targeted support might be needed, and the key issues they should bring people together on. The SASCI (Supporting Adult Social Care Innovation) project led by London School of Economics has provided similar insights for adult social care, but this work will ensure SCW understand what is needed from a children's social care perspective.

The timing of this rapid review is particularly pertinent, because children's services are having to consider new ways of working in light of the First Minister's pledge to eliminate profit in children's social care. Given that much of the children's residential care market in Wales is privately operated, this will require a step change in the way services are run, with innovation at the heart of this change. SCW anticipate that the findings from this rapid review will be useful to the sector in navigating these changes and will use their channels to share the findings widely.

Factors potentially influencing scale and spread of innovation were categorised into three domains for this review: adopters, organisation and wider system (see Section 5.4). The domains of adopters and wider system were included along with organisation because of their relevance. Adopters included professionals and professional-carer relationships within organisations, Wider system covered inter-organisation factors.

#### 1.2.2 Social care in Wales

Social care is a devolved issue and as such there are variations across the UK. In Wales, the Welsh Parliament is responsible for legislating for children's social care. Delivering social care in Wales has a complex and multi-faceted approach, involving collaborative working between a range of organisations. Describing the social care delivery model for children in Wales is not within the scope of this rapid review. However, it is important to understand

that, while there is a legal framework which covers the provision of children's social care services in the form of the Social Services and Well-being (Wales) Act 2014, there are variations in how services are implemented and provided across Wales which may affect decisions around implementation and scale-up of new and/or existing interventions.

Web searching and personal contact with local authorities (LAs) within Wales have highlighted the complexity of social care delivery including:

- A high degree of collaboration between LAs, local health boards and third sector (charity) organisations
- Unclear structure for delivery who delivers what and how?
- Unclear funding structures
- Some initiatives identified as ongoing in Wales had little or no information available (See Section 2.2 'The Wales Perspective')
- Similar interventions and/or services being implemented in different regions but being called something different (for the No Wrong Door approach discussed below).
- A lack of available evaluations

While initiatives and programmes funded by the third sector are not included in the scope of this review, many of the initiatives identified are in some way aligned with third sector partners which makes it difficult to exclude them completely.

Through the Social Services and Well-being (Wales) Act 2014, seven statutory regional partnership boards (RPBs) were set up in 2016 with the aim of driving strategic regional delivery of social services in close collaboration with health. RPBs bring together LAs, local health boards and third sector to address the health and social care needs of their populations. The RPBs are required by law to prioritise the integration of services for children with complex needs with a focus on preventative services for children and families and care and support services for children that require it – the aim being to prevent the child becoming looked after or enter custody.

RPBs decide their overarching approach to children's social care for their region but there appear to be some specific requirements set out that they must include. Guidance and support in the form of planning tools, examples of best practice and resources are available for RPBs to help them to deliver their service. An example of this is the NEST Framework (https://nestwales.org), a planning tool that aims to ensure a 'whole system' approach for children's social care and includes an approach called 'No Wrong Door' as one of its key principles. The 'No Wrong Door' approach is where professionals that offer extra support come together to work out what and who can help most. In 2019/20 the Children's commissioner for Wales reported that every RPB had a plan for children's provision and had begun making changes towards a No Wrong Door Approach. A Welsh implementation of 'No Wrong Door' (Gwent SPACE-Wellbeing) is included as one of the Welsh innovations in Section 2.2.

#### 2. RESULTS

#### 2.1 Overview of the Evidence Base

Of the 195 records that were screened at full text, ten studies (reported in 13 publications) from secondary and primary research were included in this review, comprising three secondary studies (reviews) and seven primary studies that were not included in the reviews (see Flow diagram in Section 6).

There are three secondary studies of relevance to the UK: one systematic review (Sheehan et al. 2018); one non-systematic overview of four innovations (Godar & Botcherby 2020); one systematic assessment of the Department for Education funded Children's Social Care Innovation Programmme (CSCIP) projects Phase 1 (Sebba et al. 2017a), Phase 2 (FitzSimons et al. 2020) and related practice review of Partners in Practice (PIP; Ruch & Maglajlic 2020) (Section 2.1.1). In the protocol for this review there was an intention to exclude secondary research studies, but these three studies were deemed relevant since they provide a rich body of evidence, from a very large number of primary studies, of direct relevance to the scale and spread of innovations in the UK.

There were seven primary studies not included in the reviews described above.

Five of the primary research studies were carried out in a UK setting outside Wales. Three with a qualitative study design (Alderson et al. 2022, Oliveira et al. 2022, Turney & Ruch 2018); one multi-component evaluation (Ecorys UK, 2017); and one mixed methods service evaluation (Plumridge & Sebba 2018). (Section 2.1.2).

Two of the primary research studies were carried out in Wales; one qualitative study (Rees & Handley 2022) and one service evaluation (Shelton et al. 2020). For this review we also included five additional innovations implemented in Wales to enhance the Wales perspective. Two with unpublished evidence of factors that may be related to scale and spread, and a further three where the only evidence relating to scaling of the innovation, to date, comes from elsewhere in the UK (Section 2.1.3).

#### 2.1.1 Secondary evidence

The three reviews are summarised below and with additional study detail and quality assessment in presented in Section 6.2.

Godar & Botcherby (2020) provides a non-systematic overview of four innovation projects (Achieving Change Together; No Wrong Door; Stockport Family and Team Around the School; Salford Strengthening Families) that were being used in ten LAs and were part of the Greater Manchester Scale and Spread programme. An iterative, collaborative approach was taken to selecting innovations to adopt. The innovation leads worked with LAs to support scale-up by providing coaching and resources. Qualitative data was collected to explore barriers and enablers. Organisational factors enabling implementation of the innovations included support and attention from senior staff and funding (start up and

sustainability). Provision of opportunities for staff to reflect, research, and develop was an enabler at the level of adopters.

Study quality: Not applicable.

#### Sebba et al. (2017a), FitzSimons et al. (2020), Ruch & Maglajlic (2020)

We identified two related summary reports published by the Department for Education, evaluating Phases 1 and 2 of the **Children's Social Care Innovation programme (CSCIP)** (Sebba et al. 2017a, FitzSimons et al. 2020). A third related summary report provided more detail on the **Partners in Practice (PIP) programme** which ran alongside the CSCIP (Ruch & Maglajlic 2020). The CSCIP funded a number of innovation projects in England for supporting children who need help from children's social care services. More information about the CSCIP and PIP along with individual evaluation reports can be found here: <a href="https://www.gov.uk/guidance/childrens-social-care-innovation-programme-insights-and-evaluation">https://www.gov.uk/guidance/childrens-social-care-innovation-programme-insights-and-evaluation</a>. It should be noted that some of the examples from the Welsh perspective include innovations which were first implemented in England as part of the CSCIP (See Section 2.2).

Sebba et al. (2017a) summarises the findings from the individual evaluations of 56 innovation projects across England, identifying a range of 'hard' and 'soft' outcomes for comparison across the different interventions. Key enablers and barriers to the adoption, scale and spread of these innovations were reported (further details are given in a thematic report<sup>1</sup>). FitzSimons et al. (2020) summarises the findings of independent evaluations of 47 projects from Phase 2 of the CSCIP, as well as those from eight 'light-touch' follow up evaluations of Phase 1 projects and a further seven Phase 1 projects which became PIPs. They report that many of the findings were congruent with those from Phase 1 and noted that knowledge gained about barriers and enablers had not always been used effectively by the Phase 2 projects. Challenges for the evaluations included limited evaluation periods, small cohorts, lack of comparator data and data quality concerns. Ruch & Maglajlic (2020) provided a further summary of the experiences of PIPs from both Round 1 and Round 2 of the PIP programme. The PIP programme (commencing 2016) ran alongside the CSCIP. The aim of the PIP programme was to create a partnership between local and central government to improve the children's social care system by bringing together practitioners and leaders from areas with excellent practice. While seven LA Children's Services were designated PIP status in Round 1 of the PIP programme and nine additional in Round 2 for a total of 16 with data from 14 PIPs included in the report.

Across these three studies (i.e., noted within two or more studies) a number of factors relevant to organisational support were identified, including the importance of **strong leadership**, **adequate and sustained resourcing**, **multi-agency collaboration** and joint working, and being **realistic in planning** and setting modest goals. **Organisational resistance to change**, was also identified across the studies as a barrier, with services noting that system-level changes happened slowly. Other organisational factors included **systems to support data sharing** (enabler) and **balancing different aspects** of the innovation work (barrier). Knowledge and skills training for practitioners was identified across

<sup>&</sup>lt;sup>1</sup> Sebba J, Luke N, Rees A & McNeish D (2017b). Systemic conditions for innovation in children's social care. Children's Social Care Innovation Programme. Thematic Report 4. eISBN: 978-0-9955872-3-6. Available at: https://www.education.ox.ac.uk/wp-content/uploads/2019/06/Systemic-conditions-for-innovation-in-childrens-social-care.pdf

the studies as an enabler at the level of adopters. Considering embedding researchers and having good professional relationships were also enablers at the adopter level. Supporting changes in whole system professional practice was identified across the studies as a wider system factor. Deregulation in the wider system was identified as an important ongoing policy change which supported innovation.

Study quality: Unclear, no formal critical appraisal tool applicable to study type.

Sheehan et al. (2018) completed a systematic review and realist synthesis of **Signs of Safety** (SoS), a strengths-based, safety-organised approach to collaborative child protection case work. Thirty-eight publications were included (13 from the UK, including one from Wales) and the remaining from other countries that the authors deemed to be relevant to the UK (e.g., USA, Canada). The majority of included studies were qualitative (all UK studies were qualitative), but there were five intervention studies. At an organisational level, factors which influenced implementation included it being 'organisation led' with active leadership, multi-organisation culture change, and data recording systems to support sharing practice. Modelling strengths-based practice by managers also influenced implementation.

Study quality: Low.

#### 2.1.2 Primary evidence

Five primary studies were identified in England and Scotland with potential implications for the spread and scale-up of innovations. Only one of the primary studies (Oliveira 2022) was an adaptation of an innovation used elsewhere, the rest were of the initial implementation of innovations. The five studies are summarized below and with additional study detail and quality assessment in Section 6.2.

Alderson et al. (2022) conducted a qualitative study in Newcastle, England, to examine implementation, service delivery and perceived impact of the **Innovation Pilot Project**. The project aimed to reduce fragmentation between services and increase the identification of children affected by parental alcohol misuse by using a whole family approach. As part of the project, child welfare services were brought together to improve collaboration and communication. Interviews were conducted with family members and staff, along with staff focus groups. Organisational enablers included allowing **time for the team to 'bed in'** and **establishing a multi-agency recording system**. Having clear staff roles and responsibilities was an enabler to implementation at the level of adopters. Study quality: Medium.

Ecorys UK (2017) led a group evaluating the **Dundee Early Intervention Team's**Improving Futures project. This was part of the wider Improving Futures project which was carried out across the UK to test different Voluntary and Community Sector led approaches. The Dundee Early Intervention Team's Improving Futures project aimed to establish a support service for those who did not meet the threshold for statutory intervention before they reached crisis point. The focus of the service was early intervention and prevention, with a view to complement what Dundee Children's Services offer. The evaluation had multiple components including project documentation and monitoring data, and qualitative interviews. **Short-term funding was both an organisational barrier and enabler**. It was a

barrier by diverting staff time and referral changes which resulted in fewer families receiving support. However, it was an enabler because the service was more effective by prioritising help for families most in need of support. This revised referral process was therefore an important adaptation over time. **Partnership working** was another organisational enabler as was flexible staff working (so they could provide support to families at key times of the day). Good working relationships with wider services to ensure the project fit with other services was a wider system factor. Intervention specific staff training was an important enabler at the level of adopters. Relevant to embedding and adaptation over time is the plan for the service to link with a similar one for younger children.

Study quality: Unclear, no formal critical appraisal tool applicable to study type.

Oliveira et al. (2022) undertook qualitative interviews in a scoping study as part of a wider feasibility and pilot RCT of the Video-feedback Intervention to promote Positive Parenting and Sensitive Discipline, Foster Care (VIPP-FC) in England. In the wider study the intervention was first adapted from the original VIPP and the version already adapted for foster children in the Netherlands and tested using a case series. The original intervention is an effective treatment approach for attachment problems in looked-after children. It was being adapted as a treatment approach for foster children who present with reactive attachment disorder symptoms. Because the intervention was being tested with a view to conducting an RCT, factors relate to influencing implementation within a research study (as opposed to within a service), some caution is therefore warranted with the findings because some are about the interface between research and services. For example, the study was not mandatory, thus could be put on the 'backburner'. Findings highlighted here are those that are more general or seem to transfer across into a practice/service setting. At an organisational level, barriers included a lack of resources (predominantly in the LAs) for research, change and organisational inertia, and difficulties in the professional **network** in implementing the study. Suggested enablers included dedicating resources to maintain relationships good face-to-face communication across the study (including support at every level) and sharing information/learning between the research team, LA and wider network. The framing of the intervention was also suggested to be important. Lack of standardised organisational structures were also noted as wider system barriers to research. Investing in relationships and the training being viewed as opportunities for staff development were both enablers at the level of adopters. However, lack of understanding about the study (recruitment process, aims, approach, benefits) and the instability of placements were both barriers to recruitment. Being clear about the potential benefits to foster carers was an enabler, whereas their available time was a challenge. Study quality: Medium.

Plumridge & Sebba (2018) conducted an evaluation of Birmingham City Council's **Step Down Programme** to identify whether and how the project supports young people and also to consider what works well/less well and what outcomes are achieved for young people. The Step Down Programme aimed to move young people from residential homes into foster (stable) placements. A social investor pays for the additional services upfront, which they receive back for the young people who have stable placements (i.e., in placement for 52 weeks). Quantitative service delivery data was collected as well as qualitative interviews. **Consistent involvement of LA staff** was an organisational enabler, as was **proactive team use of progress meetings** (part of the programme). At the level of adopters, the

importance of particular staff roles was highlighted, as well as carers being adequately equipped and supported.

Study quality: Unclear, no formal critical appraisal tool applicable to study type.

Turney & Ruch (2018) explored the contribution of the Cognitive and Affective Supervisory Approach (CASA) to social works practitioners' assessments and decision-making practice in two LAs in England. CASA is a practice-based approach aiming to enhance the quantity and quality of available decision-making information and uses cognitive interviewing techniques originally designed to gain evidence from crime witnesses and victims. The study used qualitative methods including interviews and discussion groups. At an organisational level, introducing the approach was reported as a difficult task/process, though benefits were noted.

Study quality: Low.

#### 2.2 The Wales perspective

Seven interventions implemented in Wales have been identified that provide some evidence regarding organisational guidance for scaling innovations in children's social care, either from Welsh evaluation or elsewhere in the UK.

Two have relevant publications with local evaluation data:

- 1. Rees et al. (2019) Fostering Wellbeing
- 2. Shelton et al. (2020) Adopting Together Service (initial findings)

Two have some informal evidence of factors that may be related to scaling innovations in Wales, based on web searching and personal contacts:

- 3. Family Drug and Alcohol Courts
- 4. Gwent SPACE-Wellbeing

A further three\_have been implemented in Wales but the only evidence relating to scaling of the innovation, to date, comes from elsewhere in the UK:

- 5. Family Group Conferencing
- 6. Mockingbird Family Model
- 7. Signs of Safety

Each of these seven interventions is summarised below with additional study detail and quality assessment in Table 5 (Section 6.2).

Other initiatives were identified as ongoing in Wales, but no additional information could be identified. These include the Getting Ready Project (Voices from Care Cymru), Creating Space for Change (Pause intervention), Friends 4 U (Cardiff Council), KEEP (North East Wales), Shared Lives Care Leavers (eight sites in Wales).

#### Innovations in Wales with formal local evaluation:

#### 1: Fostering Wellbeing

Delivered by the Fostering Network (https://www.thefosteringnetwork.org.uk), **Fostering Wellbeing** is a multi-agency programme funded by Welsh Government. It is based on the

successful aspects of two pilot projects, Fostering Network's Head, Heart, Hands and the London Fostering Achievement Programme to create a hybrid model encompassing three strands of work:

- A set of five themed masterclasses delivered to multi-disciplinary members working in the team around the child (social work, health, education, youth justice).
- The development of the Pioneer foster carer role to provide training, operate a telephone helpline and run support groups for foster carers, based within the LA fostering team offices.
- Service support and action plan.

It was set in a Welsh context and piloted in Cwm Taf from 2017-2019 after which it was rolled out across Wales with continued evaluation of the pan-Wales programme (Rees & Handley 2022).

Factors of relevance to innovation roll out across institutions in Wales:

- i. **Professional relationships and respect** For this particular intervention, the importance of valuing foster carers as equal team members.
- ii. **Communication and multi-disciplinary learning** For this intervention, having all members of the team around the child attending masterclasses together.

Study quality: Low.

#### 2: Adopting Together Service

Shelton et al. (2020) report on a preliminary evaluation of the **Adopting Together Service**, which uses a partnership approach to public procurement of childcare service delivery. The service is a collaboration between three voluntary adoption agencies (St David's Children Society, Barnardo's Cymru and Adoption UK) and the statutory sector across Wales. Led by St David's Children Society, it aims to have early intervention and prevention at its core, enabling lifelong placements for children. It was set up in 2016 in response to the growing gap between the number of adopters and number of children awaiting adoption. There were two components to creating the service: developing an effective service that minimises the likelihood of family breakdown and engaging the two sectors (voluntary and statutory) though innovative collaborative practices. To achieve this, the following were needed: 1) implementation of an enhanced support service; 2) creation of working structures for partnership working; 3) maximising knowledge exchange.

Factors of relevance to innovation roll out across institutions in Wales:

- i. Taking a flexible and collaborative approach with buy-in/engagement.
- ii. SWOT<sup>2</sup> and PESTLE<sup>3</sup> analyses by organisation to **create appropriate structures** and separate core business from service work.
- iii. Developing a joint relationship management plan
- iv. Creating **pragmatic service level agreements** between agencies (voluntary adoption agencies and statutory sector in this case).
- v. Consultation with stakeholders.

Study quality: Unclear, no formal critical appraisal tool applicable to study type.

<sup>&</sup>lt;sup>2</sup> Strengths, Weaknesses, Opportunities and Threats.

<sup>&</sup>lt;sup>3</sup> Political, Economic, Social, Technological, Legal and Environmental factors.

#### Innovations in Wales with informal local evaluation:

#### 3: Family Drug and Alcohol Courts (FDAC)

FDAC is an evidence-based intervention (Zhang et al. 2019) designed to help parents involved in court-based care proceedings to overcome the substance misuse that has put their children at risk of serious harm. These courts are currently being evaluated by CASCADE (Nov 2021 to Jan 2024) within the South East Wales Local Family Justice Board: <a href="https://cascadewales.org/research/evaluation-of-the-family-drug-and-alcohol-court-in-wales-pilot/">https://cascadewales.org/research/evaluation-of-the-family-drug-and-alcohol-court-in-wales-pilot/</a>.

Despite the lack of a formal evaluation to date, the implementation of FDACs illustrates the role of government evaluation and recommendation in driving the adoption of innovation in a Welsh context. The timeline was as follows.

- 1. Evidence of intervention effectiveness published (Zhang et al. 2019).
- 2. Commission on Justice in Wales recommended roll out to Wales in Oct 2019 (recommendation 35): <a href="https://www.gov.wales/commission-justice-wales-report">https://www.gov.wales/commission-justice-wales-report</a>
- 3. Business case for roll out to England and Wales published by the Centre for Justice Innovation in September 2021: https://justiceinnovation.org/publications/rolling-out-family-drug-and-alcohol-courts-fdac-business-case
- 4. Adopted by Welsh Government (Cabinet Paper Nov 2021): <a href="https://gov.wales/family-drug-and-alcohol-courts-html">https://gov.wales/family-drug-and-alcohol-courts-html</a>. Pilot awarded to South East Wales Local Family Justice Board for period to July 2023 with evaluation by CASCADE, Cardiff University. Contact: David Westlake. The Welsh Government noted that 'If the pilot is deemed successful then lessons from this can be used to support the extension of the FDAC model to other areas in Wales. The evaluation will explore if the FDAC pilot is implemented as intended and whether it operates in a way that enables it to be easily scaled'.

Factors of relevance to innovation roll out across institutions in Wales:

**Regulatory/policy changes** (within the wider system) can drive forward innovation within the sector.

#### 4: Gwent SPACE-Wellbeing (No Wrong Door)

While there appears to be a level of consistency across the Welsh RPBs in terms of the broad approaches to social care, for example the requirement to implement a No Wrong Door Approach, this seems to be coupled with a level of flexibility to develop and implement a model of care which best meets the needs of their specific region. Examples of this include Gwent SPACE-Wellbeing and Start Well in Powys.

As part of its <u>Iceberg Programme</u>, Gwent RPB has developed a model of Single Point of Access for Children's Emotional Wellbeing and Mental Health panels called SPACE-Wellbeing and Early Help panels. The panels are in place across the five LA areas of Gwent. The panels meet once a week and take referrals from GPs, schools, social services, parents and families. Attendees at the panel include representatives from a wide range of services. The model was evaluated for the Welsh Government as part of a wider evaluation of the Iceberg Transformation Model and is awaiting publication on the web site (<u>Children's Commissioner for Wales 2023</u>).

Personal communication from members of the Gwent SPACE Wellbeing and Early Help Panels identify that SPACE/Early Help panels are operational and integrated into normal

ways of working. A regional SPACE Wellbeing Steering Group has been established to enable governance and improvement. Outside the pending formal evaluation, some institutional factors in relation to roll-out have been identified (Personal communication 2022).

Factors of relevance to innovation roll out across institutions in Wales:

- Awareness of effort needed and time constraints for staff in being involved (including concerns around demand, long waiting lists, insufficient contact time).
- ii. **Constraints associated with short term funding** affecting planning and recruitment/retention of staff.
- iii. Need for multi-agency involvement, liaison and communication.
- iv. Need for **changes to support implementation**; For this particular intervention the different referral forms in each borough and lack of clarity around services represented on each panel were identified as barriers.

#### Innovations in Wales with no local evaluation as yet:

#### 5: Family Voice (Family Group Conferencing)

Family Group Conferencing is a conferencing model for families on the brink of court proceedings, aiming to place children within their family network. In Wales, this is called 'Family Voice' and is currently being evaluated in Wales by CASCADE and due for completion in October 2025.

Family Group Conferencing was one of the many innovations evaluated within England as part of the Children's social care innovation programme (Sebba et al. 2017a) and overall guidance for institutional innovation, from those innovations is summarised in Section 2.2 The evaluation of Family Group Conferencing in Darlington, England (where it is called 'Family Valued') (Collyer et al. 2021, included in Sebba et al. 2017a) has recommendations for introducing the intervention into a new LA including:

Training and support to achieve and maintain whole system change, key local roles
to support and champion roll out and ongoing local leadership, clear communication
and support for how new innovation will be integrated alongside other practice
models, sustainable funding, longer term monitoring and evaluation (Collyer et al.
2021).

Factors of relevance to innovation roll out across institutions in Wales:

None identified for Wales. Welsh LAs might consider how far findings relating to adoption/scale-up of Family Group Conferencing in England may be applicable to the context of the Welsh implementation, or whether a local evaluation may be appropriate and feasible.

#### 6: The Mockingbird Family Model (MFM)

The Mockingbird Family Model (MFM) is a foster care delivery model that creates an extended family network to support, develop and retain quality foster families so they can meet the challenging and complex needs of children and young people in foster care. The MFM approach is to create clusters of 6-10 homes (satellites) to form a constellation which reflects the extended family structure and is supported by hub carers. As of 2021, there are 85 constellations in the UK including one in Flintshire in North Wales (2021)

<u>programme update</u>). Flintshire is expanding the programme and will be evaluating its implementation.<sup>4</sup>

The MFM was one of the many innovations evaluated within England (McDermid et al. 2016, Ott et al. 2020) as part of the Children's Social Care Innovation programme (Sebba et al. 2017a, FitzSimons et al. 2020).

Two evaluations, relating to Mockingbird roll-out in England (McDermid et al. 2016, Ott et al. 2020; included in Sebba et al. 2017a and FitzSimons et al. 2020) have findings relevant to the support of organisational innovation including:

• Clear operating guidelines, clarity around information sharing (including safe-guarding), laying the groundwork and assuring buy-in from leadership, staff retention and funding sustainability (McDermid et al. 2016, Ott et al. 2020).

Factors of relevance to innovation roll out across institutions in Wales:

None identified for Wales. Welsh LAs might consider how far findings relating to adoption/scale-up of Mockingbird in England may be applicable to the context of the Welsh implementation in Flintshire and elsewhere, or whether a local evaluation may be appropriate and feasible.

#### 7: Signs of Safety (SoS)

Signs of Safety is a strengths-based, safety-organised approach to collaborative child protection that emphasises the central role of the relationship between the social worker and the parents. SoS has been evaluated in a systematic review (Sheehan et al. 2018) with an emphasis on studies from the UK and other relevant countries; 38 publications in all and 13 from the UK. One of the UK studies was based in Wales (City and County of Swansea, 2014) but the Swansea report did not explore institutional factors influencing innovation. Whilst the review (Sheehan et al. 2018) did not find firm evidence of efficacy in terms of reducing the need for children to be in care, authors found that SoS can lead to positive engagement across families and external organisations, and a number of institutional factors relating to innovation roll out were identified. These included:

 Compatible data recording systems, used within organisations, creating a safe environment for honest and open feedback (an organisational learning culture), active leadership support and allowing the time required for multi-level organisational change.

Factors of relevance to innovation roll out across institutions in Wales:

None identified for Wales. Welsh LAs might consider how far findings relating to the adoption/scale-up of SoS in the UK and similar countries may be applicable to the context of the Welsh implementation in Swansea and elsewhere, or whether a local evaluation may be appropriate and feasible.

<sup>&</sup>lt;sup>4</sup> https://ylab.wales/implementing-mockingbird-family-programme-wales

#### 2.3 Bottom line results

A number of factors have been identified that may affect the scale and spread of innovations in children's social care and have been outlined above (Sections 2.1 & 2.2). The identified factors across the body of evidence are summarised below in Table 1 and are listed in more detail in Section 6.2.

Table 1: Organisational factors that may act as barriers or enablers to the scale and spread of innovations in children's social care in the UK.

Domain*		Barriers (number of studies in which this factor was identified as a barrier) [reference, with Welsh studies in bold]	Enablers (number of studies in which this factor was identified as a facilitator) [reference, with Welsh studies in bold]	
1.	Adopters			
a) Staff role/identity		Time and effort needed by staff (2) [Oliveira 2022, Personal Communication 2022]	Developing good professional (and carer) relationships with support (and mutual respect) (4) [Oliveira 2022, Rees 2022, Sebba 2017+, Sheehan 2018]	
		Lack of understanding e.g., of roles/recruitment process [Oliveira 2022]	Clear roles and responsibilities of staff (2) [Alderson 2022, Plumridge 2018]	
			Specific training and support for staff (5) [Ecorys 2017, Godar 2021, Oliveira 2022, Sebba 2017+, Sheehan 2018]	
			Consider using embedded researchers with adequate resources (1) [Sebba 2017+]	
b)	Carer input	Time needed by foster carers (1) [Oliveira 2022]	Value role/avoid judgement of carers (2) [Oliveira 2022, Plumridge 2018]	
2.	Organisation			
а)	Capacity to innovate	Capacity and lack of resources for research (1) [Oliveira 2017]	Management/Senior leader buy- in and support (6) [Godar 2021, Rees 2022, Sebba 2017+, Sheehan 2018, Shelton 2020] (incl. Programme Manager role [Plumridge 2018])	
b)	Readiness for change	Slow organisational change (e.g., difficulty in influencing LA processes & need for flexibility, organisational inertia) (2) [Oliveira 2022, Shelton 2020]	Establish aligned service goals/delivery (1) [Shelton 2020]	
c)	Nature of adoption/funding	Short term/lack of funding constraining planning/staff recruitment & retention and delivery (4) [Ecorys 2017,	Funding (2) for start-up and sustainability [Godar 2021]; Timely and adequate resourcing [Sebba 2017+]	

	Oliveira 2022, Personal communication 2022, Sebba 2017+]	
		Limited funding focusing use of resources (1) [Ecorys 2017]
d) Extent of change needed	Implementation difficulties (e.g. multiple priorities and changing structures, multilevel organisational change) (4) [Oliveira 2022, Turney 2018, Sebba 2017+, Sheehan 2018]	Multi-disciplinary communication and working (e.g. joint meetings) & information sharing (7) [Alderson 2022, Ecorys 2017, Oliveira 2022, Personal communication 2022, Plumridge 2018, Rees 2022, Sebba 2017+]
		Allow time for team to 'bed in'/ (2) [Alderson 2022,]; Realistic planning, set modest goals [Sebba 2017+]
e) Work needed to implement		
	Intervention framing (1) [Oliveira 2022]	Compatible multi-agency data/recording system (3) [Alderson 2022, Sebba 2017+, Sheehan 2018]
	Difficulties balancing work of the innovation (1) [Sebba 2017+]	Appropriate planning: consistent & appropriate staff involvement/ modest goal setting (2) [Plumridge 2018; Sebba 2017+]
3. Wider system	·	
a) Political/policy (	Lack of standardised organisational structures (1) [Oliveira 2022]	Work with other sectors e.g. project fit alongside other service provision (1) [Ecorys 2017]
b) Regulatory/legal		Regulation (2). National evidence-based policy changes [Family Drug and Alcohol Courts; <b>Web search 2022</b> ]; Deregulation to encourage innovation [Sebba 2017+]
c) Professional		Consultation with all stakeholders (e.g., dissemination events) (1) [Shelton 2020]

	Whole system change &   (trustworthy, respectful)   partnership working. A   commitment to the adoption of   new practices; support for social   work in professional standards,   training frameworks and   inspection criteria (1) [Sebba   2017+]
d) Socio-cultural	

<sup>\*</sup> Domains and sub domains outlined in two published conceptual frameworks of factors for adoption and spread of innovation (NASSS Greenhalgh et al. 2017 and RE-AIM Shaw et al. 2019).

#### Notes:

- Refer to 'Key to factors influencing outcomes' in the tables in Section 6.2 for a detailed description of the themes.
- Sebba 2017+ refers to data from the closely linked studies: Sebba et al. 2017a, FitzSimons et al. 2020 and Ruch & Maglajlic 2020.

The study designs included non-systematic reviews and service evaluations for which there is no published critical appraisal form. Formal critical appraisal was carried out in five out of the ten included studies. All of the studies had some quality limitations.

#### 3. DISCUSSION

#### 3.1 Summary of the findings

There are some organisational facilitators relating to the scale and spread of innovations in children's social care for which a clear consensus seems to be emerging across this diverse body of literature:

- Specific training and support for professional staff
- Support and mutual respect within inter-professional and professional-carer relationships
- Senior management/leadership buy-in and support
- Multi-disciplinary communication and joint working
- Develop compatible data systems to support joint working/collaboration

Barriers for which a clear consensus seems to be emerging for the literature were:

- Short term or lack of funding (the need for funding was presented as an enabler in some studies)
- Implementation difficulties (e.g., organisational inertia, multiple priorities and changing structures)

The number of studies that report each theme are presented in Table 1 (Section 2.3) but should not be equated directly with a hierarchical order of importance. There are other factors that should also influence how much confidence a reader might have in each finding (e.g., the design and quality of the contributing studies and the relevance of the populations and settings to ones' own context).

From personal contacts and web searching carried out for this review, it is clear that there is a huge variation and complexity of organisational structures across Wales that may, of themselves, act as barriers to innovation across authorities.

#### 3.2 Strengths and limitations of the available evidence

This type of review doesn't lend itself to the rapid approach required by the time frame.

- Included studies were a mixture of those designed to look at innovation scale/spread and those looking at a specific intervention but with innovation relevant findings. For the latter it was sometimes difficult to tease out the innovation-specific recommendations from the intervention-specific ones
- · All included studies had quality limitations.

#### 3.3 Implications for policy and practice

This rapid review highlights the complexity of the social care models but provides some clear pointers for policy and practice. The findings are stated above (Section 3.1) and all have direct implications for policy and practice.

Comparison with research in other sectors:

The findings from this review align well with those from the adult social care reviews recommended by stakeholders; the Supporting Adult Social Care Innovation (SASCI) report (Zigante et al. 2022) and the Social Care Institute for Excellence (SCIE) report (Callanan & Mitchell 2020).

The findings from this review align to some extent with all five of the themes noted by Zigante et al. (2022) and three noted by Callanan & Mitchell (2020). This review identified:

- **Senior management buy-in and support.** Zigante et al. (2022) highlighted leadership and Callanan & Mitchell (2020) support from leadership and management.
- Short and longer term funding. Zigante et al. (2022) highlighted resources (financial and human) and Callanan & Mitchell (2020) the need for funding.
- Multi-disciplinary communication and joint working. Zigante et al. (2022) highlighted collaboration and Callanan & Mitchell (2020) networks for spreading innovations and sharing knowledge.
- Good professional (and professional-carer) relationships with support and mutual respect. Zigante et al. (2022) highlighted culture.
- Specific training and support for professional staff. Zigante et al. (2022) highlighted knowledge and evidence.

Other findings from Callanan & Mitchell 2020 (for factors external to the innovation) included acknowledging the inherently difficult environment, need to allow time for scaling and embedding, and the use of policy and financial levers to encourage adoption. These issues were also touched on within this review.

Where innovations have not yet been formally evaluated within Wales it may be worth considering whether the context in Wales is sufficiently different to require formal evaluation in relation to guidance for institutions in scaling innovation in children's social care.

#### 3.4 Strengths and limitations of this Rapid Review

This review was conducted rapidly to inform policy and decision makers, and therefore methods were adjusted as an understanding of the evidence base developed. A comprehensive search strategy was designed to identify relevant evidence in the bibliographic databases. In addition to the databases, we searched grey literature and screened publications highlighted by the stakeholders, as being potentially relevant. Within this review we adopted an inclusive approach and therefore also included examples relevant to policy of best practice interventions implemented in Wales. This review has a strong reliance upon grey literature and overview reports consisting of evaluations undertaken across UK. The combination of implementation examples, overviews and implementation or process evaluations can contribute new understandings and identify factors that support or inhibit the scale and spread of innovations in children's social care.

The time frame of the review precluded a methodologically robust thematic analysis. The authors of this review attempted to match findings to the most appropriate theme(s) but some of these could fit into two or more themes and there is potential for overlap. The approach was to focus on primary studies and articles relating to implementation or process evaluations combined with examples of interventions implemented in Wales. This review benefitted from two authors (rather than a single author) matching factors identified from the studies to the Framework in 2. A formal thematic analysis (using specialist software e.g. NVivo) would have been ideal had time permitted.

In conducting this review rapidly, it should be noted that data extraction and critical appraisal of each study were undertaken by different reviewers although they were independently checked for accuracy and consistency. Also, studies were included regardless of their quality.

If time had allowed, the ideal would have been a global view (relevant settings) of innovation in children's social care leading to an agreed conceptual framework before drilling down to UK and Wales.

The framework of relevant factors was adapted from two published frameworks of factors for organisations adopting/scaling up innovation (NASSS and RE-AIM) and then adapted for the factors identified within this review, rather than being developed specifically from the global overview approach outlined above.

#### 4. REFERENCES

Alderson H, Mayrhofer A, Smart D, et al. (2022). An innovative approach to delivering a family-based intervention to address parental alcohol misuse: Qualitative findings from a pilot project. International Journal of Environmental Research and Public Health. 19(13): 8086. doi: https://doi.org/10.3390/ijerph19138086

Callanan S, and Mitchell D. (2020). Scaling innovation in social care. Rapid pragmatic evidence review: summary report. Social Care Institute for Excellence. London, Great Britain. Available at:

https://www.scie.org.uk/transformingcare/innovation/network/reports/scaling-innovation [Accessed 30 January 2023].

City and County of Swansea. (2014). Review of implementing Signs of Safety. Solution and safety orientation approach to child protection case work. "Our journey so far". Swansea: City and County of Swansea, February 2014. <a href="https://docplayer.net/6113751-City-and-countyof-swansea-review-of-implementing-signs-of-safety-solution-and-safetyorientation-approach-to-child-protection-case-work.html">https://docplayer.net/6113751-City-and-countyof-swansea-review-of-implementing-signs-of-safety-solution-and-safetyorientation-approach-to-child-protection-case-work.html</a> [Accessed 03 March 2023].

Collyer A, Hennessey A, Sanders M, et al. (2021). Strengthening Families, Protecting Children: Family valued. Pilot Evaluation Report Darlington. London: What Works Centre for Children's Social Care. Available at: [Accessed 03 March 2023].

Critical Appraisal Skills Programme (2018). CASP (Qualitative) Checklist. Available at: <a href="mailto:file:///C:/Users/wlbmkm/Downloads/CASP-Qualitative-Checklist-2018">file:///C:/Users/wlbmkm/Downloads/CASP-Qualitative-Checklist-2018</a> fillable form%20(1).pdf [Accessed 03 March 2023].

Ecorys UK with Ipsos MORI, Morris K and Family Lives (2017). Dundee Early Intervention Team: independent evaluation report. Available at: <a href="https://www.iriss.org.uk/sites/default/files/201711/Dundee%20individual%20report%20FINAL%20REPORT%20260517.pdf">https://www.iriss.org.uk/sites/default/files/201711/Dundee%20individual%20report%20FINAL%20REPORT%20260517.pdf</a> [Accessed 03 March 2023].

FitzSimons A, and McCracken K. (2020). Children's Social Care Innovative Programme Round 2 Final Report. The Department for Education. Available at: <a href="https://www.gov.uk/government/publications/childrens-social-care-innovation-programme-final-evaluation-report">https://www.gov.uk/government/publications/childrens-social-care-innovation-programme-final-evaluation-report</a> [Accessed 03 March 2023].

Greenhalgh T, Wherton J, Papoutsi C, et al. (2017). Beyond adoption: A new framework for theorizing and evaluating nonadoption, abandonment, and challenges to the scale-up, spread, and sustainability of health and care technologies. Journal of Medical Internet Research. 19(11): e367. doi: <a href="https://doi.org/10.2196/jmir.8775">https://doi.org/10.2196/jmir.8775</a>

Godar R, and Botcherby S. (2021). Learning from the Greater Manchester Scale and Spread Programme: Spreading innovation across a city-region Final Overview Report. Research in Practice; Darlington Trust. Available at:

https://www.researchinpractice.org.uk/media/5568/scale\_and\_spread\_report\_v4.pdf [Accessed 03 March 2023].

McDermid S, Baker C, Lawson, D, et al. (2016). The evaluation of the Mockingbird Family Model. Final evaluation report. Children's Social Care Innovation programme evaluation, 4. Available at: <a href="https://www.gov.uk/government/publications/mockingbird-family-model-evaluation">https://www.gov.uk/government/publications/mockingbird-family-model-evaluation</a> [Accessed 03 March 2023].

National Assembly Wales (2014). Social Services and Well-being (Wales) Act 2014. Available at: <a href="https://www.legislation.gov.uk/anaw/2014/4/resources">https://www.legislation.gov.uk/anaw/2014/4/resources</a> [Accessed 03 March 2023].

Oliveira P, Stevens E, Barge L, et al. (2022). A modified video-feedback intervention for carers of foster children aged 6 years and under with reactive attachment disorder: a feasibility study and pilot RCT. Health Technology Assessment (Winchester, England). 26(35): 1–106. doi: https://doi.org/10.3310/SLIZ1119

Ott E, McGrath-Lone L, Pinto V, et al. (2020). Mockingbird Programme: Evaluation Report. London: Department for Education. Available at:

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/933119/Fostering\_Network\_Mockingbird.pdf [Accessed 03 March 2023].

Plumridge G, and Sebba J. (2018). Rees Centre: Evaluation of Birmingham City Council's 1 Step Down Programme Report of the Findings September.

https://www.education.ox.ac.uk/wp-content/uploads/2019/05/285171.pdf [Accessed 03 March 2023].

Rees A, Maxwell N, Grey J, et al. (2019). Final Report for Evaluation of Fostering Wellbeing Programme 2019. Available at:

https://orca.cardiff.ac.uk/id/eprint/128577/1/Final%20Report%20for%20Evaluation%20of%20 Fostering%20Wellbeing%20Programme%205th%20December.pdf [Accessed 03 March 2023].

Rees A, and Handley B. (2022). Evaluation of fostering wellbeing. Available at: <a href="https://orca.cardiff.ac.uk/id/eprint/154327/1/Final%20version%2014th%20September15%20%281%29.pdf">https://orca.cardiff.ac.uk/id/eprint/154327/1/Final%20version%2014th%20September15%20%281%29.pdf</a> [Accessed 03 March 2023].

Ruch G, and Maglajlic RA. (2020). Partners in Practice: practice review report. Available at: <a href="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/932330/Partners\_in\_Practice\_PiP\_Features.pdf">https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/932330/Partners\_in\_Practice\_PiP\_Features.pdf</a> [Accessed 03 March 2023].

Shea BJ, Reeves BC, Wells G, et al. (2017). AMSTAR 2: a critical appraisal tool for systematic reviews that include randomised or non-randomised studies of healthcare interventions, or both. BMJ (Clinical research ed.). 358: j4008. doi: https://doi.org/10.1136/bmj.j4008

Sheehan L, O'Donnell C, Brand SL, et al. (2018). Signs of Safety: Findings from a mixed-methods systematic review focussed on reducing the need for children to be in care. London: What Works Centre for Children's Social Care. Available at: <a href="https://whatworks-csc.org.uk/wp-content/uploads/Signs">https://whatworks-csc.org.uk/wp-content/uploads/Signs</a> of Safety a mixed methods systematic review.pdf [Accessed 03 March 2023].

Sebba J, Luke N, McNeish D, et al. (2017a). Children's Social Care Innovation Programme. Final evaluation report. Available at:

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/659110/Children\_s\_Social\_Care\_Innovation\_Programme\_-

Final evaluation report.pdf [Accessed 03 March 2023].

Sebba J, Luke N, Rees A, et al. (2017b). Systemic conditions for innovation in children's social care: Children's Social Care Innovation Programme, thematic report 4. Available at:

<u>www.education.ox.ac.uk/wp-content/uploads/2019/06/Systemic-conditions-for-innovation-in-childrens-social-care.pdf</u> [Accessed 03 March 2023].

Shaw RB, Sweet SN, McBride CB, et al. (2019). Operationalizing the reach, effectiveness, adoption, implementation, maintenance (RE-AIM) framework to evaluate the collective impact of autonomous community programs that promote health and well-being. BMC Public Health. 19(1): 803. doi: https://doi.org/10.1186/s12889-019-7131-4

Shelton KH, Merchant C, Lynch J. (2020). The Adopting Together Service: how innovative collaboration is meeting the needs of children in Wales waiting the longest to find a family. Adoption & Fostering. 44(2): 128–141. doi: <a href="https://doi.org/10.1177/0308575920920390">https://doi.org/10.1177/0308575920920390</a>

Turney D and Ruch G. (2018). What makes it so hard to look and to listen? Exploring the use of the Cognitive and Affective Supervisory Approach with children's social work managers. Journal of Social Work Practice. 32:2: 125-138. doi: 10.1080/02650533.2018.1439460

Zhang S, Huang H, Wu Q, et al. (2019). The impacts of family treatment drug court on child welfare core outcomes: A meta-analysis. Child Abuse & Neglect. 88: 1-14. doi: 10.1016/j.chiabu.2018.10.014

Zigante V, Malley J, Boaz A, et al. (2022). How can the adult social care sector develop, scale and spread innovations? A review of the literature from an organisational perspective. Care Policy and Evaluation Centre; The London School of Economics and Political Science. Available at: https://www.sasciproject.uk/publications [Accessed 03 March 2023].

#### 5. RAPID REVIEW METHODS

#### 5.1 Eligibility criteria.

Table 2: Eligibi	Inclusion criteria	Exclusion criteria
Damulatian		
Population	Children's social care organisations	Healthcare
	(including statutory organisations and	
	third sector)	
Intervention /	Innovation - For the purpose of this	
exposure	review, innovation will be defined as:	
	"Innovation is the implementation in	
	practice of an idea, practice or	
	invention within an organisation or	
	system that is novel to the	
	organisation or system. The	
	introduction of the new idea, practice	
	or invention produces a process of	
	change with uncertain outcomes that	
	is disruptive for the individuals,	
	organisation, or system." SASCI	
	(Supporting Adult Social Care	
	Innovation) Project, led by the LSE.	
Comparison	Current practice, another comparable	
	intervention, or no comparator	
Outcome	Primary outcomes:	Articles describing the sharing of
measures	All organisational factors (barriers	information on an innovation but
inioacai co	and enablers) that affect the	with no data on institutional
	implementation and scale up of an	factors relating to adoption or
	innovation.	scale up.
	innovation.	Could up.
	Secondary outcomes:	
	Any quantitative measures of the	
	adoption (in one setting), spread	
	(replication in another setting) and	
	scale-up (building infrastructure to	
	support full scale implementation) of	
	innovation.	
Setting	Children's social care <18 years old	Adult social care >18 years old.
		Addit 30ciai care > 10 years old.
Context	Responses to social need in children	
	and families, including family support	
	services, children in need services,	
	child protection, looked after children	
	and adoption. This also includes	
	advocacy services and care and	
	support for daily living provided to	
	disabled children and their families.	
Study design	Any UK based primary-research	Editorials, conference abstracts,
	study design (qualitative, process	opinion pieces.
	evaluation etc.) including individual	

	case studies and secondary-research with specific relevance to the UK.	
Countries	United Kingdom	Rest of the world
Language of publication	English	
Publication date	2014 - 2022	Pre-2014
Publication type	Published, Unpublished and preprint	
Other factors Any other key points to note		

NOTE: The review adopts a broad definition of innovation:

"Innovation is the implementation in practice of an idea, practice or invention within an organisation or system that is novel to the organisation or system. The introduction of the new idea, practice or invention produces a process of change with uncertain outcomes that is disruptive for the individuals, organisation or system."

#### 5.2 Literature search

Prior to planning this review, a preliminary review of existing reviews was conducted. The findings were presented to the stakeholders and used to refine the scope of the present rapid review of primary studies, and to inform the methods. For details of all the resources searched, please refer to Appendix 1.

A comprehensive search was designed in Social Policy and Practice (see Appendix 2) to identify relevant primary studies and was then translated to the databases listed in Appendix 1. It uses a combination of text words, social science thesaurus terms and medical subject headings. Known literature provided by stakeholders was also checked for eligibility and included or used as a source of specific relevant evidence.

The grey literature search consisted of reports identified by the review team or provided by Stakeholders. Additionally, a list of grey literature websites was provided by the stakeholders which were searched, along with websites identified by the review team. For searching grey literature resources, a broad search using word variations of the terms: innovation and implement\* and scale and "children's social care" were conducted.

Searching was completed on 18 November 2022.

#### 5.3 Reference management

Database searches were imported into Endnote 20 and deduplicated by a single reviewer. Grey literature search results were added to an Excel spreadsheet and cross-checked against the Endnote library.

#### 5.4 Study selection process

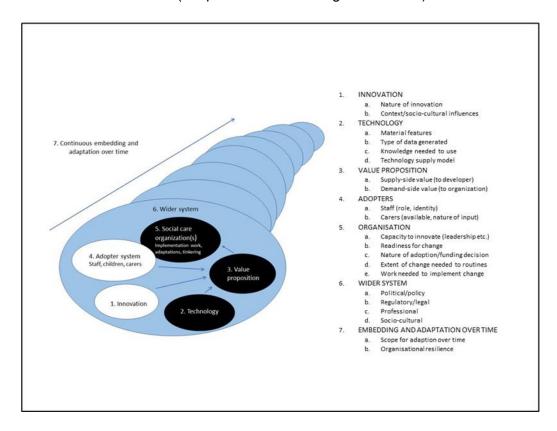
Two independent review authors carried out initial screening and exclusion for the identified titles and abstracts. The full-text study selection was conducted by individual reviewers. Eligibility criteria was used to assess the titles and abstracts and then full text of all sources identified by the search. Grey literature reports were also assessed for eligibility by individual

reviewers. Where one reviewer was uncertain as to inclusion it was checked by a second reviewer. The reference lists of any identified systematic reviews were also scanned for any additional relevant primary research.

#### 5.5 Data extraction

The NASSS (non-adoption, abandonment, scale-up, spread, sustainability) framework (Greenhalgh et al. 2017) identifies seven domains which relate to the innovation and its adoption or spread. We adapted the NASSS framework (Figure 1) and the five factors of RE-AIM (reach, effectiveness, adoption, implementation, maintenance) framework (<a href="https://re-aim.org/">https://re-aim.org/</a>; Shaw et al. 2019) to develop a framework (see *Key to factors influencing outcomes* Tables 3-5) to capture the appropriate data to address the review question.

**Figure1:** Framework of factors that may support or inhibit the scale and spread of innovations in children's social care (adapted from Greenhalgh et al. 2017)



Data on factors potentially influencing scale and spread of innovation were extracted from studies and reports into the data extraction forms which also captured additional key information such as participants, outcomes investigated, evidence type, data collection methods data extraction was completed by individual reviewers and checked by a second reviewer (Section 6.2).

#### 5.6 Quality appraisal

The methodological quality of included studies was assessed using the following critical appraisal tools:

- AMSTAR 2: Critical appraisal tool for systematic reviews that include randomised or non-randomised studies of healthcare interventions, or both.
- CASP Qualitative Studies Checklist

Papers relating to implementation or process evaluations were included regardless of their quality but have been commented on within the narrative summaries. A pragmatic system has been devised and reported to assess each study as high, medium or low quality for the purposes of this rapid review.

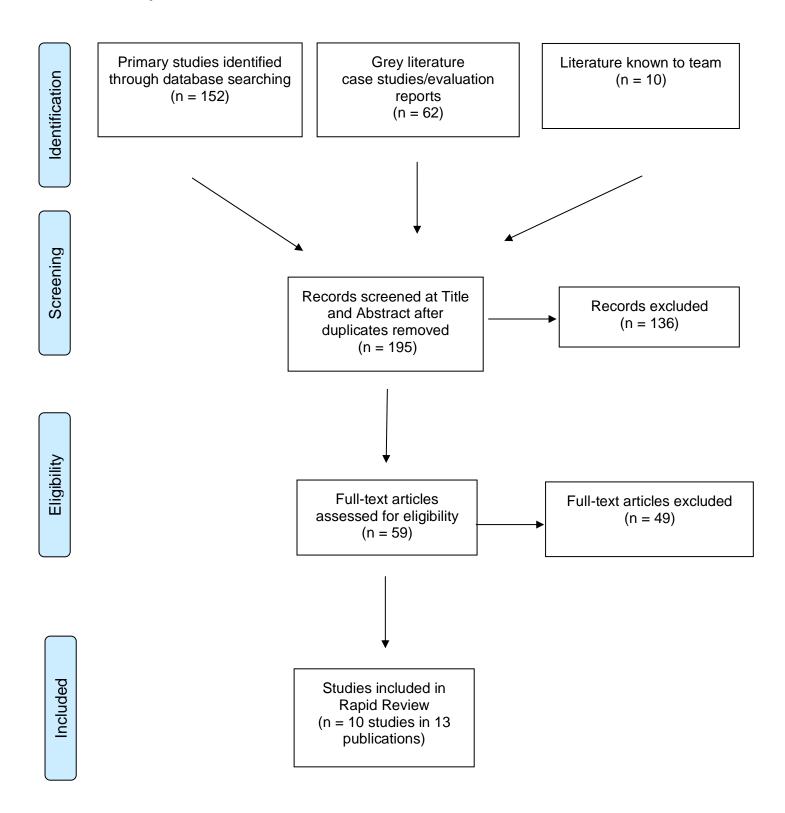
Quality assessments were completed by a single reviewer and any uncertainties were checked by a second reviewer. Notes on study quality are recorded in the summary tables (Tables 3-5, Section 6.2) and all quality assessment data are available from the authors.

#### 5.7 Synthesis

The findings of this review are presented narratively. Data from the included studies are summarised and presented in tables. For this review we have adopted an inclusive approach, using a wide range of evidence relevant to policy to draw new understandings and identify factors that support or inhibit the scale and spread of innovations in children's social care.

#### 6. EVIDENCE

#### 6.1 Study selection flow chart



#### 6.2 Data extraction tables

Table 3: Summary of secondary research with specific relevance to the UK

Citation (Country)	Review details	Included studies	Quality	Key findings*	Observations/notes
Godar & Botcherby (2021) (England)	Review type: Non-systematic overview of four innovations.  Review aim: To provide an overview of the learning taking place as a result of the Greater Manchester Scale and	Number of included studies & location: Overarching review of experience of implementing 4 innovations. Greater Manchester. Search dates: Approx. 2018-summer 2020.	N/A	Innovation leads worked with LAs to support scale-up, providing theory-based coaching and materials to support development, relationship building and management. An evolving collaborative process with LAs choosing the innovation(s) for adoption.	Scale-up (across the complex systems within Greater Manchester) Builds on the evidence for principles of public service reform identified by Sebba et al. (2017a)
	Spread Programme.  Population: 10 LAs	Key characteristics: Independent qualitative analysis of		Factors (barriers/enablers) potentially influencing scale and spread of innovation:	
	Intervention: Achieving Change Together (ACT) No Wrong Door (NWD) Stockport Family and Team Around the School (TAS) Salford Strengthening Families (SF)	data from across 10 LAs in Greater Manchester.		Adopters  1a. Provide access for staff to research and workforce development opportunities – and time and space to reflect.	Study quality: An overview of four interventions. No formal methodology.
	The innovations involve multi- disciplinary teams of professionals working together to provide holistic help and recognise the need to empower and support practitioners to work in new ways, through training, supervision and management.			Organisation  2a. Senior leader attention and support  2c. Funding for start-up and sustainability	
	Comparator:			Quantitative measures of adoption/spread and scale up: None	
	Outcome measures: Barriers and enablers				
	Data collection methods:				

	Interviews, surveys, focus groups, and reflective sessions with groups				
Sebba et al. (2017a) Incorporating: FitzSimons et al. (2020) and Ruch & Maglajlic (2020) (England)	Review type: Systematic assessment of Department for Education funded Children's Social Care Innovation Projects Phase 1 (Sebba et al. 2017a) and Phase 2 (FitzSimons et al. 2020). Practice review of Partners in Practice (PIP; Ruch & Maglajlic 2020)  Review aim: Provide an overview of the evaluation of the Children's Social Care Innovation Programme (Sebba 2017a & FitzSimons 2020). Provide a synthesis of the shared learning from the experiences of PIP (Ruch & Maglajlic 2020).  Population: Phase 1 Innovation projects 56/57 projects completed. Phase 2 – 47 projects. Sixteen PIPs across two Rounds.  Intervention: Innovation programme described as "seeking to support local efforts to transform services for the most vulnerable children by providing tailored funding and professional support to innovative projects". Phase 1 implementation started 2015, running for 10-18 months. Phase 2 started in 2016 and ran for four years.  PIP aimed to create "a genuine partnership between local and central government by bringing together the best practitioners and leaders in Children's social Care to improve the system" Round 1 of PIP commenced in 2016, Round 2 commenced in 2018.	Number of included studies & location:  56 projects across England (Phase 1) and 47 projects plus 8 'light touch' follow-up evaluations of Phase 1 projects and a further 7 Round 1 projects (in 7 LA Children's Services) that successfully applied to become the first PIPs (Phase 2; Round 1 of PIP). Nine more PIPs (LA Children's Services) in Round 2 of PIP but note that data from a total of 14 PIPs were included in the Ruch & Maglajlic 2020 report).  Study dates: 2015-2019  Key characteristics: Phase 1 - Individual evaluations undertaken by an evaluation team for each project. Data checklist developed for the summary report for comparison of outcomes across evaluations. Included 'hard outcomes' (numerical data measured in a consistent way) and 'soft' outcomes (less consistently measured, often self-reported – e.g., questionnaires and interviews).  Phase 2 – Evaluators assessed project impact, mostly using quasi-experimental designs and used a	N/A	Factors (barriers/enablers) potentially influencing scale and spread of innovation:  Adopters:  1a. Consider using embedded researchers with adequate resources (Sebba et al. 2017a).  1a. Establish reciprocal, trustworthy and respectful in-house and/or external relationships (in this instance, the barrier of disengaged partners in struggling LAs) (Ruch & Maglajlic 2020).  1a. Improve practitioner time & service capacity and knowledge and skills training in line with evidence-informed methodologies (FitzSimons et al. 2020, Ruch & Maglajlic 2020).  Organisation:  2a. Role of strong leadership (e.g., clear communication channels, shared vision, co-design, stability) (Sebba et al. 2017a, FitzSimons et al. 2020, Ruch & Maglajlic 2020).  2c. Workforce stability and resourcing. A stable workforce based on timely and adequate resourcing (Ruch & Maglajlic 2020). Need for ongoing, sustained and adequate funding (Sebba et al. 2017a, FitzSimons et al. 2017, Ruch & Maglajlic 2020). Challenge: uncertainties around funding (Ruch & Maglajlic 2020).	Implementation/Adoption The CSCIP and the PIP programme ran alongside each other.  Further details about the Children's Social Care Innovation Programme, the Partners in Practice programme as well as individual evaluation reports can be found here: https://www.gov.uk/guidance/childrens-social-care-innovation-programme-insights-and-evaluation#about-the-programme.  Further details about facilitators and barriers can be found in the thematic report, Sebba et al. 2017b: 'Systemic conditions for innovation in children's social care (data not extracted): https://www.education.ox.ac.uk/wp-content/uploads/2019/06/Systemic-conditions-for-innovation-in-childrens-social-care.pdf  Different PIPs included different innovations (e.g. No Wrong Door, Signs of

**Comparator:** Comparable control group subject to 'business as usual' or historical LA data. 24 of the included projects provided some comparison data.

#### Outcome measures:

Multiple hard and soft outcomes for children. No *quantitative* outcomes of relevance to adoption/spread/scale-up.

#### Data collection methods:

Summary of findings from each CSCIP project.

PIP synthesis (Ruch & Maglajic, 2020) used review of documentation associated with Department for Education review reporting requirements and available Ofsted reports for each LA. Semi-structured key informant telephone interviews with PIP leads (n=7).

theory of change approach to assess how and why any impact or outcomes were achieved. No formal methodology for the analysis of factors identified across the projects.

PIP specific report is combined evaluation of the PIPs (note overlap with Phase 2 report of CSCIP, FitzSimons et al. 2020). Individual evaluations for seven of the PIP are available:

https://www.gov.uk/guidance/childrens-social-care-innovation-programme-insights-and-evaluation.

- 2d. Improve multi-agency collaboration and joint working (FitzSimons et al. 2020); A humble and reciprocal mindset (Ruch & Maglajlic 2020).
- 2d. There is organizational resistance to change (Sebba et al. 2017a). Embedding and sustaining practice excellence and improvements requires time (minimum of 5 years postimplementation) evidence sustainable system changes (Ruch & Maglajlic 2020).
- 2e. Be realistic in planning/set modest goals (FitzSimons et al. 2020, Ruch& Maglajlic 2020).
- 2e. Challenge: difficulty maintaining/balancing both aspects of PIP work (internal and sector) (Ruch & Maglajlic 2020).
- 2e. Systems to support data sharing across organisations (Sebba et al. 2017a).

Wider system:

3b. Deregulation needed to encourage innovation (Sebba et al. 2017a).

3c. Whole system change & (trustworthy, respectful) partnership working. A commitment to the adoption of new practices across all levels of the organization & cross-fertilisation of ideas Ruch & Maglajlic 2020); support for social work in professional standards, training frameworks and inspection criteria (Sebba et al. 2017a).

Safety) within their project activities.

A practice briefing document with further detail of the learning from PIP can be found here https://www.researchinpractice.org.uk/media/4877/learning-from-the-partners-in-practice-programme-review\_pg\_web.pdf

Study quality: An overview with no formal methodology.

(UK and other relevant countries UK, USA, Canada, Australia, New Zealand and or children entering and re-entering care, and/or to increase the number of children re-unified with their family.  Population: NR  Intervention: Signs of Safety (sos) with safety-organised approach to collaborative children protection case work emphasizing the central role of relationship between the social worker and parents).  Comparator: NR  Outcome measures: Quantitative measures relating to safety reducing care entry or re-unification. No quantitative measures relating to adoption/spread/scale-up. Qualitative measures relating to adoption/spread/scale-up. Qualitative measures relating to adoption/spread/scale-up. Qualitative measures relating to easures of elacting to measures relating to easures of elacting to measures relating to easure of each of the country of which is in West Scarch dates: Publications from Jan 1990 to June 2018  Adopters:  Adopters:  1a. Modelling of strengths-based practice by managers, with support of, and safe environment for, social workers.  Organisation:  2a. Organisation:  2a. Organisation:  2a. Organisation:  2a. Whiti-level organization cultural change that may take years to bring about, and to sustain long term.  2a. Need for data recording systems that are compatible with innovations; Sharing practice within and across organisations.  Quantitative measures of adoption/spread and scale up:  Note: Authors found the SoS can lead to positive environment for, social workers.  Organisation:  2a. Wed for data recording systems that are compatible with innovations; Sharing practice within and across organisations.  Quantitative measures of adoption/spread and scale up:  Note: Authors ound to SoS can lead to positive environment for, social workers.  Organisation:  2a. Need for data recording systems that are compatible with innovations; Sharing practice within and across organisations.  Quantitative measures of adoption/spread and scale up:  None: Modelling of strengths-based practice by managers.  Adopt
--

(adoption/spread/scale-up) factors affecting SoS.		
Data collection methods:  Descriptive analysis of quantitative outcomes. Realist (Ifthen) synthesis of evidence relating to mechanisms and implementation factors.		

Abbreviations: ACT=Achieving Change Together; CSCIP=Children's Social Care Innovation Programme; LA=local authority; NWD=No Wrong Door; PIP=Partners in Practice; SF=Salford Strengthening Families; SoS=Signs of Safety; TAS=Team Around the School.

### \*The following framework (based on the NASSS conceptual framework and the five factors of RE-AIM) was used to capture data on relevant factors:

#### ADOPTERS

- a. Staff (role, identity) Will staff adopt and continue to use the innovation? (consider usability, roles affected, threats to current practice etc.)
- b. Carer input Acceptability and work required

#### 2. ORGANISATION

- a. Capacity to innovate (leadership etc.)
- b. Readiness for change
- c. Nature of adoption/funding decision
- d. Extent of change needed to routines How should initiative be delivered; which settings/organization types need to be targeted
- e. Work needed to implement change Adjustments and adaptations required.
- 3. WIDER SYSTEM global transferability and sustainability
  - a. Political/policy
  - b. Regulatory/legal
  - c. Professional
  - d. Socio-cultural

Greenhalgh T, Wherton J, Papoutsi C, et al. (2017). Beyond adoption: A New Framework for Theorizing and Evaluating Nonadoption, Abandonment, and Challenges to the Scale-Up, Spread, and Sustainability of Health and Care Technologies. Journal of Medical Internet Research 19 (11) e367.

Shaw RB, Sweet SN, McBride CB, et al. Operationalizing the reach, effectiveness, adoption, implementation, maintenance (RE-AIM) framework to evaluate the collective impact of autonomous community programs that promote health and well-being. BMC Public Health 2019 Jun 24;19(1):803.doi: 10.1186/s12889-019-7131-4

Table 4: Summary of primary research in the UK (excluding Wales)

Citation (Country)	Study Details	Participants & setting	Quality	Key findings*	Observations/notes
Alderson et al. (2022) (England)	Study aim: examine the implementation, service delivery and perceived impact for family members of the innovation.  Project name: Innovation Pilot Project, IPP  Project aim: To reduce	Geographic location: Newcastle, England  Lead authority/organisation: Newcastle City Council  Setting: Multi-agency collaboration  Dates of data collection: January 2020 – October 2021		Factors (barriers/enablers) potentially influencing scale and-spread of innovation:  Adopters:  1a. Clear roles and responsibilities of staff including appointment of project coordinator.  Organisation:  2d. Allow time for team to 'bed in' (joint meetings).  2e. Establish multi-agency recording system.  Quantitative measures of adoption/spread and scale up:  None	Implementation  Study quality: No information on recruitment; relationship between researcher and participants not adequately considered.  Authors concluded keeping with the previous literature was a challenge. Due to COVID-19 restrictions service delivery was affected in terms of how interventions were delivered and access to interviewees as part of the study.  The authors reported that in the beginning, supervision was conducted by their original employing organisations. That was regarded to be problematic due to the project workers day-to-day work being overseen by a manager within the IPP team.  Deemed to be medium quality
Ecorys UK (2017) (Scotland)	Study aim: To evaluate the Dundee Early Intervention Team's Improving Futures project. (The report provides a profile of families support,	Geographic location: Dundee  Lead authority/organisation: Aberlour Child Care Trust  Setting: Voluntary and Community Sector		Factors (barriers/enablers) potentially influencing scale and-spread of innovation:  Adopters:  1a. Intervention specific training for staff important – In this instance social pedagogy training to support relationship building with families).	Implementation. Part of the Improving Futures project (26 pilot projects across the UK to test different Voluntary and Community Sector led approaches).  Barriers and enablers extracted from within the chapters on lessons learned from project delivery and on

achievements, overall	Dates of data collection: Funding	Organisation:	main achievements and
	for project awarded Jan 2012.	2c. Short-term funding created challenges. In particular	sustainability of the project.
recommendations).	Qualitative case study visit in	to divert resources to focus on sustainability of the	
	November 2014.	service and effects on staff changes. However,	Study quality: A service evaluation
Project name: Dundee		diverting resources also led to changes in the referral	with no formal methodology
Early Intervention Team's		and allocation process which led to a more effective	]
Improving Futures project.		service with families most in need being supported.	
p		gg	
Project aim: to establish an		2e. Partnership working. Operational group involving	
early intervention and		staff from each partner organisation shared learning	
preventative support service		and information.	
for families in Dundee who		and information.	
did not meet the threshold		Wider system:	
for statutory intervention. To		3a/c. Working with other services including Social	
work with families to find and		Work, Education and Health to ensure project fit	
make effective and		alongside other service provision.	
sustainable solutions to		alongolde ether dervice provision.	
social, health and			
relationship or parenting			
difficulties, both before and		Quantitative measures of adoption/spread and	
at the point of crisis.		scale up:	
at the point of onois.		None	
Type of innovation: Early		None	
intervention and preventative			
service for children and			
families to strengthen and			
complement Dundee's			
Integrated Children's			
Services offer. Delivered by			
a partnership of			
organisations: Aberlour Child			
Care Trust, Barnardo's			
Scotland, CHILDREN 1st and			
Action for Children Scotland.			
Key aspects included:			
1) Support for those who do			
not attend health			
appointments.			
2) Support for families who			
development).			
don't attend any support groups (limiting social interaction & social development)			

	<ul> <li>3) Lower threshold concerns e.g., healthy food choices.</li> <li>4) Provision of practical support e.g., managing the after nursery/school period).</li> <li>Data collection methods:         <ol> <li>desk review of documentation;</li> <li>project monitoring data inputted by project staff (154 families at project entry point);</li> <li>qualitative case study visit: interviews with staff, stakeholders and families;</li> <li>in-depth interview with project co-ordinator.</li> </ol> </li> </ul>				
Oliveira et al.	Study Design:		Medium	Factors (barriers/enablers) potentially influencing	This is an adaptation of an
	Qualitative study	Geographic location:		scale and-spread of innovation:	intervention from the Netherlands
(England)		Sites included urban (Greater		Adoptoro	(adoption) which is then feasibility
(England)		London, Peterborough) and rural/semirural		Adopters: 1a. the study was not a mandatory activity and involved	and piloted tested (so assuming "implementation" at that point).
	the impact, acceptability and	(Yorkshire/Hertfordshire) areas.		extra work for some staff, so could be easily placed on	. ,
	feasibility of implementing a				Details extracted here are from
	trial of the Video-feedback Intervention to promote	Lead authority/organisation:		1a. Giving time and resources to building relationships	Chapter 4, a qualitative study which
		Outpatient NHS mental health			study adapting the intervention and
	Sensitive Discipline, Foster	services across eight trusts and			conducting a feasibility study and
	Care (VIPP-FC) in a CAMHS	nine partner social services			pilot RCT to inform a full-scale
	and LA context. To understand the facilitators of	departments.		(including roles), set-up and delivery as well as study aims, approach and benefits.	RCT.
		Setting:		מוווס, מאטוטמטוז מווע טפוופוונס.	
		Outpatient child and adolescent			Study quality: A reasonably well
	VIPP-FC.	mental health services (CAMHS)			conducted study deemed medium
		and partner social services departments. Sites included urban			quality. Appropriate sample but unclear whether <i>all</i> relevant
		and rural/semirural areas.			stakeholders were invited to
	<b>Project name:</b> VIPP-FC (UK): Video-			1b. It was noted that foster carers can sometimes feel	participate. Lack of consideration of
	feedback Intervention to			'judged' by professionals, so they emphasised the	

and Sensitive Discipline,	Dates of data collection: Qualitative study January and March 2020.	importance of being clear about the potential benefits to foster carers and specifically emphasising its strengths-based approach.	relationship between researcher and participants.
Project aim: To promote sensitive parenting and secure attachments in young		1b. Difficulties faced with the available time of foster carers.	
children in foster care with reactive attachment disorder symptoms. It aims to: 1)		Organisation: 2a. Capacity and lack of resources for research, primarily in the LAs.	
improve sensitive responding of foster carer, 2) improve consistent responding of foster carers		2b. The challenges of change and the organisational inertia that one often faces when introducing something new within LAs.	
to challenging child behaviour, 3) improve foster carer-child relationships and 4) improve reactive		2d. Difficulties implementing a study within the professional network such as managing multiple priorities and the often-changing structures within LAs.	
attachment symptoms and the child's emotional and behavioural outcomes.		2d. Good face-to-face communication needed (e.g., network meetings and joint working).	
Type of innovation: The Video-feedback Intervention. Practitioner		2d. Sharing of information and learning between the research team and LAs, and across the entire network.	
films the child and carer interacting and provides feedback in the following session.		2e. Consider framing the intervention - in this case as a 'training opportunity' for foster carers rather than 'attachment based'.	
Data collection methods: Semi-structured interview schedule which lasted 50–70		Wider system: 3a. Lack of standardised organisational structures across different LAs a barrier to research.	
minutes and were audio- recorded. Two of the interviews were carried out by telephone		Quantitative measures of adoption/spread and scale up: None	
because of a lack of availability for face-to-face meetings.			
Study Design: Mixed methods service evaluation.	Geographic location: Birmingham	Factors (barriers/enablers) potentially influencing scale and-spread of innovation:	Implementation.

(England)	Study aim: to investigate	Lead authority/organisation:	Adopters:	Study quality: A service evaluation with no formal methodology
(Liigialiu)	whether, and how, the	Birmingham City Council (the	1a. Role of staff (e.g., mentor, therapist) in supporting	with no formal methodology
	project supports the young	commissioners) and Core Assets	carer/young person.	
	person in moving from a	(the delivery organisation)	carefryoding person.	
	residential home to a stable	(the delivery organisation)	1b. Value the role of and support carers.	
	foster care placement	Setting: Transition to foster care.	Tb. Value the fole of and support carers.	
	successfully for a minimum	Setting. Transition to loster care.	Organisation:	
	of a year. It also considered	Dates of data collection:	2a. Programme Manager role - increased involvement	
	what works well and less	Placements made Nov 2014 to Apr	beneficial for consistency between placements and	
	well in making, stabilising	2018.	links between placements, social workers and	
	and sustaining this move	2010.	managers.	
	and what outcomes are		managers.	
	achieved for young people.		2d. Proactive use of 'progress meetings' linked to	
			positive outcomes.	
	Project name: Step Down		positive outcomes.	
	Programme.		2e. Involvement of a consistent LA social worker who	
			knew the child and ideally their family was helpful.	
	Project aim: to bring young		knew the child and ideally their fairlily was helpful.	
	people out of residential			
	homes into foster		Quantitative measures of adoption/spread and	
	placements. A key outcome		scale up:	
	is placement stability after		None	
	52 weeks.		TOTIO	
	Type of innovation:			
	underpinned by a Social			
	Impact Bond contract,			
	funded by a social investor			
	(Bridges Ventures) who pays			
	the additional service cost			
	on top of what the Council			
	can meet. They then receive			
	payment back if the young			
	person stays in a placement			
	for 52 weeks. The			
	programme involves a			
	carefully planned matching			
	process and high levels of			
	support including planned			
I	respite care.			

	Data collection methods: Quantitative data collected as part of service delivery (from 31 young people). Interviews (213, relating to 32 placements) with young people, their carers, children's and supervising social workers, and mentors.				
Turney & Ruch ( 2018)	Study Design: Qualitative	Geographic location: England	Low	Factors (barriers/enablers) potentially influencing scale and spread of innovation:	This study is about adopting CASA individual commitment and a level of organisational re-thinking to
(England)	approach to supervision to social work practitioners. assessment and decision-	Lead authority/organisation: Social workers and their agencies, and the academic team Setting: Two LAs  Dates of data collection: Not reported		Organisation: 2d. Introducing the innovation perceived as such a difficult task/process (in this example, the CASA, though benefits were noted for case planning)  Quantitative measures of adoption/spread and scale up: None	promote a cultural shift in perception about the role and purpose of supervision.  A new approach to supervision. The project involved introducing a new framework for supervisory discussion into the day-to-day practice of social work supervisors.  Study quality: Poorly reported and lacked methodological detail; therefore, deemed to be low quality.
	Type of innovation: cognitive interviewing techniques originally designed to elicit best evidence from witnesses and victims of crime.				

Data collection methods: Interviews from 14 supervisors. Reflective discussion groups to explore their experiences.				
---	--	--	--	--

Abbreviations: CASA=Cognitive and Affective Supervisory Approach; CAMHS=Child and Adolescent Mental Health Services; LA=local authority N/A=Not applicable; NR=Not Reported; VIPP-FC=Video-feedback Intervention to promote Positive Parenting and Sensitive Discipline, Foster Care.

# \*The following framework (based on the NASSS conceptual framework and the five factors of RE-AIM) was used to capture data on relevant factors:

- 1. ADOPTERS
  - a. Staff (role, identity) Will staff adopt and continue to use the innovation? (Consider usability, roles affected, threats to current practice etc.)
  - b. Carer input Acceptability and work required.
- 2. ORGANISATION
  - a. Capacity to innovate (leadership etc.)
  - b. Readiness for change
  - c. Nature of adoption/funding decision
  - d. Extent of change needed to routines How should initiative be delivered; which settings/organization types need to be targeted
  - e. Work needed to implement change Adjustments and adaptations required.
- 3. WIDER SYSTEM global transferability and sustainability
  - a. Political/policy
  - b. Regulatory/legal
  - c. Professional
  - d. Socio-cultural

**Table 5: Summary of innovations in Wales** 

Citation (Country)	Study Details	Participants & setting	Quality	Key findings*	Observations/notes
	s in Wales with formal lo	cal evaluation:			
Rees & Handley (2022) (Wales)  Rees et al. (2019)	Study Design: Qualitative (building on two pilot studies)  Study aim: To evaluate the Project.  Project name: Fostering Wellbeing  Project aim: A multi-agency programme that aims to improve the wellbeing and educational outcomes for children in care in Wales. Evaluation of Cwm Taf pilot (2017-2019) (Rees et al. 2019): Final Report for Evaluation of Fostering Wellbeing Programme Followed by pan-Wales evaluation (Rees & Handley 2022)  Type of innovation: Masterclasses delivered by the Fostering Network  Data collection methods: Interviews with masterclass participants and facilitators, focus groups and observation.	Masterclass observation and survey of 105 participants, access to attendance and attrition data and interviews with five facilitators  Interviews one month after masterclass attendance: 26 delegates, three managers  Access to the evaluations collected by The Fostering Network.  Interviews 12 months after masterclass attendance: 12 delegates, three managers  Two focus groups with pioneer foster carers (a role being developed to embed Fostering Wellbeing principles across the services).  Interview with the programme manager of Fostering Wellbeing.	Low	Findings across the two evaluations related largely to the receipt of the intervention with some findings of relevance to institutional roll-out.  Factors (barriers/enablers) potentially influencing adoption/spread of innovation:  Adopters  1a. Importance of professional relationships; for foster carers as being valued team members (~50% of foster carers felt their social worker treated them as equal team members but only 26% felt this to be the case with the foster child's social worker; Rees et al. 2019).  Organisation  2a. Management buy-in and support is vital.  2d. Communication and multidisciplinary working were seen as most valuable aspects; Co-professionals indicated that having all members of the team around the child attending masterclasses together would be beneficial (Rees et al. 2019)  Quantitative measures of adoption/spread and scale up: NR	Scale-up  Critical appraisal summary: good number of information sources (survey, interview, focus group, observation) but minimal methodology - lacking detail on recruitment, data collection and analysis. No discussion of researcher/participant relationship or ethical issues.

Shelton et al. (2020) (Wales)	Study Design: Service evaluation (preliminary)  Study aim: To provide a preliminary evaluation of the Service.  Project name: Adopting Together Service  Project aim: Provide an adoption service with early intervention and prevention at its core, to enable lifelong and secure placements for children.  Type of innovation: Service to use and enhance a partnership approach to the public procurement of childcare service delivery. A collaboration between three Welsh voluntary adoption agencies (St David's Children's Society, Barnardo's Cymru and Adoption UK), further enhanced by collaborations.  Data collection methods: Experiences of those participating in the service captured at three timepoints.	Geographic location: Wales  Lead authority/organisation: St David's Children's Society  Setting: Adoption services for 'priority' children – collaboration between voluntary adoption agencies and the statutory sector  Dates of data collection: NR	N/A	Factors (barriers/enablers) potentially influencing adoption/spread of innovation:  Organisation:  2a. Need for buy-in/engagement (e.g. in progressing service level agreements)  2b. Establish aligned service goals and strengths/benefits of collaborative delivery.  2b. Difficult to influence the LA procurement processes: need for a flexible approach.  2e. Development of a Joint Relationship Management Plan reinforced the voluntary adoption agencies' commitment to a best practice model. It also provided clear information about competitive conflicts if they should arise.  2e. Pragmatic solutions to minimize barriers (e.g. complex/lengthy service level agreements between voluntary adoption agencies and statutory sector in this case).  Wider system: 3c. Consultation with stakeholders. (in this case, dissemination events to share information, best practice and gain insight from allied professionals to support service implementation).  Quantitative measures of adoption/spread and scale up: NR	Implementation.  Descriptive article with no formal methodology

Mah agarak	Study Decign, N/A (formal		N/A		Coole un
Web search (Wales)	Study Design: N/A (formal evaluation awaited)  Study aim: N/A  Project name: Family Drug and Alcohol Courts  Project aim: N/A  Type of innovation: N/A	Geographic location: Throughout Wales. Evaluation underway in South East Wales.  Lead authority/organisation: N/A  Setting: Legal Courts  Dates of data collection: N/A		Factors (barriers/enablers) potentially influencing adoption/spread of innovation:  Formal evaluation awaited but the history of adoption in Wales suggests that a key facilitator is:  Wider system: 3b. National evidence-based regulatory/policy changes	Scale-up
	Data collection methods: N/A			Quantitative measures of adoption/spread and scale up: NR	
Personal Communicati on 2022 (Wales)	Study Design: Service Evaluation  Study aim: N/A (informal evaluation)  Project name: Gwent SPACE-Wellbeing  Project aim: To provide a single point of access for Children's emotional wellbeing and mental health (SPACE-Wellbeing) panels. [No Wrong Door]  Type of innovation: multidisciplinary panels	Geographic location: Gwent  Lead authority/organisation: Gwent  Setting: LA  Dates of data collection: N/A formal evaluation awaited.	N/A	Factors (barriers/enablers) potentially influencing adoption/spread of innovation:  Formal evaluation awaited but the history of adoption in Wales suggests that key factors are:  Adopters: 1a. Participation taking considerable effort and time on the part of staff; High level of demand and limited capacity leading to long waiting lists and insufficient contact time.  Organisation: 2c. Short term funding leading to constraints including planning work and recruiting/retaining staff.	Scale-up (No Wrong Door)  Attendees at panels include: social services, primary and specialist mental health services, substance misuse services, LA sports and leisure services, youth services, school-based counselling service, Building Stronger Families service, third sector mental health provision, learning disability transitions service, young carers organisation, housing
	Data collection methods: N/A			2d. multi-agency involvement, liaison and communication. Making connections with other professionals (involvement in the	services and youth enterprise services.

Innovation	s in Wales with no local o	evaluation as yet:		panel in this instance) was particularly important where there are new services or new provisions for an area. Having a single point of referral (to find the right intervention).  2e. Changes needed to support implementation. (In this instance referral forms were different in each borough which can cause delays and confusion; Not always clear which services are on the panels)  Quantitative measures of adoption/spread and scale up: NR	
Evaluation ongoing	Study Design: Service evaluation	Geographic location: pan-Wales	N/A	Factors (barriers/enablers) potentially influencing adoption/spread of innovation:	Scale-up
(Wales)	Study aim: Evaluation of	Lead authority/organisation: N/A		NR within Wales.	
	Family Voice in Wales	Setting: LA		Findings from Darlington, England (Collyer et al. 2021) are summarised in	
	<b>Project name:</b> Family Voice (Family Group Conferencing)	Dates of data collection: Currently being evaluated in Wales by		the text.	
	Project aim: A conferencing	CASCADE and due for completion in October 2025.		This forms part of the Children's Social	
	model for families on the brink of court proceedings, aiming to place children within their family network.			Care Innovation programme reviews (Sebba et al. 2017a, FitzSimons et al. 2020) whose overall findings in relation to the adoption/spread of innovation are summarized in Section 2.1.1.	
	model for families on the brink of court proceedings, aiming to place children within their			(Sebba et al. 2017a, FitzSimons et al. 2020) whose overall findings in relation to the adoption/spread of innovation are	

No evaluation (Wales)	Study Design: N/A (no evaluation in Wales planned currently)  Study aim: N/A  Project name: Mockingbird Family Model (MFM)  Project aim: A foster care delivery model that creates an extended family network to support, develop and retain quality foster families so they can meet the challenging and complex needs of children and young people in foster care.  Type of innovation: Clusters of 6-10 homes (satellites) to form a constellation which reflects the extended family structure, and which is supported by hub carers.  Data collection methods: N/A	Geographic location: Flintshire, North Wales  Lead authority/organisation: Flintshire  Setting: LA  Dates of data collection: N/A.	N/A	Factors (barriers/enablers) potentially influencing adoption/spread of innovation:  NR within Wales.  Findings from England (McDermid et al. 2016, Ott et al. 2020) are summarised in the text.  These form part of the Children's Social Care Innovation programme reviews (Sebba et al. 2017a, FitzSimons et al. 2020) whose overall findings in relation to the adoption/spread of innovation are summarized in Section 2.1.1.  Quantitative measures of adoption/spread and scale up: NR	Scale-up
City and County of Swansea (2014) (Wales)	Study Design: Project description  Study aim: Review of implementing Signs of Safety  Project name: Signs of Safety (SoS)  Project aim: A strengthsbased, safety-organised approach to collaborative child protection that emphasises the	Geographic location: Swansea  Lead authority/organisation:  Setting: LA  Dates of data collection:  N/A since descriptive of programme implementation during 2012-2014	N/A	Factors (barriers/enablers) potentially influencing adoption/spread of innovation:  NR within Wales since none reported in City and County of Swansea (2014).  The Swansea report formed part of the Sheehan et al. 2018 review of SoS whose overall findings in relation to the adoption/spread of innovation are summarized in Section 2.1.1.	Scale-up

central role of the relationship between the social worker and the parents.  Type of innovation: Systemic/relational  Data collection methods:	Quantitative measures of adoption/spread and scale up:  NR
--	--

Abbreviations: LA=local authority; N/A=not applicable; NR=not reported; SoS= Signs of Safety.

# \*The following framework (based on the NASSS conceptual framework and the five factors of RE-AIM) was used to capture data on relevant factors:

- 1. ADOPTERS
  - a. Staff (role, identity) Will staff adopt and continue to use the innovation? (Consider usability, roles affected, threats to current practice etc.)
  - b. Carer input Acceptability and work required.
- 2. ORGANISATION
  - a. Capacity to innovate (leadership etc.)
  - b. Readiness for change
  - c. Nature of adoption/funding decision
  - d. Extent of change needed to routines How should initiative be delivered; which settings/organization types need to be targeted
  - e. Work needed to implement change Adjustments and adaptations required.
- 3. WIDER SYSTEM global transferability and sustainability
  - a. Political/policy
  - b. Regulatory/legal
  - c. Professional
  - d. Socio-cultural

#### 6.3 Quality appraisal tables

See Tables 3-5 in Section 6.2 for a summary of the quality appraisal of each study.

## 6.4 Information available on request

The protocol, all search strategies, details of excluded studies and individual critical appraisal forms (for the five studies that could be formally appraised) are available from MannMK@cardiff.ac.uk

#### 7. ADDITIONAL INFORMATION

#### 7.1 Conflicts of interest

The authors declare they have no conflicts of interest to report.

#### 7.2 Acknowledgements

The SURE team would like to thank stakeholders for their involvement, time and expertise in this rapid review process: Lisa Trigg, Stephanie Griffith, Emma Taylor-Collins, Sara Evans, Rhiannon Evans, Nina Maxwell, Rashmi Kumar.

#### 7.3 Disclaimer

The views expressed in this publication are those of the authors, not necessarily Health and Care Research Wales. The Health and Care Research Wales Evidence Centre and authors of this work declare that they have no conflict of interest.

# 8. ABOUT THE HEALTH AND CARE RESEARCH WALES EVIDENCE CENTRE

The Health and Care Research Wales Evidence Centre integrates with worldwide efforts to synthesise and mobilise knowledge from research.

We operate with a core team as part of <u>Health and Care Research Wales</u>, Welsh Government, and are led by <u>Professor Adrian Edwards of Cardiff University</u>.

The core team of the centre works closely with collaborating partners in the <u>Bangor Institute</u> <u>for Health and Medical Research (BIHMR)</u>, Bangor University, which includes the <u>Centre for Health Economics and Medicines Evaluation (CHEME)</u> working in collaboration with Health and Care Economics Cymru, <u>Health Technology Wales</u>, <u>Public Health Wales Evidence Service</u>, <u>Population Data Science</u>, <u>Swansea University</u> using <u>SAIL Databank</u>, the <u>Wales Centre for Evidence Based Care (WCEBC)</u>, the <u>Specialist Unit for Review Evidence (SURE)</u> and <u>CASCADE</u>, Cardiff University.

**Director:** Professor Adrian Edwards

Contact Email: healthandcareevidence@cardiff.ac.uk

Website: www.researchwalesevidencecentre.co.uk

## 9. APPENDICES

### **Appendix 1: Resources searched**

Resource	
Database resources searched	of hits
OVID - Social Policy and Practice	27
OVID - Social Policy and Practice  OVID - Medline	37
	16
ProQuest Social Care	11
ProQuest - Sociology Collection:  1. Applied Social Sciences Index & Abstracts (ASSIA)	24
Applied Social Sciences index & Abstracts (ASSIA)     Sociological Abstracts	
Social Services Abstracts	
Sociology Database	
Clarivate - Web of Science incl. Social Sciences Citation Index and Conference Proceedings	64
Citation Index- Social Science & Humanities	
Total	152
Total after Deduplication	123
Grey literature websites	
Action for Children	0
Audit Wales	3
Barnardo's (Website for each UK nation)	3
Care Inspectorate Wales	0
Care Leavers' Association	0
CASCADE (Cardiff University)	2
Catch-22	1
Children's commissioner for (England, Wales)	7
Child Poverty Action Group	0
Children's social care innovation programme	11
Children's Society	1
Decipher (Cardiff University)	1
Department for Education	1
Early Intervention Foundation	7
Investing in Practice programme-WWCS	1
Joseph Rowntree Foundation	0
Mental Health Foundation	0
Mind	0
National Children's Bureau	0
Nurtureuk	2
Rees Centre	2
Samaritans	0
Thomas Coram Foundation	5
What Works for Children's Social Care	2
Young Minds	0
Additional resources searched	
Google Scholar	2
Twitter	1
Literature known to team	10

#### **Appendix 2: Search Strategy**

Database: Social Policy and Practice

- 1 ("scal\* up" or "scal\* out" or scaling or scalability or "bringing to scale" or "bringing up to scale" or "scaling practice" or "spreading practice" or "notable practice").mp. 689
- 2 (sustainab\* or "at capacity").mp. 13560
- 3 1 or 2 14177
- 4 implement\*.mp. 27904
- 5 (dissemin\* or adopt\* or diffus\* or "Quality improvement" or transform\* or translat\* or transfer\* or uptake or incorporat\* or integrat\* or "what works").tw. 53946
- 6 4 or 5 75438
- 7 (child or children or infant or infants or kid or kids or toddler\* or pre-school\* or preschool or preteen\* or pre-teen\* or preadolesc\* or pre-adolesc\* or juvenil\* or schoolchild\* or "young person" or "young people").mp. 137185
- 8 social care.mp. 42151
- 9 ("social work" or "social service\*").tw. 41224
- 10 ("social innovation" or "policy innovation" or innovat\* or "new intervention\*" or "new model\*" or "modernisation\*").tw. 12394
- 11 or/8-1085183
- 12 (Great Britain or Britain or England or Scotland or Wales or Ireland or UK or United Kingdom or welsh or english or scottish or irish).mp. 218548
- 13 3 and 6 and 7 and 11 and 12 74
- 14 limit 13 to yr="2014 -Current" 37