

# Effects of Internet Path Selection on Video-QoE

*by*

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# Streaming Multimedia and the Internet

- Each day, YouTube alone generates more than one thirds of *all* Internet traffic.
- An average user spends 40% of her browsing time watching multimedia content.
- More than **91% of all consumer traffic** will carry multimedia content by 2012.
- An estimated \$4.3 billion from revenue generation is predicted for Internet video, with an annual growth rate of 36%.
- Advent of 3D television and tele-immersive environments
  - More multimedia content over the Internet.
- *The Internet is a playground for multimedia content, and will continue to be so in the coming decade.*

# Streaming content on Internet

- Already, a plethora of players offer online video services all over the world:

**You Tube**

**NETFLIX**

 **at&t** | U-verse™

 **SureWest**®

**Verizon FiOS**

# Internet is not optimized for streaming

- The Internet is a *shared* resource, with *no* guarantees.
- Fundamental limitation: Internet works with a “best-effort” packet delivery model
- Internet has been traditionally designed for reliable data traffic: HTTP, WWW, email etc.
  - Elastic applications
- Streaming content requires timely delivery more than reliability.
  - Sensitive to loss, delay and jitter.
- Internet Path Selection is based on AS reach ability
- How do we know that the Internet is ready for multimedia?
  - Existing support from Internet enough?

# What is Internet QoE?

- Existing (limited) support from Internet: QoS
  - Router compliance across AS impossible
- Even QoS assurance, if implemented, does not assure quality
- Statistical guarantees do not assure high perceptual quality
  - Video Sequences with same QoS but different QoE
- Video quality is best measured in terms of *perceptual quality*
- This leads us to the concept of “quality of experience” , or QoE
  - The concept has been successfully applied to other domains

# Contributions of this work

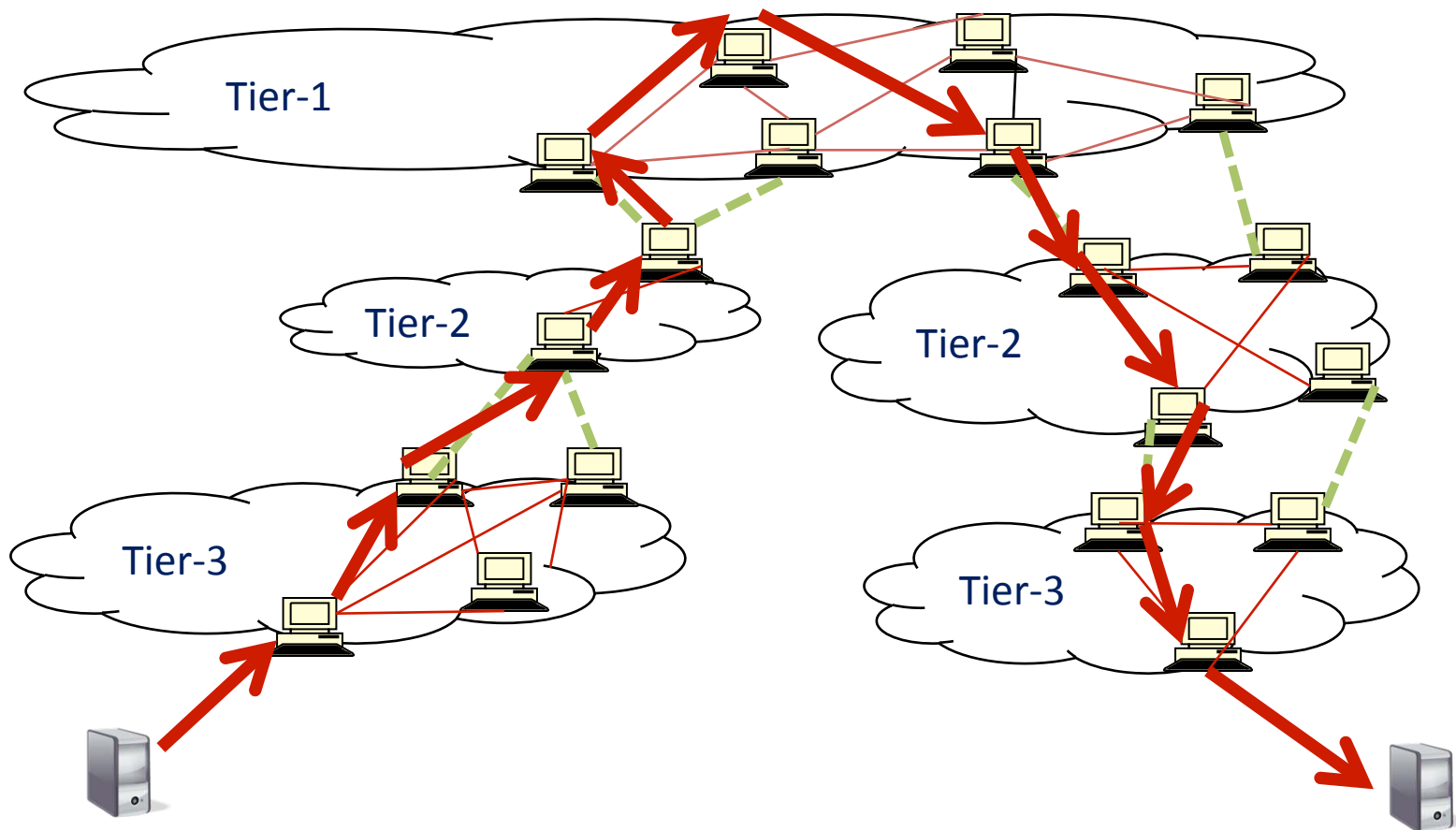
- Part I: Characterize Internet outages w.r.t video
  - Extensively analyze end-to-end path
  
- Part II: Map these outages to perceptual QoE
  - Generate video sequences and conduct surveys
  
- Part III: Investigate work-around from these outages
  - Use alternate source routing

## *Part I*

**Characterize Internet outages w.r.t. video**

# Introduction to Internet Routing

- Autonomous Systems (AS) and Internet Service Providers (ISPs)



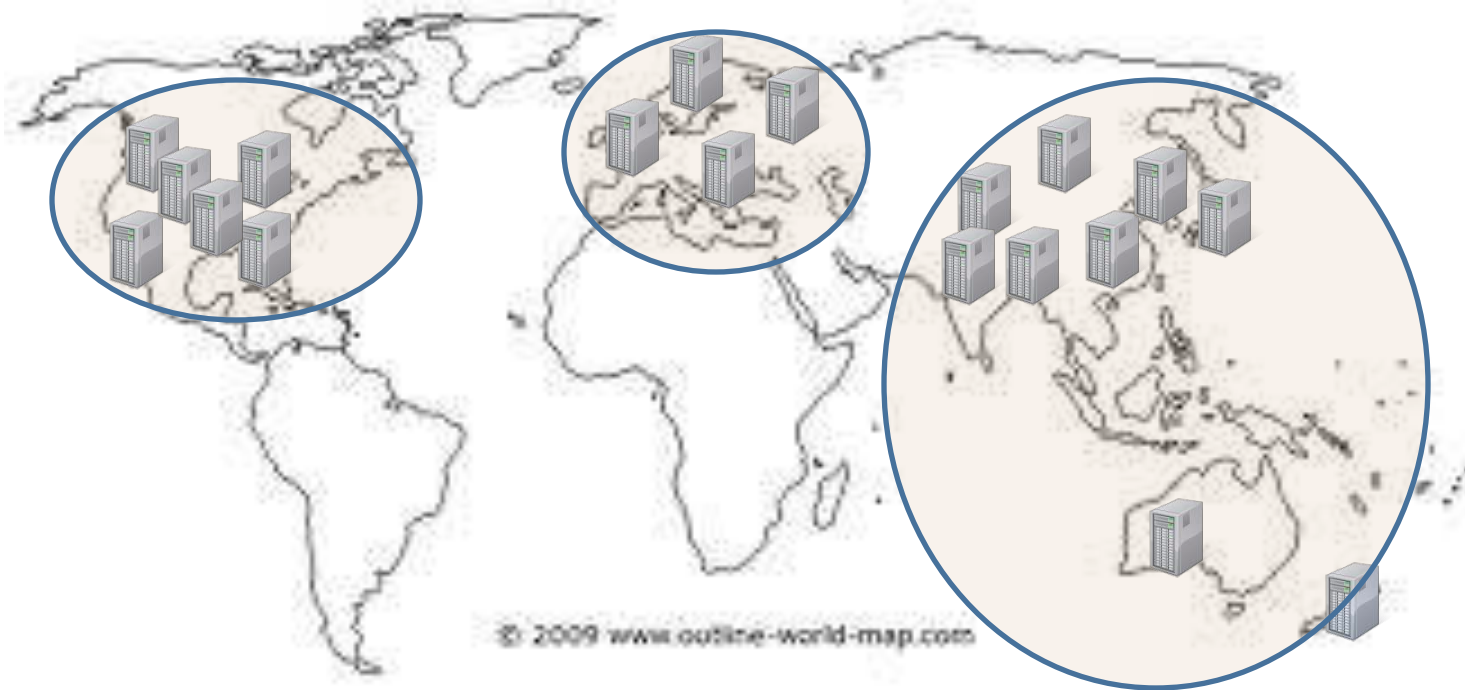
*Measuring Internet Video-QoE*



## How good are end-to-end Internet paths?

- Where in the *path* do outages occur?
- How long do these outages persist?
- What is the recurring frequency of these outages?
- What is the effect of these outages on *perceptual* quality?
- How long do degradations persist on-screen?
- What fraction of these outages are recoverable by smarter path selection?
- *This part provides answers to these questions and proposes workaround to these outages*

# Probing popular video destinations



# Path Measurement Methodology

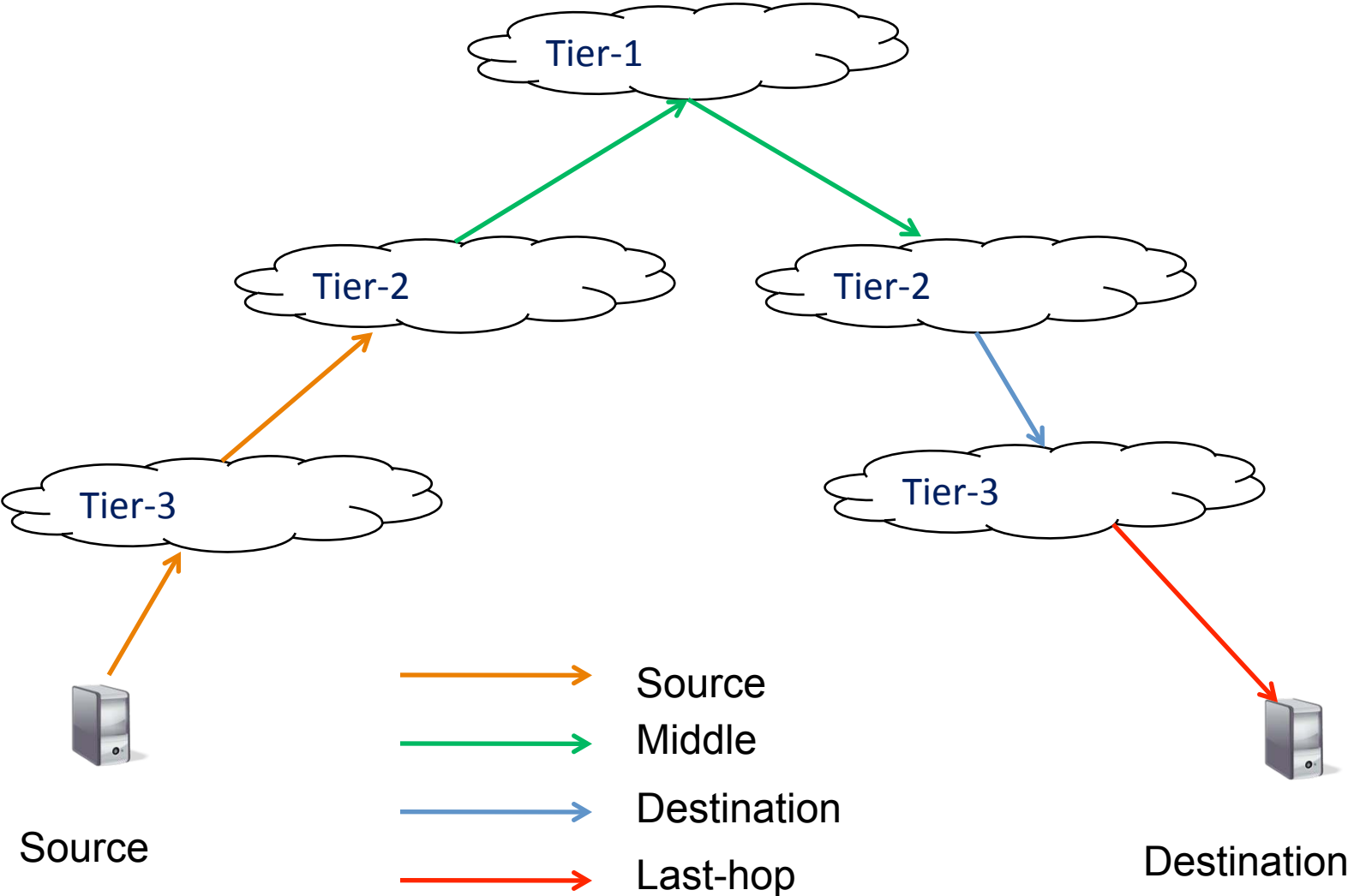
- 62 Vantage Points: Streaming services reflective of client location
  - U.S., Germany, France, Belgium, Korea, China etc.
- Destination Set: Representative of real Internet Destinations
  - Top 200 IPTV and VoD service providers
  - A set of 1,200 Gnutella IP-crawl
- Probed destination from vantage point mimicking a “fetch”
  - Upon probe loss, issue TCP-traceroute
- Used IP-traces of 3 low motion and 2 high motion clips
  - Clips recorded at IP-level using Ineoquest Media Analyzer
- Probing continued for 7 consecutive days
  - Every 5 mins, one clip chosen to probe a destination

## High Level Results: Failures v/s Outages

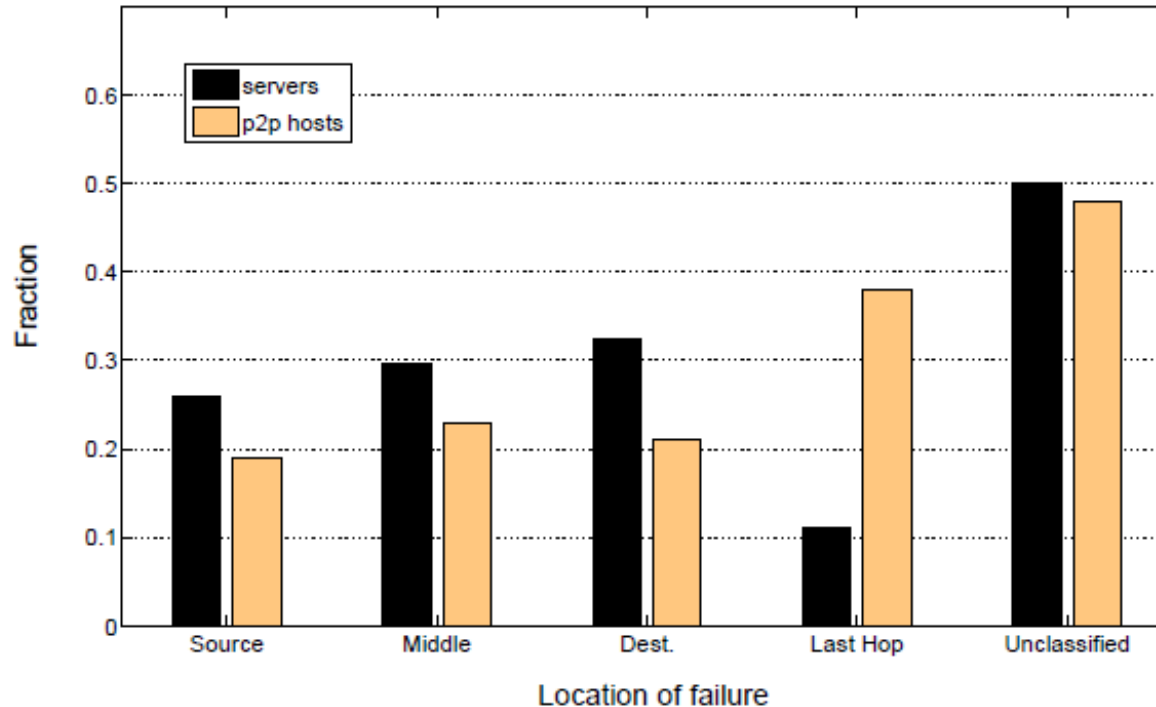
Event	Servers	P2P hosts
paths probed	18,600	62,000
Failure Events	4,181	16,724
Path failures	1829	6743
Classifiable path failures	915	3439
Last hop failures	101 (11%)	1308 (38%)
Non last hop failures	814 (89%)	2131 (62%)
Unclassifiable	914	3304

- *Failure Event*: Loss of three consecutive probe packets
- *Path Failure*: Additional traceroute failure

# Failure Location

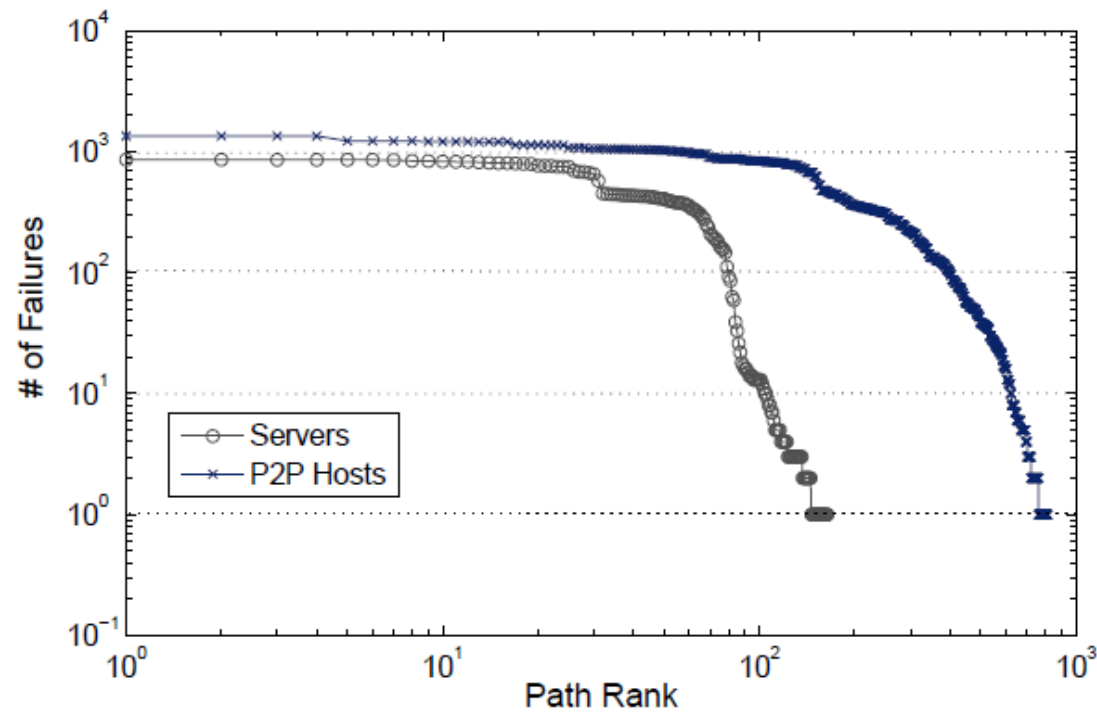


# Failure Location



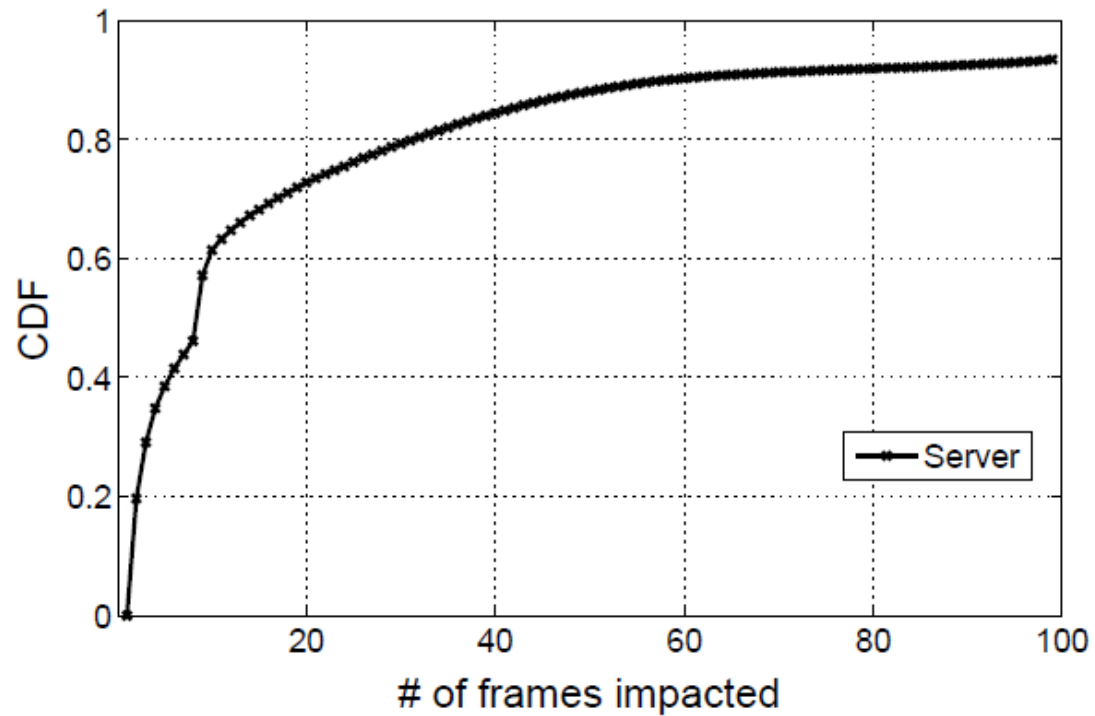
- *Last-hop* failure: Access link or 'destination unreachable'
- *Middle*: Between POP at source ISP and backbone hop
- Last-hop < *Source* < Middle
- Middle < *Destination* < Last hop

# Failure Frequency



- Few paths experience a majority of failures
- Could use redirection

# Failure Duration



- When a loss is detected, number of *consecutive* frames impacted
  - Counted until reception of an intact frame



# Contributions of this work

*-Part I: Characterize Internet outages w.r.t video*  
*-Extensively analyze end-to-end path*

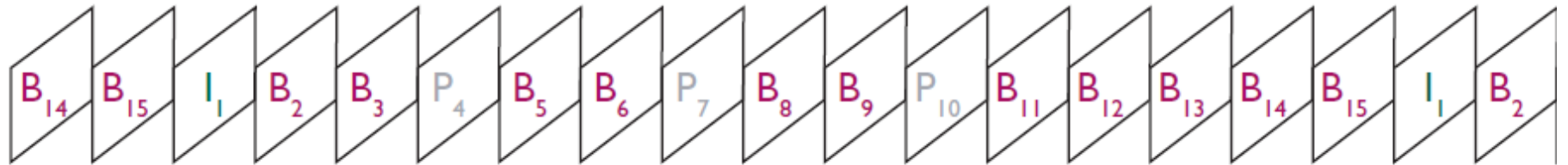
**-Part II: Map these outages to perceptual QoE**  
- Generate video sequences and conduct surveys

- Part III: Investigate work-around from these outages  
- Use alternate source routing

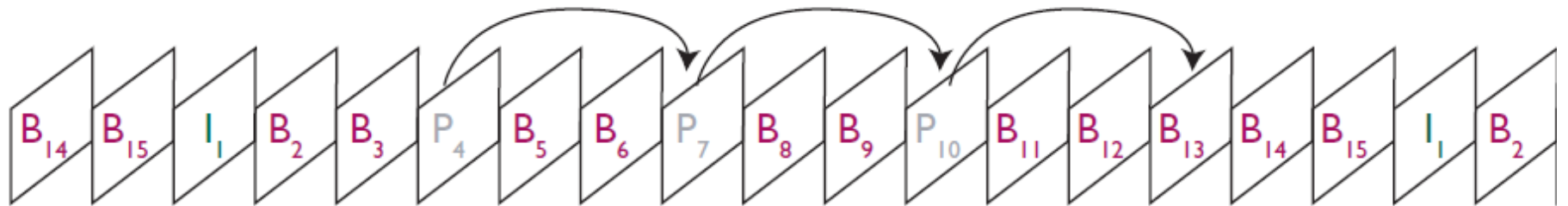
# How do outages impact perceived quality?

- We studied Internet links and paths, and have a rich IP-level packet reception trace
- We seek to map the most commonly occurring loss patterns to perceptual quality
- We chose *loss*, encoding *bit-rate*, and *motion complexity* as criteria.
- A set of *54 video clips* were put together that mirrored these loss patterns
- Subjective surveys were conducted to gain a deeper understanding

# MPEG-2 Overview



(a)



(b)

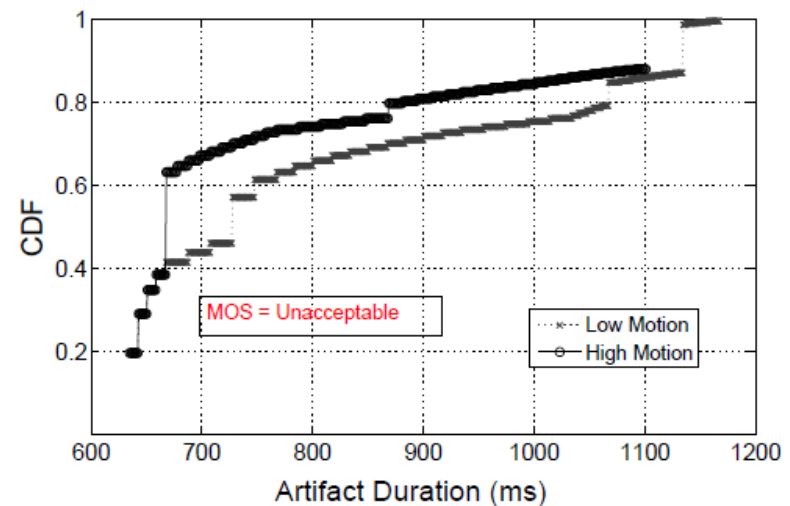
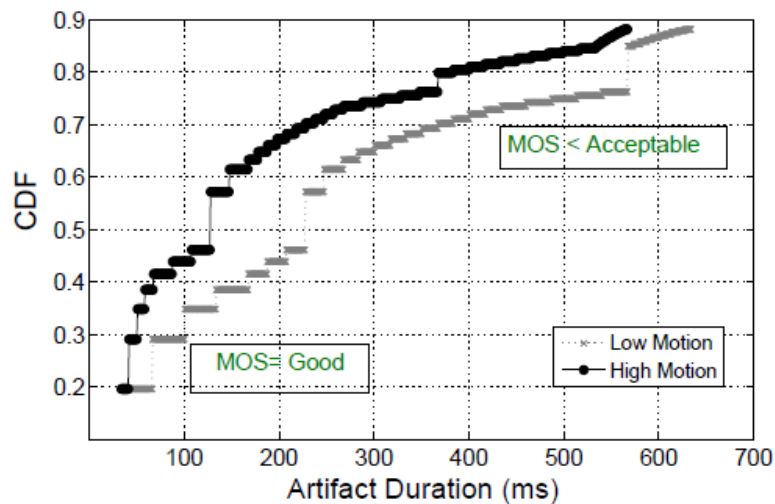
- (a) Structure of a GOP
- (b) *P*- and *B*- frame loss propagation

# Video Artifacts



- (a) single B-frame corrupt: *Freezing*
- (b) single P-frame corrupt: *Slicing*
- (c) corrupt I-frame: *Ghosting*

# Impact on Perceived Quality



- Low Motion v/s High Motion clips: survey with human subjects
  - Perceptual quality different
- Low Motion clips (*left*):
  - Longer GOP, more compression, little change of scene
- High Motion Clips (*right*):
  - Smaller GOP, low compression, lots of scene change

# Recovering from Perceptual Degradations

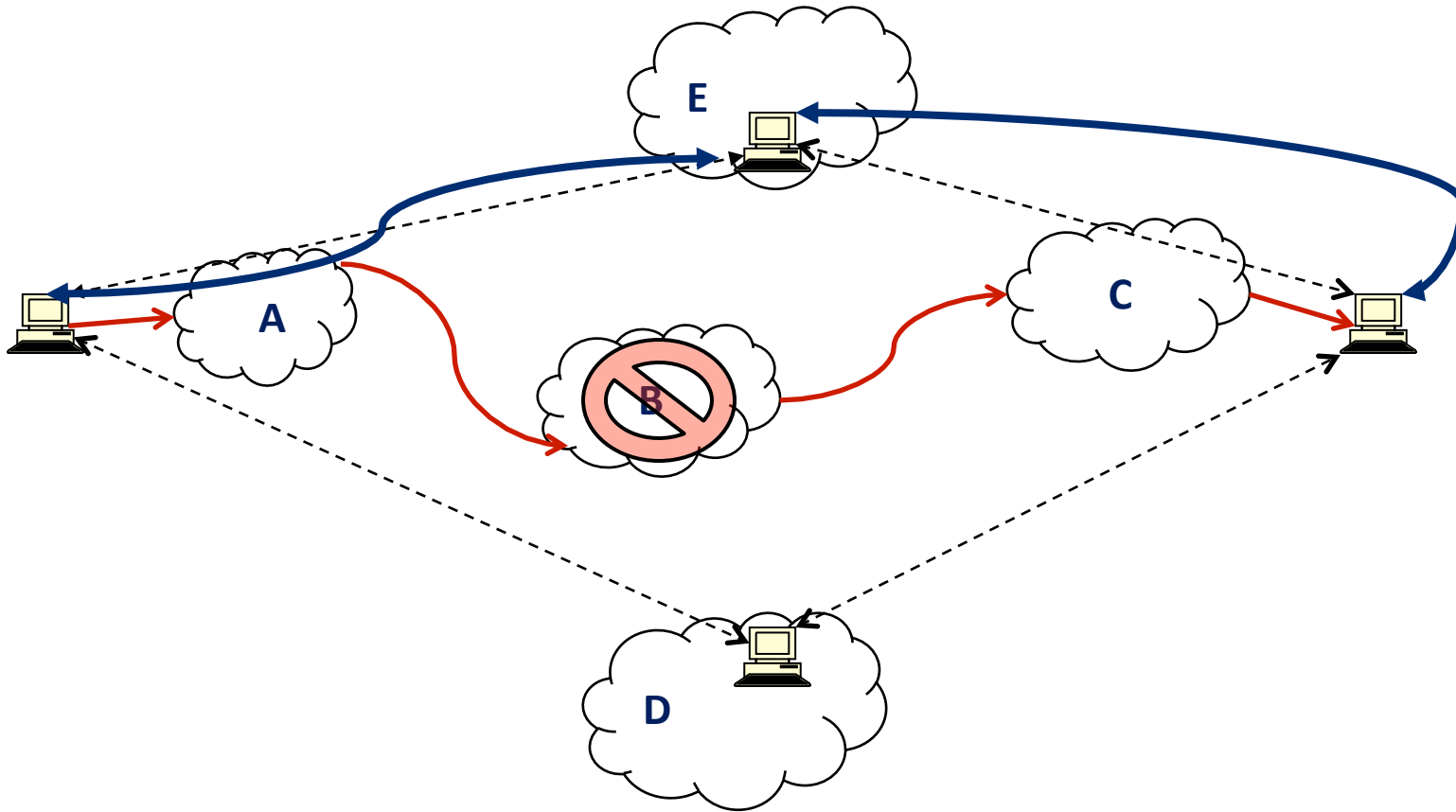
- **Preserve key frames**
  - Restoring the *next* key frame can result in recovery
  
- **Switch paths when degradations are observed**
  - Internet outages can go unchecked
  - Can impact multiple frames
  
- **Maintain interactivity**
  - Choose “bound” appropriately
  - Interactivity affects perceptual quality

# Contributions of this work

- Part I: Characterize Internet outages w.r.t video*
  - Extensively analyze end-to-end path*
  
- Part II: Map these outages to perceptual QoE*
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# Overlay Networks: An Introduction

- Default-IP Path
- - - Virtual Link
- Overlay Route

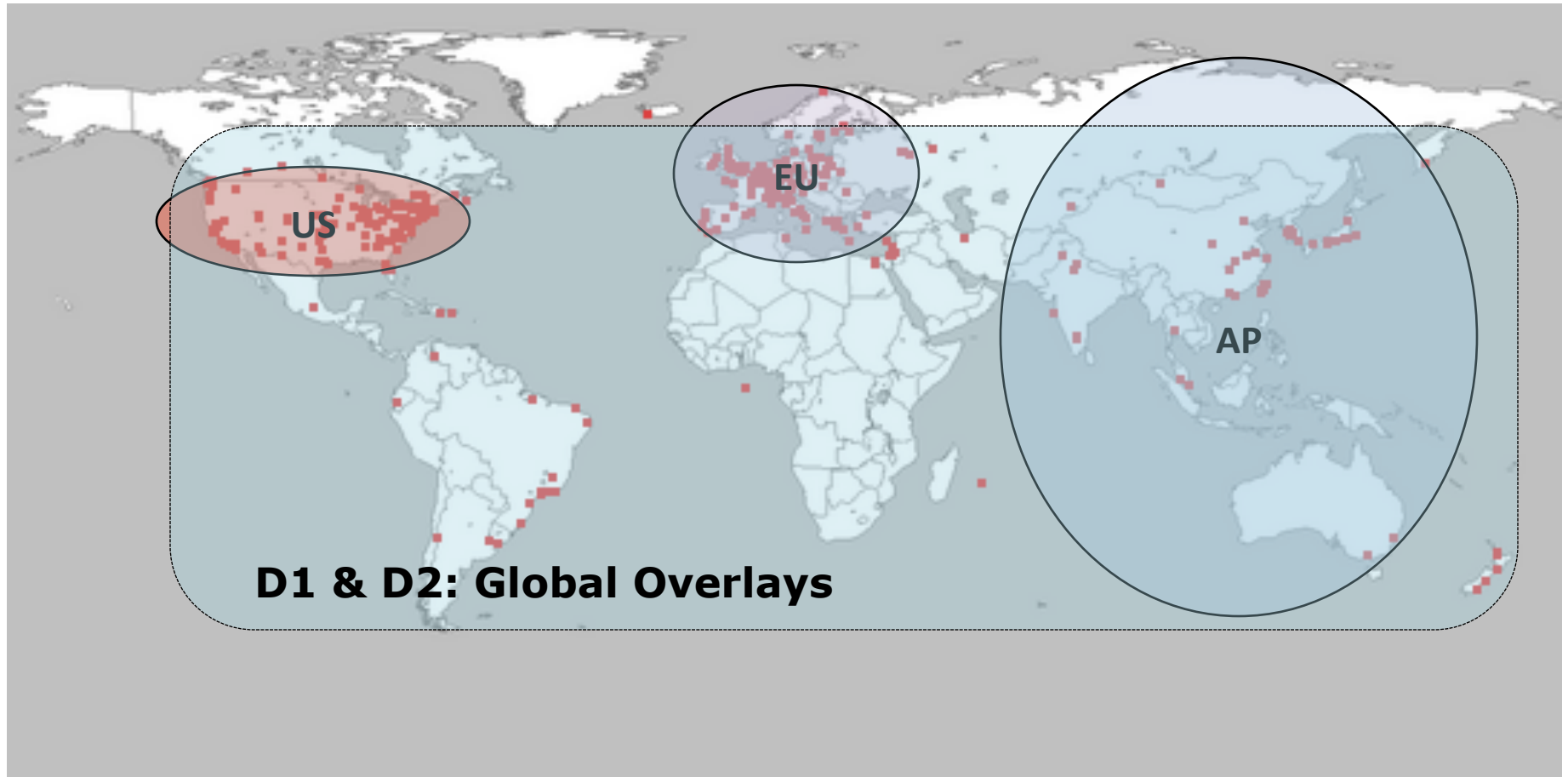




## Overlay Networks

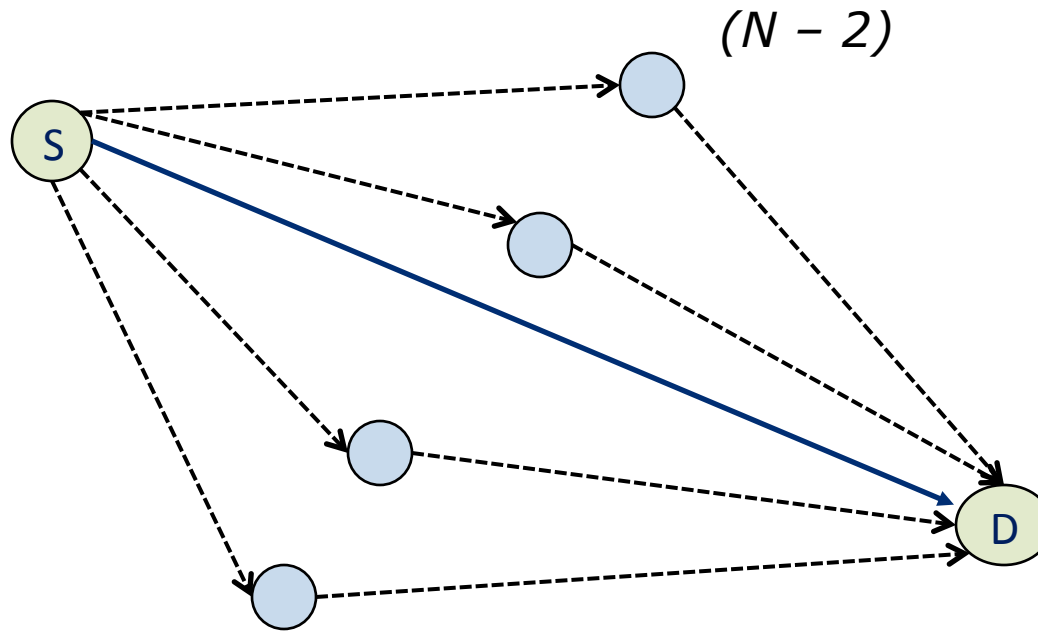
- A logical network built on top of a physical network
  - Overlay links are tunnels through the underlying network
- Nodes are often end hosts
  - Acting as intermediate nodes that forward traffic
  - Providing a service, such as access to files
- Who controls the nodes providing service?
  - Distributed collection of end users (e.g., peer-to-peer)
- **Limitations: Proposed Architectures not scalable**
  - **Requires monitoring  $O(n^2)$  paths to be monitored**

# Experimental Setup



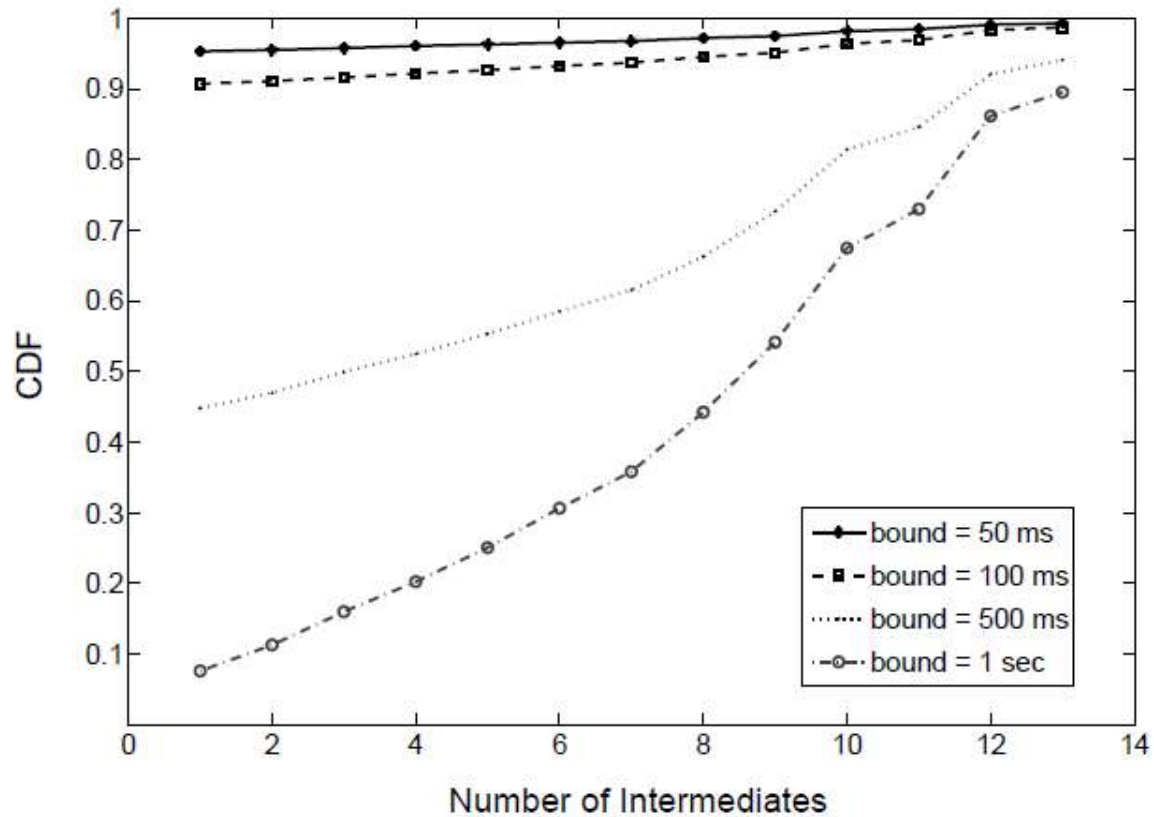
- Five measurement overlays deployed to measure path quality

## Data Collection Methodology



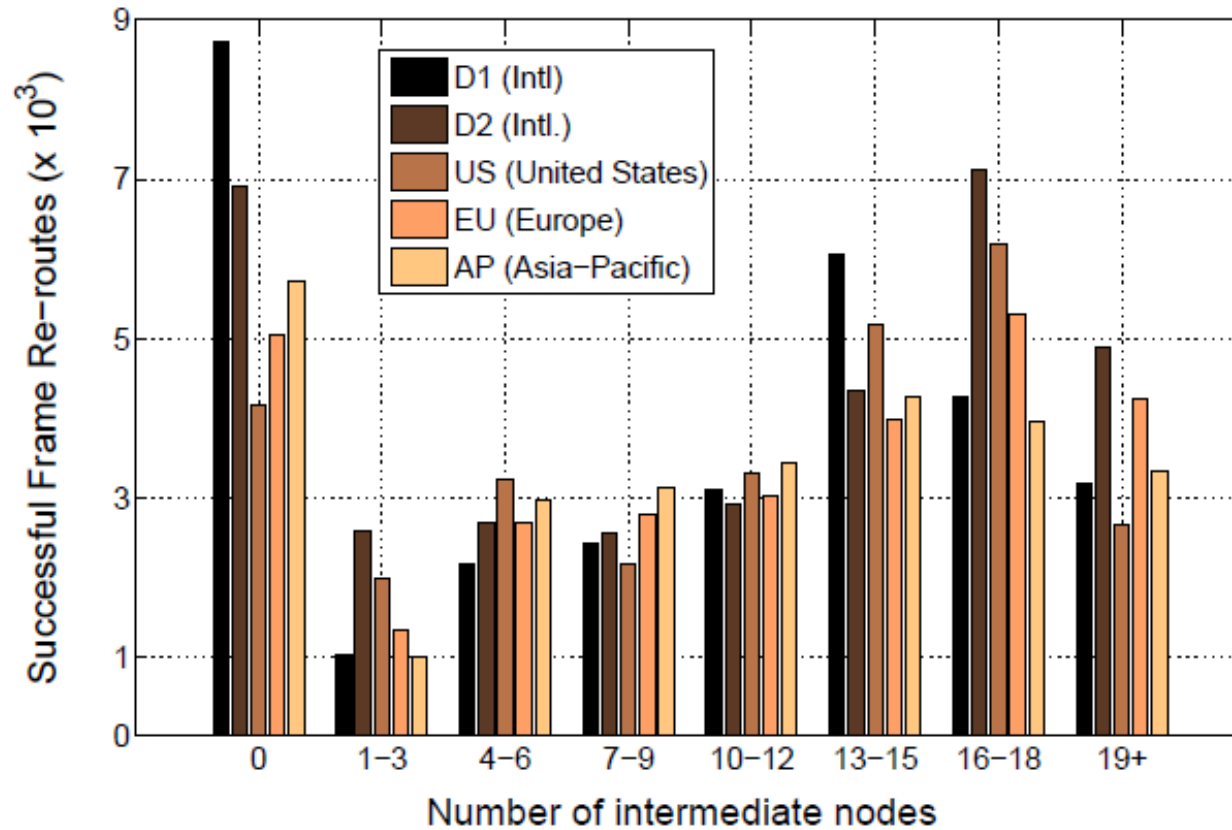
- Nodes probe a destination using IP-trace of a video clip
  - Cycle destinations and video-clips continuously for six days
- Destination *also* simultaneously probed via all other  $N-2$  nodes
- Alternate loss free paths with delay-bound  $< 500$  ms are useful

# Suitability of Intermediaries



- Degradation on the default-IP path: number of useful intermediaries
  - Confirms triangle inequality in the Internet
- Shown for different RTT bounds

# Useful Intermediaries

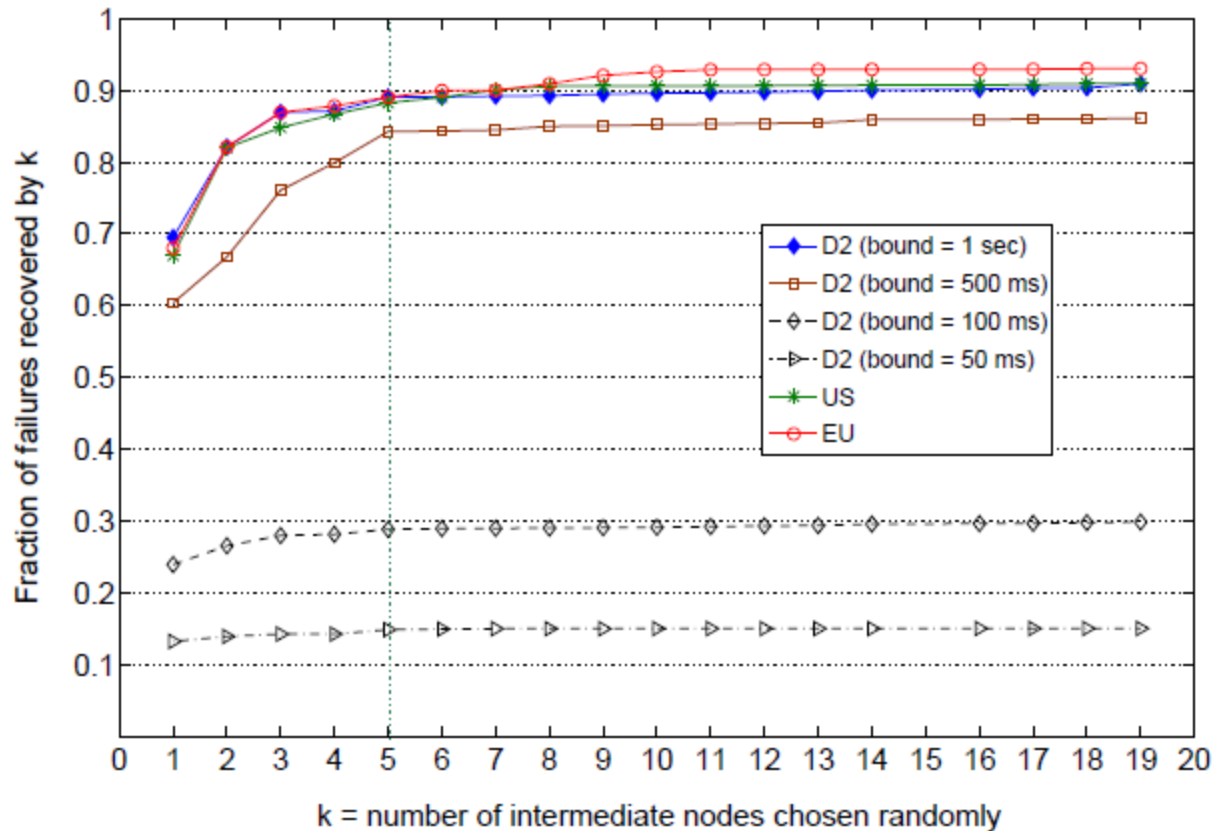


- Useful intermediaries across all five datasets

## Random- $k$ path selection

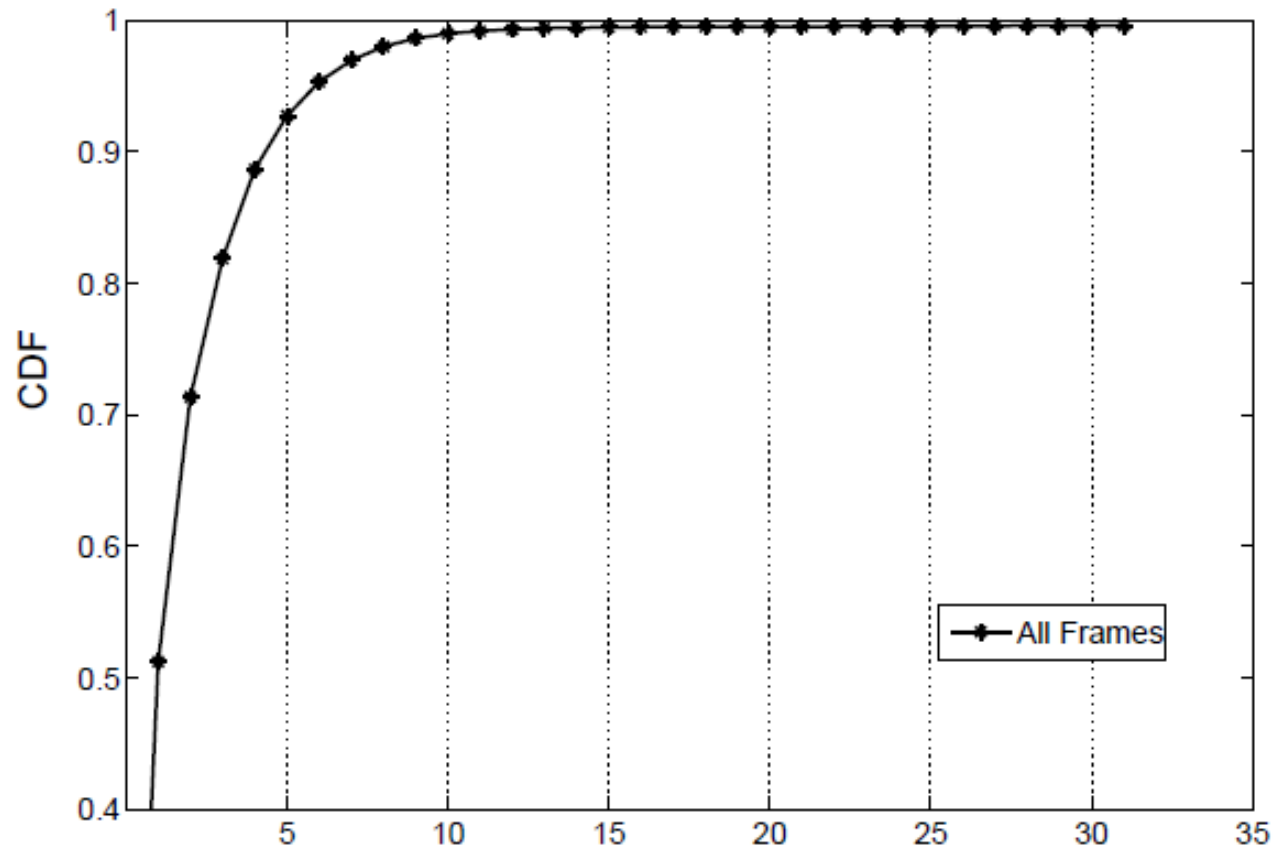
- Results confirm triangle inequality
  - Internet route selection based on many factors
- How can a node select suitable intermediaries *without* path quality information?
  - Enable large scale overlays
- Akin to randomized load allocation, we experiment with a random path selection strategy
  - Choose a random subset of nodes; called random- $k$
  - Try to work around outages; loss free and bound < 500 ms
  - Is there a suitable value of  $k$  that can route around outages?

# Measurement free path selection



-  $K = 5$  provides a reasonable tradeoff

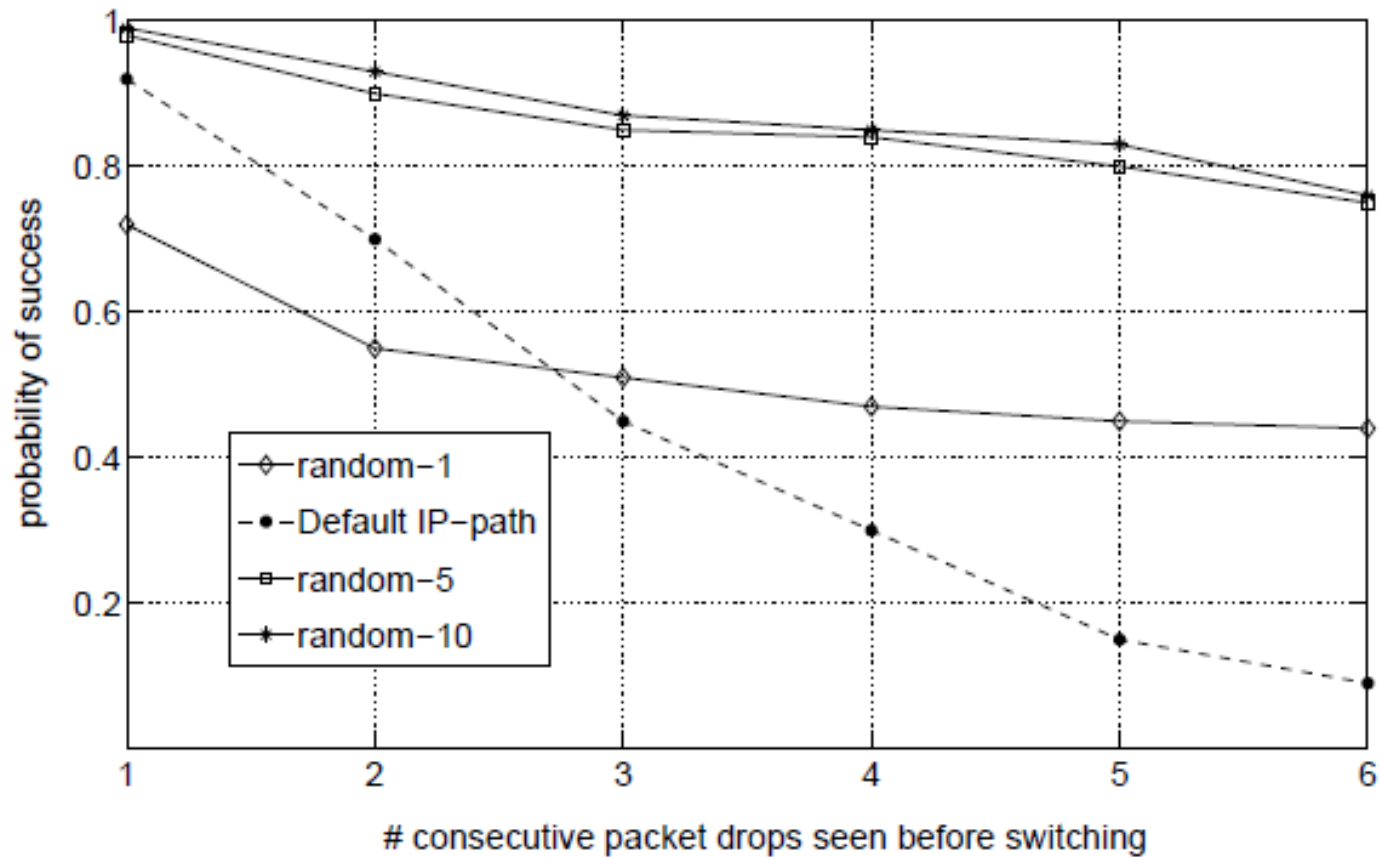
# Frames impacted during outages



- Worst case: A single packet loss can degrade perceptual quality

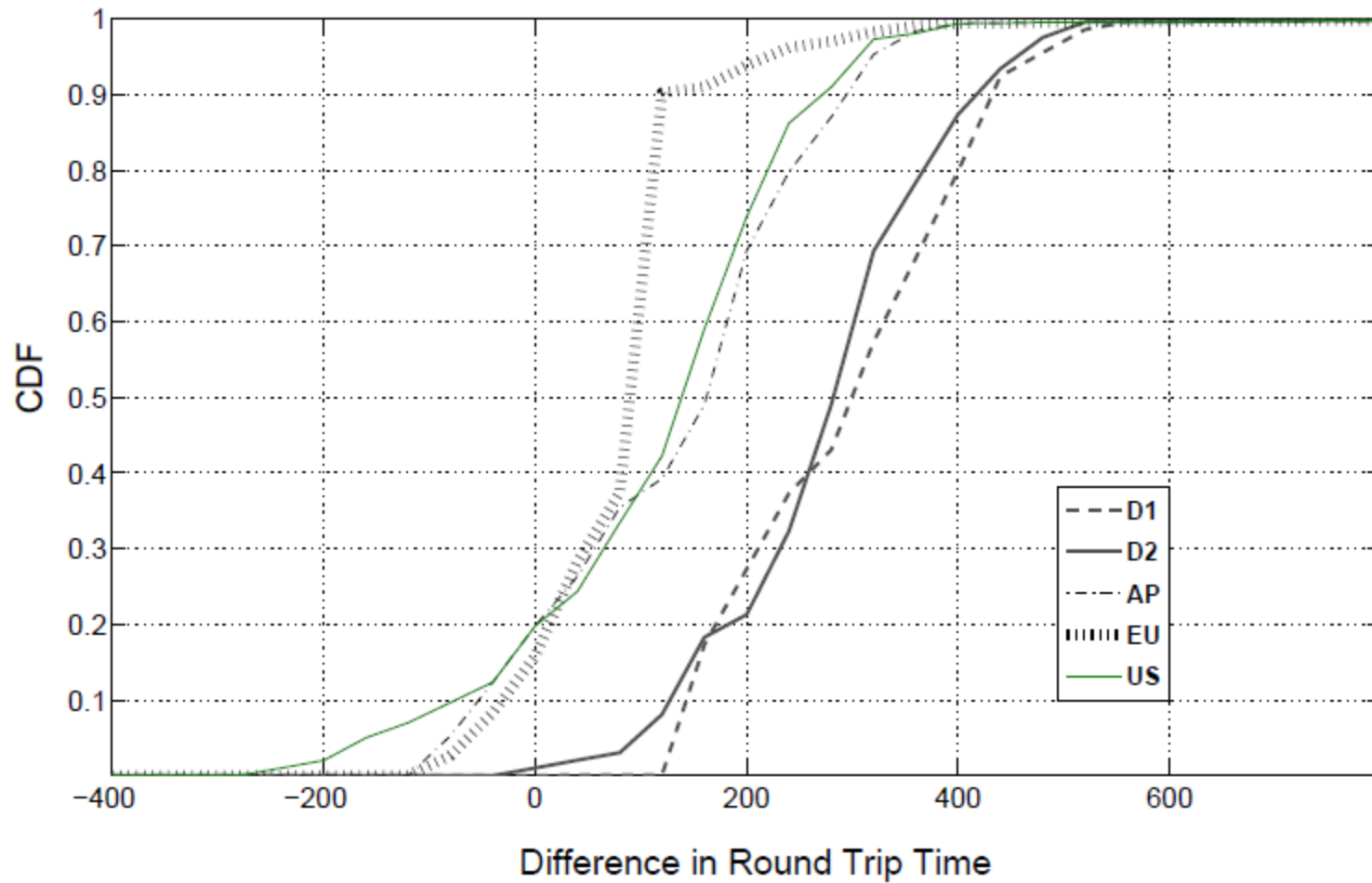


# Benefits of switching early



- Probability that the next frame is intact following loss

# Preserving Interactivity



- Difference in RTT of random-5 and default-IP path

# **SIFR: Source Initiated Frame Restoration**

- Based on random- $k$  path recovery, we design and implement a system (SIFR)
- Destination reports an outage when key frame corrupt
- Source retries subsequent frames using  $k$  randomly chosen intermediaries
- Deployed SIFR on three source nodes, one each in US, EU and AP
- Compared against default-IP at three co-located nodes
- Ran experiment for little more than 48 hours

## SIFR v/s IP from 3-node pairs

Performance Metric	SIFR	Default <b>IP-path</b>
total # of GOP degradations	303	779
# of degradation “episodes”	251	293
Mean # of corrupt GOP per episode	1.167	2.65
% of times episodes were limited to one GOP	96%	82%
Mean time to restore quality	< 1 sec	5.23 secs

- Episode: #of GOPs to receiving an intact GOP
- SIFR preserves about 61% of subsequent GOPs that default-IP could not
- Improves episode time by 55%, reroutes quickly

## SIFR benefits are perceptual



- SIFR is better able to restore perceptual degradations
- *Left:* Default IP-path
- *Right:* SIFR redirection

## Conclusions

- We presented large scale Internet path measurements
  - effects of Internet path selection on video-QoE
  - ways to improve video QoE
- First empirical measurement based characterization of Internet paths from a multimedia-quality standpoint
  - Overhead free selection of alternate Internet paths
  - We believe this technique has potential to build *large scale routing overlays* to alleviate many problems
- Future work shall focus on deploying large scale overlays based on random load allocation
  - Investigate latency reduction overlays
  - Investigate specific properties of random- $k$

**Questions**  
**-?**