



# Emerging challenges in the evaluation of fever in cancer patients at risk of febrile neutropenia in the era of COVID-19: a MASCC position paper

Tim Cooksley<sup>1</sup> · Carme Font<sup>2</sup> · Florian Scotte<sup>3</sup> · Carmen Escalante<sup>4</sup> · Leslie Johnson<sup>5</sup> · Ronald Anderson<sup>6</sup> · Bernardo Rapoport<sup>7</sup>

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## Abstract

Patients with cancer are at higher risk of more severe COVID-19 infection and have more associated complications. The position paper describes the management of cancer patients, especially those receiving anticancer treatment, during the COVID-19 pandemic. Dyspnea is a common emergency presentation in patients with cancer with a wide range of differential diagnoses, including pulmonary embolism, pleural disease, lymphangitis, and infection, of which SARS-CoV-2 is now a pathogen to be considered. Screening interviews to determine whether patients may be infected with COVID-19 are imperative to prevent the spread of infection, especially within healthcare facilities. Cancer patients testing positive with no or minimal symptoms may be monitored from home. Telemedicine is an option to aid in following patients without potential exposure. Management of complications of systemic anticancer treatment, such as febrile neutropenia (FN), is of particular importance during the COVID-19 pandemic where clinicians aim to minimize patients' risk of infection and need for hospital visits. Outpatient management of patients with low-risk FN is a safe and effective strategy. Although the MASCC score has not been validated in patients with suspected or confirmed SARS-CoV-2, it has nevertheless performed well in patients with a range of infective illnesses and, accordingly, it is reasonable to expect efficacy in the clinical setting of COVID-19. Risk stratification of patients presenting with FN is a vital tenet of the evolving sepsis and pandemic strategy, necessitating access to locally formulated services based on MASCC and other national and international guidelines. Innovative oncology services will need to utilize telemedicine, hospital at home, and ambulatory care services approaches not only to limit the number of hospital visits but also to anticipate the complications of the anticancer treatments.

**Keywords** COVID-19 · Cancer · Febrile neutropenia · Granulocyte colony-stimulating factor (G-CSF) · Telemedicine

## Introduction

In December 2019, COVID-19 (Corona Virus Disease-2019) infections were first noted in Wuhan, China. Since then it has spread rapidly throughout the world and was declared a pandemic by the World Health Organization in March 2020. The cause of COVID-19 is a novel coronavirus, severe acute respiratory syndrome coronavirus 2 (SARS-Cov-2), which likely originated in chrysanthemum bats that served as a viral reservoir and intermediary host prior to human transmission [1]. The virus has shown itself to be highly contagious with rapid human-to-human transmission and is associated with significant morbidity and mortality [2]. Unfortunately, there are currently no medications or vaccines to prevent infection and few pharmacologic agents that have shown significant improvement in the overall disease trajectory for the majority

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✉ Tim Cooksley  
cooks199@hotmail.com

<sup>1</sup> Department of Acute Medicine and Critical Care, The Christie, Wilmslow Road, Manchester, UK

<sup>2</sup> Hospital Clinic de Barcelona, Barcelona, Spain

<sup>3</sup> Interdisciplinary Cancer Course Department (DIOPP), Gustave Roussy Cancer Institute, Villejuif, France

<sup>4</sup> MD Anderson Cancer Center, Houston, TX, USA

<sup>5</sup> MASCC, Toronto, Canada

<sup>6</sup> University of Pretoria, Pretoria, South Africa

<sup>7</sup> The Medical Centre of Rosebank, Johannesburg, South Africa

of infected patients. Therefore, prevention of COVID-19 infection is imperative, especially in vulnerable populations. Populations at higher risk for infection and with poorer outcomes include cancer patients. Patients with malignancy have immunosuppression both from the malignancy per se and from the effects of treatment, especially those patients on active cancer treatment within the 30-day period prior to COVID-19 infection [3]. Importantly, recent publications have noted that patients with cancer are at higher risk of more severe COVID-19 infection and have more associated complications. In addition, a cancer diagnosis is also associated with a higher risk of death or intensive care unit (ICU) admission [3, 4]. Table 1 serves as a framework in respect of the new scenarios and main concerns that have emerged during the COVID-19 pandemic regarding the care of cancer patients at risk for developing febrile neutropenia (FN). It indicates the challenges as well as the opportunities for promoting the active participation of clinicians and patients to support advanced care planning and long-term transformation of models of healthcare. The objective of this manuscript is to review the current literature and present recommendations, mostly based on consensus on the management of cancer patients,

especially those receiving anticancer treatment, during the COVID-19 pandemic.

## COVID-19 and cancer

Outcomes in patients with cancer who contract SARS-CoV-2 are of significance in terms of both managing the acute COVID-19 presentation and planning cancer therapies. There has been an expectation that cancer patients may be at higher risk of complications due to immunosuppression, especially from chemotherapy and other associations with malignancy, including increased age and co-morbidities. Studies examining outcomes in patients with SARS-CoV-2 to date have been largely retrospective with small numbers of patients and have produced variable conclusions reflecting the heterogeneity of the cancer types, the nature of the SARS-CoV-2 illness, and the clinical settings in which these patients have been managed.

A prospective study of 1590 COVID-19 patients in China reported that patients with cancer had a significantly increased

**Table 1** Challenges and opportunities related to the prevention and management of febrile neutropenia (FN) during the COVID-19 pandemic

Emerging scenario	Arising concerns	Actions/opportunities/future directions
<b>Overwhelmed health systems:</b> - Rationing policies - Shortage of healthcare resources	<b>Delay or interruption of standard cancer care</b>	<b>Multidisciplinary work-up</b> by bioethicists, clinicians, and healthcare providers aimed at maximizing health results Development of written consensus criteria integrating clinical, legal, and ethical aspects: <ul style="list-style-type: none"> <li>• Reorder of non-COVID-19, non-urgent hospital services</li> <li>• ICU admission and use of other potentially life-preserving resources</li> <li>• Active participation of oncologists at each institution in order to tailor optimal benefit/risk assessment for each individual patient, promote advance care planning discussions and individualize decisions regarding clinical trials</li> </ul>
<b>Risk of SARS-CoV-2 transmission:</b> - Need for physical distance - Lockdown policies - Transportation limitations - Lack of accompaniment for vulnerable patients	<b>Risk of COVID-19 infection spread</b> in healthcare facilities and amongst healthcare workers <b>Need to reduce the number of face-to-face visits</b> to the minimum as possible	<b>COVID-19 testing to:</b> <ul style="list-style-type: none"> <li>• Symptomatic patients. Routine screening questioning to all patients coming to outpatient cancer clinics</li> <li>• Patients admitted to hospital or other invasive procedures</li> </ul> Development and promotion of <b>alternative outpatient healthcare interventions:</b> <ul style="list-style-type: none"> <li>• <b>Telemedicine:</b> medical counseling, remote screening, and monitoring, patient-reported outcome measures, nurse navigator management</li> <li>• <b>Home hospitalization programs:</b> blood testing, parenteral anticancer and antimicrobial treatments</li> </ul>
<b>Greater clinical complexity in daily care</b>	<b>Optimal FN prevention Areas of uncertainty</b>	<b>Expanded use of G-CSF</b> <b>Shared decision-making specific worksheets and informed consent on whether or not to postpone or interrupt ablative chemotherapy on a patient-by-patient basis considering:</b> <ul style="list-style-type: none"> <li>• Curative vs palliative settings</li> <li>• Co-morbidities</li> <li>• Value-based care and preferences</li> </ul> <b>Further research needed:</b> patient acceptance and engagement, inequalities, barriers in access, outcomes measures and quality of life, research regarding the new models of cancer care

*G-CSF*, growth colony-stimulating factors; *FN*, febrile neutropenia; *SARS-CoV-2*, severe acute respiratory syndrome coronavirus 2

risk (39% vs. 8%) of poor outcomes (invasive ventilation or death) [3]. However, only 18 patients in the study had cancer with a range of malignancies. Another small Chinese retrospective study of 28 cancer patients suggested poor outcomes, with 53.6% of patients having severe disease and a mortality rate of 28.6% [4].

An Italian national registry study recorded if patients had been treated for cancer within the last 5 years and reported that 16.5% of COVID-19 deaths had a history of cancer [5]. The percentage of patients undergoing active cancer management is unknown. Importantly, however, 4.7% of these patients were not initially admitted with suspected COVID-19. A UK prospective observational study of 800 patients with active cancer and symptomatic COVID-19 reported a majority of patients (52%) had a mild clinical illness, and 28% of patients died [6]. Older cancer patients, the presence of other co-morbidities, and being male were significant determinants of outcome. There was, however, no evidence to support that patients being treated with anticancer therapies had poorer outcomes compared to those not on active treatment. A retrospective analysis of 309 patients presenting with COVID-19 and cancer in New York also found that recent cytotoxic chemotherapy was not associated with adverse outcomes [7].

There is emerging evidence that those with hematological and thoracic malignancies have worse outcomes from COVID-19. A study from Wuhan comparing 105 cancer patients to 536 age-matched patients without cancer demonstrated more severe presentations in patients with hematological malignancies, lung cancer, and metastatic disease [8]. A case series of 35 UK patients with hematological malignancies and COVID-19 reported a mortality rate of 40% [9]. Analysis of 200 thoracic cancer patients with COVID-19 in the TERAVOLT registry revealed a hospitalization rate of 76%, with a mortality rate of 33% [10]. Only 6.5% of the patients were admitted to an ICU.

The rapidly evolving nature of the global COVID-19 pandemic, the lack of any major multinational studies in patients with cancer, variable results in published studies, and the lack of data of many patients who have had asymptomatic or mild illnesses and not tested for SARS-CoV-2 and managed in community settings may impact guidance on the evolution of SARS-CoV-2 in patients with cancer. This necessitates consideration of adaptations to the current neutropenic sepsis and low-risk febrile neutropenia pathway guidelines but with an expectation that the core principles of their management remain apposite.

## Clinical work-up and screening for COVID-19 in cancer patients

The most frequent symptoms noted in COVID-19-infected patients include fever, cough, shortness of breath, or difficulty

in breathing. Other symptoms described include myalgias, sore throat, nasal congestion, loss of smell or taste, and diarrhea. Some patients may be completely asymptomatic, albeit COVID-19 positive. Patients with any of these symptoms should call their health care provider prior to visiting the clinic or hospital for further direction.

It may be challenging to differentiate COVID-19 infection from other viral infections, including influenza and even allergies. However, if there is any concern regarding the diagnosis, testing is advised. Some factors that may be helpful in discerning between COVID-19 infection, influenza, and allergies include the follows: COVID-19 symptoms usually occur between 2 to 14 days following exposure; in distinction to COVID-19, allergies often cause sneezing associated with itchy and watery red or swollen eyes, itchy nose with either nasal discharge, or congestion and usually a history of environmental allergies. Influenza may be difficult to distinguish from COVID-19 infection since there is a significant overlap of symptoms, and testing may often be necessary. Immunization against influenza is vital during the COVID-19 pandemic, especially as local “flu seasons” approach.

Dyspnea is a common emergency presentation in patients with cancer with a wide range of differential diagnoses, including pulmonary embolism, pleural disease, lymphangitis, and infection of which SARS-CoV-2 is now a pathogen to be considered. Moreover, appropriate clinical evaluation and COVID-19 testing should be performed in the setting of suspected “incidental COVID-19 infection” in asymptomatic (or paucisymptomatic) patients attending for a routine follow-up CT staging when images may be consistent with COVID-19.

Screening interviews to determine whether patients may be infected with COVID-19 are imperative to prevent the spread of infection, especially within healthcare facilities. Those with suspected COVID-19 infection should be sent for testing. This includes responses indicative of at least one symptom including exposure risk, fever, and respiratory symptoms without other known causes. Patients with significant respiratory symptoms or requiring home oxygen need urgent evaluation and should be referred to an emergency facility. The emergency facility should be alerted before the patient’s arrival, thus enhancing the ability to respond appropriately in the setting of ongoing patient isolation and implementation of patient and healthcare provider safety precautions. Patients with only travel or contact exposure and no symptoms should be educated regarding monitoring for symptoms and may not need testing if they are not entering a healthcare facility. Asymptomatic patients that may be considered for testing include those who are new to a facility, those discharged from a nursing or long-term acute care facility, those who are in inpatient admission, those who will undergo surgery or other invasive procedures, those who will be initiating radiotherapy, those who will undergo stem cell transplant, cellular product

infusion, or induction chemotherapy for acute leukemias, and those who will undergo donor screening.

Cancer patients testing positive with no or minimal symptoms may be monitored from home. Telemedicine has been widely utilized during the pandemic and is an option to aid in following patients without potential exposure. Generally, patients should be quarantined according to their national public health guidance regulations. Patients should wear masks and be isolated in an area of the medical facility that is separate from patients without COVID-19 infection, as well as from those requiring an urgent ambulatory treatment such as chemotherapy for a fast-growing malignancy or a procedure that cannot be postponed. Appropriate environmental protection measures such as special airflow handling should be available in treatment rooms housing COVID-19 positive patients.

Although serology testing for COVID-19 continues to develop, it is not routinely available. Positive serology testing indicates an immune response but does not definitively determine whether a person is immune. It is unknown whether the presence of antibodies determines protective immunity and for how long that protection may last if present. Earlier trials suggest that approximately 50% of immunocompetent COVID-19 patients will develop antibodies at 7 days post-exposure and the majority by 14 days; however, immunocompromised individuals may mount no response or a partial response [11].

## Management of febrile neutropenia during COVID-19

Supportive care is an essential part of cancer treatment [12]. Management of complications of systemic anticancer treatment, such as febrile neutropenia (FN), is of particular importance during the COVID-19 pandemic where clinicians aim to minimize patients' risk of infection and need for hospital visits.

Infections are a significant cause of morbidity and mortality in cancer patients [13]. During the COVID-19 pandemic, it is crucial to assess the patient's quantitative and qualitative immune defects and stratify the risk for specific pathogens in the context of the patient's clinical history, the physical examination, and radiological and laboratory results.

There are multiple risk factors for infections that may be present in a cancer patient. These factors are different in patients with solid tumors as opposed to hematological malignancies [14, 15]. Concomitant infective illnesses are prevalent in patients with SARS-CoV-2 infection, and patients with FN must have a thorough examination and work-up for these. For example, COVID-19 colitis is an important presentation in patients with neutropenia and gastrointestinal translocation of infective pathogens is almost inevitable.

In solid malignancies, the presence of anatomical abnormalities is significant. Tumors that overgrow their blood supply become necrotic and infected. Different solid tumors are associated with various infections. Patients with head and neck tumors, with associated erosion through the neck and floor of the mouth, are predisposed for anaerobic infection. Those with advanced esophageal cancer, complicated by an obstruction, have an increased risk of aspiration pneumonia. Endobronchial lung tumors are associated with chronic inflammation and recurrent post-obstructive infections [16]. Intra-abdominal tumors obstructing the genitourinary or hepato-biliary tracts may result in severe urinary tract infections or cholangitis [17, 18]. Tumor invasion of the colonic mucosa may also predispose for local abscess formation by enteric flora [19]. Locally advanced breast cancer is associated with an increased risk of *Staphylococcus aureus* abscess formation [20].

Lymphoproliferative disorders are frequently associated with hypo-gammaglobulinemia due to the disease and the treatment [21]. Patients with hairy cell leukemia have a higher incidence of unusual infections, including those caused by mycobacteria and *Listeria monocytogenes* probably due to chronic neutropenia and monocytopenia [22]. Patients with untreated Hodgkin's disease have significant immune dysfunction, which persists in the majority of long-term Hodgkin's disease survivors. These patients are at increased risk for toxoplasmosis, pneumocystis, nocardiosis, cryptococcus, and mycobacterial infections, as well as herpes zoster [23].

The risk of invasive fungal infections such as aspergillosis is also directly related to the duration of neutropenia, with aspergillosis found to be uncommon in leukemic patients when the duration of neutropenia was less than 2 weeks. On the other hand, after day 14, the risk of fungal infections increased proportionally in relation to the duration of neutropenia. Fungal infections are also a significant cause of mortality in patients with persistent neutropenia in the setting of bone marrow transplantation [24].

## Evaluation and management of febrile neutropenia

Neutropenic fever is defined as a single oral temperature of higher than 38.3 °C (101 °F) or greater than or equal to 38.0 °C over at least 1 h. The absolute neutrophil count (ANC) should be less than 500/μL or less than 1000/μL with a predicted rapid decline to less than 500/μL. Initial evaluation of patients with FN consists of a complete clinical history and physical examination. The initial laboratory evaluation should include the following: complete blood cell and differential count; serum chemistry, including liver function test; two sets of blood cultures from different sites (including from each

lumen of the central venous catheter); a urine culture; and a chest radiograph. In those in whom COVID-19 is clinically suspected, there should be a low threshold to perform a CT thorax. FN should be regarded as a medical emergency, and prompt initiation of empiric antibiotics should be initiated without delay. Following the initial physical examination, it is critical to re-evaluate the patient at least daily to monitor the response to therapy and to identify evolving signs of infection that were not present during the initial evaluation [15, 25, 26].

Cancer patients with FN could have an established or an occult infection, and bacteremia is only documented in approximately a quarter of these patients. Additionally, patients with FN can present with an occult infection and may not have symptoms or signs and the clinical history may be limited to fever following chemotherapy treatment [15, 25, 26].

Prompt initiation of empiric antibiotics is indicated due to the potential for rapid progression to severe sepsis. With the availability of highly effective monotherapy regimens for FN, initial empiric duo-therapy regimens are currently recommended for unstable patients or in the setting of health care establishments in which multidrug-resistant pathogens are frequently encountered [27]. Meta-analyses have revealed that the use of combination antibiotics with broad-spectrum beta-lactam antibiotics with anti-pseudomonal activity and an aminoglycoside resulted in increased toxicity and similar survival.

The addition of aminoglycoside antibiotics (which were formerly the standard of care) should be limited to hemodynamically unstable patients [28]. Ciprofloxacin is an alternative to aminoglycoside antibiotics in this setting (part of a combination regimen). This antimicrobial agent should be considered in patients with a reduction in kidney function [29].

## Outpatient management of febrile neutropenia

Outpatient management of patients with low-risk FN is a safe and effective strategy [30–34]. MASCC has pioneered work in this field and has developed a risk-assessment model that includes seven independent prognostic variables each with an assigned integer value [33]. A MASCC risk index equal to or greater than 21 identifies low-risk patients with a positive predictive value of 91% (specificity 68% and sensitivity 71%) of developing serious complications [30]. Patients with a MASCC risk index greater than 21 should be considered candidates for outpatient antibiotic therapy for FN [30, 34]. The MASCC score has been prospectively validated in several settings, and its use is broadly recommended as a simple and easy strategy to apply as a triaging tool. Although the MASCC score has not been validated in patients with suspected or confirmed SARS-CoV-2, it has nevertheless performed well in patients with a range of infective illnesses and, accordingly, it is reasonable to expect efficacy in the clinical setting of

COVID-19. The MASCC score is validated in those with hematological malignancies but given the poorer outcome in these patients with COVID-19, the threshold for outpatient management should be higher. Risk scores should be used in conjunction with clinical judgement for the identification of patients suitable for outpatient management of neutropenic fever (Table 2) [35].

The benefits of emergency outpatient care include admission avoidance, reducing pressure on often overcrowded and overstretched emergency departments, cost savings, reduced risk of nosocomial infections, and improved patient experience and satisfaction [36–38]. Adherence to these measures is particularly important during the COVID-19 pandemic. Furthermore, late presentation of patients with FN remains a significant risk, sometimes driven by concerns of prolonged hospital admission especially during the current pandemic; in this context a greater awareness of, and access to, outpatient options may help mitigate this risk [39].

The challenges of delivering emergency outpatient care for low-risk FN patients are not insignificant and include staffing requirements, care packages, and transport/geographical issues. Moreover, there needs to be good communication between emergency care providers and oncology clinics to facilitate this management [40]. Risk stratification of patients presenting with FN is a vital tenet of the evolving sepsis and pandemic strategy, necessitating access to locally formulated services based on MASCC and other national and international guidelines. A proposed algorithm for triaging cancer patients presenting with FN in the era of COVID-19 is shown in Fig. 1.

## Expanded use of granulocyte colony-stimulating factor during the COVID-19 pandemic

Supportive care interventions play a crucial role in decreasing the risk of cancer treatment complications, which, during the COVID-19 pandemic, is of particular importance to reduce cancer patient interactions with healthcare workers. In the curative setting, the main goal of cancer treatment is to maintain treatment dose intensity in order to attain a cure and avoid hospitalization due to FN. On the other hand, in the palliative setting, the main aim of supportive care interventions is to avoid hospitalization due to FN. The use of prophylactic granulocyte colony-stimulating factor (G-CSF) decreases the incidence of FN and infection-related mortality. Prophylactic G-CSF also enables the relative dose intensity of chemotherapy to be maintained [41]. All guidelines currently recommend prophylactic use of G-CSF when the overall risk of FN from the prescribed chemotherapy regimen is  $\geq 20\%$  [25, 42]. These guidelines highlight the issue that primary prophylaxis with G-CSF is more effective than using G-CSF after an

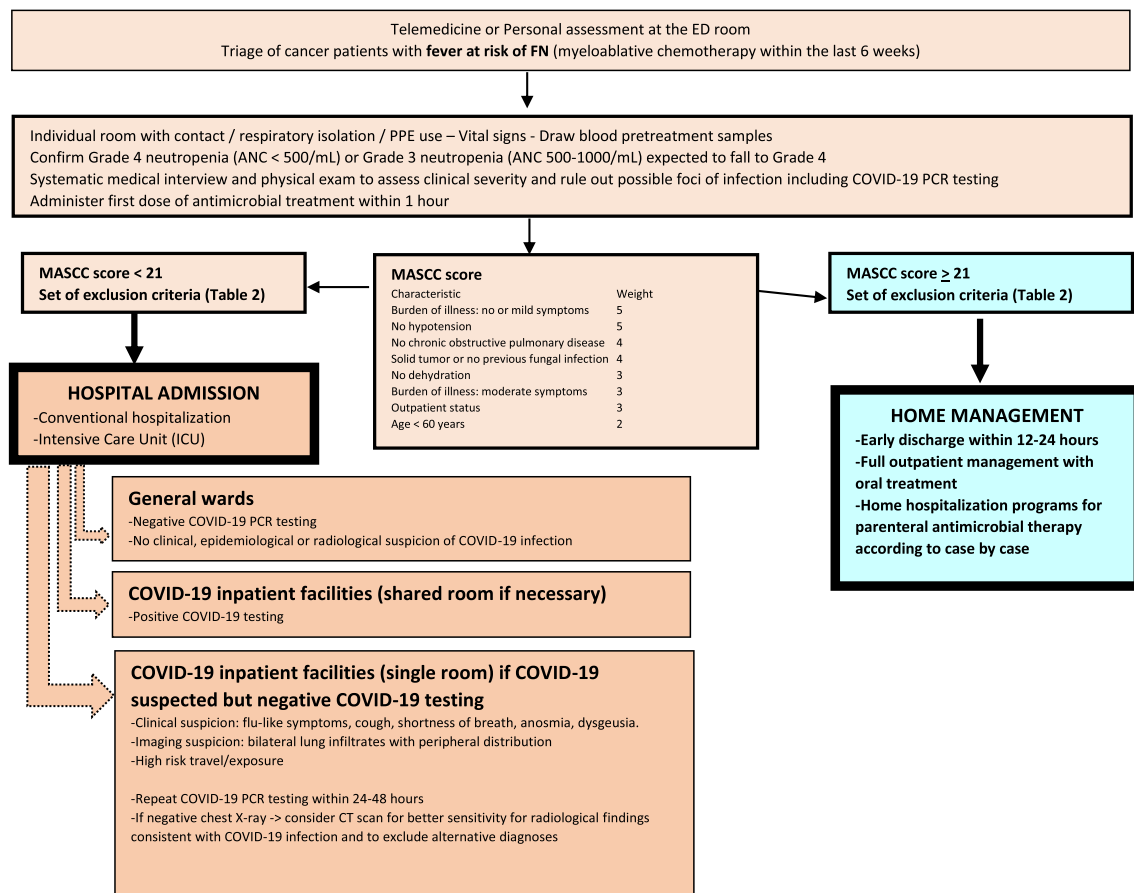


**Table 2** Clinical criteria to be considered before the early discharge of cancer patients with FN in the era of COVID-19 infection

Category	Reasons for hospital admission in cancer patients with FN
Suspicion of a potentially life-threatening infection	<ul style="list-style-type: none"> <li>• Direct or indirect signs of sepsis: chills, fever, tachycardia, tachypnea, arterial hypotension, hypoperfusion</li> <li>• Urinary infection/urinary obstruction</li> <li>• Pneumonia/obstructive pneumonitis/hypoxemia/hypercapnia</li> <li>• Abdominal infection: cholangitis (biliary stent), cholecystitis, diverticulitis, appendicitis, typhlitis</li> <li>• Catheter infection</li> <li>• Central nervous system infection: confusion, seizures</li> <li>• Previous hospital admission/multi-resistant infection. Antibiotics used for empirical outpatient management</li> </ul>
Grade $\geq 2$ anticancer drug toxicities	<ul style="list-style-type: none"> <li>• Digestive: unable to swallow oral medication, oral mucositis, diarrhea, hepatitis, pancreatitis</li> <li>• Hematologic: thrombocytopenia, anemia, profound neutropenia ANC <math>\leq 100</math>/mL or expected grade 4 neutropenia <math>\leq 500</math>/mL duration <math>\geq 7</math> days</li> <li>• Renal impairment. Clinically relevant electrolyte abnormalities</li> <li>• Cardiovascular symptoms: syncope, arterial hypotension, accelerated arterial hypertension, heart failure, angina, arrhythmias</li> </ul>
Other common complications in cancer patients requiring inpatient care up to stabilization	<ul style="list-style-type: none"> <li>• Venous thromboembolism/active clinically relevant bleeding</li> <li>• Malignant intestinal obstruction</li> <li>• Pleural and/or pericardial effusions, superior vena cava syndrome</li> <li>• Pain: parenteral opioid titration, bone fractures</li> <li>• Neurological symptoms: delirium, brain metastasis, leptomeningeal carcinomatosis, presence, or concern for spinal cord compression</li> <li>• Need for emergent radiation therapy</li> <li>• Any other supportive and palliative care need for intervention due to cancer progression, performance status decline, frailty, or any concern based on a case by case characteristics and individual clinical judgement of treating physicians</li> </ul>
Geographical and psychosocial conditions	<ul style="list-style-type: none"> <li>• Distance <math>&gt; 1</math> h driving from home to hospital</li> <li>• Inadequate psychosocial profile for adherence to oral antimicrobial treatment and subsequent follow-up visits</li> </ul>
Related to COVID-19 infection	<ul style="list-style-type: none"> <li>• Respiratory symptoms: hypoxemia requiring supplemental oxygen, acute respiratory distress</li> <li>• Venous thromboembolism/disseminated intravascular coagulation/Thrombocytopenia/bleeding</li> <li>• Multiorgan dysfunction/failure (kidney, liver, heart, central nervous system) due to direct viral endothelial injury/microvascular thrombosis/cytokine release syndrome</li> <li>• Bacterial infection/septic shock</li> </ul>

episode of FN (secondary prophylaxis) or dose-delay episode due to myelosuppression. It is essential to point out that more than half of these FN episodes occur following the first cycle of chemotherapy [43].

Supportive care interventions reducing the risk of neutropenic complications include preventing neutropenia and reducing the FN risk threshold for G-CSF to include lower-risk patients independent of the risk factors, thereby enabling administration of G-CSF to more patients receiving



**Fig. 1** Flowchart—triage of cancer patients at risk of FN in the era of COVID-19 pandemics

chemotherapy. During the COVID-19 pandemic, long-acting G-CSF (e.g., pegfilgrastim) may be used to provide convenience, neutropenia prophylaxis and to reduce contact with healthcare professionals [44]. Prophylactic antibiotics can be used to reduce infections in neutropenic patients. ASCO/IDSA guidelines recommend that antibacterial and antifungal prophylaxis be restricted to patients at high risk of infection, including patients who are expected to have profound, protracted neutropenia, which is defined as < 100 neutrophils/ $\mu$ L for > 7 days or other risk factors [33, 45]. In patients with solid tumors, antibacterial and antifungal prophylaxis would generally not be indicated when G-CSF prophylaxis effectively reduces the magnitude and duration of neutropenia. Although the usage of fluoroquinolone prophylaxis in high-risk neutropenic patients is regarded as the standard of care, the emergence of resistance remains a significant concern [33, 46].

The recently updated ESMO guidelines recommend that patients with solid tumors receive chemotherapy with non-curative intent, a setting in which regimens less likely to induce FN should be considered [47]. ASCO, ESMO, and NCCN updated their recommendations to include expanded use of prophylactic G-CSF to include patients receiving chemotherapy regimens that have an intermediate risk of FN (>

10%) [47–50]. The NCCN recommends self-administration of G-CSF or the use of long-acting agents to reduce the frequency of outpatient visits [50]. ASCO recommendations include telemedicine or telephone calls to evaluate the febrile patient and to establish whether a particular patient requires assessment in the clinic or emergency department [48, 49].

In the case of patients with known FN, standard guidelines for neutropenic patients should be followed, regardless of COVID-19 status. Rapid COVID-19 testing should be used to determine the level of personal protective equipment (PPE) necessary for caregivers, as well as the appropriate location for continued care.

In the absence of rapid testing, the patient should be managed following standard guidelines for patients with neutropenic fever under the presumption of COVID-19 infection. The crucial role of extended access to G-CSF in cancer is to prevent neutropenia and maintain anticancer treatment dose intensity. There is no evidence to support advocating the use of G-CSF at the time of acute neutropenic sepsis [51].

Regarding neutropenia prophylaxis in cancer patients with COVID-19, ESMO guidelines recommend considering extended usage of G-CSF after chemotherapy to lower the risk of FN [48]. ESMO guidelines also warn of the theoretical possibility that G-CSF may cause added harm in patients with

active COVID-19 due to the possibility of increasing production of pro-inflammatory cytokines; however, this concern does not outweigh the benefit of treatment [48].

## Opportunities for the development of new models of care, including e-health and digital systems

A modern approach for health care control is the provision of remote monitoring using patient-reported outcomes measures. Such a program has already produced valuable results with respect to regulating chemotherapy-induced toxicity, as well as survival benefits [52–54]. The viral pandemic has shown the importance of applying these modern strategies not only in order to limit the number of hospital visits but also to anticipate the complications of the anticancer treatments. Moreover, telemedicine allows patients to be efficiently screened, enabling distant patient-centered care, while preventing exposure. Clinical and biological monitoring through digital solutions combined with nurse navigators allows anticipation and prevention of adverse downstream consequences [55]. Telemonitoring is well suited in the context COVID-19 and organizations that have already invested in telemedicine ensure that patients with COVID-19 receive the appropriate care [56].

Together with virtual healthcare platforms, hospital at home (HaH) and ambulatory care programs are important alternatives to conventional hospitalization. These are key tenets in ensuring the safety and sustainability of acute care and oncology services. Individualized management of acute cancer presentations is essential in emergency oncology services so it can mirror routine cancer care [57]. The spectrum of emergency cancer presentations is increasing and includes not only FN but also incidental pulmonary embolism, indwelling line infections, and chemotherapy-related acute kidney injury, which can be risk assessed for care in these settings [57–59].

These models offer the opportunity to integrate palliative and supportive care with oncology and acute services. This may facilitate improved access of patients to expertise in cancer care, as well as immediate management of the complications of cancer treatment with the goal of preventing downstream complications and future emergency presentations [38, 60]. Moreover, the health crisis that has arisen from the COVID-19 pandemic may engender rethinking of, and enhance ethical approaches in, the care of cancer patients [61], as well as improved communication and education of patients that will lead to tailoring of value-based shared decision-making strategies in the era of precision medicine. Modeling and innovations in oncology services clearly need integration of expert acute care and supportive and palliative care services

to provide high quality, personalized, and sustainable oncology care during the COVID-19 pandemic and beyond.

**Author contributions** All authors contributed equally, discussed, and agreed on position paper.

**Data availability** No data or code availability was used in this position paper.

## Compliance with ethical standards

**Conflict of interest** Dr. Rapoport reports grants, personal fees, non-financial support, and advisory boards and is a speaker engagement from Sandoz and speaker engagement from Amgen South Africa, during the conduct of the study. Dr. Scotte reports grants, personal fees, and other from AMGEN; personal fees and other from Mylan; grants, personal fees, and other from Roche; personal fees and other from Mundipharma; personal fees and other from Leo Pharma; personal fees and other from Tesaro; personal fees and other from Helsinn; personal fees and other from Tilray; personal fees and other from Vifor Pharma; personal fees and other from Pfizer; personal fees and other from BMS; and personal fees and other from Pierre Fabre Oncology, outside the submitted work. The other authors declare no conflicts of interest.

No ethics approval is required for this position paper.

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