



## **Assessing the Value and Role of Seafood Traceability: A Value-Chain Perspective**

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# Definition: Traceability

- Traceability *is not* about data, identifiers, bar codes, RFID, tags, and any information that needs to be linked together to make traceability possible.
  - These are all critical, but not sufficient...
- ***Traceability is about systematic ability to access any or all information relating to a product under consideration, throughout its entire life cycle, by means of recorded identifications.***
  - For this to happen, a traceability system must keep track of when the units (and the associated identifiers) are created, used, joined together, split up and finally disposed

# What's Driving Traceability?

- **Regulatory pressures** typically in response to a public good (e.g. sustainability) or for animal/plant welfare
- More efficient operations and **materials management** to reduce waste and working capital costs
- **Accessing new customers and markets** to increase revenue and market share
- More reliable and rapid decision making in response to **business risks**



# Drivers of Seafood Traceability



- Address IUU Fisheries
- Market Demand
- Seafood Fraud
- Seafood Safety
- Regulatory Requirements



# U.S. Presidential Task Force

- Four main themes for recommendations:
  1. Combat IUU and fraud at international level
  2. Strengthen enforcement and enhance existing enforcement tools
  3. Create and expand partnerships to address problems
  4. Create a traceability program
  
- 11 of the 15 recommendations require or imply traceability practices/systems



# Seafood Traceability Project

- 1) Year long study of traceability of 9 global chains
  - 48 companies – 85 individuals interviewed
  - From catch/harvest to retail and food service companies
  - A non-representative survey of seafood value chains
- 2) Develop an ROI financial tool to evaluate traceability benefits and costs
- 3) Consumer perceptions of traceability—conjoint analysis
  - Identify attributes of specific species of seafood that most influence consumers' purchasing decisions and consumers' willingness to pay.
  - Canada, China, Germany, The Netherlands, USA



# Surveyed Business Participants

Total of 48 businesses, together comprising 9 value chains:

- Fishing fleets
- Aquaculture farms
- Primary processors
- Secondary processors
- Distributors
- Retailers
- Food service operators

*Annual revenues range from USD \$190,000 to over \$60 billion*

Chain	Species	Aquaculture or Wild-Caught	Country of production or capture	Country in which sold to consumers	Market type: retail or foodservice	Form in which sold to consumers
A	Cod	Wild	Iceland	Netherlands	Retail	Fresh
B	Tuna	Wild	Fiji	United States	Retail	Canned
C	Sardines	Wild	Canada	Canada	Retail	Canned
D	Tuna	Wild	Thailand	Canada	Retail	Canned
E	Salmon	Aquaculture	Faroe Islands	United States	Retail and Foodservice	Fresh
F	Plaice	Wild	Iceland	Germany	Retail	Fresh
G	Shrimp	Aquaculture	Thailand	United States	Retail	Frozen
H	Mahi mahi	Wild	Ecuador	United States	Retail	Fresh
I	Tuna	Wild	Indonesia	United States	Retail	Frozen

# Selected Value Chain Survey and Case Study Findings



- Types of Value Chains
- Characteristics of Firms and Chains
- Benefits and Costs of Traceability
- Core Differences of Chains wrt Traceability



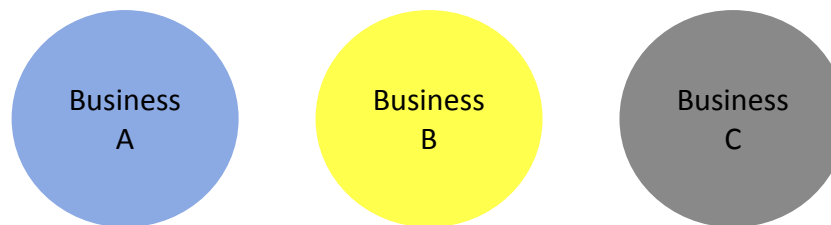
# Classes of Value Chains

(Value Chain Management Centre (2012) *Characterizing the Determinants of Successful Value Chains*)



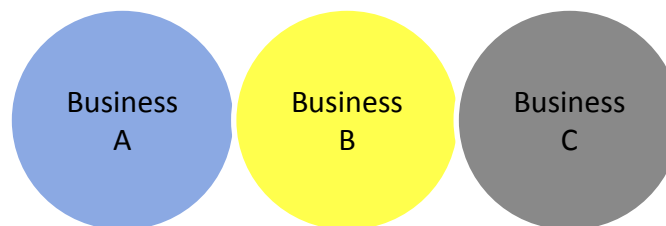
## **Fragmented Chain (0)**

- Short term interactions
- Information is withheld
- Price, volume, and quality are the only factors in decisions.
- Relationships are adversarial
- Chain struggles to adapt to change



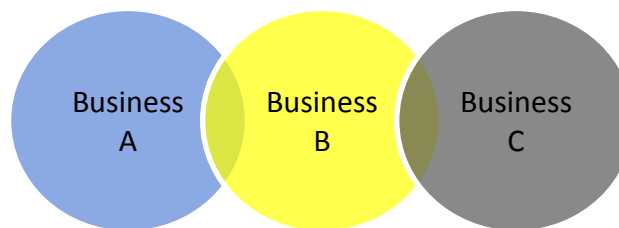
## **Cooperative Chain (2)**

- Medium-term operational cooperation.
- Degree depends on strategic coordination which depends on:
  - compatibility of different businesses' cultures
  - external environment



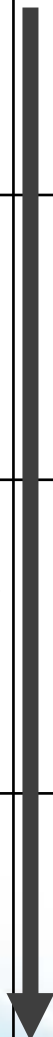
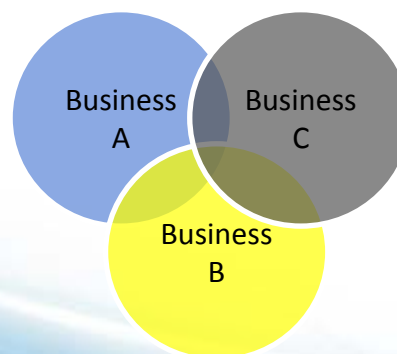
## **Coordinated Chain (5)**

- Businesses share:
  - complementary objectives, attitudes and leadership styles
- Benefits of greater commitment to each other are recognised.
- Some in the chain adopt strategically aligned structures and perspectives.

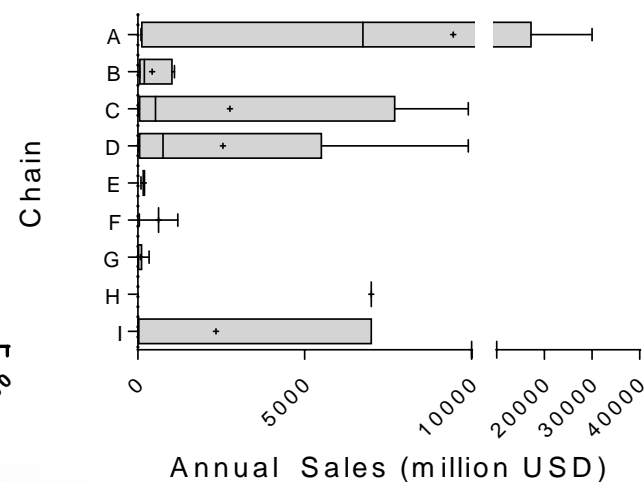
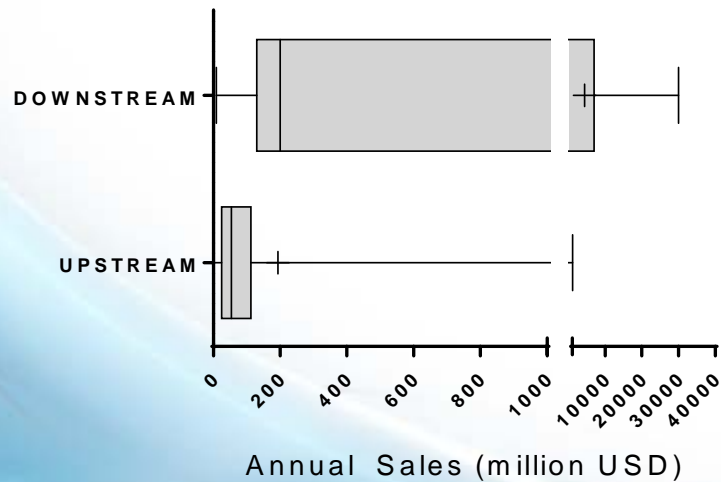
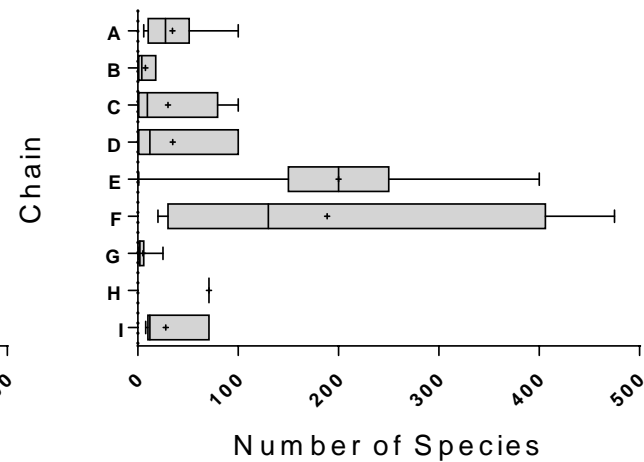
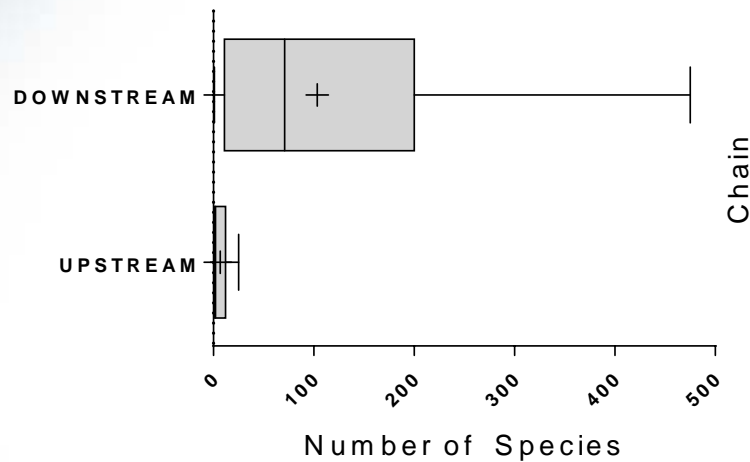


## **Collaborative Chain (2)**

- Long-term strategic alignment
- Sharing resources and/or developing capabilities which deliver mutual benefits Possess compatible cultures, vision and leadership,
- Co-invest in relationship-specific products, services and assets.
- While significant rewards, there are also greater risks from inter-dependence.

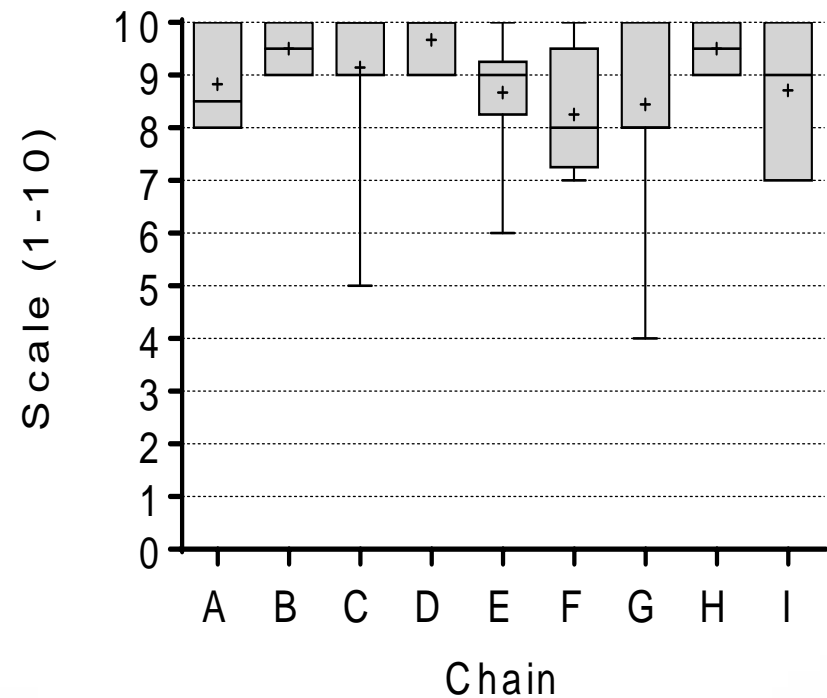
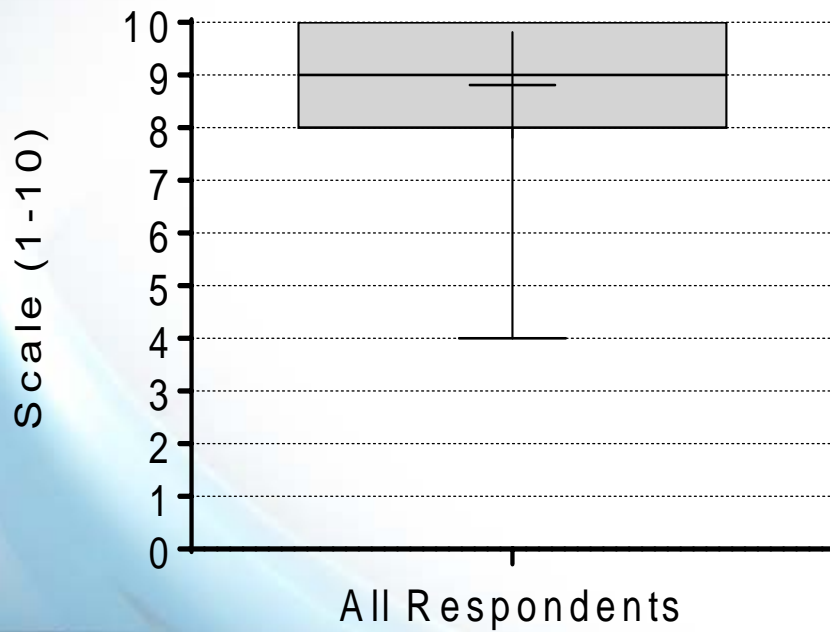


# Sales and Species

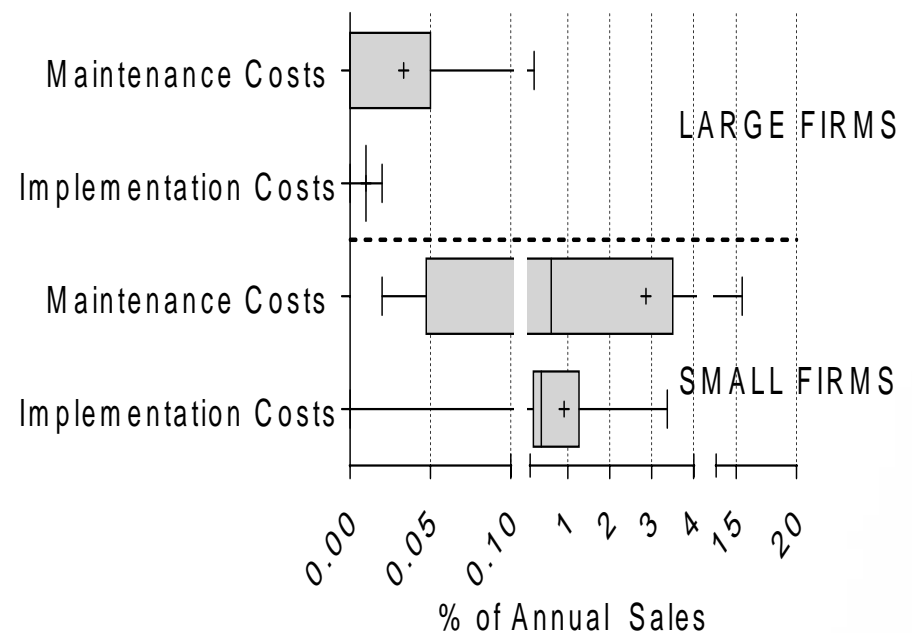
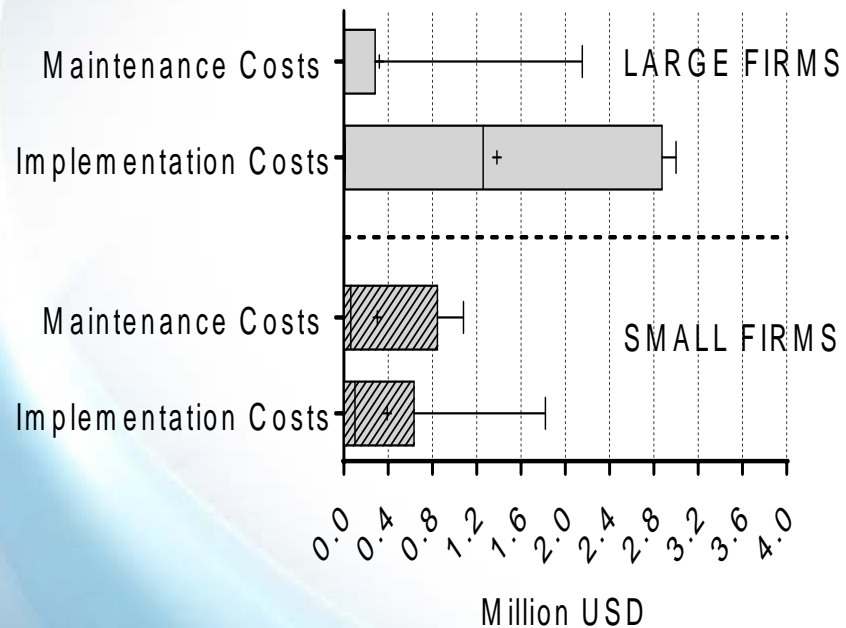


# Importance of Traceability

(0=completely unimportant, 10=extremely important)



# Costs of Traceability



# Effectiveness of Traceability Benefits



■ Low(1-2) ■ Medium (3) ■ High (4-5)

Increase Quality (92%)  
 Improve Product Recalls (81%)  
 Improve Inventory Tracking (79%)  
 Improve Food Safety (88%)  
 Improve Customer Service (90%)  
 Respond To Customer Demand (92%)  
 Verify Harvest Date/Location (85%)  
 Mitigate Risks (85%)  
 Respond To Consumer Demand (85%)  
 Increase Sustainability (81%)  
 Avoid Species Substitution (77%)  
 Ensure Enviromental Sustainability (75%)  
 Access New Markets (63%)  
 Stabilize Supply (73%)  
 Increase Distribution Accuracy (73%)  
 Reduce Waste (65%)  
 Avoid Short Weighting (60%)  
 Increase Market Share (63%)  
 Influence Business Structure (69%)  
 Reduce Quality Variation (77%)  
 Reduce Pilfering (60%)  
 Increase Productivity (65%)  
 Develop Pricing Models (60%)  
 Increase Revenue (58%)  
 Increase Margins (56%)  
 Reduce Administration Costs (71%)  
 Reduce Input Costs (58%)

0

1

2

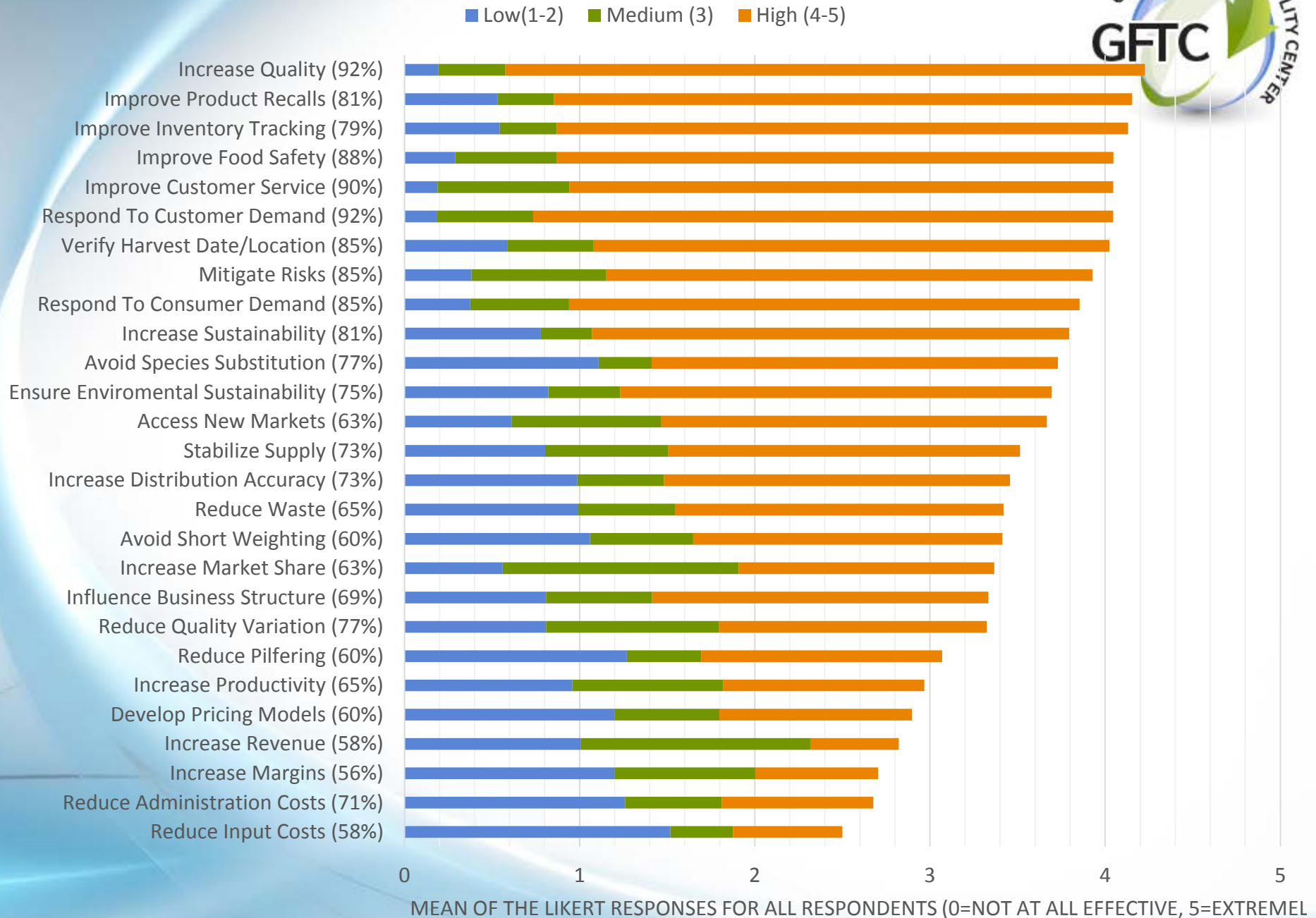
3

4

5

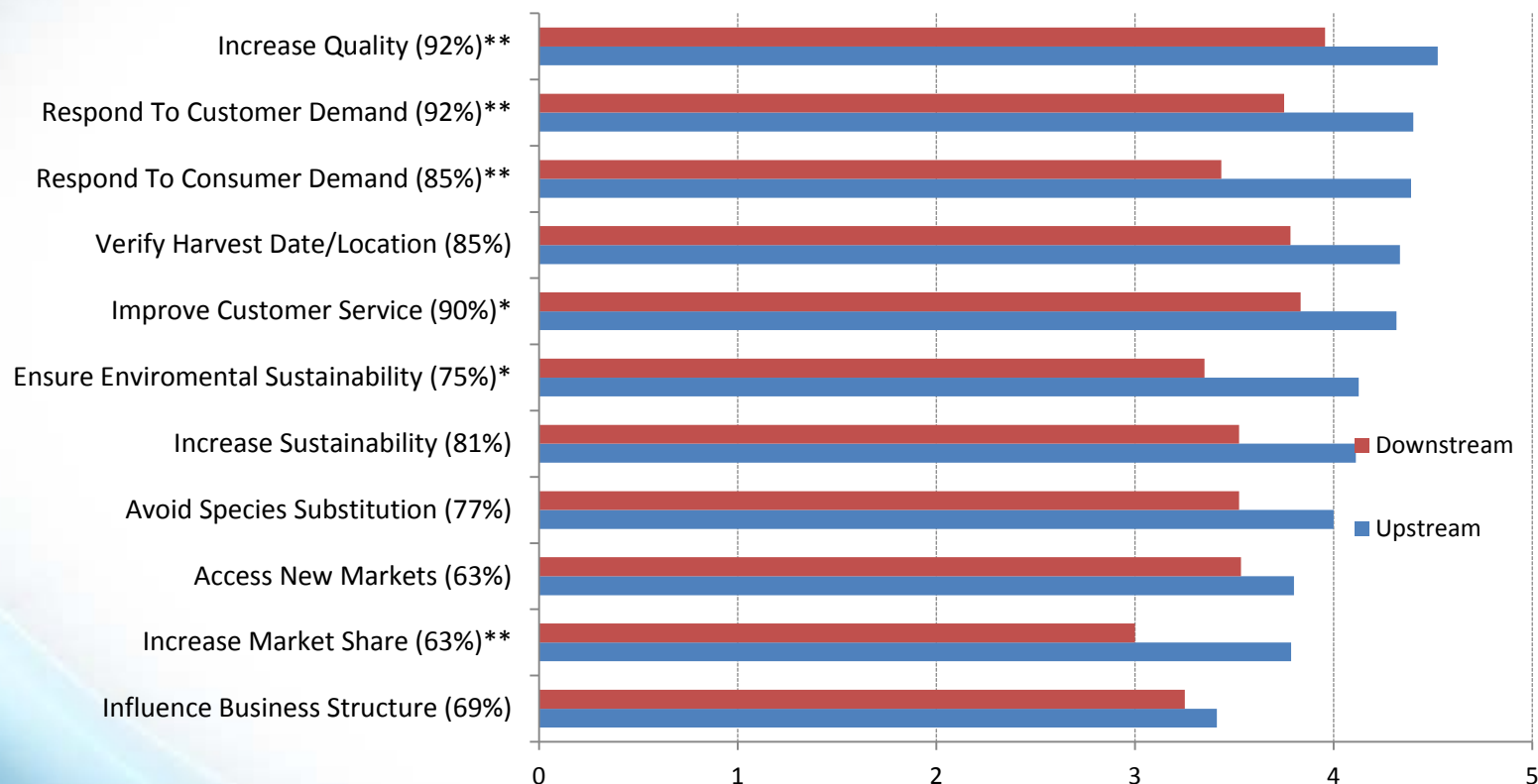
MEAN OF THE LIKERT RESPONSES FOR ALL RESPONDENTS (0=NOT AT ALL EFFECTIVE, 5=EXTREMEL

# Effectiveness of Traceability Benefits



# “Driving Efficiency”

(same trends as “Competitive Advantage” and “Mitigating Risks”)



Mean of the Likert scale responses (1=no at all effective, 5=extremely effective)



# Effectiveness of implementing traceability

**Green** mean score greater than 3.5, **yellow** between 2.5-3.5, and **red** below 2.5.

**Dark red** indicates that more than 90% of businesses scored only 1 or 2,

**Dark green** indicates that more than 90% of businesses scored a 4 or 5.



Benefit Categories	Proportion of Respondents	Overall Scores	Scores Value Chain Cluster		
			Cooperative	Coordinating	Collaborative
Ensure Environmental Sustainability					
Improve Product Recalls					
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# Summary Survey Findings



- **Seafood supply chains are not equal**
- **Traceability related benefits are significant – intensity and breadth**
  - Especially for “Strategically Integrated Chains”
- **Traceability benefits are diffused**
  - Cannot easily measure costs and benefits
  - Higher price is not a benefit
- **Traceability benefits greater for “upstream” firms**
- **Relative costs proportionally higher for small firms**
- **Research Idea: Determine conditions that create/enable “Coordinated and Collaborative” strategic value chains**
- **Next Steps: Develop a Global Seafood Traceability Architecture**

<http://www.ift.org/gftc.aspx>