Encyclopedia of Decision Making and Decision Support Technologies

Frédéric Adam University College Cork, Ireland

Patrick Humphreys London School of Economics and Political Science, UK

Volume I A-Im



Contents by Volume

VOLUME I

Activity-Based Costing System for a Small Manufacturing Company: A Case Study /	
Arkadiusz Januszewski, University of Technology and Life Sciences in Bydgoszcz, Poland	1
Analysis and Intuition in Strategic Decision Making: The Case of California	
Zita Zoltay Paprika, Corvinus University of Budapest, Hungary	20
Analytic Hierarchy Process: Structuring, Measurement, and Synthesis, The /	
John Wang, Montclair State University, USA; Chandana Chakraborty, Montclair State University, USA;	
and Huanyu Ouyang, The People's Hospital of Jianxi Provence, China	29
Attention-Based View on DSS, An / Sven A. Carlsson, Lund University, Sweden	38
Balanced Scorecard Concepts, Technology, and Applications / Ricardo Colomo Palacios,	
Universidad Carlos III, Spain; Juan Miguel Gómez Berbís, Universidad Carlos III, Spain;	
and Ángel García Crespo, Universidad Carlos III, Spain	46
Bi-Criteria DSS Dedicated to Location Problems, A / Maria Eugénia Captivo, Universidade de Lisboa,	
Portugal; João Carlos Namorado Clímaco, Coimbra University & INESC Coimbra, Portugal;	
and Sérgio Fernandes, Instituto Politécnico de Setúbal, Portugal	53
Business Process Management Systems for Supporting Individual and Group Decision Making /	
Amit V. Deokar, Dakota State University, USA and Omar F. El-Gayar, Dakota State University, USA	61
Challenges for Decision Support in Urban Disaster Scenarios / Sergio F. Ochoa, Universidad de Chile,	
Chile and José A. Pino, Universidad de Chile, Chile	69
Classification and Ranking Belief Simplex / Malcolm J. Beynon, Cardiff University, UK	76
Computer Aided Facility Management (CAFM) as a New Branch of Decision Making Technologies	
Support in the Field of Facility Management / Thomas Madritsch, University for Applied Sciences	
Kufstein Tirol, Austria, Univeristy for Health Sciences, Medical Informatics and Technology, Austria;	
Michael May, University of Applied Sciences, FHTW, Germany; Herwig Ostermann, University for	
Health Sciences, Medical Informatics and Technology, Austria; and Roland Staudinger, University for	
Health Sciences Medical Informatics and Technology Austria	8/1

Context in Decision Support Systems Development / Alexandre Gachet, University of Hawaii at
Manoa, USA and Ralph Sprague, University of Hawaii at Manoa, USA93
Contextualization in Decision Making and Decision Support / Patrick Brézillon, University Paris 6,
France & Université Pierre et Marie Curie, France and Jean-Charles Pomerol, Université Pierre
et Marie Curie, France102
Cooperative Decision Support Systems / Pascale Zaraté, Université de Toulouse – INPT – IRIT, France 109
Dashboards for Management / Werner Beuschel, Brandenburg University of Applied Sciences, Germany 116
Data Warehousing for Decision Support / John Wang, Montclair State University, USA; James Yao,
Montclair State University, USA; and Qiyang Chen, Montclair State University, USA124
Debiasing Decision Makers Through Knowledge Management / Meliha Handzic, Sarajevo School of
Science and Technology, Bosnia and Herzegovina
Decision Aiding Research Needs / Rex Brown, George Mason University, USA
Decision Hedgehog: Group Communication and Decision Support, The / Patrick Humphreys,
London School of Economics and Political Science, UK
Decision Making and Support Tools for Design of Machining Systems / A. Dolgui, Ecole Nationale
Supérieure des Mines de Saint-Etienne, France; O. Guschinskaya, Ecole Nationale Supérieure des
Mines de Saint-Etienne, France; N. Guschinsky, United Institute of Informatics Problems, Belarus;
and G. Levin, United Institute of Informatics Problems, Belarus155
Decision-Making and Support Tools for Design of Transmission Systems / A. Dolgui, Ecole Nationale
Supérieure des Mines de Saint-Etienne, France; N. Guschinsky, United Institute of Informatics
Problems, Belarus; and G. Levin, United Institute of Informatics Problems, Belarus
Decision Making by a Multiple-Rule Classifier: The Role of Rule Qualities / Ivan Bruha, McMaster
University, Canada
Decision Making Support in Emergency Response / Viviane Barbosa Diniz, Federal University of
Rio de Janeiro, Brazil; Marcos R. S. Borges, Federal University of Rio de Janeiro, Brazil;
José Orlando Gomes, Federal University of Rio de Janeiro, Brazil; and José H. Canós, Technical
University of Valencia, Spain
Decision Support and Problem Formulation Activity / David Paradice, Florida State University, USA 192
Decision Support System for Evaluation of Investments in a Computer-Integrated Production System, A/
Hannu Kivijärvi, Helsinki School of Economics, Finland and Markku Tuominen, Lappeenranta
University of Technology, Finland

-

Decision Support System for Selecting Secure Web Services, A / Khaled M. Khan, Qatar University, Qatar	211
Decision Support Systems and Decision-Making Processes / Udo Richard Averweg, eThekwini Municipality and University of KwaZulu-Natal, South Africa	218
Decision Support Systems and Representation Levels in the Decision Spine / Patrick Humphreys, London School of Economics and Political Science, UK	225
Decision Support Systems Concept / Daniel J. Power, University of Northern Iowa, USA	232
Development and Design Methodologies in DWM / James Yao, Montclair State University, USA; John Wang, Montclair State University, USA; Qiyang Chen, Montclair State University, USA; and June Lu, University of Houston – Victoria, USA	236
Diagrammatic Decision-Support Modeling Tools in the Context of Supply Chain Management / Dina Neiger, Monash University, Australia and Leonid Churilov, Monash University, Australia	245
Disaster-Oriented Assessment of Urban Clusters for Locating Production Systems in China, The / Zhen Chen, Liverpool John Moores University, UK; Heng Li, The Hong Kong Polytechnic University, China; Qian Xu, Liverpool John Moores University, UK; and Szu-Li Sun, The University of Reading, UK	253
Distributed Model Management: Current Status and Future Directions / Omar F. El-Gayar, Dakota State University, USA and Amit V. Deokar, Dakota State University, USA	272
DS/AHP / Malcolm J. Beynon, Cardiff University, UK	278
DSS and Multiple Perspectives of Complex Problems / David Paradice, Florida State University, USA and Robert A. Davis, Texas State University – San Marcos, USA	286
DSS Using Visualization of Multi-Algorithms Voting / Ran M. Bittmann, Gradutate School of Business, Bar-Ilan University, Israel and Roy M. Gelbard, Graduate School of Business, Bar-Ilan University, Israel	296
Dynamic System Simulation for Decision Support / Norman Pendegraft, University of Idaho, USA and Mark Rounds, University of Idaho, USA	306
Ethical Decision Making: A Critical Assessment and an Integrated Model / Norizah Mustamil, Curtin University of Technology, Australia and Mohammed Quaddus, Curtin University of Technology, Australia	313
Evaluation of Decision-Making Support Systems / Gloria E. Phillips-Wren, Loyola College in Maryland, USA; Manuel Mora, Autonomous University of Aguascalientes, Mexico; and Guisseppi Forgionne, University of Maryland, Baltimore County, USA	320

Evaluation of Decision-Making Support Systems Functionality, The / Guisseppi Forgionne,	
University of Maryland, Baltimore County, USA and Stephen Russell, University of Maryland,	
Baltimore County, USA	. 329
Exploring the Risks That Affect Community College Decision Makers / Margaret W. Wood, George	
Mason University, USA and David C. Rine, George Mason University, USA	339
Extended Model of Decision Making: A Devil's Advocate Workshop, An / David Sammon, University	240
College Cork, Ireland	348
Facilitation of Supply Chain Decision Processes in SMEs, Using Information Systems / Simon	
	256
Woodworth, University College Cork, Ireland and Joe Cunningham, University College Cork, Ireland	330
Federative Approach of Decision-Making Aid in Urban Development, A/G. Kouamou, National High	
School of Engineering, Cameroon and C. Pettang, National High School of Engineering, Cameroon	368
school of Engineering, Cameroon and C. I eliang, National High school of Engineering, Cameroon	500
Finite-Base Revision Supporting Knowledge Management and Decision Making / Fátima C.C. Dargam,	
SimTech Simulation Technology – Graz, Austria & ILTC, Instituto Doris Aragon – Rio de Janeiro, Brazil	374
Sinteen Simulation Technology Graz, Tush a & 121 C, Institute 201 is In agent Rio de Janeiro, 21 azit	. 5 / 4
Fuzzy Decision Trees / Malcolm J. Beynon, Cardiff University, UK	382
- 	
Fuzzy Thermal Alarm System for Venus Express / P. Serra, UNINOVA - CA3, Portugal; R. A. Ribeiro,	
UNINOVA – CA3, Portugal; R. Marques Pereira, Università degli Studi di Trento, Italy;	
R. Steel, VEGA IT, Germany; M. Niezette, VEGA IT, Germany; and A. Donati, ESA / ESOC, Germany	391
Games of Strategy / Geraldine Ryan, University College Cork, Ireland and Seamus Coffey,	
University College Cork, Ireland	402
Goal Programming and Its Variants / John Wang, Montclair State University, USA; Dajin Wang,	
Montclair State University, USA; and Aihua Li, Montclair State University, USA	410
Group Verbal Decision Analysis / Alexey Petrovsky, Insitute for Systems Analysis – Russian	
Academy of Sciences, Russia	418
How Groupware Systems Can Change How an Organisation Makes Decisions: A Case Study in the	
Publishing Industry / Frédéric Adam, University College Cork, Ireland; Jean-Charles Pomerol,	
Université Pierre et Marie Curie, France; and Patrick Brézillon, Université Pierre et Marie Curie,	
France	426
Identifying Resilient Actions in Decision Making During Emergencies / Marcelo Índio dos Reis,	
Federal University of Rio de Janeiro, Brazil; Marcos R. S. Borges, Federal University of Rio de Janeiro,	40.0
Brazil; and José Orlando Gomes, Federal University of Rio de Janeiro, Brazil	434
Impact on Dession Making of Controlication in a Multi National Manfortunian Communication	
Impact on Decsion Making of Centralisation in a Multi-National Manfacturing Company: The Materials Purchasing Function, The / Fergal Carton, University College Cork, Ireland	112
The materials I dichasing Function, The Tergui Curton, University Contege Cork, Ireland	443

Implementation of Large-Scale Decision-Making Support Systems: Problems, Findings, and

Challenges. The / Manuel Mora, Autonomous University of Aguascalientes, Mexico; Ovsei Gelman, Universidad Nacional Autónoma de México, Mexico; Guisseppi Forgionne, University of Maryland,

Baltimore County, USA; and Francisco Cervantes, Universidad Nacional Autónoma de México, Mexico............455