

Scholarly Publisher RS Global Sp. z O.O.

ISNI: 0000 0004 8495 2390

Dolna 17, Warsaw, Poland 00-773 Tel: +48 226 0 227 03

Email: editorial_office@rsglobal.pl

JOURNAL	International Journal of Innovative Technologies in Social Science			
p-ISSN	2544-9338			
e-ISSN	2544-9435			
PUBLISHER	RS Global Sp. z O.O., Poland			

ARTICLE TITLE	EVALUATING THE EFFECTIVENESS OF MOBILE APPLICATIONS IN ENHANCING LEARNING AND DEVELOPMENT			
AUTHOR(S)	Sarvesh Raj Rocque			
ARTICLE INFO	Sarvesh Raj Rocque. (2022) Evaluating the Effectiveness of Mobile Applications in Enhancing Learning and Development. <i>International Journal of Innovative Technologies in Social Science</i> . 3(35). doi: 10.31435/rsglobal_ijitss/30092022/7847			
DOI	https://doi.org/10.31435/rsglobal_ijitss/30092022/7847			
RECEIVED	25 July 2022			
ACCEPTED	23 September 2022			
PUBLISHED	30 September 2022			
LICENSE	This work is licensed under a Creative Commons Attribution 4.0 International License.			

[©] The author(s) 2022. This publication is an open access article.

EVALUATING THE EFFECTIVENESS OF MOBILE APPLICATIONS IN ENHANCING LEARNING AND DEVELOPMENT

Sarvesh Raj Rocque

Ph.D., Training Specialist, Amity University - Madhya Pradesh, India

DOI: https://doi.org/10.31435/rsglobal_ijitss/30092022/7847

ARTICLE INFO

Received 25 July 2022 Accepted 23 September 2022 Published 30 September 2022

KEYWORDS

Mobile Apps in Learning and Development, Mobile Education, Mobile Learning, Mobile Learning and Gaming, Mobile Holistic Learning.

ABSTRACT

This paper aims to examine how mobile applications relate to learning and development. It will determine whether these two factors are properly intertwined and whether these two factors are fully justified in being related. As a result of examining the literature, and reviewing the results of our survey, we have developed a framework for research. This framework will provide evidence that mobile technologies have a positive impact on classroom performance both directly and indirectly. These technologies foster the learning and development process at all levels, which ultimately enhances the individual's competency by equipping him or her with a more comprehensive skill set. A total of one hundred and eighty interviews were conducted with educators during the research process. These interviews were conducted to develop the findings presented in this article on the impact of mobile applications in the classroom as a result of the research process. There is a growing body of research that suggests the use of mobile apps can be an effective tool for fostering creativity, learning, and development in a variety of settings, both formal and informal. They have been shown to be beneficial in a number of ways when it comes to promoting learning and development. When compared to traditional methods of teaching, mobile apps have shown to be more effective in promoting holistic learning and increasing learning speed than traditional methods of teaching, especially when it comes to promoting holistic learning and increasing learning speed. With the introduction of mobile applications to the education sector, many novel learning strategies have been developed within this sector as a result of the introduction of mobile apps. The use of mobile devices in the classroom has resulted in a number of changes in this respect. The use of mobile apps can provide students with a variety of games that are designed to encourage them to engage in a positive thought process as well as allow them to gain a deeper understanding of what they are learning as they interact with the games and become engaged with them on a more personal level. "Mobile learning" refers to the use of mobile devices and apps in order to facilitate the learning process in an attempt to facilitate the learning process mobile devices and apps in order to facilitate the learning process. The term may also refer to the way in which mobile technology can be used to support a continuous learning environment.

Citation: Sarvesh Raj Rocque. (2022) Evaluating the Effectiveness of Mobile Applications in Enhancing Learning and Development. *International Journal of Innovative Technologies in Social Science*. 3(35). doi: 10.31435/rsglobal_ijitss/30092022/7847

Copyright: © 2022 **Sarvesh Raj Rocque.** This is an open-access article distributed under the terms of the **Creative Commons Attribution License (CC BY)**. The use, distribution or reproduction in other forums is permitted, provided the original author(s) or licensor are credited and that the original publication in this journal is cited, in accordance with accepted academic practice. No use, distribution or reproduction is permitted which does not comply with these terms.

Introduction.

Information Communication Technologies (ICTs) have been used in a wide variety of contexts and applications and have also played a significant role in solving social and economic problems, especially in the field of education, in the past few decades. ICTs have been used in a wide variety of contexts and applications, mostly in the field of education. Tiwari (2008) notes that information and

communication technologies (ICTs) are used in numerous contexts and applications across a diverse range of industries and professions, and they are increasingly being incorporated into everyday life. Further to that, there is an emerging generation of mobile applications (which have evolved from ICTs) that are going beyond ICTs and have the potential to influence all kinds of aspects of learning and development, as well as a number of other things in the future, as well as ICTs themselves. As per the findings of Affy (2011), using mobile solutions has two primary benefits. The first is that it reduces the amount of time it takes for a task to be completed, while the second is that it reduces the amount of money it costs to complete the task using a mobile solution. Keegan (2002) has described m-learning as one of the futures of education, because it has been described as an innovative form of mobile learning that has been described as the future of education. Due to the traditional teaching methods that are being used by educational institutions, we can say that due to the traditional teaching methods that are being used by educational institutions, all students cannot be treated equally as a result of the traditional teaching methods that they are using. Even though it is a challenging process, it is possible to communicate with each of them one-on-one despite the fact that it is an inherently difficult process, even though there is the possibility of communicating with them one-on-one. The communication apps are very convenient for students who are enrolled in colleges or universities, as well as for students who are enrolled in any higher education institution, since they are able to provide them with information pertinent to their studies, such as updates on new schedules, information on different forums, and information on upcoming meetings, as well as keeping them up to date on social events that are taking place on campus.

As we take a closer look at what mobile apps are all about, we can see that one of their key advantages is that they give people the option of learning as much as they want at their own pace, in addition to having the opportunity to learn with people they trust, which is one of the key advantages of mobile apps. Students can learn in many different ways in the field of education, and it is not only limited to what is taught in the book that he or she is currently reading at the moment; there are many other ways in which they can learn. The amount of learning one can do depends on how much one wants to do. Mobile technology, according to Altalib (2002), has the potential to promote and enhance quality education through a number of ways in which it can be utilized. Therefore, one benefits from the fact that one is able to learn and upgrade one's skill level in a particular field, which will in turn enable one to anticipate a more promising future given the fact that one is able to learn and upgrade one's skill set in a certain field in the first place, and as a result, one will be able to gain more opportunities in the future as a result of being able to learn and upgrade one's skill set in this specific field.

Research methodology.

In this empirical study, a quantitative approach was used to conduct the empirical study based on the use of a numerical methodology. In order to address this problem, a quantitative approach was adopted during the course of the study. An in-depth survey was conducted in order to gather data for the purpose of conducting quantitative research by conducting an in-depth survey based on the methodology described above in order to obtain data for the purpose of conducting quantitative research. For the purpose of collecting and analyzing the data that we collected during this study, we used the numerical method as a means of gathering and analyzing the data that we collected. To collect the data as part of the data collection process, a variety of methods were used, including questionnaires, open-ended questions, and interviews, among others, in order to gather information about the study participants. It was part of the preparation process for the official data collection that an official data collection questionnaire was prepared and pilot-tested as part of the preparation process for the official data collection. Based on the results of the review, the items of the scale have been modified based on the results of the review, in order to better reflect the results of the review. Based on the results of the review, the scale has been determined based on the numbers that have been identified as a result of the study. The validity of the measuring questions was evaluated by a panel of experts consisting of five senior leaders from the industry, three experts in the field of learning and development, as well as senior educators, as part of the validation process for the measuring questions. In order to obtain feedback from respondents, we designed a questionnaire with a seven-point Likert scale that ranges from 1 (totally disagree) to 7 (totally agree), so that respondents can rate their level of agreement with the statement.

Dimensions of the sample.

For the purpose of this study, questionnaires were distributed to two hundred respondents, and of the two hundred respondents, one hundred eighty responses were collected in order to collect data from them as part of this study. As a part of the development of quantitative secondary data for this study, a modified questionnaire was used that consists of items that are rated on a seven-point Likert scale, and this modified questionnaire was distributed to a group of selected individuals for the study in order to obtain quantitative secondary data from the individuals. The modified questionnaire included seven items, each of which was rated on a Likert scale of one to seven as part of the scoring system.

Methodology for collecting data.

To collect quantitative secondary data, we used a questionnaire that contained items that were rated on a Likert scale of ten points in order to obtain quantitative secondary data, and this questionnaire was administered to our sampled respondents in order to obtain quantitative secondary data. As a way of collecting qualitative feedback on the survey, we interviewed the same group of one hundred eighty respondents again in order to gather further qualitative feedback.

Statistical Analysis and Methods Used.

In order to perform a statistical analysis of the data, SPSS software package is being used.

Cronbach Alpha.

This method, known as Cronbach's alpha, measures how closely related items within a set of items are to one another, or, to put it another way, how closely related they are to one another on an internal level, or in other words, how closely related they are to one another on an external level. A scale's reliability is undoubtedly one of the most reliable measures of the reliability of a scale, and without a doubt, one of the most reliable measures of the reliability of a scale. The fact is, there is no absolute rule stating that if the alpha value of a measure of interest is high, then that indicates that the measure in question is one-dimensional, which is because such a rule does not exist. Cronbach's Alpha coefficient can be used to measure the degree of internal consistency and dependability of an organization so as to determine its degree of internal consistency as well as its degree of dependability. By utilizing the Cronbach Alpha coefficient, it is possible to estimate the level of internal consistency within an organization. During the course of the study, the purpose was to investigate whether the data that were used to conduct the study was reliable or not. If the reliability value of the study is in the range of 0.6 and 0.7, it is considered satisfactory, and if it is in the range of 0.7 and 0.9, it is considered high. In this study, the reliability index of Cronbach's Alpha was used to determine the degree of reliability of the data used in this study, according to the Cronbach's Alpha test.

Correlation.

There is a statistical concept called correlation and dependence in statistics that refers to the correlation and dependence that exists between two random variables or bivariate data, regardless of whether or not there is a causal relationship between them. This method can be used when looking at a relationship variable to determine whether it is significant or not in order to determine whether the relationship variable is significant or not to determine whether the relationship variable is a significant variable or not. It is quite clear that there are a number of variables that have a strong correlation with one another, and the strength of the correlation can determine whether the variables are positively or negatively related to one another based on their strength of correlation with one another. A table of correspondence can be used to determine the strength of each variable in relation to the other variables in order to determine how strong each variable is in relation to the other variables based on the table of correspondence.

Regression Analysis.

It was determined that in order to analyze the research and data collected for this study as well as to determine the impact of mobile technology on the teaching and learning process in the classroom, a regression analysis was carried out in order to determine the extent to which the research and data collected for this study agree, as well as to determine the effect of mobile technology on the teaching and learning process in the classroom.

Statistical Results and Data.

In order to be able to perform a confirmatory factor analysis on all dimensions within the dimension framework, we first had to review the entire dimension framework prior to conducting the confirmatory factor analysis on all dimensions within the dimension framework, in order to carry out the confirmatory factor analysis on all dimensions within the dimension framework. In order to determine whether the measuring model was valid, the validity of the model was evaluated on both a divergent and a convergent basis as part of the evaluation of the validity of the measuring model. Whether or not it was valid, must be determined on a convergent basis. In other words, the convergence validity of an experiment can be characterized as the degree of agreement between the variables used to measure a particular concept and those variables that are used to measure those concepts, as the name implies. As a result of our analysis, we have found that loading factors greater than 0.35 and composite effects greater than 0.5 indicate that the results have convergent validity when both factors are greater than 0.5 when they are both greater than 0.5. Furthermore, we found that all of our findings, factor loadings, and the convergent validity of the model could all be qualified as significant when they are numerically greater than 0.01 and well within the range of what can be considered acceptable with regard to our findings, factor loadings, and

The following factors influence loading and reliability

Construct	Mean	Standard	Item	Loadings	Cronbach Alpha
(3.50)	1 110	Deviation		Ŭ.	-
(MS)	1.440	1.4470	Es.1	0.444	0.777
			Es.4	0.747	
			Es.4	0.444	
			Es.4	0.774	
			Es.7	0.777	
			Es.7	0.774	
(MA)	4.1407	0.74777	Ts.1	0.777	0.987
			Ts.4	0.777	
			Ts.4	0.777	
			Ts.4	0.747	
			Ts.7	0.447	
			Ts.7	0.777	
			Ts.7	0.744	
(MP)	4.7444	1.01717	Is.1	0.777	0.999
,			Is.4	0.777	
			Is.4	0.777	
			Is.4	0.777	
			Is.7	0.774	
(LS)	4.4441	0.71477	Iq.1	0.774	0.774
(28)		0.71177	Iq.4	0.741	0.771
			Iq.4	0.771	
			Iq.4	0.747	
			Iq.7	0.741	
(EP)	4.4747	0.77077	Op.1	0.777	0.747
(21)	F. T / T /	0.77077	Op.4	0.774	0.777
			Op.4	0.777	
			Op.4	0.774	
			Op.4	0.777	
			Op.7	0.777	
(ZP)	4.4777	0.74417	Fp.1	0.777	0.987
(ZF)	4.4///	0.74417			0.78/
			Fp.4	0.771	
			Fp.4	0.747	
			Fp.4	0.741	

As far as factor loading is concerned, we have observed that all factors are positively loaded, with the greatest factor being loaded at mobile speed 0 and 5 at 0.999, and the smallest factor being loaded at 0.2. As far as the mean value of the factors is concerned, it can be observed that 3.9 represents the largest value. In contrast, the smallest value for the holistic learning impact of mobile apps is 2.2231, which is the smallest mean value of all the values in the study. The fact that all of these values are greater than 0.9 indicates that all of these data sets are extremely reliable, and this is backed up by a wide range of data sets. The findings of a study on mobile apps showed that mobile apps had the highest Cronbach alpha value of 0.995, while holistic learning had the lowest Cronbach alpha value of 0.9 in terms of the reliability of the data collected.

Validity of discriminant analysis.

If we want to determine whether or not the item set possesses discriminant validity, we must first examine whether or not there is a correlation between the items and other constructs in order to establish whether or not we can say that the item set is discriminant in nature. We expect that as a result of this study, we will be able to analyze the correlation between one construct and another construct by comparing the two constructs in order to discover a relationship between the two constructs in order to determine whether they may be related for the purposes of finding correlations between them, as well as the relationship between the two constructs.

Items	MP	LA	ID	ВО	BP	AS	
MP	3						
LA	.835**	3					
ID	.888**	.885**	3				
ВО	.805**	.885**	.833**	3			
BP	.865**	.833**	.883**	.830**	3		
AS	.886**	.888**	.830**	.888**	.806**	3	

In the table above, it can be seen that the off-diagonal components of these two constructs illustrate the squared correlation between them, as shown in the off-diagonal components of these two constructs. It is obvious that the diagonal elements of a matrix are higher than their off-diagonal counterparts, which is not a coincidence. Consequently, we were able to determine that all constructs that were included in the mobile impact had sufficient discriminating validity as a result of the results obtained. In addition to being strongly correlated with each other, these constructs are also strongly correlated with the other constructs in the study. If we increase the number of mobile apps available for learning, we can expect to see a significant increase in holistic learning (0.803, p 0.03) and an increase in learning enhancement (p 0.04) as well as an increase in learning resulting from the combination of traditional learning with mobile learning (r = 0.840 and 0.549).

As a result, it has been found that mobile apps have a strong impact on MP, LA and ID of the sample (r = 0.7772, 0.432, 0.891 @ sig <0.03). This means that all of the results provide statistically significant summaries of the data, and it is now evident that mobile technology has had a significant impact on enhancing the learning process.

Summary.

A summary of the findings is shown below in the following table, which includes the extent to which mobile apps influence learning and development.

Summary						
Model	Dependent	R	R ⁴	Sig.	Standardized Coefficient Beta	Recommended
4	MP	.997ª	0.974	0.000	0.970 for Ts and 0.474 for Es	
4	LA	.947ª	0.979	0.000	0.704 for Ts and 0.494 for Es	a. Predictors:
4	ID	.977ª	0.944	0.000	0.947 for Ts and 0.079 for Es	(Constant), MP, LS
4	ВО	.949ª	0.944	0.000	0.797 for Ts and 0.494 for Es	

Below is the detailed analysis of HypotHesis.

M4a. The Mobile app landscape is positively correlated with learning and development

		M.P
M.S	Pearson Correlation	.994**
	Sig. (4)	.000
	P	479

M4b. Learning pace is positively linked with mobile app exposure

		L.A.
M.S	Pearson Correlation	.940**
	Sig. (4)	.000
	P	479

M4a. The mobile app is positively linked with offline learning.

M4b. The mobile app is positively linked with the quality of learning and development

Inclusions and exclusions.

There may be some variation in self-obtained data that can be observed. Furthermore, the data collected in this study were cross-sectional as well as cross-variational in nature, which prevented a longitudinal analysis of the data based on its longitudinal characteristics because the data were cross-sectional and cross-variational in nature. Even though six components of the statistical analysis were included in the analysis and it was empirically validated, the impact of the analysis remained relatively small.

Results.

The vast majority of social interaction and mobile learning are facilitated by mobile devices, which also provide the ability to connect to the global network, so it is no surprise that mobile devices facilitate social interaction and mobile learning in a large part. In addition, smartphone sales have already outperformed desktops, laptops, and netbooks combined by a wide margin, and the trend is expected to continue for some time to come. According to the results of our study, as a result of the study's findings, we found that there is a significant and positive correlation between mobile applications and the learning and development process as a whole, as a result of the study's findings. Due to the fact that mobile applications are capable of providing enhanced support and technical development (speed and quality), it has been shown that they can increase the performance and profitability of businesses because they provide improved support and technical development. One of the greatest advantages of mobile learning is that it allows students to learn at any time and from anywhere, so this is one of its major advantages, since it allows them to learn anytime and anywhere, which is one of its most important advantages. The use of informal learning practices among today's students has increased to a great extent and has become an increasingly popular activity. With the use of mobile platforms, learners are able to learn through games even if they are not connected to the Internet, or if they have limited access to it, by using an easy method of learning through games. The learning process is intrinsically motivated when learners have control over their learning goals and are intrinsically motivated to achieve them in order to achieve their learning goals. As part of informal learning, learners have a great deal of autonomy over their own learning goals, and they are able to choose the activities they wish to participate in according to their own interests and goals.

Based on the data presented in the table above, it is clear that the strongest association exists between "is" and "MP" and the weakest relationship exists between the other statistically significant components in light of the data that has been presented. We found that all five hypotheses have significant support, with below-average correlation values > 0.3 and significant sig values of 0.000, which indicate that there is a significant level of agreement between the five hypotheses.

Conclusions.

In the last few years, the availability of mobile apps and technology has led to a wide spread use of mobile applications and technology by most learning organizations in order to streamline processes and in order to provide learners with a holistic educational experience, as a result of the availability of mobile apps and technology. It has long been accepted that students can take notes during lectures in most countries, and there is a long tradition of taking notes during lectures in most countries. There is scientific evidence that when students are occupied with taking notes, they are unable to absorb information, which is why mobile apps have become an integral part of the learning process for those who are attending classes during the day. Using mobile apps in conjunction with classroom activities can be the best way to make learning fun and engaging for students, so that they can focus entirely on absorbing the information that they are being taught, you will be able to make learning fun and engaging for students.

As well as the above mentioned impacts, it is important to note that the development of educational mobile applications can also be advantageous for the purpose of providing a range of other miscellaneous features, such as online payments, notifications, holiday calendars, and so on, in addition to these impacts. As a matter of convenience, it would be more convenient to be able to make payments online instead of standing in long lines to make payments in order to make it more convenient for parents to make payments. As an additional benefit, these mobile educational apps will not only be able to store all of the important data in one place for ease of access, but they will also provide a quick way for students, teachers, and parents to keep track of everything in one place at a glance. There is a possibility that, if mobile technology is incorporated into the education sector, there will be an opportunity to improve the quality of education, and even facilitate the development of new methods of teaching and learning, that may enhance the quality of education, if mobile technology is incorporated into the education sector.

Taking the points covered in this article as a whole, the author would like to conclude this article by drawing a few conclusions based on the information presented. As a consequence, it may be better to consider mobile technology use for supporting science learning activities as a subunit within the larger context of the use of ICTs in the classroom in general in order to take into account the numerous reasons as to why the curriculum itself should be designed to provide instructions on how to integrate mobile technology into the classroom. With the aid of appropriate mobile applications that fall under the category of ICT, the science units of the official curriculum could be enhanced/supported by making use of the appropriate mobile applications that fall under the ICT classification, and this could be achieved by making use of the appropriate mobile apps that fall under the ICT classification. The use and ownership of mobile devices does not imply a guarantee that learning will increase, as there is no guarantee that they will lead to increased learning as a result of their use and ownership. There can be no doubt that the increased use of mobile technologies, as well as the introduction of wireless internet access, has created new opportunities for learning under certain conditions, for instance, if the speed and accessibility of mobile apps have been consistent, as well as the way that they have been integrated into the learning process, pedagogical strategies, and effective use of computer software, to name a few examples. Consequently, educators play a very important role in the process of learning and development of the students, because they are responsible for planning, implementing, and evaluating the appropriate learning activities that are appropriate for the specific needs of the individual students in their classrooms. This needs to be met by both full-time and visiting faculty, both of whom need to be viewed as professional development and should be taken into consideration, along with their preservice certifications and training in order to meet this need. Educators should receive appropriate training when implementing mobile technologies to support students' learning, in order to be able to enhance their mobile pedagogical approaches in order to enhance their mobile pedagogical approaches to learning.

Acknowledgement.

It was an honor to be mentored by Dr Siddhartha Paul Tiwari. My sincere gratitude goes out to Dr Tiwari for his valuable and constructive contributions during the planning and development of this research project. I would like to thank my mentor for his generosity in giving me the time he has given me over the years.

REFERENCES

- 1. Abaffy, L. (2013). "App Locates Metal Studs With iPhone's Magnetometer." ENR: Engineering News-Record, 271(1), 25–25.
- 2. Abaffy, L. (2011). "iPads and Tablets: Time Saved Vs. Time Spent." ENR: Engineering News-Record, 267(9), 20–20.
- 3. Altalib, H. (2002). The Use of Mobile-Wireless Technology for Education.
- 4. Guo, P., Watts, K., & Wharrad, H. (2016). An integrative review of the impact of mobile technologies used by healthcare professionals to support education and practice. *Nursing Open*, *3*(2), 66-78.
- 5. Keegan, D. (2002). The Future of Learning: From eLearning to mLearning.
- 6. Ling, R. (2000, August). The impact of the mobile telephone on four established social institutions. In ISSEI2000 Conference of the International Society for the Study of European Ideas, Bergen Norway (pp. 14-18).
- 7. Meehan, A. J. (1998). The impact of mobile data terminal (MDT) information technology on communication and recordkeeping in patrol work. *Qualitative sociology*, 21(3), 225-254.
- 8. Norton, J. A., & Bass, F. M. (1987). A diffusion theory model of adoption and substitution for successive generations of high-technology products. *Management science*, *33*(9), 1069-1086.
- 9. Ojanpera, T., & Prasad, R. (1998). An overview of air interface multiple access for IMT-2000/UMTS. *IEEE communications Magazine*, *36*(9), 82-86.
- 10. O'Leary, D. E. (1998). Using AI in knowledge management: Knowledge bases and ontologies. IEEE Intelligent Systems and Their Applications, 13(3), 34-39.
- 11. O'Leary, D. E. (1998). Enterprise knowledge management. Computer, 31(3), 54-61.
- 12. Ponelis, S., & Fairer-Wessels, F. A. (1998). Knowledge management: A literature overview. South African journal of library and information science, 66(1), 1-9.
- 13. Raab, R. T., Denning, G. L., & Cruz, R. R. V. (1998). The impact of IRRI's training program: a different perspective. *Impact of rice research.*, 159-191.
- 14. Siddhartha Paul Tiwari. (2022). KNOWLEDGE MANAGEMENT STRATEGIES AND EMERGING TECHNOLOGIES AN OVERVIEW OF THE UNDERPINNING CONCEPTS. International Journal of Innovative Technologies in Economy, (1(37).
- 15. Stadelman, S., & Madey, G. (1987). The Impact of R&M 2000 on Business Planning. *IEEE transactions on reliability*, 36(3), 371-376.
- 16. Tiwari, S. P. (2022). Information and communication technology initiatives for knowledge sharing in agriculture. *arXiv preprint arXiv:2202.08649*.
- 17. Tiwari, S. P. (2022). Emerging Technologies: Factors Influencing Knowledge Sharing. World Journal of Educational Research.
- 18. Tiwari, S. P. (2022). Organizational Competitiveness and Digital Governance Challenges. *Archives of Business Research*, 10(3).
- 19. Tiwari, S. P. (2022). Knowledge Management Strategies and Emerging Technologies--An Overview Of the Underpinning Concepts. *arXiv preprint arXiv:2205.01100*.
- 20. Tiwari, S. P. (2022). Covid-19: Knowledge Development, Exchange, and Emerging Technologies. *International Journal of Social Science Research and Review*, 5(5), 310-314.
- 21. Wiig, K. M. (1997). Knowledge management: an introduction and perspective. Journal of knowledge Management.
- 22. Wiig, K. M. (1999). What future knowledge management users may expect. Journal of knowledge management.