

# Benchmarking - The First Step for Frugal Engineering

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## Abstract

In this article, we have defined a systematic benchmarking process, the first step to perform Frugal Engineering, the science of breaking up complex engineering process into the basic components and then re-building each component in the most economical manner to achieve a simpler, more robust and easier to handle final product. The meaning of benchmarking is clearly defined and distinguished from competitive and comparative analysis and value targeted product proposal. Types of benchmarking, system selection process and the sequential steps of benchmarking are clearly discussed. Benchmarking process is a pre-requisite for Value Analysis and Value Engineering (VA/VE). An example of an automotive exhaust system muffler benchmarking is explained in detail. The article is concluded with the other steps of frugal engineering such as technical competitive analysis, commonization and standardization and value proposal of a system to strive to be the best of the best, the essence of frugal engineering.

**Keywords:** Benchmarking, Technical Competitive Analysis, Commonization, Standardization, Value Proposition, Frugal Engineering.

## 1. Introduction

The decade of 2010s is the Decade of Frugal Engineering as the first decade of 2000 is the decade of Globalization. Continuous change in new product development is mandatory to be competitive in the known market places of today and the expected markets of tomorrow. Frugal engineering is necessary to demonstrate the competitive advantage and the simplicity of a product [1]. Long range strategies, if not survival, requires product development protocols to implement innovation and frugal engineering. Benchmarking is the first step among the several success passage steps of frugal engineering [2].

## 2. What is Benchmarking ?

Benchmarking is a technique followed to understand the status of a product or process which is in practice and can be used to develop or improve the value of it. Benchmarking is more an art than a science.

Benchmarking leads to a deep understanding of the processes and skills that create superior performance. Without this understanding, little benefit is achieved from

product engineering. It is a method which helps to compare various processes or product to improve performance and value. Benchmarking is a positive, pro-active process to understand a product in a structured fashion to achieve superior performance [3, 4]. Benchmarking is not an end-all process. It is the beginning of change. Just benchmarking financial results alone will not help to complete the task. Before beginning benchmarking process, we must understand the goals and objectives. Risk analysis should be performed along with the mission and goals. Risk management vary from entity to entity. Benchmark must relate to risk management goals. We need to measure things which indicate if we are accomplishing our goals or not.

## 3. Why Benchmarking ?

There are many reasons why we should actively consider benchmarking while proceeding for best product development. No product is the best at every element considered. There is a need to search for good, promising, practical and better if not the best product always. The best performer needs to be captured, transferred and adopted throughout the development stage though it involves series of hurdles. Benchmarking exists to overcome the obstacles in a disciplined way. Benchmarking brings rigor to the approach in setting goals overcoming these believes, assigning accountability and speeding up culture change [5, 6]. Benchmarking is the only way to create a sustainable and continuously improving product performance and value. In this article, we are giving definition for various elements involved in the total product development. We consider benchmarking being the first step for frugal engineering. Figure 1 illustrates the sequential steps involved in frugal engineering. We urge the need for a step by step systematic approach to achieve Value Target ( Performance / Cost) by frugal engineering. Benchmarking is the first step for any new initiatives as well as continuous improvement of the existing product.

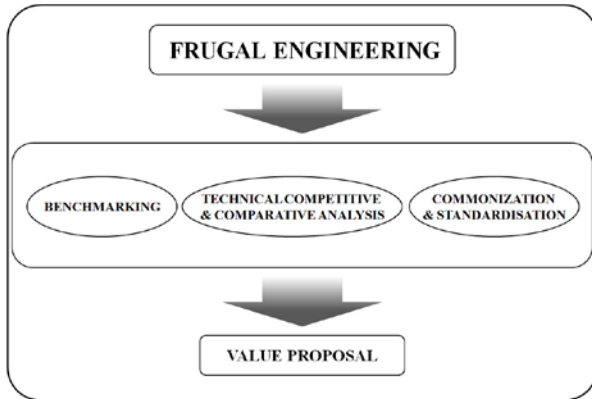


Fig. 1 Benchmarking - First step of Frugal Engineering

#### 4. Types of Benchmarking

Benchmarking technique can be broadly classified as process benchmarking, performance benchmarking and strategic benchmarking. Benchmarking can be internal: comparing performances between different groups or teams within an organization or external: comparing performances with companies in a specific industry or across industries. The terms benchmarking and competitive analysis are often confused and synonymously used. Benchmarking researches external business sectors for information whereas competitive analysis shows how firms compare with their competitors.

#### 5. Benchmarking Procedure

Conventionally seven step procedure is followed for benchmarking as described by Kaiser Associates [1]. A revised procedure using twelve steps process is considered by Robert Camp [2]. We are considering a sequential ten step process for benchmarking an automobile exhaust system.

1. Identify a system
2. Classify a system
3. Acquire a system
4. Define a procedure
5. Priorities activity
6. Analyze the system
  - a. Dimensional measurement
  - b. Performance analysis
7. Improve the system
8. Implement the system
9. Inspect the system
10. Manage the system

#### 6. System Selection Process

Benchmarking system selection process is the most critical step in the study. The system selection should cover products from all sources such as internal, external, competitors etc. Various similar performing and comparable parts should be included in the study. Figure 2 below illustrates the systematic steps of system selection process.

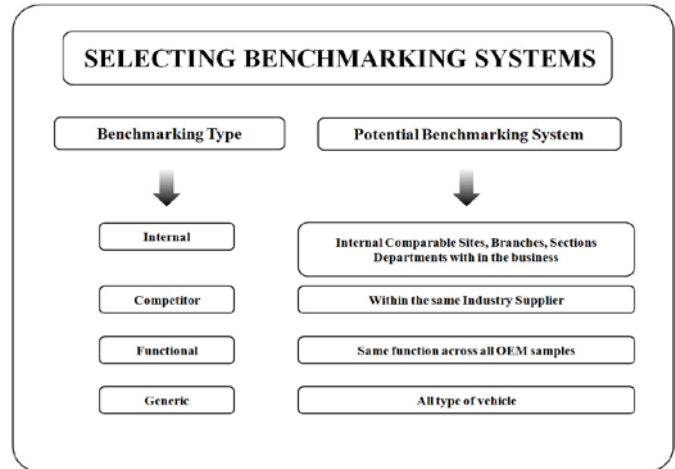


Fig. 2 Selection of Benchmarking Process

#### 7. Example of Benchmarking

The sequential steps of the Automobile Exhaust System benchmarking are illustrated in figure 3. The stepwise procedure is followed to study the system dimensional analysis and performance study. Then Tear-Down analysis is performed on the internal components. The documentation is completed in a specific template.

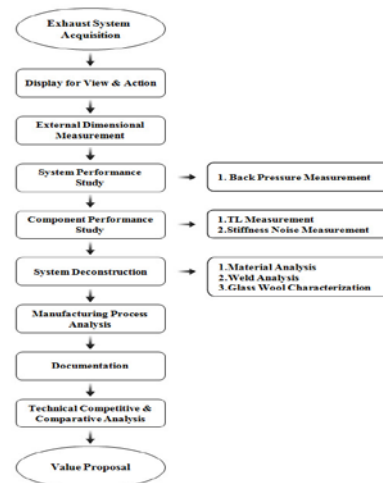


Fig. 3 Sequential Steps of Benchmark

## 8. Benchmarking to Frugal Engineering

The results of benchmarking are documented in a specific template as shown in Table 1. The documented details are then converted into component based value document by technical competitive analysis (Table 2). In this step, value comparisons of similar application oriented products are studied and competitive values documented. The value proposition for a new application is then derived to achieve Frugal Engineering.

Table 1: Benchmarking documentation








S.No	Component Name	Image	Specifications	Dimension
1	Shell		SUS 439L-CP	375Lx605Wx1.0t
2	End Cap - Inlet		SUS 409L-CP	299Lx187Wx1.2t
3	End Cap - Outlet		SUS 409L-CP	298Lx186Wx1.2t
4	Baffle Plate		SUS 409L-CP	265Lx155Wx1.0t
5	Inlet Tube		SUS 409L	258Lx115.61Wx1.0t
6	Inbuilt Resonator Shell		SUS 409L-CP	326Lx35.2Wx1.0t
7	Outlet Tube		SUS 409L	122Lx20Wx1.0t

Table 2: Value proposition

S.No	Component	Material	Comparison	Value Added
1	Shell 375Lx605Wx1.0t	SUS 439 L-CP	Other benchmarked systems from similar applications are compared	Shell shape commonization, material change etc.
2	End Cap - Inlet 299L x 187W x 1.2 t	SUS 409L-CP		Thickness, Geometry, Process etc.
3	End Cap - Outlet 298L x 186W x 1.2t	SUS 409L-CP		Thickness, Geometry, Process etc.
4	Baffle Plate 265L x 155W x 1.0t	SUS 409L-CP		Thickness, Geometry, process etc.
5	Inlet Tube 258L x 115.61W x 1.0t	SUS 409L		Thickness, Geometry, Perforation, Process etc.
6	Inbuilt Resonator Shell 326L x 35.2W x 1.0t	SUS 409L-CP		Size, Shape, Orientation, Process etc.
7	Outlet Tube 122L x 20W x 1.0t	SUS 409L		Thickness, Geometry, Perforation, Process etc.

## 9. Conclusions

The requirement of Frugal engineering for the dynamic and challenging technical world is clearly defined with various elements involved. Benchmarking is clearly discussed and differentiated from Technical Competitive Analysis and Value Proposition. The sequential steps of an automobile exhaust system benchmarking is detailed. The need for commonization and standardization for value proposal is explained. An example of a muffler component benchmarking and value analysis is discussed. The results are summarized. Further studies are planned for frugal engineering.

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