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http://www.sensibletransport.org.au/sites/sensibletransport.org.au/files/ Does%20bike%20share%20reduce%20car%20use%3F.pdf

BIKE SHARE'S IMPACT ON CAR USE: EVIDENCE FROM THE UNITED STATES, GREAT BRITAIN, AND AUSTRALIA

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2 ABSTRACT

There are currently more than 400 cities operating bike share programs. Purported benefits of
bike share programs include flexible mobility, physical activity, reduced congestion,
emissions and fuel use. Implicit or explicit in the calculation of program benefits are
assumptions regarding the modes of travel replaced by bike share journeys. This paper
examines the degree to which car trips are replaced by bike share, through an examination of
survey and trip data from bike share programs in Melbourne, Brisbane, Washington, D.C.,
London, and Minneapolis/St. Paul.

A secondary and unique component of this analysis examines motor vehicle support
 services required for bike share fleet rebalancing and maintenance. These two components
 are then combined to estimate bike share's overall contribution to changes in vehicle
 kilometers traveled.

14 The results indicate that the estimated mean reduction in car use due to bike share is at least twice the distance covered by operator support vehicles, with the exception of London, 15 16 in which the relationship is reversed, largely due to a low car mode substitution rate. As bike share programs mature, evaluation of their effectiveness in reducing car use may become 17 increasingly important. This paper reveals that by increasing the convenience of bike share 18 relative to car use and by improving perceptions of safety, the capacity of bike share 19 programs to reduce vehicle trips and yield overall net benefits will be enhanced. Researchers 20 can adapt the analytical approach proposed in this paper to assist in the evaluation of current 21 and future bike share programs. 22

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- 24

1 INTRODUCTION

As cities seek to improve sustainable transport options, bike share programs have emerged as an innovative approach in a growing number of cities in Europe, China and North America.

4 These programs also serve to showcase and market eco-friendly mobility aspects of these

5 cities, and may serve the stated mobility targets concerning health and fossil fuel dependence

6 [1]. Although bike share programs have existed for almost half a century, the most recent

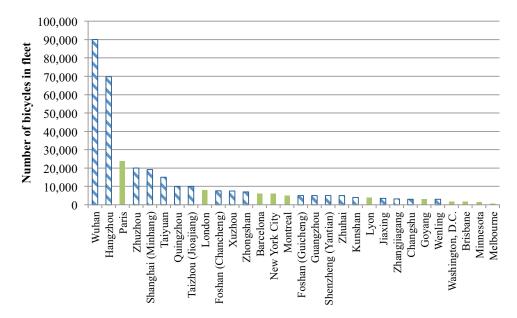
decade has seen a sharp increase in both their prevalence and popularity worldwide [2], with
over 400 cities currently operating bike share programs [3].

9 In 2007, Paris launched Europe's largest scheme, with over 20,000 bicycles. Wuhan 10 and Hangzhou in China currently have the world's largest bike share programs, with 90,000 11 and 70,000 bikes respectively [4]. New York City launched North America's largest bike 12 share program, with 6,000 bikes in May, 2013, and is set to grow to 10,000 bikes in the near

13 future. Figure 1 provides a snapshot of the globe's largest bike share programs. China is

14 clearly the dominant country, holding the majority of the world's largest bike share programs

15 (eight of the top ten). The Chinese cities are shown in blue diagonal columns.



16

17 FIGURE 1 Largest bike share systems.

Source: Earth Policy Institute [4], using information supplied by Russell Meddin and Paul DeMaio of *The Bike-sharing Blog*, as well as Tang, Pan, & Lu [5]. Green bars indicate non-Chinese cities. Brisbane and Melbourne figures supplied by Fishman [6].

NB: The number of bikes can change rapidly and many of these figures are likely to be outdated within months. There is some uncertainty regarding the precise figures for each city, as there are often bikes in the fleet that are

There is some uncertainty regarding the precise figures for each city, as there are often bikes in the fleet that are not in operation.

24

25 Several researchers have examined the motivating factors associated with bike share use. Bachand-Marleau et al. [1] found convenience and the avoidance of private bike theft 26 and maintenance to be key facilitators to the use of the BIXI program in Montreal. These 27 28 findings are generally supportive of an earlier study by Fuller et al. [7] of the same program. Convenience consistently emerges as the main motivating factor for bike share use, and this 29 30 has been found in various programs in North America [8-10], China [11], London [12] and Australia [3, 13-15]. The distance between home and closest docking station is a factor 31 32 directly associated with convenience and this has been found to be a reliable predictor of bike share usage. Bachand-Marleau et al. [1] found that living within 500m of a docking station
resulted in a three-fold increase in the odds of *BIXI* use.

In 2010, Brisbane and Melbourne introduced bike share programs in their city centers and some of the local surrounding inner suburbs, known as *CityCycle* and *Melbourne Bike Share (MBS)* respectively. These Australian schemes have been included in Figure 1, although they are considerably smaller than many of the other cities, at 1,800 and 600 bikes respectively. Bike share usage in Australia is considerably lower than other countries [3, 6, 14] and there are currently no commitments from other Australian cities to introduce bike share programs.

10 Shaheen et al. [2] summarize the benefits of bike share as flexible mobility, emission reductions, physical activity benefits, reduced congestion and fuel use, individual financial 11 savings and support for multimodal transport connections. Underlying many of the benefits 12 attributed to bike share is an assumption that a significant proportion of bike share journeys 13 14 are replacing trips previously made by car. International evidence suggests this is seldom the case [3, 6, 16]. This paper seeks to examine net changes to car use as a consequence of bike 15 share. It does this by examining estimated distance traveled and the degree to which bike 16 share programs substitute for car use. A secondary component of this analysis examines 17 motor vehicle support services used for fleet rebalancing and maintenance. Rebalancing 18 19 refers to the manual transfer of bikes by the operator to reduce the likelihood of docking stations being completely full or empty. Rebalancing requires fuel use and is not insignificant, 20 21 and therefore this aspect of the ongoing operation of bike share programs must be considered. Rebalancing is not unique to bike share. Public transit vehicles run relatively empty/out of 22 23 service, in order to meet imbalances in demand across the network.

24 These two components are then combined to provide a picture of bike share's overall 25 contribution to changes in vehicle kilometers traveled (VKT). Whilst bike share's impact on car use is the focus of this paper, the authors do not wish to imply this is the only benefit of 26 27 bike share. It is proposed that the analytical approach of this paper may be able to be adapted 28 for future research evaluating bike share impacts. The cities included in this analysis are Melbourne, Brisbane, Washington, D.C., London, and Minneapolis/St. Paul (referred to in 29 30 this paper as Minnesota, as the program is called Nice Ride Minnesota). With many programs operating in the United States, the Washington, D.C. and Minnesota programs may not be 31 representative of United States based bike share programs in general. The bike share 32 33 programs included in this analysis have all been established in the past five years and are 34 considered I.T based systems, relying on electronic payment and tracking technology, 35 enabling automated rental and returns. The user can return the bike to any docking station 36 within the system and it is this feature that creates the rebalancing responsibility for program 37 operators.

38

30 39

40 **METHODOLOGY**

41 The authors have obtained the data log for each of the bike share programs included in this 42 analysis. This log contains information on each trip taken throughout 2012. Each system runs 365 days per year, with the exception of Minnesota, which was open from April 8th to 43 44 November 7th, 2012. Each trip has a start and end date and time, as well as the origin and 45 destination docking station. Trips of less than two minutes or greater than three hours have been omitted from our analysis. This decision was made on an assumption that such trips are 46 47 unlikely to represent genuine bicycle riding time but rather a result of operator or technical error (e.g. a bicycle not removed or docked correctly). 48 49 Trip duration was determined by subtracting trip end time from trip start time.

50 Distance traveled was estimated by combining trip duration with a travel speed estimate of

12km/h, which is broadly consistent with a study on bike share travel velocity [17]. Only the
 proportion of trips substituting for car use has been included in the final analysis.

Motor vehicle fleet characteristics and usage for 2012 were obtained directly from bike share operators in Melbourne, Washington, D.C., London, and Minnesota. Brisbane bike share operator *JCDecaux* declined to provide data on this component of the analysis. Fuel consumed, type of fuel and fuel efficiency of vehicles allowed for the total distance traveled to be calculated for each system.

8 9

RESULTS AND DISCUSSION

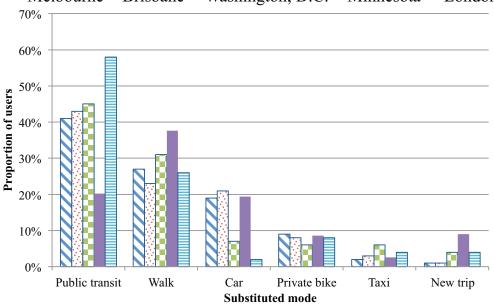
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11 Mode substitution

12 The members of the bike share programs included in this study were asked to participate in separate online surveys. These surveys were wide-ranging but contained a common question 13 - "Thinking about your last journey on bike share, which mode of transport would you have 14 taken had it not existed?"¹ These surveys were conducted as independent activities and 15 carried out or commissioned by the operators of each program. Nice Ride Minnesota 16 17 conducted a survey sent out to subscribers in 2010 [10]. Capital Bikeshare in Washington, 18 D.C. commissioned a study of members in 2012 carried out by LDA Consulting [9]. In 2011 19 Transport for London ran a survey for members of *Barclays Cycle Hire* [12]. The authors of 20 the current study included a mode substitution question in an online survey sent to MBS and *CityCycle* members. Figure 2 documents the results to this question, across the 21 22 aforementioned bike share programs. 23 A substantial proportion of trips currently taken on bike share in the cities included in 24 this study are substituting for public transit and walking. London has the lowest level of car substitution, which is broadly in line with the lower proportion of trips undertaken by car, 25 relative to the other cities included in this analysis. The substantial share of bike share trips 26

- substituting for public transit, particularly in London, may be helping to relieve public transit
 overcrowding.
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¹ The wording of this question varied slightly; In Melbourne (n = 372) and Brisbane (n = 443) it was presented as shown. In Washington, D.C: "If Capital Bikeshare had not been available, how would you have made your most recent trip" (n = 5,287). In Minnesota: "Please recall the most recent trip you took using a Nice Ride bicycle" (n = 685). In London: "Before the Barclays Cycle Hire Scheme was introduced last July, how would you have typically made this trip?" (n = 2,177).



Melbourne Brisbane Washington, D.C. Minnesota London

FIGURE 2 Mode substitution in selected cities.

Source: Melbourne and Brisbane [18], Washington, D.C. [9] Minnesota [10] London [12]

6

7 Bike share fleet size, usage and car travel reduction

8 Table 1 presents the key metrics used to estimate the reduction in car travel as a consequence 9 of the bike share programs. The number of trips per day per bike provides an opportunity to 10 compare different systems usage levels, controlling for fleet size. This metric does however mask seasonal differences in usage, which can often be considerable [3], although these 11 12 differences do not impact on the current analysis. Melbourne was found to have an average trip duration of 22 minutes, considerably longer than other cities. It is not clear why this 13 might be, as the system's catchment is smaller than each of the other cities. One possible 14 15 explanation may be that visitors are using the MBS program for longer, touristic purposes. This is supported by ride data from Minnesota, which showed an average ride time for casual 16 users of 38 minutes, compared to 11 minutes for members.² Previous analysis has found 17 some 13% of trips end at the same docking station as they started in Melbourne, rising to 18 40% in key tourist precincts [19]. 19 20 21

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² The *MBS* data log did not differentiate between casual users and members, which is why Minnesota data was used. These calculations include all rides, regardless of duration, for each day the Minnesota program was operational in 2012.

| | Melbourne | Brisbane | Washington, D.C. | Minnesota | London* |
|--|-----------|-----------|------------------|-----------|------------|
| Bikes | 600 | 1,800 | 1,800 | 1,325 | 8,000 |
| Trips [#] (2012) | 138,548 | 209,232 | 2,008,079 | 268,151 | 9,040,580 |
| Trips per day per bike | 0.6 | 0.3 | 3.0 | 0.9 | 3.1 |
| Regional population ³ | 3,999,980 | 2,065,998 | 5,860,342 | 3,759,978 | 7,170,000 |
| Mean trip duration [#] | 22.0 | 16.2 | 15.8 | 17.5 | 17.5 |
| Est. travel speed (km/h) | 12 | 12 | 12 | 12 | 12 |
| Est. distance traveled per trip (KM) | 4.4 | 3.2 | 3.1 | 3.5 | 3.5 |
| Est. distance traveled per system 2012 (KM) | 609,611 | 677,912 | 6,345,530 | 940,152 | 31,642,029 |
| Car substitution | 19% | 21% | 7% | 19% | 2% |
| Est. car travel reduction (KM) | 115,826 | 142,361 | 444,187 | 182,390 | 632,841 |
| Est. car travel reduction per bike (KM) | 193 | 79 | 247 | 135 | 79 |
| Annual members | 921 | 1,926 | 18,000 | 3500 | 76,283 |

1 TABLE 1 Bike share size, usage and car travel reduction

Source: Regional population: Brisbane and Melbourne [20], London [21], Minnesota (Minneapolis/St. Paul

Combined Statistical Area) [22] and Washington, Metropolitan Area. [23]. Trips and duration: Melbourne

(Hoernel, Unpublished data), Brisbane (Lundberg, Unpublished data), Minnesota (Vars, Unpublished data),

234567 London (Stanhope, Unpublished data), Washington, D.C. /247, Estimated travel speed /177. Car substitution /37

[^]Fleet total, which may not reflect actual number of bicycles in circulation.

[#]Trips < 2 minutes and > 3 hours excluded from analysis.

, 8 9 *In March 2012, London's bike share fleet rose from approximately 6,000 bikes to 8,000 bikes. Serco (bike

share operator) experienced data loss between 1^{st} January -3^{rd} January and 5^{th} February -28^{th} February 2012. 10

Estimates used for missing trip data during these dates based on activity either side of data loss period. Trips

11 less than 4 minutes duration removed by Serco between 29th April – 18th August 2012 (unrecoverable).

12

13 Table 1 demonstrates the impact car substitution has on estimated car travel reduction. Car 14 travel reduction has been estimated by multiplying the estimated distance traveled by the car 15 substitution rate. Our analysis shows that for 2012, bike share usage was responsible for

115,826km less car driving in Melbourne, through to 632,841km in London. Washington, 16

D.C. despite having almost ten times greater bike share travel than Brisbane, only has approx. 17

18 3.5 times the car use reduction impact. This difference is due to a *car substitution* rate of 21%

19 for Brisbane, compared to only 7% for Washington, D.C.

20

21 Bike share operator motor vehicle usage

22 A challenge for many bike share operators has been the rebalancing of bicycles, to reduce the 23 likelihood of docking stations being either completely empty or full [16]. Fleet rebalancing is

typically achieved through the use of trucks and trailers, and these are associated with many 24

25 of the very impacts bike share aims to reduce (e.g. congestion, pollution). Table 2 provides an

indication of the fuel used and distance traveled for the cities included in this analysis. 26

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³ Method of demarcating regional boundaries differs and those interested are encouraged to examine cited sources.

| TABLE 2 Fuel consumption of blke snare operators' venicles, 2012 | | | | |
|--|--------------------|--------------------------|-----------------------------------|-----------------------------------|
| | Annual distance | | | |
| City | traveled (KM) | Diesel consumed (liters) | Unleaded petrol consumed (liters) | CO ₂ emissions (Tons)^ |
| London | 1,399,182 | 116,605 | 391 | 316 |
| Minnesota | 88,000 | - | 11436 | 26 |
| Melbourne | 27,851 | 2,952 | - | 8 |
| Washington, D.C. | 200,896 | 23,765 | - | 64 |

TABLE 2 Fuel consumption of hike share operators' vehicles 2012 1

2 Source: London (Stanhope, Unpublished data), Minnesota (Vars, Unpublished data), Melbourne (Hoernel,

3 Unpublished data), Washington, D.C. (Fisk, Unpublished data).

4 $^2.3$ kg and 2.7kg of CO₂ for each liter of petrol and diesel consumed respectively [25].

5 NB: Washington, D.C. fuel use is for the period September 2011 to September 2012. An additional vehicle was 6

added to the fleet in October 2012 and this has been included in the calculations. London data for fourth quarter 7

fuel usage not available. Third quarter data was substituted.

8 9

10 Bike share impacts on vehicle kilometers traveled

By comparing estimates of car travel reduction as a consequence of bike share (Table 1) with 11

12 motor vehicle use associated with the operation of bike share (Table 2), it is possible to

estimate the net effect of bike share on VKT. Figure 3 indicates that for each kilometer 13

traveled by motorized vehicles associated with the operation of bike share programs, there 14

15 are between two and four kilometers of private car use avoided, with the exception of London,

in which the relationship is reversed. 16

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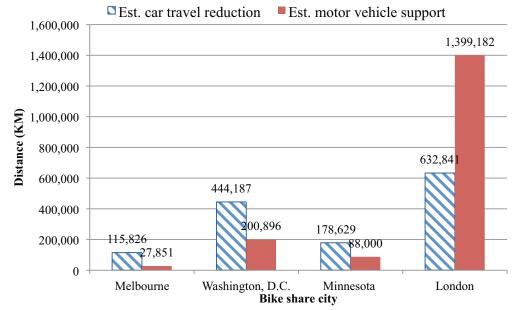




FIGURE 3 Comparing car use reduction to motor vehicle support, selected cities, 2012.

1 London, owing to its car mode substitution rate of only 2%, coupled with heavy

2 demand for fleet redistribution is estimated to have approximately 2.2 kilometers in

3 motor vehicle support travel for each kilometer of private car use avoided. To

4 illustrate the influence of mode substitution, should the percentage of bike share trips

5 substituting for car increase to 10% in London, estimated car travel reduction would

rise to 3.1 million km, approximately 2.2 times greater than the distance travelled by
motor vehicle support services.

8

9 Optimizing car use reduction

The impact of bike share on car use reduction is determined to a large degree by the rate of car substitution. The greater the proportion of trips substituting for trips previously made by car, the greater the program's impact on reducing car use and all of the associated benefits. Understanding barriers to bike share from those who predominantly drive may assist efforts to increase the rate at which bike share substitutes for car use.

In November 2012 the authors undertook a survey of non-bike share users in Brisbane, Australia to better understand current barriers to bike share. The survey was sent to a research panel managed by the Centre for Accident Research and Road Safety – Queensland. Of the 311 emails received by respondents, 60 fully completed surveys were returned [19]. Car use was the predominant mode of transport in this sample, with very little use of walking, cycling or public transport over the previous month.

Respondents were asked if they were to consider joining the bike share program *CityCycle*, to what degree would the reasons shown in Figure 4 act as a barrier. Respondents were provided with a 0 - 4 Likert scale in which 0 was "*Not at all*" and 4 was '*A lot*'. For simplicity of presentation, the mean scores only are reported, as illustrated in Figure 4.

Barriers to bike share can broadly be divided into two categories; those acting as barriers to bike use generally, such as safety concerns or distance, and secondly, those relating specifically to bike share, such as docking station location. The results

31 presented in Figure 4 indicate that both categories are acting as barriers to bike share

32 use in Brisbane. Convenience emerges as a key theme, with *Driving is more*

33 convenient, docking stations are not close enough to my house & work and I don't

34 *want to carry a helmet with me* each receiving the strongest responses. Safety

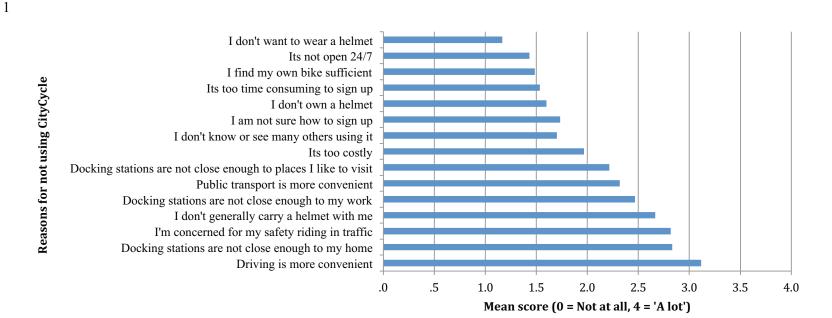
35 concerns whilst riding in traffic also received among the highest mean score. These

36 results are consistent with research showing convenience factors to be one of the most

37 important motivators for bike share use [8, 9]. Moreover, safety concerns have been

38 shown to be a key barrier to biking in both the UK, US [26] and Australia [27].

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2 3 4

FIGURE 4 If you were considering joining CityCycle, to what extent would these factors discourage you?

NB: Mandatory helmet legislation exists in Brisbane, where the survey was undertaken. Brisbane's bike share program (CityCycle) opens at 5am and closes at 10pm each day.

1

2 CONCLUSIONS

Bike share has emerged as an initiative to expand sustainable transport opportunities in
predominately urban settings. The number of bike share programs has grown dramatically
over the past 10 years, particularly in North America, Europe and China. An implicit
assumption that equates bike share use with car use reduction has emerged, despite evidence
showing that only a minority of bike share journeys are replacing car trips (ranging from 2%
in London to 21% in Brisbane).

9 This paper has used ridership and mode substitution data from bike share programs in 10 Melbourne, Brisbane, Washington, D.C., London, and Minnesota to better understand the 11 magnitude of changes to car use as a consequence of bike share programs. This type of 12 analysis revealed the critical importance of car substitution rates to bike share's car use 13 reduction impacts.

14 Pressure on bike share operators to maintain a reasonably balanced system requires a 15 reliance on motorized trucks and vans to re-distribute bicycles to different docking stations throughout the day. This paper compares the reduction in car use as a consequence of bike 16 share with the VKT of program operators for fleet redistribution and maintenance. According 17 18 to the findings, the reduction in VKT due to bike share use is at least twice the VKT from operational and maintenance vehicles. The exception is London, where VKT from 19 20 operational and maintenance vehicles is estimated to be 2.2 times greater than the reduction in VKT due to bike share. Should London's car mode substitution rate increase from its 21 22 current 2% to 10%, it is estimated the reduction in VKT to be approximately twice the 23 distance travelled by operational and maintenance vehicles. Future research focused on 24 innovative techniques to minimize manual redistribution by conventional motorized vehicles 25 will improve the efficiency and sustainability credentials of bike share operators.

The results of this paper demonstrate that in order for bike share programs to optimize their impact on reducing car use, it is necessary to implement measures focused on encouraging those currently making trips by car to use bike share. Results from a survey of non-bike share users from Brisbane suggest that this may be best achieved via policy changes that seek to increase the competitive advantage of bike share over the convenience of car use, improving perceptions of rider safety, and providing docking stations in close proximity to home and work.

Finally, this paper has provided the foundational elements for evaluating the impacts of bike share on travel patterns and outcomes related to fuel use, emissions, congestion and physical activity. Researchers can adapt the analytical approach proposed in this paper to assist in the evaluation of current and future bike share programs.

3738 LIMITATIONS

39 Although every reasonable action has been taken to ensure the validity of the results, several 40 limitations have been identified. Trip usage data may contain technical errors, although this has been mitigated by omitting all journeys recorded as being below two minutes or greater 41 42 than 180 minutes duration. Such trips are likely to be the result of user or technical error 43 rather than a genuine trip. An assumption has been made that bike share trip length is the 44 same as a substituted car trip. Data from Lyon suggests bike share trips may be shorter than 45 the same trip by car [17], however this may not be true of the cities included in this study. The sample group in all cities included in Figure 2 are annual bike share members, as 46 47 distinct from casual users. It is plausible casual members may differ in their mode

- 48 substitution pattern and previous research from Washington, D.C. [28] and Montreal [29]
- 49 has identified differences between annual and casual users. Future research on mode

substitution may benefit from differentiating the question by weekday/weekend, as well as
 whether car trips substituted were single-occupancy or higher.

Motorized vehicle fleet data were provided by the bike share operators and have not 3 4 been independently audited, although there is little reason to suspect gross inaccuracies. It 5 should be noted that the mileage of vehicles (fuel used per unit of distance traveled) used by bike share operators is likely to be significantly more than the typical private car and 6 7 therefore caution should be exercised when comparing the two. The survey findings on 8 barriers to bike share rely on a sample of 60 adults in the Brisbane area and although the 9 results are broadly consistent with previous research, the findings cannot be generalized. 10 Finally, this paper focuses on changes to car use as a consequence of bike share. The

authors do not wish to imply that reductions in car use are the sole benefit of bike share and
 acknowledge the numerous potential benefits such as greater transport choice, travel time
 savings and reductions in transport costs.

14

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16 The authors would like to acknowledge the assistance of Brisbane City Council, the Royal Automobile Club of Victoria, VicRoads and JCDecaux. It is through the cooperation with 17 18 these organizations that the researchers have been able to directly sample the membership 19 base of CityCycle and Melbourne Bike Share. Elliot Fishman would also like to thank Dr Ioni Lewis for assistance with Ethics and Meredith Levi for proof reading early versions of this 20 paper. Donald Gee, as a research support specialist at QUT has been outstanding in his 21 22 assistance with technical matters associated with KeySurvey. This paper would not have been 23 possible without the information provided by Mitch Vars of Nice Ride Minnesota, Euan Fisk and Jaison Hoernel of Alta Bike Share, Eleanor Stanhope of Barclays Cycle Hire, and Chris 24 25 Eatough of Bike Arlington. Finally, a special thanks to Harry Walker for assisting with the transfer of data from London's bike share program. 26 27

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