# **Clinical Decision Support Using OLAP With Data Mining**

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#### Abstract

The healthcare industry collects huge amounts of data which, unfortunately, are not turned into useful information for effective decision making. Decision support systems (DSS) can now use advanced technologies such as On-Line Analytical Processing (OLAP) and data mining to deliver advanced capabilities. This paper presents a prototype clinical decision support system which combines the strengths of both OLAP and data mining. It provides a rich knowledge environment which is not achievable by using OLAP or data mining alone.

#### Key words:

Healthcare, Clinical decision support system, OLAP, Data mining, hybrid approach

# **1. Introduction**

The healthcare industry is under pressure to lower cost and improve service quality. Oftentimes, information produced is excessive, disjointed, incomplete, inaccurate, in the wrong place, or difficult to make sense [15]. A critical problem facing the industry is the lack of relevant and timely information [10]. As information costs money, it must adopt innovative approaches to attain operational efficiently [2].

Decision Support Systems (DSS) have been developed to overcome these limitations. However, they still do not provide advanced features to help doctors to perform complex queries [2, 17].

Advanced technologies can now generate a rich knowledge environment for effective clinical decision making. This paper presents a prototype clinical decision support system based on OLAP and data mining.

# 2. Problem Statement

*On-Line Transaction Processing (OLTP)* systems based on relational databases are suitable for recording business transactions. They record information in two dimensions and automate repetitive tasks. Structured Query Language (SQL) is typically used to access information and results are presented in the form of reports which doctors use to make clinical decisions.

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Fig. 1(a) shows a simple OLTP Entity-Relationship Diagram (ERD) consisting six tables and Fig. 1(b) shows a simple SQL query to analyze relationship between hospitals and patients.

OLTP has a major drawback. Large amounts of data in normalized form require many joins even to answer simple

queries. For example, to analyze relationships between hospital and patients (Fig. 1), the query would require several table scans and multi-way table joins which can degrade performance significantly [3]. It requires at least four inner joins across five tables (Fig. 2). A real-life database will have many tables and the time taken to process the joins will be unacceptable.



Fig.1: (a) ER diagram and (b) SQL command

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(b) **Question:** List the total number of diabetics admitted to "SJMC" in the months of "Jan" and "June"

*On-Line Analytical Processing (OLAP)* was introduced to overcome this problem. Whereas OLTP uses twodimensional tables, OLAP uses multidimensional tables called data cubes. OLAP can analyze data in several dimensions. It also incorporates query optimization [3-5]. Users can filter, slice-and-dice, drill-down and roll-up data to search for relevant information efficiently.



Fig.2: Total number of inner joins involved in analyzing a hospital-patient relationship

However, although OLAP provides an efficient means of analyzing data, it does not identify the dimensions which may be needed to answer a specific decision problem. Also, OLAP cannot predict the future state based on current characteristics.

Fig. 3 shows a simple OLAP cube for six patients under the care of Dr. 20. This information can be used to answer an endocrinologist's question: which of the six patients are likely to be diagnosed with diabetes? OLAP alone cannot answer this question as it does not learn from the data.



Fig. 3: Table representation of data in an OLAP cube

Data mining (defined as a process of nontrivial extraction of implicit, previously unknown, and potentially useful information from the data stored in a database) has now become an important research tool [5-7]. It can discover hidden knowledge in the data and identify problems along several dimensions [7, 23]. However, data mining alone is not very effective. For example, the information given in Fig. 4 does not allow doctors to analyze patients' demographics under category: plasma glucose more than 99.75 and less than or equal to 127.25.

This paper presents a clinical decision support system using OLAP and data mining that can answer complex questions which is not possible by using OLAP or data mining alone.



Fig.4: Decision tree mining model

## 3. Literature Review

Our review covered three areas: On-Line Analytical Processing (OLAP), Application of data mining in healthcare and, Data Mining and Knowledge Discovery in Databases (KDD). It is revealed that organizations generally use OLAP rather than OLTP to build DSS [1, 3-5, 13, 26]. The trend now is to employ combined approaches.

Jonathan et al. [18] used data mining to identify factors contributing to prenatal outcomes as well as quality and cost of prenatal care. Bansal et al. [19] used recurrent neural networks to predict sales forecast for a medical company. Margaret et al. [20] explored the use of artificial neural networks to predict length of hospital stay and its effectiveness in resource allocation. There was very little discussion on the use of data mining in decision support. Hedger [21] used an advanced data mining system to evaluate healthcare utilization costs for GTE's employees and dependents. He also explored the use of IDIS (Intelligence Ware) to discover factors leading to success or failure in back surgeries.

Literature on data warehouse [2, 13, 17], OLAP [1, 14-16], data mining [7, 8, 11] and data warehouse and OLAP

integration [3-5] abounds. Parsaye [12] examined the relationship between OLAP and data mining and proposed an architecture integrating OLAP and data mining and discussed the need for different levels of aggregation for data mining. Han [8, 25] explained the need for different levels of aggregation for pattern analysis and focused his work on OLAP mining. His study focused mainly on data mining algorithms, not integration of OLAP and data mining.

# 4. The Model

As OLAP uses several preprocessing operations such as data cleaning, data transformation, data integration, its output can serve as valuable data for data mining [3, 11].

OLAP operations (e.g., drilling, dicing, slicing, pivoting, filtering) enable users to navigate data flexibly, define relevant data sets, analyze data at different granularities and visualize results in different structures [12, 8, 25]. Applying these operations can make data mining more exploratory.

The motivation for an integrated model, OLAP with data mining, is the concept hierarchy. Data in OLAP and decision tree are organized into multiple dimensions where each dimension contains multiple levels of abstraction defined by the concept hierarchy [8, 29]. The concept hierarchy is illustrated in Fig. 5, where each member has one root and all members between roots have parents and every branch ends with a leaf member.

OLAP data cubes which store concept hierarchies can be used to induce decision trees at different levels of abstraction [29, 1]. Once the decision tree mining model is built, the concept hierarchies can be used to generalize individual nodes in the tree, which can then be accessed by OLAP operations and viewed at different levels of abstraction.



Fig. 5: A concept hierarchy for the dimension location

# 5. Research Questions

This research demonstrates how the integrated approach, OLAP with data mining, provides advanced decision support compared to using OLAP or data mining alone. The research questions listed in Table 1 are used for this purpose. They cannot be answered by using OLAP or data mining alone, but can be answered by using the integrated model.

Fig. 6 shows the architecture of the integrated model (OLAP with data mining) comprising of several components. The system is divided into two parts: *Serverside* – for building the integrated model, and *Client-side* – for accessing queries and presenting results (Fig. 6). It uses OLAP operations (slice, dice, roll-up, drill-down, pivot) and the decision tree mining algorithm C4.5. The test data validates the effectiveness of the model.

Table 1: Research Questions

| R1. | How does OLAP with data mining <i>enhance real time indicators</i> like bottlenecks?   |
|-----|--|
| R2. | How does OLAP with data mining provide <i>improved</i><br><i>visualization</i> to uncover patterns/trends that are likely to<br>be missed?       |
| R3. | How does OLAP with data mining <i>uncover more subtle</i><br><i>patterns</i> in data over capabilities provided by OLAP or<br>data mining alone? |



Fig.6: Integration of OLAP with data mining architecture

# 6. System Implementation

A data cube is first created then the data mining process is started. The cube preserves the information and allows browsing at different conceptual levels. It serves as the data source for the data mining task. Data mining can be performed on any level or dimension of the cube. After the model is built it is stored in the OLAP cube. Each dimension represents the rule corresponding to a node in the decision tree mining model (Fig.7). OLAP operations explain the different states of the system.

The data for this study is taken from UCI Repository of Machine Learning Databases [9]. The data comprise of *Pima Indian Diabetes* database, *Post Operative Recovery* database and *Liver Disorder* database. As the data is declassified, we have added several dummy attributes such as patient, doctor and hospital information.



Fig.7: A logical view of representation of decision tree mining model in an OLAP cube

A two-year sample dataset (1997-1998) is created to mine for knowledge discovery. Information on entities and their attributes and relationships are fed into the data warehouse. Its design is based on the star schema (Fig. 8).



Fig.8: Data warehouse star schema design

# 7. System Implementation

The system can predict the future state and generate useful information for effective decision-making. It can answer all the research questions listed in Table 1.

**R1.** The integrated model enhances real time indicators by using information on hospital room utilization for postoperative recovery patients. It allows hospital administrators to discover any bottlenecks that might exist. It allows them to solve problems related to hospital room utilization. The results in Fig. 9 show that a total of 6 patients are likely to be warded in Hospital A. The administrator can use this information to allocate rooms based on their characteristics. For patients over 60 years, a decision may be made to ward them in senior citizen's ward or transfer them to another hospital. This indicator is useful for performing "what-if" analysis on hospital room availability.

**R2.** The integrated model improves information visualization. It discovers overall trends that are likely to be missed by using OLAP or data mining alone. Fig. 10(a) shows that of all the states in Malaysia, Perak has the most number of patients diagnosed with liver disorders. Barring this, the best liver disorder specialists are from Kuala Lumpur (Fig. 10(b)). It provides a more comprehensive analysis and facilitates decision-making by allocating physicians to under-represented geographical areas. It allows the quality of physicians in under-represented areas to be improved.

**R3.** With data mining, doctors can predict patients who might be diagnosed with diabetes. OLAP provides a focused answer using historical data. However, by combining, we can optimize existing processes and uncover more subtle patterns, for example, by analyzing patients' demographics.



19.9: The results of prediction to identify postoperative recovery patients that are likely to be warded at Hospital A

LiverTrainingCondition •

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Fig.10: (a) The results of prediction to identify patients who may be

Year 🔻

(b)

Fig. 11 shows that patients whose plasma glucose is more than 154.25 have a higher probability of being diagnosed with diabetes compared to those patients whose plasma glucose is between 127.25 and 154.25. It also shows that female patients who are single are more likely to be diagnosed with diabetes compared to male patients.

Interestingly, for patients who have reached a certain stage in the process of care, doctors (endocrinologists) can recommend that they undergo retinal examination (Fig. 12). This can help to reduce or prevent blindness before reaching a critical stage.

![](_page_4_Figure_3.jpeg)

Fig.11: Comparison results between patients whose plasma glucose (a) between 127.25 and 154.25 and (b) plasma glucose more than 154.25

## 8. Conclusion and Future Work

This paper has presented a DSS based on OLAP with data mining. The system is powerful because (1) it discovers hidden patterns in the data, (2) it enhances real-time indicators and discovers bottlenecks and (3) it improves information visualization.

Further work can be done to enhance the system. For example, features can be added to allow doctors to query data cubes on business questions and automatically translate these questions to Multi Dimensional eXpression (MDX) queries. The model can also include complex data objects, spatial data and multimedia data. Besides decision tree, the use of other data mining techniques can also be explored.

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![](_page_6_Picture_4.jpeg)

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