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and Non-Cognitive Skills to Promote Lifetime Success**

Tim Kautz
James J. Heckman
Ron Diris
Bas ter Weel
Lex Borghans

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Tim Kautz

University of Chicago

Bas ter Weel

*CPB, Maastricht University
and IZA*

James J. Heckman

*University of Chicago,
American Bar Foundation,
IFS, University College London and IZA*

Lex Borghans

*ROA, Maastricht University
and IZA*

Ron Diris

KU Leuven

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IZA

P.O. Box 7240
53072 Bonn
Germany

Phone: +49-228-3894-0
Fax: +49-228-3894-180
E-mail: iza@iza.org

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ABSTRACT

Fostering and Measuring Skills: Improving Cognitive and Non-Cognitive Skills to Promote Lifetime Success^{*}

This paper reviews the recent literature on measuring and boosting cognitive and non-cognitive skills. The literature establishes that achievement tests do not adequately capture character skills: personality traits, goals, motivations, and preferences that are valued in the labor market, in school, and in many other domains. Their predictive power rivals that of cognitive skills. Reliable measures of character have been developed. All measures of character and cognition are measures of performance on some task. In order to reliably estimate skills from tasks, it is necessary to standardize for incentives, effort, and other skills when measuring any particular skill. Character is a skill, not a trait. At any age, character skills are stable across different tasks, but skills can change over the life cycle. Character is shaped by families, schools, and social environments. Skill development is a dynamic process, in which the early years lay the foundation for successful investment in later years. High-quality early childhood and elementary school programs improve character skills in a lasting and cost-effective way. Many of them beneficially affect later-life outcomes without improving cognition. There are fewer long-term evaluations of adolescent interventions, but workplace-based programs that teach character skills are promising. The common feature of successful interventions across all stages of the life cycle through adulthood is that they promote attachment and provide a secure base for exploration and learning for the child. Successful interventions emulate the mentoring environments offered by successful families.

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Corresponding author:

James J. Heckman
Department of Economics
University of Chicago
1126 E. 59th Street
Chicago IL 60637
USA
E-mail: jjh@uchicago.edu

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Executive Summary

This paper reviews the recent literature on measuring and fostering cognitive and non-cognitive skills. IQ tests and achievement tests do not adequately capture *non-cognitive skills*—personality traits, goals, character, motivations, and preferences that are valued in the labor market, in school, and in many other domains. For many outcomes, their predictive power rivals or exceeds that of cognitive skills.

Evidence from the General Educational Development (GED) testing program in the United States shows the importance of non-cognitive skills. The GED is an achievement test which dropouts can take to certify that they are equivalent to secondary school graduates. The program is based on the widely held belief that tests capture the important skills learned in school. On the surface, the program is successful. Based on test scores, GED recipients are just as smart as high school graduates. When it comes to outcomes that matter, such as college completion and labor market success, GED recipients perform much worse in the labor market and in a variety of other life domains than traditional secondary school graduates. Achievement tests like the GED do not adequately capture valuable non-cognitive skills. This evidence should cause policymakers to think twice about relying on achievement tests to evaluate the effectiveness of educational systems.

Reliable measures of non-cognitive skills are available, and they are discussed in this paper. In developing any measure of non-cognitive skills, it is essential to recognize that all measures of skill are based on performance on some task. Traditional personality tests are based on the performance of the task of self-description. Performance on any task depends on multiple skills as well as the effort expended on it. Effort, in turn, depends on the incentives offered to exert the effort to perform the task. Since all measures of cognitive and non-cognitive skill are measures of performance on some task, it is necessary to standardize for incentives, effort, and other skills that determine performance on the task in measuring any skill, yet this is rarely done in conducting skill assessments. Standard measures of cognitive skill have been shown to be sensitive to incentives and levels of other skills. Test scores for young children can be improved

by one standard deviation by offering candy for correct answers. The responsiveness to incentives in turn depends on a child's levels of conscientiousness. Using measured behaviors to capture non-cognitive skill is a promising approach that has been shown to be empirically effective. Such measures are available in administrative data that are collected routinely by schools and government agencies.

Skills are stable across situations with different incentives, although manifestations of skills vary with incentives. Though stable at any age, skills are not immutable traits that are set in stone over the life cycle. They have a genetic basis but are also shaped by environments, including families, schools, and peers. Skill development is a dynamic process. The early years are important in shaping all skills and in laying the foundations for successful investment and intervention in the later years. During the early years, both cognitive and noncognitive skills are highly malleable. During the adolescent years, non-cognitive skills are more malleable than cognitive skills. The differential plasticity of different skills by age has important implications for the design of effective policies.

This paper reviews a variety of interventions targeted to different stages of the life cycle. We interpret all of the studies we examine within an economic model of skill development. While it is difficult to compare different interventions because they are often multifaceted and target different populations, nonetheless, four conclusions emerge.

First, the evidence base is larger on the long-term effectiveness of interventions that start in early childhood and elementary school compared to their adolescent counterparts. Many evaluations of early programs measure a diverse set of outcomes and have follow-ups lasting more than 20 years. Evidence on adolescent interventions is more scarce. Follow-ups for them are typically shorter and fewer outcomes are analyzed over shorter horizons. For this reason, we can draw stronger conclusions about the long-run efficacy of early programs and how they work.

Second, when evaluating skill enhancement programs it is vital to consider outcomes other than IQ or achievement test scores. Only interventions that start long before

kindergarten begins have been shown to have long-term effects on IQ. If IQ were the only measure of success, most intervention programs would seem futile. Using a diverse set of outcomes presents a more optimistic point of view. Many early programs improve later-life outcomes, even though they do not improve IQ.

These programs work because they foster non-cognitive skills. Some have annual rates of return that are comparable to those from investments in the stock market. Parental involvement is an important component of successful early interventions just as successful adolescent mentoring is an age-appropriate version of parental involvement.

Third, the available evidence suggests that the most successful adolescent remediation programs are not as effective as the most successful early childhood and elementary school programs, although adolescent mentoring and the provision of information can be very effective. Building an early base of skills that promote later-life learning and engagement in school and society is often a better strategy than waiting for problems to occur. Prevention is more effective than remediation if at-risk populations are sufficiently well targeted.

Fourth, adolescent remediation is possible for children who grow up in disadvantaged environments in their early years. The available evidence suggests that the most promising adolescent interventions are those that target non-cognitive skills as well as programs that offer mentoring, guidance and information. Many adolescent programs that focus on academic skills or temporarily change a participant's environment are only successful in the short run although the short-term results can often appear to be spectacular. Workplace-based programs that teach non-cognitive skills appear to be effective remedial interventions for adolescents. They motivate acquisition of work-relevant skills and provide for disadvantaged youth the discipline and guidance which is often missing in their homes or high schools. Successful interventions at any age emulate the mentoring and attachment that successful families give their children.

Skills enable people. They are capacities to function. Greater levels of skill foster social inclusion and promote economic and social mobility. They generate economic

productivity and create social well-being. Skills give agency to people to shape their lives, to create new skills and to flourish.

1 Introduction

Modern societies rely on written tests to sift and sort people, to evaluate students and schools, and to assess the performance of entire nations.¹ Achievement tests play a prominent role. The OECD actively promotes PISA tests. In the US, high school dropouts can take a 7-and-a-half hour achievement test—the General Educational Development (GED) exam—to certify that they are equivalent to high school graduates.²

Despite their widespread use, achievement tests are not well understood and their creators were well aware of their limitations (see the discussion in Heckman et al., 2014a). Achievement tests were developed in the mid-twentieth century as a way to measure a new concept— “*general knowledge*”—in an attempt to measure skills that are useful inside and outside of the classroom.³ Their developers thought that they had designed pencil-and-paper tests that would predict success in the labor market, in education, and in many other aspects of life.

Evaluation of the benefits of these tests is circular. Achievement tests are typically validated using IQ tests and grades, and not by their ability to predict important life outcomes. Fortunately, a recent literature has conducted more meaningful evaluations of these tests and we report its findings here.

Achievement test scores predict only a small fraction of the variance in later-life success. For example, adolescent achievement test scores only explain at most 17% of the variability

¹The Programme for International Student Assessment (PISA) evaluates student performance in math, science, and reading across countries, and its results attract a lot of media attention and influence policy. Scores from the year 2000 PISA test led Germany to reevaluate its educational system and introduce a variety of reforms (Grek, 2009). The creators of the original PISA tests called them literacy tests, not achievement tests, because PISA was designed to capture how knowledge can be applied to other contexts (OECD, 2013a). However, this was also the goal of the original achievement tests. We are unable to find any studies establishing that the original PISA measures were fundamentally different skills from those measured by achievement tests. Recently, however, PISA 2012 has added some component tests designed to capture aspects of non-cognitive skills including openness, locus of control, and motivation (OECD, 2013b).

²See Heckman, Humphries, and Kautz (2014a) for a detailed discussion of the GED program and an evaluation of its benefits.

³For histories of achievement tests see Heckman and Kautz (2014c); Quinn (2014).

in later-life earnings.^{4,5} Measurement error accounts for at most 30% of the remaining variability (see Bound et al., 2001).

Achievement tests do not adequately capture *non-cognitive skills* such as perseverance (“grit”), conscientiousness, self-control, trust, attentiveness, self-esteem and self-efficacy, resilience to adversity, openness to experience, empathy, humility, tolerance of diverse opinions, and the ability to engage productively in society, which are valued in the labor market, in school, and in society at large. Until recently these skills have largely been ignored in evaluations of schools and interventions. However, in recent research economists and psychologists have constructed measures of these skills and provide evidence that they are stable across situations and predict meaningful life outcomes.⁶

Skills are not traits set in stone at birth and determined solely by genes. They can be fostered. Cognitive and non-cognitive skills change with age and with instruction. Interventions to improve skills are effective to different degrees for different skills at different ages. Importantly, non-cognitive skills are more malleable at later ages than cognitive skills.

This paper reviews the recent evidence from economics and personality psychology on the predictive power of cognitive and non-cognitive skills and how to foster them. A growing body of empirical research shows that non-cognitive skills rival IQ in predicting educational attainment, labor market success, health, and criminality.⁷ Both IQ and non-cognitive skills predict scores on achievement tests but non-cognitive skills predict outcomes above and beyond their effects in predicting scores on achievement tests.⁸ Non-cognitive skills are universally valued across all cultures, religions and societies.

⁴See Heckman and Kautz (2012). IQ tests alone explain at most 7% of this variability.

⁵See Bound, Brown, and Mathiowetz (2001).

⁶See the studies by Borghans, Duckworth, Heckman, and ter Weel (2008) and Almlund, Duckworth, Heckman, and Kautz (2011). The modern literature traces back to Bowles and Gintis (1976), and Bowles, Gintis, and Osborne (2001). An important study in sociology is the work of Peter Mueser reported in Jencks (1979). Work in psychology going back to Terman, Baldwin, Bronson, DeVoss, Fuller, Lee Kelley, Lima, Marshall, Moore, Raubenheimer, Ruch, Willoughby, Benson Wyman, and Hazeltine Yates (1925) shows that personality skills predict life outcomes (see also Murray, 1938; Terman, Oden, Bayley, Marshall, McNemar, and Sullivan, 1947; and the analysis in Gensowski, 2014).

⁷See Heckman and Kautz (2012, 2014a,c), Almlund et al. (2011), Borghans et al. (2008), and Roberts, Kuncel, Shiner, Caspi, and Goldberg (2007) for reviews.

⁸See Kautz and Zanon (2014).

Because both cognitive and non-cognitive skills can be shaped, and change over the life cycle, they are properly called skills. An older terminology in psychology refers to them as “traits,” conveying a sense of immutability or permanence, possibly due to their heritable nature. The distinction between skills and traits is not just a matter of semantics. It suggests new and productive avenues for public policy.

Skills enable people. They are capacities to function. Greater levels of skill foster social inclusion and promote economic and social mobility, economic productivity and well-being. Skills give agency to people to shape their lives, to create new skills and to flourish.

There are reliable ways to measure skills, and there are proven ways to enhance them and to evaluate efforts to foster them. Recent research establishes the existence of critical and sensitive periods in the formation of skills over the life cycle. Sensitive periods are those periods where investment is especially productive; critical periods are those periods when investment is essential. Critical and sensitive periods differ across skills. Investments should target those periods.

Effective strategies for promoting human development are based on three guiding principles:

1. *The powerful role of families and general social environments in shaping skills;*
2. *The multiplicity of skills required for successful functioning in society. A core set of skills promotes success in many aspects of life. Different tasks require different skills in different levels and proportions. Successful people pursue the tasks where their skills give them comparative advantage along with personal satisfaction;*
3. *The technology of skill formation: that skills together with investments beget further skills (Cunha and Heckman, 2007, 2008; Cunha, Heckman, and Schennach, 2010).*

Effective policies to promote skills straddle the missions of cabinet agencies and draw on the wisdom of many academic disciplines. They require broad thinking and recognition that both cognitive and non-cognitive skills are important ingredients of successful lives and

are malleable to different degrees at different stages of the life cycle. They recognize that different skills cross-fertilize each other. Focusing on one dimension of human skills to the exclusion of other dimensions or on one stage of the life cycle to the exclusion of others misses fundamental aspects of human performance and development. Narrowly focused policies fail to capture synergisms in the expression and development of skills.

Policymakers in the OECD share a common desire to develop human potential. However, current discussions focus on promoting skills by improving schools. Within this very narrow purview, the success of schools is measured by scores on the exams of the students in them. This mindset is a consequence of very limited conceptualizations of human capabilities that assumes that achievement tests capture the important life skills. It misses important dimensions of human flourishing. While schools are important, they are far from being the principal source of the skills that matter.

1.1 Discarding Obsolete Notions and Embracing the Findings of Recent Research

In designing effective human development strategies, it is essential to discard obsolete views about the origin and malleability of “traits.” What used to be regarded as traits fixed at conception are now understood to be skills that can be augmented through guidance and instruction. Raw intelligence is not fixed solely by parental genes, although heritability plays an important role in shaping it. It is boosted by quality parenting and by caring environments. It becomes solidified around the time of puberty.

Non-cognitive skills can also be shaped. Compared to raw intelligence, they are more malleable until later ages. Neuroscience shows that this malleability is associated with the slow development of the prefrontal cortex.⁹ When attempted, adolescent remediation should focus on boosting non-cognitive skills by effective mentoring and guidance.

Skill development is a dynamic process. Boosting non-cognitive skills early in life in-

⁹Walsh (2005).

creases the benefits of education later in life. More persistent students learn more. The levels of cognitive and non-cognitive skills at any age depend in part on levels of those skills at younger ages which depend on earlier investments.¹⁰

Inequality among families in parenting and lack of support given to children in schools are major contributors to inequality in adult skills. In light of this evidence, it is of great concern that so many children around the world are being born into disadvantage as measured by the quality of parenting and that the trend appears to be accelerating. Everywhere, the traditional family with its secure environment for rearing children is under challenge.¹¹ A major casualty of this trend is the quality of parenting available to disadvantaged children. It is unreasonable to expect schools to take on the huge burden of supplementing compromised family environments in addition to their traditional job of educating children.

Evidence from the social and biological sciences establishes the importance of the early years in fostering the skills that promote human flourishing. Families do much more than pass on their genes or put food on the table.

Human development is a dynamic process that starts in the womb. Environments and skills interact to foster the development of later life skills and create who we are and what we become. The foundations for adult success are laid down early in life. Many children raised in disadvantaged environments start behind and stay behind. Poverty has lasting effects on brain development, health, and cognitive and non-cognitive skills.¹² Gaps in skills emerge early, before formal schooling begins. Waiting until kindergarten to address these gaps is a poor strategy. It creates achievement gaps for disadvantaged children that are costly to close.

Family disadvantage is poorly assessed by conventional measures of poverty that focus on family income, wealth, and parental education. The absence of parental guidance, nourishment, and encouragement is the most damaging condition for child development. Quality

¹⁰Cunha and Heckman (2007, 2008); Cunha et al. (2010).

¹¹See McLanahan (2004) and Heckman (2008) for American data and OECD (2011) for evidence around the world.

¹²See, e.g., the evidence in Shonkoff and Phillips (2000) and Heckman (2008).

parenting—stimulation, attachment, encouragement, and support—is the true measure of child advantage, and not the traditional measures of poverty commonly used in policy discussions.

Children from disadvantaged homes are much more likely to drop out of high school. Single-parent families, compared to two-parent families, often give less cognitive and emotional stimulation to their children (see, e.g., the evidence in Moon, 2012, 2014a), and as a consequence their children have diminished cognitive and non-cognitive skills.¹³ The evidence summarized in this paper suggests that skill deficits can be prevented by improving the early lives of disadvantaged children.

Yet, while important and often neglected in American public policy, the early years do not fully determine adult success. Children are resilient and quality parenting throughout childhood fosters the development and expression of skills. Schooling shapes both cognitive and non-cognitive skills. Certain adolescent remediation programs appear to be effective.

A variety of adolescent interventions attempt to remediate early-life skill deficits. Alternatives to the traditional high school curriculum provide potential dropouts with training suitable to their interests and skills. Such programs can mold non-cognitive skills, even if it is not their primary goal. Other interventions attempt to directly remediate non-cognitive deficits after students drop out of school.

Heckman and Kautz (2014a,c) provide a sober account of what is known. They compare different skill enhancement strategies and consider the features that make some programs more successful than others. We summarize and update their analysis in this document.

Unfortunately, the field of human development is marred by overzealous advocates who claim miracle fixes from their favored programs. The advocates focus on one slice of the life cycle to the exclusion of others. Slogans often replace hard evidence. Most evaluations of interventions have only short-term follow-ups. Many differ in their measures of outcomes and skills and target different demographic groups, so it is difficult to compare alternative

¹³See, e.g., Carneiro and Heckman (2003), Cunha, Heckman, Lochner, and Masterov (2006), and Cunha and Heckman (2009).

programs. Despite these limitations, several studies suggest that interventions during the preschool years or in kindergarten improve non-cognitive skills in a lasting way, some with annual rates of return that are comparable to those from investments in the stock market in normal times.¹⁴ Several adolescent interventions are promising, particularly those that combine education with work-related experience.¹⁵ There is also some hint that programs that provide information to adolescents can be effective.

1.2 The Organization of the Rest of the Paper

The remainder of this paper is organized as follows. Section 2 defines cognitive and non-cognitive skills and discusses how they are measured. Section 3 summarizes the evidence on the predictive power of non-cognitive skills. Section 4 presents an analysis of the skills needed in the workforce, as garnered from surveys of employers. Section 5 presents a framework for analyzing investment in skills over the life cycle. Sections 6 – 11 review evidence about the efficacy of education, parental investment, and interventions in improving non-cognitive skills from preschool, elementary school, and adolescence. Section 12 concludes.

2 Measures of Cognitive and Non-cognitive Skills

2.1 Cognitive Skills

Measures of cognition have been developed and refined over the past century. Cognitive ability has multiple facets.¹⁶ Psychologists distinguish between fluid intelligence (the rate at which people learn) and crystallized intelligence (acquired knowledge).¹⁷ Achievement tests are designed to capture crystallized intelligence,¹⁸ whereas IQ tests like Raven’s progressive

¹⁴See Heckman, Moon, Pinto, Savelyev, and Yavitz (2010a). The rates of return incorporate the benefits to individuals and to society.

¹⁵See, e.g., Kemple and Willner (2008) and Roder and Elliot (2011).

¹⁶See Carroll (1993) and Ackerman and Heggestad (1997) for discussions.

¹⁷See, e.g., Nisbett, Aronson, Blair, Dickens, Flynn, Halpern, and Turkheimer (2012).

¹⁸Roberts, Goff, Anjoul, Kyllonen, Pallier, and Stankov (2000).

matrices (1962) are designed to capture fluid intelligence.^{19,20}

This new understanding of cognition is not widely appreciated. Many use IQ tests, standardized achievement tests, and even grades as interchangeable measures of “cognitive ability” or intelligence.²¹ Scores on IQ tests and standardized achievement tests are strongly correlated with each other and with grades.²² However, these general indicators of “cognition” measure different skills and capture different facets of cognitive ability.^{23,24} In the following section we show that scores on these tests are also influenced by effort and non-cognitive skills.

2.2 Measuring Non-cognitive Skills

Throughout this paper we use the term *non-cognitive skills* to describe the personal attributes not thought to be measured by IQ tests or achievement tests. These attributes go by many names in the literature, including soft skills, personality traits, non-cognitive abilities, character skills, and socio-emotional skills. These different names connote different properties.²⁵ “Traits” suggests a sense of permanence and possibly also of heritability. “Skills” suggests that these attributes can be learned. In reality, the extent to which these personal attributes can change lies on a spectrum. Both cognitive and non-cognitive skills can change and be changed over the life cycle, but through different mechanisms and with different ease at different ages. We use the term *skill* throughout this paper because all

¹⁹Raven, Raven, and Court (1988). The high correlation between scores on intelligence tests and scores on achievement tests is in part due to the fact that both require intelligence and knowledge. Fluid intelligence promotes the acquisition of crystallized intelligence. Common developmental factors affect the formation of both skills.

²⁰Carroll (1993) and Ackerman and Heggstad (1997) discuss more disaggregated facets of cognitive ability.

²¹This practice is true even among leading professional psychologists. For example, all of these measures are assumed to capture intelligence in Flynn (2007), Nisbett (2009), and Nisbett et al. (2012).

²²See Heckman and Kautz (2012).

²³See Borghans, Golsteyn, Heckman, and Humphries (2011a).

²⁴It is an irony of the testing literature that high school grades are more predictive of first-year college performance than SAT scores (Bowen, Chingos, and McPherson, 2009). The SAT and related tests were once thought to be a more objective measure of student quality than high school grades (Lemann, 1999).

²⁵See Almlund et al. (2011) and Borghans et al. (2008) for comparisons of some of these different taxonomies.

attributes can be shaped.

Although non-cognitive skills are overlooked in most contemporary policy discussions and in economic models of choice behavior, personality psychologists have studied these skills for the past century. Psychologists primarily measure non-cognitive skills by using self-reported surveys or observer reports. They have arrived at a relatively well-accepted taxonomy of non-cognitive skills called the Big Five, with the acronym OCEAN, which stands for: Openness to Experience, Conscientiousness, Extraversion, Agreeableness, and Neuroticism. Table 1 defines these skills and their multiple facets.²⁶ Some argue that the Big Five are the “longitude and latitude” of non-cognitive skills, by which all more narrowly defined skills may be categorized.²⁷

While the Big Five measures are now widely used in psychology, there are several other taxonomies, including the Big Three, the MPQ, and the Big Nine. They are conceptually and empirically related to the Big Five.²⁸ Other taxonomies, including psychopathology as measured by the DSM-IV and measures of temperament, have also been related to the Big Five.²⁹ Almlund et al. (2011) and Becker, Deckers, Dohmen, Falk, and Kosse (2012) summarize evidence showing that economic preference parameters are not closely related to the Big Five measures and apparently represent different attributes. Preference parameters along with the non-cognitive skills measured by psychologists govern behavior.³⁰

²⁶See, e.g., Borghans et al. (2008).

²⁷Costa and McCrae (1992a).

²⁸See Borghans et al. (2008) and Almlund et al. (2011) for comparisons of these taxonomies.

²⁹See, e.g., Cloninger, Svrakic, Bayon, and Przybeck (1999).

³⁰A deeper question, as yet not systematically investigated in the literature in economics or psychology, is whether the “traits” captured by the alternative measurement systems are the expression of a more basic set of preferences or goals. McAdams (2006) adds goals to the list of possible traits. Almlund et al. (2011) and Heckman and Kautz (2012) develop a model in which preferences and endowments of skills determine the effort applied to tasks. As shown in the next section, performance on tasks is the source of any measurement of a trait. Hence, in their framework, *measures* of skills are determined, in part, by preferences.

Table 1 The Big Five Domains and Their Facets

Big Five Personality Factor	American Psychology Association Dictionary Description	Facets (and correlated skill adjective)	Related Skills	Analogous Skills	Childhood Temperament
<u>Openness to Experience</u>	"The tendency to be open to new aesthetic, cultural, or intellectual experiences"	Fantasy (imaginative), Aesthetic (artistic), Feelings (excitable), Actions (wide interests), Ideas (curious), and Values (unconventional)		Sensory sensitivity, Pleasure in low-intensity activities, Curiosity	
<u>Conscientiousness</u>	"The tendency to be organized, responsible, and hardworking"	Competence (efficient), Order (organized), Dutifulness (not careless), Achievement striving (ambitious), Self-discipline (not lazy), and Deliberation (not impulsive)	Grit, Perseverance, Delay of gratification, Impulse control, Achievement striving, Ambition, and Work ethic	Attention/(lack of) distractibility, Effortful control, Impulse control/delay of gratification, Persistence, Activity*	
<u>Extraversion</u>	"An orientation of one's interests and energies toward the outer world of people and things rather than the inner world of subjective experience; characterized by positive affect and sociability"	Warmth (friendly), Gregariousness (sociable), Assertiveness (self-confident), Activity (energetic), Excitement seeking (adventurous), and Positive emotions (enthusiastic)		Surgency, Social dominance, Social vitality, Sensation seeking, Shyness*, Activity*, Positive emotionality, and Sociability/affiliation	
<u>Agreeableness</u>	"The tendency to act in a cooperative, unselfish manner"	Trust (forgiving), Straight-forwardness (not demanding), Altruism (warm), Compliance (not stubborn), Modesty (not show-off), and Tender-mindedness (sympathetic)	Empathy, Perspective taking, Cooperation, and Competitiveness	Irritability*, Aggressiveness, and Willfulness	
<u>Neuroticism/Emotional Stability</u>	Emotional stability is "Predictability and consistency in emotional reactions, with absence of rapid mood changes." Neuroticism is "a chronic level of emotional instability and proneness to psychological distress"	Anxiety (worrying), Hostility (irritable), Depression (not contented), Self-consciousness (shy), Impulsiveness (moody), Vulnerability to stress (not self-confident)	Internal versus External, Locus of control, Core self-evaluation, Core self-esteem, Self-efficacy, Optimism, and Axis I psychopathologies (mental disorders) including depression and anxiety disorders	Fearfulness/behavioral Shyness*, Irritability*, Frustration, (Lack of) soothability, Sadness	

Notes: *These temperament attributes may be related to two Big Five factors. Facets specified by the NEO-PI-R personality inventory (Costa and McCrae, 1992b). Adjectives in parentheses from the Adjective Check List (Gough and Heilbrun, 1983).

Source: Table adapted from John and Srivastava (1999).

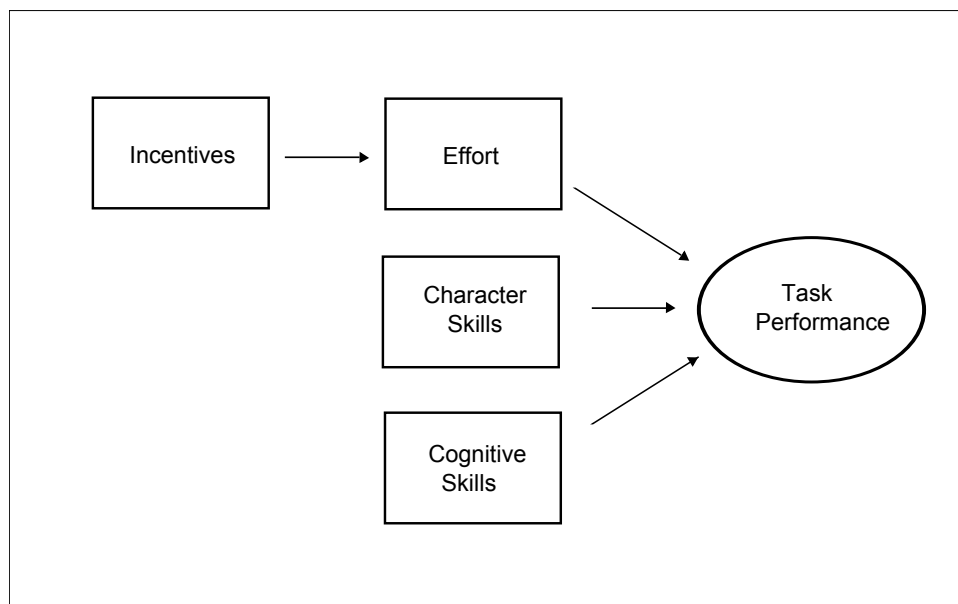
2.3 A Task-Based Framework for Identifying and Measuring Skills

A leading personality psychologist defines personality (non-cognitive) traits (skills) as follows:

Personality traits are the relatively enduring patterns of thoughts, feelings, and behaviors that reflect the tendency to respond in certain ways under certain circumstances. (Roberts, 2009, 140)

Roberts' definition of personality (“non-cognitive” skills) and the one favored by Almlund et al. (2011) suggests that all psychological measurements are calibrated on measured behavior or “tasks” broadly defined. A task could be taking an IQ test, answering a personality questionnaire, performing a job, attending school, completing secondary school, participating in crime, or performing in an experiment run by a social scientist. Figure 1 depicts how performance on a task can depend on incentives, effort, and cognitive and non-cognitive skills. Performance on different tasks depends on these components to different degrees. People can compensate for their shortfalls in one dimension by having strengths in other dimensions.

Figure 1 Determinants of Task Performance



Many believe that personality skills can only be assessed by self-reported questionnaires that elicit skills like the Big Five (see John, 2000; John and Srivastava, 1999 for one widely used questionnaire). However, performance on any task or any observed behavior can be used to measure personality and other skills.³¹ For example, completing high school requires many other skills besides those measured by achievement tests, including showing up in school, paying attention, and behaving in class.³²

Inferring skills from performance on tasks requires standardizing all of the other contributing factors that produce the observed behaviors. The inability to parse and localize behaviors that depend on a single skill or ability gives rise to a fundamental problem of assessing the contribution of any particular skill to the successful performance on any task (or measure). This problem is commonly ignored in empirical research that studies how cognitive and non-cognitive skills affect outcomes.³³

There are two distinct issues that need to be addressed in designing measures of skills based on performance of any task. First, behavior depends on incentives created by situations. Different incentives elicit different amounts of effort on the tasks used to measure skills. Accurately measuring non-cognitive skills requires standardizing for the effort applied in any task. Second, performance on most tasks depends on multiple skills. Not standardizing for incentives and other relevant skills that determine performance on a particular task used to measure a particular skill can produce misleading estimates of that particular skill.

These issues are empirically relevant. For example, incentives partly determine scores on IQ tests. Studies conducted over the past 40 years show that incentives, like money or candy, can increase IQ scores, particularly among low-IQ individuals. The black–white gap

³¹See Almlund et al. (2011).

³²The idea of using behaviors to measure non-cognitive is old. Ralph Tyler suggested using measures of behavior to capture non-cognitive skills in his first proposal for the National Assessment of Educational Progress tests. See Tyler (1973) and Rothstein, Jacobsen, and Wilder (2008). This idea is being pursued in the recent literature (Heckman, Humphries, Urzúa, and Veramendi, 2011; Jackson, 2013). See Kautz and Zannoni (2014) for a recent application of this idea. We discuss this approach more extensively in Section 2.5.

³³See Borghans et al. (2011a), Almlund et al. (2011), and Heckman and Kautz (2012) for discussions of this problem.

in IQ can be completely eliminated by giving M&M candies for correct answers.³⁴ However, there is no evidence that this incentive-induced performance persists. It has yet to be shown that creating incentives for performance on one test improves performance on subsequent tests, or in any other life task. Indeed, there is some evidence that such incentives, in fact, may worsen subsequent performance (Deci and Ryan, 1985; Ryan and Deci, 2000).

Not all persons respond with equal strength to incentives. Research by Borghans et al. (2008) and Segal (2012) shows that the responsiveness of persons to incentives on IQ and achievement tests depends on their non-cognitive skills. Duckworth, Quinn, Lynam, Loeber, and Stouthamer-Loeber (2011) show motivation of test takers predicts IQ scores.

The recent literature shows that non-cognitive skills predict standardized achievement test scores, which some psychologists assume are good measures of intelligence.³⁵ Figure 2 (based on Dutch data) shows how the variability across persons in the scores on one achievement test, the Differential Aptitudes Test (DAT),³⁶ are determined by IQ and non-cognitive measures. Non-cognitive skills explain a substantial portion of the variability across persons in DAT scores. Non-cognitive skills explain the variance in achievement scores above and beyond the variance that IQ explains when both measures of non-cognitive skill and IQ are included in a regression. These findings caution the interpretation that standardized achievement tests only measure cognitive ability. They also capture non-cognitive skills.³⁷ Ironically, *The Bell Curve* by Herrnstein and Murray, which uses an achievement test (the Armed Forces Qualification Test, AFQT) as a measure of intelligence, implicitly shows the power of both cognitive and non-cognitive in shaping life outcomes in the United States.

³⁴See Ayllon and Kelly (1972); Borghans, Meijers, and ter Weel (2008); Breuning and Zella (1978); Clingman and Fowler (1976); Edlund (1972); Holt and Hobbs (1979); Larson, Saccuzzo, and Brown (1994); Segal (2008). This evidence is summarized in Borghans et al. (2008) and Almlund et al. (2011).

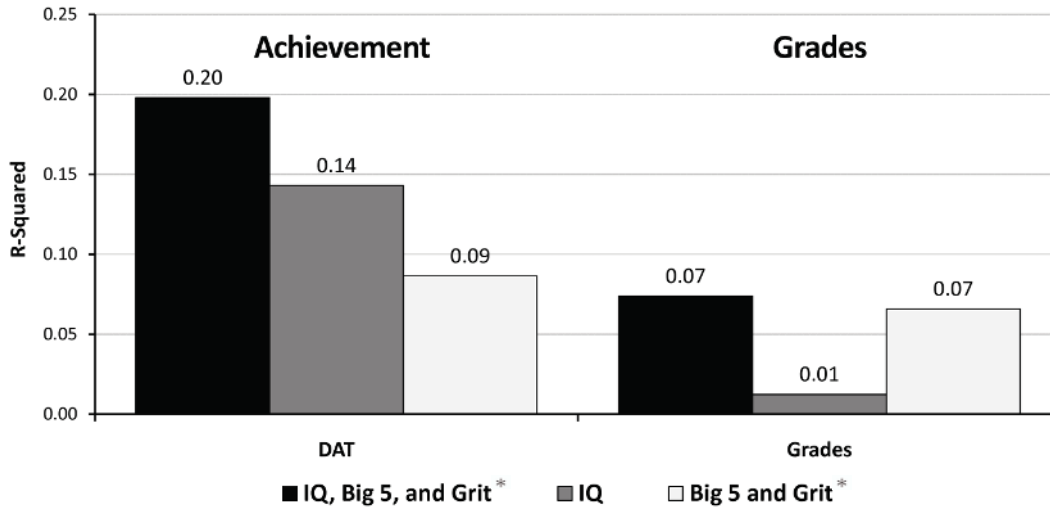
³⁵See, e.g., Nisbett (2009).

³⁶The correlation between DAT and the widely used Armed Forces Qualification Test (AFQT) scores in the National Longitudinal Study of Youth 1979 (NLSY79) is 0.75 (Borghans, Golsteyn, Heckman, and Humphries, 2011b). Friedman and Streicher (1985) estimate correlations between 0.65 and 0.82 in a sample of high school sophomores and juniors. Kettner (1976) estimates correlations between DAT and the AFQT subtests of 0.76 to 0.89 in a sample of juniors and seniors.

³⁷In the Stella Maris data, Openness to Experience is strongly correlated with IQ. See Borghans et al. (2011b).

However, measures of non-cognitive skills beyond achievement tests are predictive in explaining outcomes beyond the predictions based on achievement tests (see Heckman, Humphries, and Veramendi, 2014; Kautz and Zanoni, 2014).

Figure 2 Decomposing Variance Explained for Achievement Tests and Grades into IQ and Non-Cognitive Skills: Stella Maris Secondary School, Maastricht, Holland



Source: Borghans et al. (2011a).

Note: Grit is a measure of persistence on tasks (Duckworth, Peterson, Matthews, and Kelly, 2007).

2.4 Reference Bias

Answers from self-reports can be misleading when comparing levels of personality skills across different groups of people. Most personality assessments do not anchor their measurements in any objective outcome.³⁸ For example, the German Socio-Economic Panel (GSOEP) asks respondents to rate themselves on the following statement: “*I see myself as someone who tends to be lazy*” (Lang, John, Lüdtke, Schupp, and Wagner, 2011). The scale ranges from 1 = “strongly disagree” to 7 = “strongly agree.” In answering this question, people must interpret the definition of “*lazy*,” which likely involves comparing themselves to other people. If different groups have different standards or reference points, comparing traits across groups can be highly misleading. Laziness may mean different things to different groups of people.

This measurement problem—sometimes called reference bias—is empirically important.³⁹ Schmitt, Allik, McCrae, and Benet-Martínez (2007) administer a Big Five personality questionnaire to groups of people in a variety of different countries. Using their estimates, Figure 3 shows how Organization of Economic Cooperation of Development (OECD) countries rank (from high to low) in Conscientiousness – the tendency to be hard-working and persistent. The bars display the average number of hours that people work in the country.

At first glance the results are surprising. South Korea ranks second to last in terms of Conscientiousness but also ranks first in the number of hours worked. South Korea is not an anomaly. Country-level reports of Big Five Conscientiousness are unrelated to the number of hours worked. The rank correlation between hours worked and Conscientiousness across countries is negative, though statistically insignificant.⁴⁰ This finding contrasts with studies showing that non-cognitive skills tend to be positively related with labor supply within individual countries.⁴¹

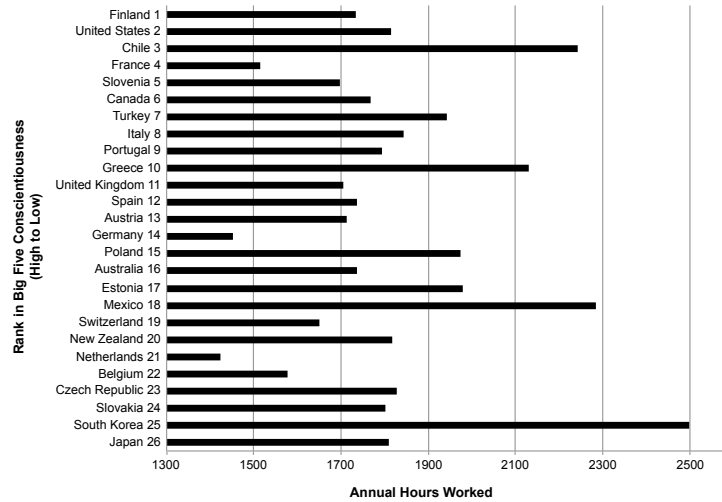
³⁸These are called Likert scales (Likert, 1932).

³⁹Reference bias is also problematic in health surveys that use self-reported, subjective health assessments. See Groot (2000).

⁴⁰ $r = -0.07$ ($p = 0.73$).

⁴¹See the studies summarized in Almlund et al. (2011).

Figure 3 National Rank in Big Five Conscientiousness and Average Annual Hours Worked



Source: The Conscientiousness ranks come from Schmitt et al. (2007). These measures were taken in 2001 (Schmitt, 2002). The hours worked estimates come from Organisation of Economic Cooperation and Development (2001).
Note: Several countries are omitted due to lack of data.

These findings are relevant for constructing measures of non-cognitive skills. Granting that achievement tests miss important skills, would the self-reported Big Five be a useful supplement to school evaluations? The possibility of reference bias suggests that it might not. Self-reports of Conscientiousness might measure different things for different schools.

Psychologists have attempted to address this problem.⁴² Some surveys include vignette-based questions that attempt to standardize for aspects of the culture or situation. They attempt to frame questions so that the people in the survey answer within a common situation. However, this approach might not work well for evaluating schools, especially if teachers have incentives to coach children on taking these tests so that they score better and give answers perceived to be positive. Direct use of standard psychological measures can be

⁴²For further discussion of reference bias, see Duckworth (2012); Goldammer (2010); Heine, Buchtel, and Norenzayan (2008); Heine, Kitayama, Lehman, Takata, Ide, Leung, and Matsumoto (2001); Heine, Lehman, Peng, and Greenholtz (2002); Naumann and John (2011); Peng, Nisbett, and Wong (1997); and Schmitt et al. (2007).

problematic.⁴³ We consider next a different strategy based on observations of behavior and not on responses to questionnaires administered by psychologists.

2.5 Measuring Skills Using Behaviors

Ralph Tyler, one of the two scholars credited with developing achievement tests, recognized their limitations.⁴⁴ He suggested using measures of behavior such as performance, participation in student activities, and other observations by teachers and school administrators to complement achievement tests when evaluating students and schools. Several recent papers demonstrate that this is a promising approach. Heckman, Pinto, and Savelyev (2013) show that teacher ratings of elementary schoolchildren’s behaviors are strong predictors of adult outcomes and that early childhood interventions promote the non-cognitive skills measured by these ratings. Heckman et al. (2014) estimate the causal effect of cognitive and socio-emotional (non-cognitive) skills on a variety of outcomes. They measure socio-emotional (non-cognitive) skills using risky and reckless behaviors measured in the adolescent years.⁴⁵ They develop and apply methods to use high school grades to measure both cognitive and non-cognitive skills. They show that non-cognitive skills promote educational attainment, beneficial labor market outcomes, and health.

Jackson (2013) studies the effect of teachers on student cognitive and non-cognitive skills. In a fashion similar to Heckman et al. (2011, revised 2014), Jackson measures cognitive skills using achievement test scores, while measuring noncognitive skills using absences, suspensions, grades, and grade progression. These measures of non-cognitive skills predict adult outcomes with a strength similar to measures of cognitive ability. His measures of non-

⁴³In an attempt to address reference bias, some psychologists measure skills using behaviors. Heine et al. (2008) examine cross-country differences in Conscientiousness using objective measures, including walking speed, postal workers’ speed, and the accuracy of clocks in public banks. To measure walking speed, researchers timed how long it took for a random sample of people to walk 60 feet in public areas. Postal workers’ speed was assessed by measuring how long it took for postal workers to sell stamps.

⁴⁴See Heckman and Kautz (2014c).

⁴⁵The measure of risky and reckless behavior is based on whether adolescents engaged in any of the following behaviors: stealing from a store, purposefully damaging property, taking something worth less than \$50, or conning someone.

cognitive skills are commonly available from the administrative records of schools. Kautz and Zannoni (2014) use early measures of behavior in school to predict graduation and college attendance.

Similar to Ralph Tyler's suggestion of using participation in extracurricular activities to measure noncognitive skills, Lleras (2008) measures noncognitive skills in part by using tenth grade participation in sports, academic clubs, and fine arts activities. Participation in these activities predicts educational attainment 10 years later, even after controlling for cognitive ability as measured by achievement tests.

Criminologists have debated about whether it is better to measure self-control with self-reported psychological scales or with objective behaviors. Gottfredson and Hirschi (1990) launched a series of studies on the link between self-control and crime. They claim that a single factor, self-control, predicts much of the variance in criminal outcomes.

There is a sharp divide in this literature. Subsequent studies have measured self-control using psychological scales, while others have used behavioral measures. A meta-analysis by Pratt and Cullen (2000) finds that behavioral measures are at least as good at predicting crime as are measures based on self-reported taxonomies. In a similar vein, Benda (2005) uses both types of measures in the same study and finds that behavioral measures predict crime better than psychological scales.

Hirschi and Gottfredson (1993) suggest that objective behavioral measures might be preferred to self-reports, partly because the act of filling out a survey requires some level of self-control. Answering survey questions is in itself a task that relies on skills beyond the ones targeted by the survey.

Some criticize this approach and argue that it is tautological to use measures of behavior to predict other behaviors even though the measures are taken early in life to predict later life behaviors.⁴⁶ As suggested by Figure 1, all tasks or behaviors can be used to infer a skill as long as the measurement accounts for other skills and aspects of the situation. In

⁴⁶See the discussion in Pratt and Cullen (2000) and Benda (2005).

addition, many of the recent studies in economics use early measures of behaviors to predict behaviors in adulthood. (See, e.g., Heckman et al., 2014, 2013). Self-reported scales should not be assumed to be more reliable than behaviors, although personality psychologists often assume so. The question is which measurements are most predictive and which can be implemented in practice. The literature suggests that there are objective measurements of non-cognitive skills that are not plagued by reference bias.

2.6 Are Non-Cognitive Skills Stable?

Many have questioned whether there are stable non-cognitive skills, i.e., whether people exhibit the same non-cognitive skills across different situations at a fixed point in time. The publication of Walter Mischel’s 1968 book, *Personality and Assessment*, gave rise to a heated “personality–situation” debate within psychology, which pitted social psychologists who favored situational factors as primary determinants of behavior against personality psychologists who considered stable personality (non-cognitive) traits (skills) as more consequential. Mischel argued that aspects of situations overshadow any effect of personality (non-cognitive) traits (skills) on behavior. Ironically, Mischel himself later demonstrated the stability of non-cognitive skills (as measured by the performance of subjects in demonstrating self-control in early childhood) over the life cycle in his celebrated “marshmallow experiment.”⁴⁷ Oblivious to this evidence, behavioral economists continue to echo Mischel’s 1968 claim. (See, e.g., Thaler, Mullainathan, and Kahneman, 2008).

A large body of evidence reviewed in Almlund et al. (2011) shows that stable non-cognitive skills exist and are predictive of many behaviors.⁴⁸ An early paper by Epstein (1979) presents compelling evidence that, averaging over tasks and situations, people act

⁴⁷A participant (usually a child) was given a marshmallow. The experimenter left the room and told the participant that he or she would receive a second marshmallow if he or she resisted consuming the marshmallow until the experimenter returns. The length of time that the participant waits is a measure of short-term discounting. The children who could wait had much better lifetime outcomes. (For a recent discussion of this study, see Mischel, Ayduk, Berman, Casey, Gotlib, Jonides, Kross, Teslovich, Wilson, Zayas, and Shoda, 2011.)

⁴⁸See the special issue of *Journal of Research in Personality* (2009) entitled “*Personality and Assessment at Age 40*” for a recent discussion.

in a predictable fashion with a high level of reliability of average behavior (“measured non-cognitive skills”) across situations.⁴⁹

In addition, measures of non-cognitive skills tend to be about 30%–60% heritable, suggesting that something tied to the person, rather than the situation, influences behavior (Bouchard and Loehlin, 2001).⁵⁰ Evidence from neuroscience suggests that expression of different skills is linked to different regions of the brain (see Canli, 2006, and DeYoung, Hirsh, Shane, Papademetris, Rajeevan, and Gray, 2010). Non-cognitive skills are not epiphenomena.

3 The Predictive Power of Non-Cognitive Skills

3.1 Correlational Evidence

A substantial body of evidence shows that non-cognitive skills predict a wide range of life outcomes, including educational achievement, labor market outcomes, health, and criminality. For many outcomes, the predictive power of non-cognitive skills rivals that of measures of cognitive ability. Of the Big Five, Conscientiousness—the tendency to be organized, responsible, and hardworking—is the most widely predictive across a variety of outcomes. (See Almlund et al., 2011; Borghans et al., 2008; Heckman and Kautz, 2012; Roberts et al., 2007). Conscientiousness predicts years of schooling with the same strength as measures of intelligence (Almlund et al., 2011).

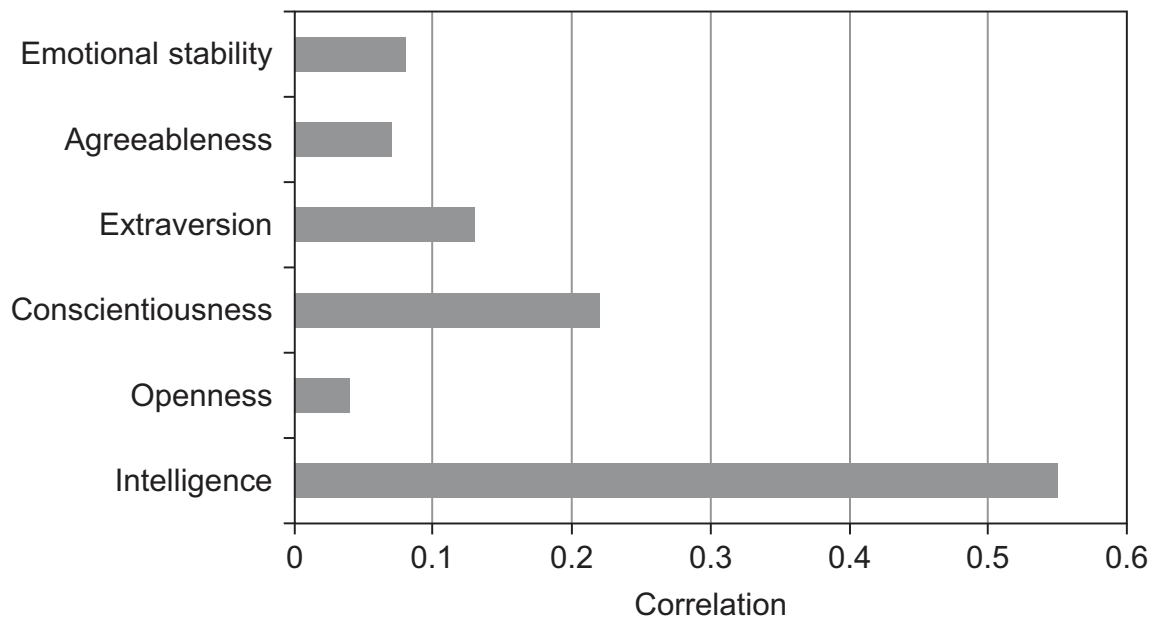
Aspects of job performance are also related to academic performance. Both require completing work on a schedule and involve intelligence to varying degrees. As with academic performance, numerous studies and meta-analyses have found that Conscientiousness is associated with job performance and wages (Barrick and Mount, 1991; Hogan and Holland,

⁴⁹ R^2 of 0.6–0.8, where R^2 is a measure of variance explained.

⁵⁰Devlin, Daniels, and Roeder (1997) suggest that traditional estimates of the heritability of IQ may be inflated because they fail to take into account the effect of the environment on conditions in the maternal womb. See also Rutter (2006) and an emerging literature on epigenetics (Jablonka and Raz, 2009).

2003; Nyhus and Pons, 2005; Salgado, 1997). Figure 4 presents correlations of the Big Five and IQ with job performance. Of the Big Five factors, Conscientiousness is the most strongly associated with job performance but is about half as predictive as IQ. Conscientiousness, however, may play a more ubiquitous role than IQ. The importance of IQ increases with job complexity (the information processing requirements of the job). Cognitive skills are more important for professors, scientists, and senior managers than for semiskilled or unskilled laborers (Schmidt and Hunter, 2004). The importance of Conscientiousness does not vary much with job complexity (Barrick and Mount, 1991); this suggests that it applies to a wider spectrum of jobs.

Figure 4 Associations with Job Performance



Source: The correlations reported for personality traits come from a meta-analysis conducted by Barrick and Mount (1991). The correlation reported for intelligence comes from Schmidt and Hunter (2004).

Notes: The values for personality are correlations that were corrected for sampling error, censoring, and measurement error. Job performance was based on performance ratings, productivity data, and training proficiency. The authors do report the timing of the measurements of personality relative to job performance. Of the Big Five, the coefficient on Conscientiousness is the only one statistically significant, with a lower bound on the 90% credibility value of 0.10. The value for intelligence is a raw correlation.

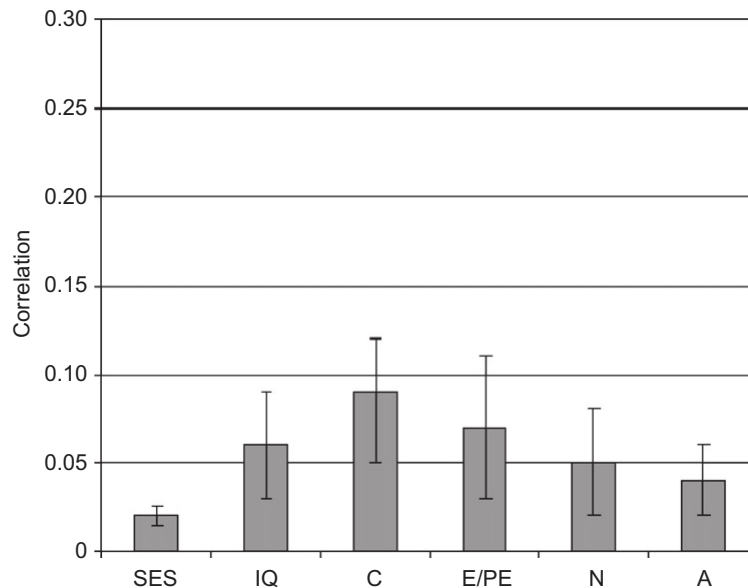
Measures of non-cognitive skills rival IQ and measures of socioeconomic status in predicting longevity.⁵¹ Roberts et al. (2007) review evidence from 34 different studies on the predictive validity of the Big Five personality measures, relative to that of cognitive ability and socioeconomic status. Most studies they survey control for relevant background factors, including gender and severity of disease. Roberts and colleagues convert the results of each study into correlation coefficients that can be compared across studies. Figure 5 presents results from their analyses. Conscientiousness is a stronger predictor of longevity than any other Big Five trait and a stronger predictor than either IQ or socioeconomic status.⁵² In general, skills related to Conscientiousness, Openness to Experience, and Agreeableness are associated with longer lives.⁵³ The magnitudes of the relationships vary across studies.

⁵¹For a recent study, see Friedman and Martin (2011).

⁵²The timing of the measurements of non-cognitive skill relative to the outcomes varies by study.

⁵³See Boyle, Williams, Mark, Brummett, Siegler, and Barefoot (2005); Friedman and Martin (2011); Kern and Friedman (2008); Kubzansky, Sparrow, Vokonas, and Kawachi (2001); Martin, Friedman, and Schwartz (2007); Mroczek and Spiro (2007); Schulz, Bookwala, Knapp, Scheier, and Williamson (1996) .

Figure 5 Correlations of Mortality with Non-Cognitive Skills, IQ, and Socioeconomic Status (SES)



Source: Roberts et al. (2007).

Notes: The figure represents results from a meta-analysis of 34 studies. Average effects (in the correlation metric) of low socioeconomic status (SES), low IQ, low Conscientiousness (C), low Extraversion/Positive Emotion (E/PE), Neuroticism (N), and low Agreeableness (A) on mortality. Error bars represent standard errors. The lengths of the studies represented vary from 1 year to 71 years.

Of the Big Five, Conscientiousness and Agreeableness are most predictive of criminality. In a sample of at-risk youth, boys who committed severe delinquent behaviors were more than three quarters of a standard deviation lower in Agreeableness and Conscientiousness, as measured by mothers' reports at age 12 or 13, than boys who had minor or no delinquent behaviors up to that age (John, Caspi, Robins, and Moffitt, 1994).

As with most studies in personality psychology, the evidence presented in Figures 4– 5 and most of the literature do not address the question of causality; that is, do measured skills *cause* (rather than just predict) outcomes? Empirical associations are not a reliable basis for policy analysis. As previously noted (see Figure 1), multiple skills and effort all generate performance in a given task. Many studies in personality psychology do not control for all of the factors that produce performance on measured tasks. They equate measures

of outcomes with the skill being measured.⁵⁴ This practice can lead to a substantial bias in inference about the importance of any particular skill. Our discussion of the GED program and survey of the intervention literature in the following sections presents evidence on the causal relationship between skills and outcomes.

3.2 Evidence from the General Educational Development (GED) Program

Evaluations of the General Educational Development (GED) program in the United States provide causal evidence on the importance of non-cognitive skills. The GED is an extreme application of the philosophy of achievement testing. It is a seven-and-a-half hour achievement test that secondary school dropouts can take to certify to employers and schools that they have the knowledge and skills of secondary school graduates.

On the surface, the GED program appears to be successful. Figure 6 shows the distribution of cognitive skill for secondary school graduates, GED recipients, and other secondary school dropouts. As measured by scores on other achievement tests, GED recipients are as smart as secondary school graduates who do not go on to college.

However, test scores are not intrinsically valuable. On outcomes that matter, GED recipients are not equivalent to traditional graduates. Figure 7 shows the wages of GED recipients and secondary school graduates relative to those of dropouts both in the raw data and when adjusted for cognitive ability. At each age, the first set of bars shows the effect when adjusting for basic demographics (age, race, and region of residence). The second set shows the effect after additionally adjusting for cognitive skill as measured by scores on the Armed Forces Qualification Test (AFQT). After adjusting for cognitive skill, GED recipients are indistinguishable from dropouts, whereas secondary school graduates outperform both. Similar patterns arise across a wide range of outcomes. Compared to traditional secondary

⁵⁴Selecting measures and verifying them is part of the mysterious and inherently subjective process of “construct validity” in psychology. For a discussion, see Borghans et al. (2008)

school graduates, GED recipients have shorter spells of employment, get divorced at higher rates, have worse health, and are more likely to become incarcerated.⁵⁵

If GED recipients are as smart as secondary school graduates, why do they perform worse in the labor market after adjusting for cognitive skill? The GED test misses non-cognitive skills. Figure 8 shows the distribution of non-cognitive skills as measured by risky behaviors during adolescence. By this measure, GED recipients are much more like other dropouts than secondary school graduates. Deficits in non-cognitive skills cause GED recipients to dropout of high school and underperform later in life.⁵⁶ Success in high school and in the labor market requires showing up on time, persistence, and organization.

Evidence from the GED program teaches broader lessons about the pitfalls of relying on achievement tests. Faith in tests can conceal major social problems. Heckman and LaFontaine (2010) show that if GED recipients are counted as high school dropouts, then the black-white gap in high school graduation for males has declined substantially over the last 30 years. If GED recipients are not counted as high school graduates, there has been virtually *no* change in the gap.

Evaluating social programs based on test scores alone can mislead policy-makers. Counting GEDs as high school graduates has artificially inflated the perceived performance of many social programs.⁵⁷ Job Corps is a telling example. It is a national job training program in the United States that costs over 1 billion dollars per year. Early evaluations found that Job Corps was successful, because it produced GEDs and it was assumed that GED recipients would earn as much as traditional graduates.⁵⁸ As discussed further in Section 9, later evaluations showed that there were no long-term effects of Job Corps on earnings or other outcomes. Relying on achievement testing to evaluate social programs can divert funding to ineffective programs.

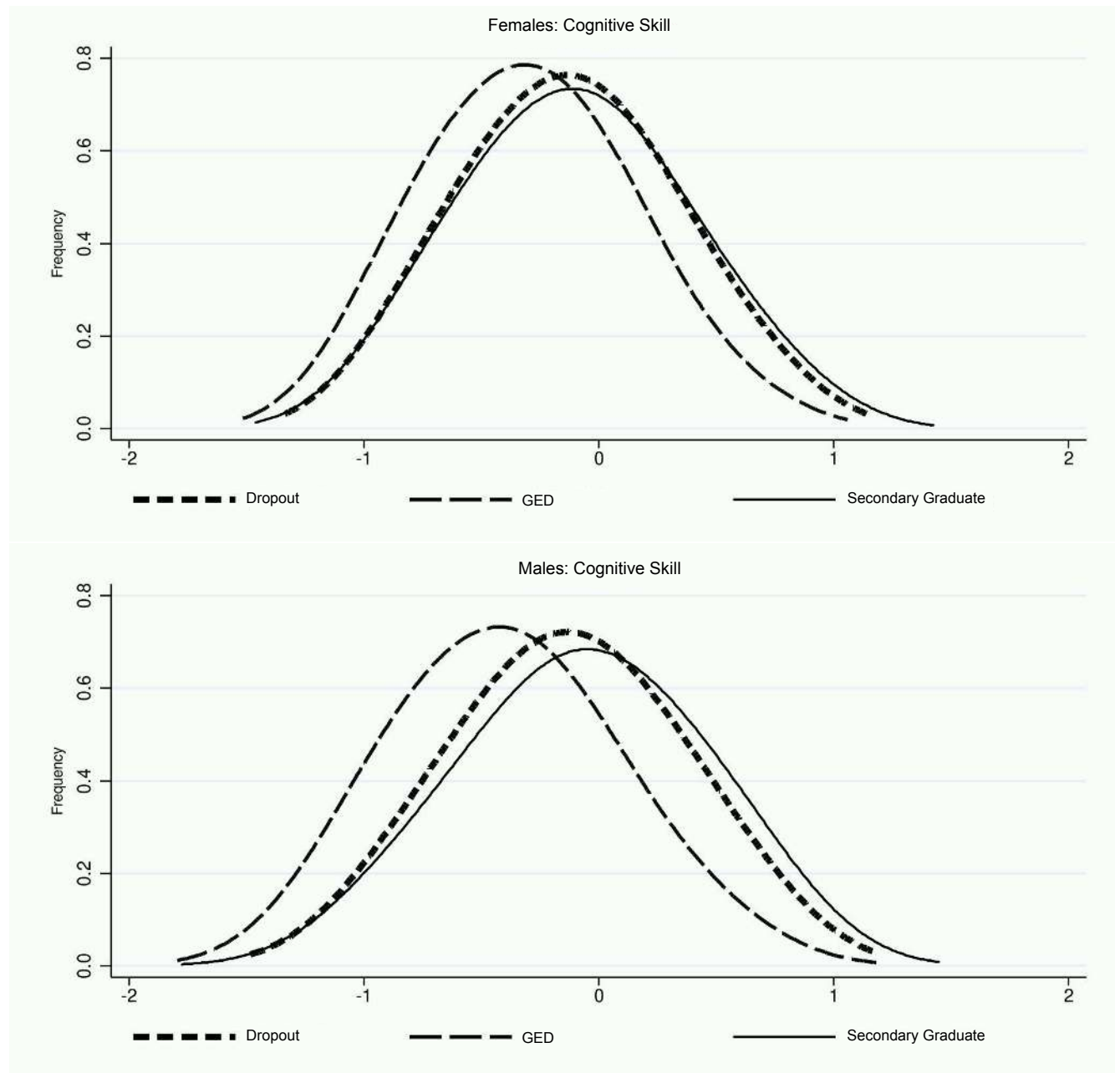
⁵⁵See the evidence surveyed and presented in Heckman, Humphries, and Kautz (2014b).

⁵⁶See Heckman, Humphries, and Kautz (2014c) for more evidence on the differences between dropouts, GED recipients, and secondary school graduates.

⁵⁷See Humphries (2014) for a discussion of social programs that are evaluated based on the number of GEDs produced.

⁵⁸See Schochet, Burghardt, and Glazerman (2001).

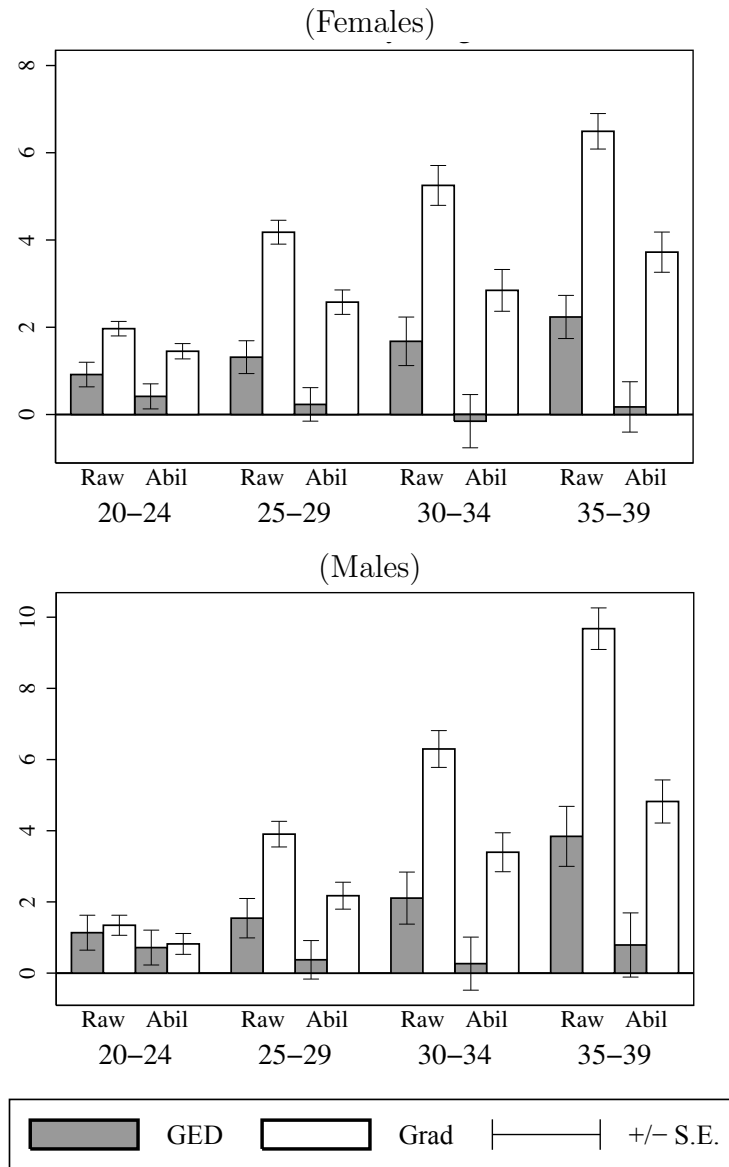
Figure 6 Distribution of Cognitive Ability by Educational Status (No College Sample, All Ethnic Groups)



Source: Reproduced from Heckman et al. (2011), based on data from the National Longitudinal Survey of Youth, 1979 (NLSY79).

Notes: The distributions represent cognitive factors, estimated using a subset of the Armed Services Vocational Aptitude Battery (ASVAB). The factors are adjusted for educational attainment, as laid out in Hansen, Heckman, and Mullen (2004). The sample is restricted to the cross-sectional subsample for both males and females. Distributions show only those with no postsecondary educational attainment. The cognitive factors are normalized by gender to be mean zero, standard deviation one.

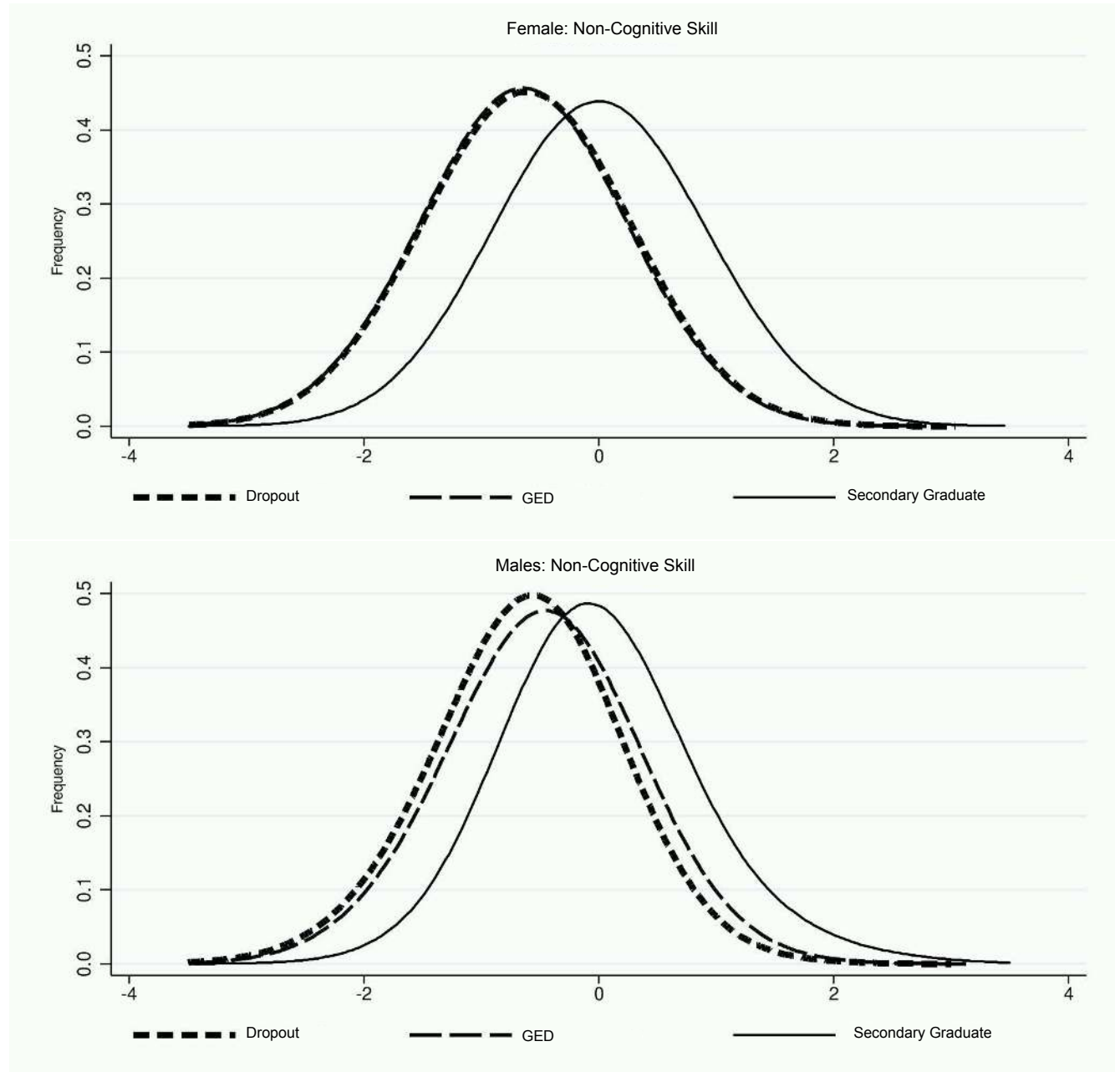
Figure 7 Hourly Wage Differences of GED Recipients and Traditional Graduates Compared to Uncertified Dropouts—Ages 20–39



Source: Reproduced from Heckman et al. (2014b), which uses data from the National Longitudinal Survey of Youth, 1979 (NLSY79).

Notes: Controls: “Raw”—age and region or state of residence; “Abil”—AFQT adjusted for schooling at time of test. The intervals around each bar are standard errors centered around the mean—a measure of sampling variability.

Figure 8 Distribution of Non-Cognitive Skills by Education Group



Source: Reproduced from Heckman et al. (2011), which uses data from the National Longitudinal Survey of Youth, 1979 (NLSY79).

Notes: The distributions represent non-cognitive factors, estimated using measures of early violent crime, minor crime, marijuana use, regular smoking, drinking, and early sexual intercourse. Sample restricted to the cross-sectional subsample for both males and females. Distributions show only those with no postsecondary educational attainment. The non-cognitive factors are normalized to be mean zero, standard deviation one.

4 The Skills Needed for Success in the Labor Market⁵⁹

Another perspective on the importance of non-cognitive skills comes from surveys of employers and workers. In a 1991 American report, the Secretary's Commission on Achieving Necessary Skills (SCANS) conducted an extensive analysis of which skills workers needed in the American workforce.⁶⁰ The Commission researched the literature, consulted with experts, and conducted detailed interviews with workers and/or supervisors in 50 occupations. The interviews rated the importance of various skills in the context of illustrative tasks and tools on the job. Using these sources, the Commission categorized necessary skills into basic skills, thinking skills, personal qualities, and a set of workplace competencies. In addition to reading, writing, and math skills, basic skills include listening and speaking. The thinking skills cover creative thinking, decision making, problem solving, reasoning, and the ability to learn. SCANS specifies that personal qualities include responsibility, self-esteem, sociability, self-management, integrity, and honesty. SCANS identifies five groups of workplace competencies: the ability to allocate resources (time, money, facilities), interpersonal skills (such as teamwork, teaching others, leadership), the ability to acquire and to use information, the ability to understand systems, and the ability to work well with technology.

Employer surveys reinforce the importance of skills that go well beyond academic skills. In a survey of 3,200 employers in four large metropolitan areas in the United States, employers reported that such personal qualities as responsibility, integrity, and self-management are as important as or more important than basic skills (Holzer, 1997). In another employer survey undertaken in the mid-1990s of 3,300 businesses (the National Employer Survey), employers ranked attitude, communication skills, previous work experience, employer recommendations, and industry-based credentials above years of schooling, grades, and test scores as part of the skills needed for success in the workplace (Zemsky, 1997).

Non-cognitive skills are especially critical for entry level and hourly workers. Of employers

⁵⁹We have benefitted from the commentary of Robert Lerman in preparing this section. See Lerman (2013).

⁶⁰Secretary's Commission on Achieving Necessary Skills (1992).

drawn from a national sample in the United States in 1996, 69% reported rejecting hourly applicants because they lacked basic employability skills, such as showing up every day, coming to work on time, and having a strong work ethic. This percentage is more than double the percentage of rejecting applicants due to inadequate reading and writing skills. Rejections for not passing a drug test were almost as common as rejections for lack of literacy skills.⁶¹ In a 2007 survey of employers in Washington State, about 60% reported difficulty in hiring. They experienced less difficulty finding workers with adequate reading, writing, and math skills than with appropriate occupational, problem solving, teamwork, communication, and adaptability skills as well as positive work habits and a willingness to accept supervision.⁶²

Evidence from the United Kingdom supports these findings. A 1998 survey of 4,000 employers found that the four skills found most lacking in 16 to 24-year-olds were technical and practical skills, general communication skills, customer handling skills, and teamwork skills.⁶³ At the bottom of the list were numeracy and literacy skills. In a 2002 survey of 4,000 employers in the UK, 23% of employers reported a significant number of their staff were less than fully proficient at their jobs. Skill shortfalls were most common in communication, teamwork, other technical and practical skills, customer handling, and problem solving and least common in numeracy and literacy.⁶⁴

Consistent with these findings, the Confederation of British Industry defines employability as (1) values and attitudes compatible with the work, including a desire to learn, to apply that learning, to improve, and to take advantage of change; (2) basic skills (literacy and numeracy); (3) key skills (communication, application of numbers, information technology, improving one's own learning and performance, working with others, problem solving) sufficient for the needs of the work; (4) other generic skills such as modern language and customer service skills; and (5) job-specific skills and the ability to manage one's own career.

⁶¹Barton (2006).

⁶²Washington Workforce Training Board (2008).

⁶³Westwood (2004).

⁶⁴Hillage, Regan, Dickson, and McLoughlin (2002).

An ethnographic approach provides some revealing examples of how skills are used in context and how nonacademic skills are often developed and used as part of a “community of practice”.⁶⁵ In addition to formal knowledge, Nelsen (1997) points out that workplaces require facts, principles, theories, and math and writing skills, but also informal knowledge embodied in heuristics, work styles, and contextualized understanding of tools and techniques. In her revealing case study of auto repair workers, Nelsen argues that social skills of new workers are very important for learning the informal knowledge of experienced workers, as captured in stories, advice, and guided practice.

5 A Framework for Understanding Interventions

A variety of strategies have been advocated for promoting the development of non-cognitive and cognitive skills. Different advocates press their favorite strategies. Policymakers have limited resources, so it is important to identify which programs are most effective. The rate of return—the per-period yield of an investment—provides a convenient and interpretable summary of the efficacy of competing programs. An alternative to funding an early education program might be to invest the resources in the stock market and to use these resources plus the accrued interest to fund a program for adolescents or to invest in social infrastructure.

In this section, we present a conceptual scheme for understanding the dynamics of skill development.⁶⁶ Figure 9 illustrates the basic framework. In it cognitive and non-cognitive skills are produced by investments at different stages of the life cycle. Skills at birth depend on prenatal investments and inherited traits. Skill formation at later ages depends on the stock of skills acquired earlier as well as prior investments. For example, in a given classroom, a child who has a better attention span more easily acquires more cognitive skills. This concept is called *self-productivity* and is summarized by the motto “skills beget skills.”

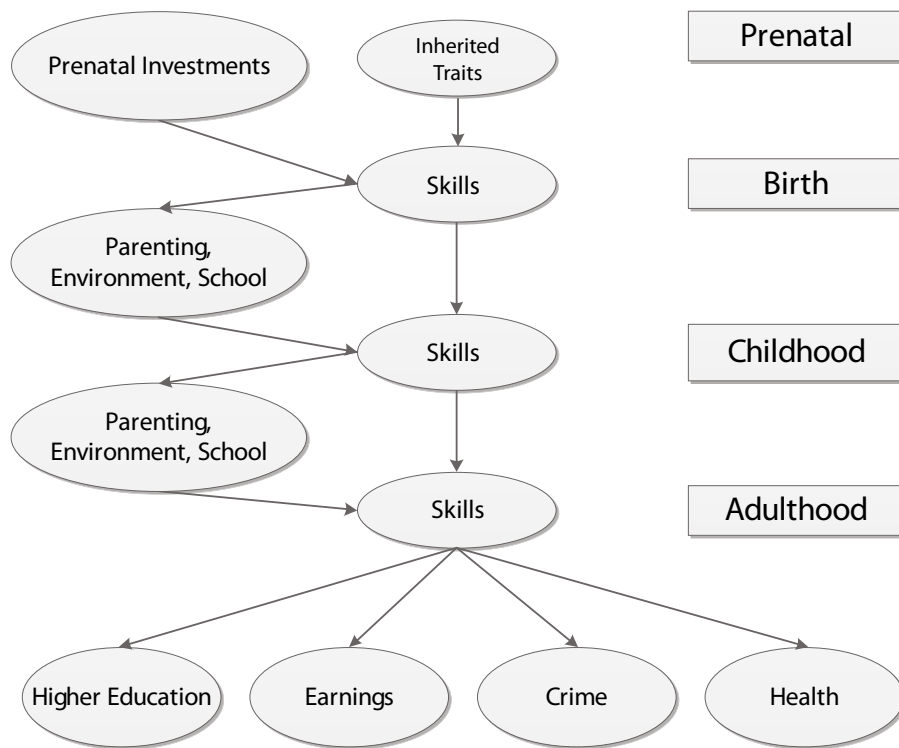
Investments (parenting, environment, and schools) also affect skills. The efficacy of in-

⁶⁵Stasz (2001).

⁶⁶These ideas are formalized in Cunha and Heckman (2007, 2008); Cunha et al. (2010).

vestment is moderated by the stock of skills at any age. The benefits of an investment depend on the current level of skills—a phenomenon that economists call *static complementarity*. More motivated children benefit the most from additional investments. In addition, investment today increases the stock of future skills, which in turn increases the return to future investments. Economists call this phenomenon *dynamic complementarity*. This channel increases the returns to early investments because it makes future investments more productive. For this reason, Cunha et al. (2010) show that it is economically efficient to invest in the most disadvantaged young children because it raises their payoffs from future investments. Heckman and Mosso (2014) present a more complete discussion of static and dynamic complementarity and a formal proof of when early investment is more effective compared to later investment.

Figure 9 Framework for Understanding Skill Development



This framework recognizes that different skills might be relatively easy to shape at different stages of the life cycle. *Sensitive periods* for a given skill are periods when investments are relatively more productive. *Critical periods* for a particular skill are periods when investment during any other period is not productive.

Figure 9 illustrates why understanding the effects attributable to specific interventions is such a challenging task. Most of the empirical studies that we review only investigate the interventions aimed at one slice of the life cycle. They do not connect the links in the figure or correct for the effects of later investment in producing the outcomes attributed to early investments. One important area for future research on skill formation is to better document how early interventions influence the efficacy of later interventions.

6 Summary of Empirical Evidence on the Efficacy of Interventions

This section summarizes the empirical evidence from a variety of interventions ranging from targeting prenatal infants to targeting young adults. Heckman and Kautz (2014a,c) discuss these programs in greater detail. In our analysis, we focus on programs that have been well studied, have long-term follow-ups, have been widely adopted, or offer unique insights. Although there are some important exceptions, most of the programs that they review are based in the United States, primarily because more high-quality evaluations have been conducted there. Descriptions and discussions of other programs can be found in Heckman and Kautz (2014a) and the adjoining Web Appendix.⁶⁷

For four reasons, evaluating and comparing the evidence from intervention programs is challenging. First, many interventions are only evaluated with short-term follow-ups, which in practice can lead to upward-biased estimates of returns if the benefits eventually dissipate or to downward-biased estimates of the returns if the effects of the programs appear later

⁶⁷See https://cehd.uchicago.edu/page/web-appendix_fostering_skills_oecd.

in life. Second, not all studies measure the same outcomes. Ideally, all studies would report outcomes in terms of the rate of return of the program. Reported outcomes often differ across studies. Many studies only consider the effect of an intervention on a few outcomes. Without knowing the range of outcomes affected, it is difficult to calculate a rate of return. Third, many programs target specific demographic groups and most of them target disadvantaged populations. Applying the findings from one group to another might be problematic if groups differentially benefit from programs. Fourth, different programs use different, often incompatible, measurement schemes.

Table 2 summarizes the effects of many of the studies discussed in this report.⁶⁸ The table displays information about the nature of the intervention, the quality of the evaluation, the effects on later life outcomes, and estimates of the rate of return and cost-benefit ratio when available. The squares in the “Components” columns indicate the extent to which the program and the evaluation of it have the features defined in the table. The dots in the “Effects on Outcomes” columns indicate the extent to which the program influenced skills and outcomes. (The notes at the bottom of the table define the symbols and abbreviations used.)

Three striking patterns emerge about the nature of the programs and the quality of the available evaluations of them. First, as a group, programs targeting early childhood and elementary school have longer follow-ups. All of the early childhood or elementary school programs in Table 2 have evaluations that follow participants for at least 10 years and many follow them more than 20 years, whereas only two evaluations of adolescent programs follow participants for at least 10 years (the longest is 12).

Second, early childhood programs tend to measure cognitive and non-cognitive skills in addition to a variety of later-life outcomes, whereas many of the adolescent evaluations focus solely on labor market outcomes. Because of these features of data availability, we can

⁶⁸Note that there are several programs that appear in Table 2 but do not appear later in the text of this paper. The Web Appendix appendix to Heckman and Kautz (2014a) details these other programs and can be found here: https://cehd.uchicago.edu/page/web-appendix_fostering_skills_oecd.

better understand the sources of the effects on adult outcomes of early childhood programs by considering how these interventions produce skills. Due to the absence of measures of skills for many adolescent interventions, understanding these programs requires examining the curricula of the programs themselves, for example, whether the program seeks to foster cognitive or non-cognitive skills.

Third, selection into programs differs by the age of intervention. In most early childhood evaluations, the programs first contact parents to participate and then parents opt into the program. In contrast, in most adolescent evaluations, participants themselves chose to enter the program.

Table 2 also suggests certain features of effective programs. Only very early interventions (before age 3) improve IQ in a lasting way, consistent with the evidence that early childhood is a critical period for cognitive development (see Knudsen, Heckman, Cameron, and Shonkoff, 2006). The most successful interventions target preschoolers (after age 3) and primary school children. They improve later-life outcomes by developing non-cognitive skills.

Programs that target adolescents have not been established to be as effective as programs that target children at earlier ages, in part because there have been fewer long-term evaluations of them. Several of the successful adolescent mentoring or residential programs improve labor market and social outcomes, but have relatively short follow-ups. The two programs with the longest follow-ups improve outcomes in the short run, but the benefits fade after a few years. These programs alter participants' environments and incentives during the intervention, which could influence their behavior in the short term without having a lasting effect.

The most promising adolescent programs integrate aspects of work into traditional education. Such programs break down the rigid separation between school and work that characterizes the American high school. In addition, a nascent literature reports substantial benefits from giving information to adolescents.

High schools create an adolescent society with values distinct from those of the larger

society and removed from the workplace.⁶⁹ Even in affluent communities, the adolescent society has an anti-academic, anti-achievement bias. It was not until 1940 that more than half of each birth cohort graduated from high school in the United States.⁷⁰ In earlier times, adolescents took apprenticeships and jobs where they were supervised and mentored by adults. Mentoring involved teaching valuable non-cognitive skills—showing up for work, cooperating with others, and persevering on tasks. These skills could be fostered in high schools, but with the relaxation of discipline in the schools, it is more difficult to do so.⁷¹

The apparent success of apprenticeship programs might arise in part from their cultivation of non-cognitive skills. The attachment of a supervisor to an apprentice helps create non-cognitive skills in a version of the attachment bond between parent and child.⁷²

7 Early-Life Interventions that Begin Before Formal Schooling

This section summarizes the interventions listed in Table 2 that start before children enroll in kindergarten. We divide the early interventions into two categories: (1) infant programs and model preschools that target infants by directly providing cognitive and socio-emotional stimulation to children, by instructing young mothers or by providing center-based care to specific populations and (2) large-scale programs that have been implemented in schools and are relatively less expensive than center-based care. Many early interventions have successfully boosted cognitive skills, non-cognitive skills, or both.

Given that there are more differences among evaluations than there are evaluations, it is difficult to understand exactly *why* some programs are more successful than others. Nevertheless, some patterns emerge. Only programs that start before the age of 3 have had

⁶⁹See Coleman (1961).

⁷⁰See Goldin and Katz (2008).

⁷¹See Arum (2005).

⁷²See Bowlby (1951); Sroufe (1997); Sroufe, Egeland, Carlson, and Collins (2005).

Table 2 Summary of Effects for Main Interventions

Program	Participant/Evaluation Characteristics					Components					Effects on Outcomes					Return/Benefits				
	Age	Duration	Target	Selection	Follow-Up	Sample Size	Home	Health	Parental	On Site	Group	IQ	School	Non-Cog	Education		Health	Crime	Earnings	Return
<i>Early</i>																				
NFP	< 0	2Y	SES	Prgm	19Y	640	☒	☒	☒	☒	☒	●	●	○	●	●	●	●		2.9
ABC	0	5Y	SES	Refer	30Y	90	☒	☒	☒	☒	☒	●	●	○	○	○	○	○		3.8
IHDP	0	3Y	Health	Prgm	18Y	640	☒	☒	☒	☒	☒	●	●	○	○	○	○	○		
FDRP	0	5Y	SES	Prgm	15Y	110	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		
PCDC	1	2Y	SES	Prgm	15Y	170	☒	☒	☒	☒	☒	●	●	○	○	○	○	○		
JSS	1-2	2Y	Health	Prgm	22Y	160	☒	☒	☒	☒	☒	●	●	○	○	○	○	○		
Perry	3	2Y	SES, IQ	Prgm	37Y	120	☒	☒	☒	☒	☒	●	●	○	○	○	○	○	7-10	7.1-12.2
Head Start	3	2Y	SES	Print	23Y	4,170	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		
CPC	3-4	2Y	SES	Print	25Y	1,470	☒	☒	☒	☒	☒	●	●	○	○	○	○	○	18	10.8
TEEP	3,5	2Y	SES	Prgm	22Y	260	☒	☒	☒	☒	☒	●	●	○	○	○	○	○		
STAR	5-6	4Y	SES	Prgm	22Y	11,000	☒	☒	☒	☒	☒	○	○	○	○	○	○	○	6.2	
<i>Elementary</i>																				
LA's Best	5-6	6Y	SES	Schl	12Y	19,320	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		0.9
GSP	5-13	5Y	Behav	Refer	35Y	510	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		
SSDP	6-7	6Y	Crime	Prgm	21Y	610	☒	☒	☒	☒	☒	●	●	○	○	○	○	○		3.1
<i>Adolescence</i>																				
BBBS	10-16	1Y	SES	Self	1Y	960	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		1.0
IHAD	11-12	7Y	SES	Prgm	8Y	180	☒	☒	☒	☒	☒	●	●	○	○	○	○	○		
EPIS	13-15	3Y	Schl	Schl	2Y	45,070	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		0.9-3.0
xl club	14	2Y	Schl	Schl	2Y	261,420	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		
SAS	14-15	5Y	Schl, SES	Schl	6Y	430	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		
STEP	14-15	2Y	Schl, SES	Self	4Y	4,800	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		
QOP	14-15	5Y	Schl	Prgm	10Y	1,070	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		0.42
Academies	13-16	4Y	Schl, SES	Self	12Y	1,460	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		
ChalleNGe	16-18	1Y	Dropout	Self	3Y	1,200	☒	☒	☒	☒	☒	○	○	○	○	○	○	○	6.4	2.66
Job Corps	16-24	1Y	SES	Self	9Y	15,300	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		0.22
Dominican	16-29	1Y	SES	Self	2Y	9,410	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		
Year-Up	18-24	1Y	SES	Self	4Y	200	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		
SSP	19+	3Y	SES	Prgm	4Y	4,960	☒	☒	☒	☒	☒	○	○	○	○	○	○	○		2.67

Notes: □ – Does not include intervention component. ☒ – Includes intervention component. ○ – No effects. ● – Positive effects. ◉ – Weakly positive effects. ● – Mixed effects (either different studies find different results or only particular sub-populations benefited). ⊗ – Negative effects. “.” – Not measured. “Age” – The age at which participants entered the program. For programs that targeted grades, rather than ages, it was assumed that children entered kindergarten at ages 5–6 and the age range advanced one year for each subsequent grade. “Duration” – Length of the treatment. In cases where the treatment length varied for participants, the longest duration was presented. “Target” – Population that was targeted by the program. SES – socioeconomic status or disadvantage. Behav – Behavior. Schl – School Performance. Crime – local crime rates. IQ – low IQ. “Selection” – The party that acted first in joining the sample. Prgrm – Evaluation program contacted participants. Refer – Other party referred participants to program. Prnt – Parent applied to program. Self – Participant applied to program. Schl – School selected participants. “Follow-Up” – Duration of longest follow-up evaluation in years. “Sample” – Largest sample size from the studies examined (rounded to nearest 10). “Home” – Included home visits. “Health” – Included a nutritional component. “Parental” – Involved parents. “On Site” – Took place at an on site location. “Group” – Whether the intervention combined participants in groups. “IQ” – IQ score. “School” – school performance. “Non-cog” – measured non-cognitive skills. “Education” – educational attainment. “Health” – health (including drug use). “Crime” – crime. “Earnings” – earnings or related outcomes. “Return” – Annual rate of return. “Benefit/Cost” – Estimated benefits divided by costs.

Sources: **Nurse Family Partnership (NFP)** – Eckenrode, Campa, Luckey, Henderson, Cole, Kitzman, Anson, Sidora-Arcoleo, and Olds (2010); Kitzman, Olds, Cole, Hanks, Anson, Arcoleo, Luckey, Knudtson, and Holmberg (2010); Olds (2006); Olds, Kitzman, Cole, Hanks, Arcoleo, Anson, Luckey, Knudtson, Henderson, Bondy, and Stevenson (2010); Olds, Kitzman, Cole, Robinson, Sidora, Luckey, Henderson, Hanks, Bondy, and Holmberg (2004); Olds, Kitzman, Hanks, Cole, Anson, Sidora-Arcoleo, Luckey, Holmberg, Tutt, Stevenson, and Bondy (2007); Olds, Robinson, Pettitt, Luckey, Holmberg, Ng, Isacks, Sheff, and Henderson (2004). **Abecedarian Project (ABC)** – Breitmayer and Ramey (1986); Heckman, Moon, and Pinto (2014); Ramey, Collier, Sparling, Loda, Campbell, Ingram, and Finkelstein (1976); Temple and Reynolds (2007). **Infant Health and Development Program (IHDP)** – McCormick, Brooks-Gunn, Buka, Goldman, Yu, Salganik, Scott, Bennett, Kay, Bernbaum, Bauer, Martin, Woods, Martin, and Casey (2006). **Syracuse Family Development Research Program (FDRP)** – Lally, Mangione, and Honig (1987). **Houston Parent-Child Development Center (PCDC)** – Besharov, Germanis, Higney, and Call (2011); Bridgeman, Blumenthal, and Andres (1981); Johnson and Walker (1991); Walker and Johnson (1988). **Jamaican Supplementation Study (JSS)** – Gertler, Heckman, Pinto, Zanolini, Vermeersch, Walker, Chang, and Grantham-McGregor (2013); Grantham-McGregor, Powell, Walker, and Himes (1991); Walker, Chang, Powell, and Grantham-McGregor (2005); Walker, Chang, Powell, Simonoff, and Grantham-McGregor (2007). **Perry Preschool Program (Perry)** – Heckman et al. (2010a); Heckman, Moon, Pinto, Saveljev, and Yavitz (2010b); Heckman et al. (2013); Schweinhart, Barnes, and Weikart (1993). **Head Start** – Carneiro and Ginja (2012); Currie and Thomas (1995); Deming (2009); Garces, Thomas, and Mann (2002); Reynolds Ludwig and Miller (2007); Westat (2010). **Chicago Child-Parent Center Program (CPC)** – Niles, Reynolds, and Nagasawa (2006); Reynolds (1994); Reynolds and Temple (1998); Reynolds, Temple, Ou, Arteaga, and White (2011); Reynolds, Temple, Robertson, and Mann (2002); Reynolds, Temple, White, Ou, and Robertson (2011). **Turkish Early Enrichment Project (TEEP)** – Kagitcibasi, Sunar, and Bekman (2001); Kagitcibasi, Sunar, Bekman, Baydar, and Cemalcilar (2009). **Project STAR (STAR)** – Chetty, Friedman, Hilger, Saez, Diane, and Yagan (2011); Krueger (2003). **LA’s BEST** – Goldschmidt and Huang (2007); Huang, Gribbons, Kim, Lee, and Baker (2000); Huang, Kim, Marshall, and Pérez (2005). **Cambridge Somerville Program (CSP)** – McCord (1978). **Seattle Social Development Project (SSDP)** – Aos, Lieb, Mayfield, Miller, and Penrucci (2004); Hawkins, Catalano, Kosterman, Abbott, and Hill (1999); Hawkins, Kosterman, Catalano, Hill, and Abbott (2005, 2008). **Big Brothers Big Sisters (BBBS)** – Aos et al. (2004); Tierney, Baldwin-Grossman, and Resch (1995). **I Have a Dream (IHAD)** – Kahne and Bailey (1999). **Empresários Pela Inclusão Social (EPIS)** – Martins (2010). **xl Club** – Holmlund and Silva (2009). **Sponsor a Scholar (SAS)** – Johnson (1999). **Summer Training and Education Program (STEP)** – Walker and Vilella-Velez (1992). **Quantum Opportunity Program (QOP)** – Aos et al. (2004); Rodríguez-Planas (2010, 2012). **Career Academies (Academies)** – Kemple and Snipes (2000); Kemple and Willmer (2008). **National Guard ChalleNGe Program (ChalleNGe)** – Bloom, Gardenhire-Crooks, and Mandsager (2009); Millenky, Bloom, and Dillon (2010); Millenky, Bloom, Muller-Ravett, and Broadus (2011); Perez-Arce, Constant, Loughran, and Karoly (2012). **Job Corps** – Schochet et al. (2001); Schochet, Burghardt, and McConnell (2006, 2008). **Dominican Youth Employment Program (Dominican)** – Gertler and Martinez (2012). **Year Up** – Roder and Elliott (2011); Roder and Elliott (2014). **Self-Sufficiency Project (SSP)** – Card and Hyslop (2009); Gottschalk (2005); Michalopoulos, Tattrie, Miller, Robins, Morris, Gyarmati, Redcross, Foley, and Ford (2002); Zabel, Schwartz, and Donald (2010, 2013).

lasting impacts on IQ. Some of the most successful programs have had no long-term impact on IQ but have improved later-life outcomes by improving non-cognitive skills.

As a general rule, large-scale programs have been less successful than smaller-scale programs, but the large-scale programs differ from small-scale programs in important ways. For example, small-scale programs tend to be more intensive and also involve parents more actively.

The evidence suggests that involving parents is an important component of successful interventions. While most interventions are temporary, parents are a lasting fixture in the lives of children. The parents with children in these interventions have responded by investing more in their children in later years.⁷³

7.1 Infant Programs and Model Preschools

7.1.1 Nurse-Family Partnership

Evidence from the Nurse-Family Partnership (NFP) program shows how improving prenatal conditions and early parenting can improve child skills and outcomes. NFP aims at first-time, low-income, unmarried, and/or adolescent mothers without previous births. In the program, nurses visit young mothers from the first or second trimester of the mother's pregnancy until the second birthday of her first child. The program encourages mothers to reduce smoking, teaches mothers how to care for their children, and helps mothers to pursue education and find jobs. It was introduced, as a pilot, at Elmira, New York. Later, the program was introduced at Memphis, Tennessee, and Denver, Colorado.⁷⁴ At Elmira and Memphis, mothers receive around 30 to 35 visits of around 75–90 minutes each. It is evaluated by the method of randomized assignment (Howard and Brooks-Gunn, 2009; Olds, 2006).

NFP reduces risky behaviors of mothers and their children (see Table 3). Children exhibit

⁷³See Heckman and Mosso (2014) and Moon (2014b) for summaries of the evidence on this issue.

⁷⁴Our discussion will focus on the effects of the program up to age 12 for the Memphis sample and the effects at age 19 for the Elmira sample.

persistently higher IQ scores through age 6 (Olds, Kitzman, Cole, Robinson, Sidora, Luckey, Henderson, Hanks, Bondy, and Holmberg, 2004).⁷⁵ At age 12, the children in the treatment group have lower rates of substance abuse and exhibit lower levels of internalizing behavior (e.g. anxiety, depression, and withdrawal).⁷⁶ When the children are 12, mothers are much less dependent on welfare.⁷⁷ By age 19, children are less likely to engage in crime, even though there are only weak effects on achievement test scores or grades in the long run.^{78,79} These results suggest that the program works by improving non-cognitive skills. NFP might have had long term effects on these skills because parents responded to the intervention by improving the home environments of their children in a lasting way.⁸⁰

⁷⁵Measured by the mental processing domain of the Kaufman Assessment Battery for Children (KABC).

⁷⁶Kitzman et al. (2010). The measure of internalizing behavior is based on self-reports from the Achenbach Child Behavior Checklist (Achenbach and Rescorla, 2001). See Almlund et al. (2011) for a discussion of the relationship between internalizing behavior and the Big Five.

⁷⁷Olds et al. (2010).

⁷⁸Eckenrode et al. (2010).

⁷⁹Illustrated by the strong discrepancy in Table 3 between estimates for “Ever Arrested” versus “Arrested in Last Year.”

⁸⁰See Heckman and Mosso (2014) and Moon (2014b) for summaries.

Table 3 Summary of Effects of the Nurse-Family Partnership

Outcome	Treatment	Control	Treatment Effect
Age 6 ⁽¹⁾			
Vocabulary Skills(ES)			0.17**
Internalizing Disorders(%)	12.6	14.7	-2.1
Externalizing Disorders(%)	17.4	20.2	-2.8
Age 9 ⁽²⁾			
GPA(ES)			0.09
Antisocial Behavior(%)			-0.03
Grade Retention(%)	16.0	12.4	3.6
Age 12 ⁽³⁾			
GPA			0.08
Achievement Tests ^(a)			1.09
Grade Retention(%)	24.9	20.8	4.1
Internalizing Disorders(%) ^(b)	22.1	30.9	-8.8**
Externalizing Disorders(%) ^(c)	19.7	17.8	1.9
Used Substance Last 30 Days(%)	1.7	5.1	-3.4**
Ever Arrested(%)	3.1	3.1	0.0
Welfare Benefits Mother ^(d)	8772	9797	-1025**
Age 19 ⁽⁴⁾			
Ever Arrested(%)	21.3	37.4	-16.1**
Arrested in Last Year(%)	8.2	5.5	2.7
Illicit Drug Use(%)	48.7	51.9	-3.2
Has HS Diploma(%)	70.6	74.5	-3.9
Economically Productive(%) ^(e)	71.4	68.3	3.1

Notes: The estimates are coefficients from regressions that control for sample member characteristics. % refers to treatment effects in terms of changes in prevalence in outcome variable in percentage points. ES indicates Effect Size, reporting the treatment effect in standard deviations of the outcome variable. The Age 6–12 estimates come from the Memphis site. The Age 19 estimates come from the Elmira site. (a) Is based on group reading and math achievement test scores and is in percentile units. (b) Uses student self-reports on domains such as anxiety, depression, somatization, and withdrawal to assess if students pass a clinical threshold, based on the Achenbach Child Behavior Checklist (Achenbach and Rescorla, 2001). (c) Uses student, teacher, and parent reports on domains such as conduct problems, aggression, and total problems to assess if students pass a clinical threshold, based on the Achenbach Child Behavior Checklist. (d) Measures the average yearly receipt of welfare during the child’s first 12 years of life, in US\$. (e) Measures if someone is involved in education, a job, the military, or job training.

** Attains 5% significance level.

Sources:(1) The estimates at Age 6 come from Olds et al. (2004). (2) The estimates at Age 9 come from Olds et al. (2007). (3) The estimates at Age 12 come from Kitzman et al. (2010). (4) The estimates at Age 19 come from Eckenrode et al. (2010).

7.1.2 Jamaican Study

Many childhood programs have been introduced in less developed countries. The Jamaican Supplementation Study (JSS) was one of the few with a long-term follow-up.⁸¹ Like NFP, JSS targeted health and parenting skills. This randomized program consisted of a two-year nutritional and stimulation program for stunted children (low height for age), aged 9-24 months at the start of the program. Participants either received supplementation (milk formula), stimulation (encouraged mother to play with kids in an effective manner), or both (Grantham-McGregor et al., 1991).

In general, the stimulation intervention outperformed the supplementation intervention. Both interventions improved early cognitive development in the short-term, but only the stimulation had long-term effects on skills. The stimulation intervention improved cognitive and non-cognitive skills at age 17-18 by about half a standard deviation (Gertler et al., 2013; Grantham-McGregor et al., 1991). As with the NFP program, the stimulation program improved internalizing behavior (Walker et al., 2005). The stimulation intervention also improved earnings by 33% at age 22 (Gertler et al., 2013; Gertler, Heckman, Pinto, Zanolini, Vermeersch, Walker, Chang, and Grantham-McGregor, 2014).⁸² This intervention supports the findings of NFP that relatively small interventions that teach parenting skills can have a big impact later in life.

⁸¹Most programs lack long-term follow-ups (even beyond age 10), or any follow-up at all, and few employ methods of random assignment. Short-term effects are generally positive; intervention leads to better cognitive skills and, in most cases, lower grade retention in the early years of primary school. For an overview, see Engle, Fernald, Alderman, Behrman, O’Gara, Yousafzai, Cabral de Mello, Hidrobo, Ulkuer, Ertem, and Iltus (2011); Grantham-McGregor, Cheung, Cueto, Glewwe, Richter, and Strupp (2007); Grantham-McGregor et al. (1991); Jolly (2007); Lake (2011); Myers (1992); Walker, Wachs, Grantham-McGregor, Black, Nelson, Huffman, Baker-Henningham, Chang, Hamadani, Lozoff, Meeks Gardner, Powell, Rahman, and Richter (2011); Walker et al. (2005); Walker, Chang, Vera-Hernández, and Grantham-McGregor (2011); Walker, Wachs, Gardner, Lozoff, Wasserman, Pollitt, Carter, and The International Child Development Steering Group (2007); Young (1996) Engle, Black, Behrman, Cabral de Mello, Gertler, Kapiriri, Martorell, Eming Young, and The International Child Development Steering Group (2007).

⁸²The supplementation program might have been ineffective in the long run because the supplement was relatively weak, contained few micronutrients, and had no fortified formula. Some of the interventions referred to in Myers (1992) and Young (1996) also reported stronger effects of stimulation over supplementation.

7.1.3 Perry Preschool Program

Evaluations of the Perry Preschool program provide some of the most compelling evidence that non-cognitive skills can be boosted in ways that produce adult success. The Perry Preschool program enriched the lives of 3- and 4-year-old low-income black children with initial IQs below 85 at age three.⁸³ They attended 2.5 hours of center-based preschool five days a week for two years. In addition, home visits promoted parent-child relationships. The program ended after two years of enrollment, and both treatment and control groups entered the same school.

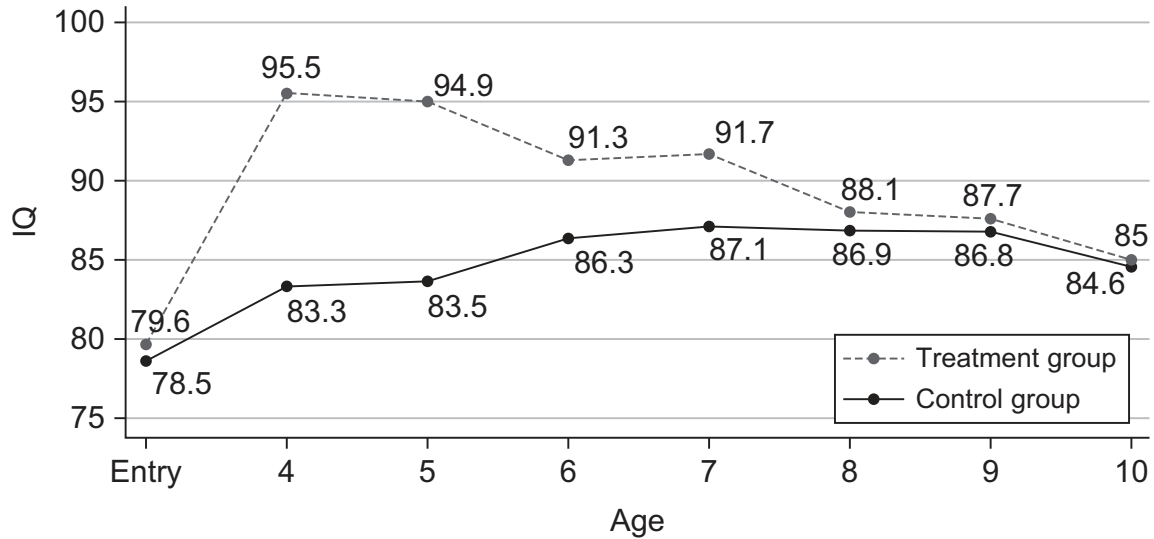
Participants were taught social skills in a daily “plan-do-review” sequence in which children first planned a task, executed it, and then reviewed it with teachers and fellow students. They learned to work with others when problems arose.⁸⁴ The program was evaluated by the method of random assignment.

The program did not improve IQ scores in a lasting way. Figure 10 shows that, by age 10, treatment and control groups had the same average IQ scores. Many critics of early childhood programs seize on this finding and related evidence to dismiss the value of early intervention studies. Arthur Jensen’s (1969) discussion of IQ fadeout in Head Start and other compensatory programs promoted the widespread embrace of the notion that intervention efforts are ineffective and that intelligence is genetically determined. His uncritical reliance on intelligence test scores illustrates the fallacy of relying on monodimensional measurements of human skills.

⁸³We draw on the analysis of Heckman et al. (2010a,b, 2013).

⁸⁴Sylva (1997) describes the Perry program as a program that fosters non-cognitive skills. It has features in common with the Tools of the Mind intervention discussed below. See Bodrova and Leong (2001) for the Tools of the Mind curriculum. See Heckman and Pinto (2015) for a discussion of the Perry curriculum and the Tools of the Mind curriculum.

Figure 10 Perry Preschool Program: IQ, by Age and Treatment Group



Source: Cunha et al. (2006) and Heckman and Masterov (2007), based on data provided by the High Scope Foundation.

Notes: IQ measured on the Stanford-Binet Intelligence Scale (Terman and Merrill, 1960). The test was administered at program entry and at each of the ages indicated.

The Perry intervention provides an effective rebuttal to these arguments. The program greatly improved outcomes for both participating boys and girls, resulting in a statistically significant rate of return of around 7%–10% per annum for both genders (see Heckman et al., 2010a). These returns are in the range of the post-World War II, pre-2008 meltdown stock market returns to equity in the U.S. labor market, estimated to be 6.9% per annum.⁸⁵

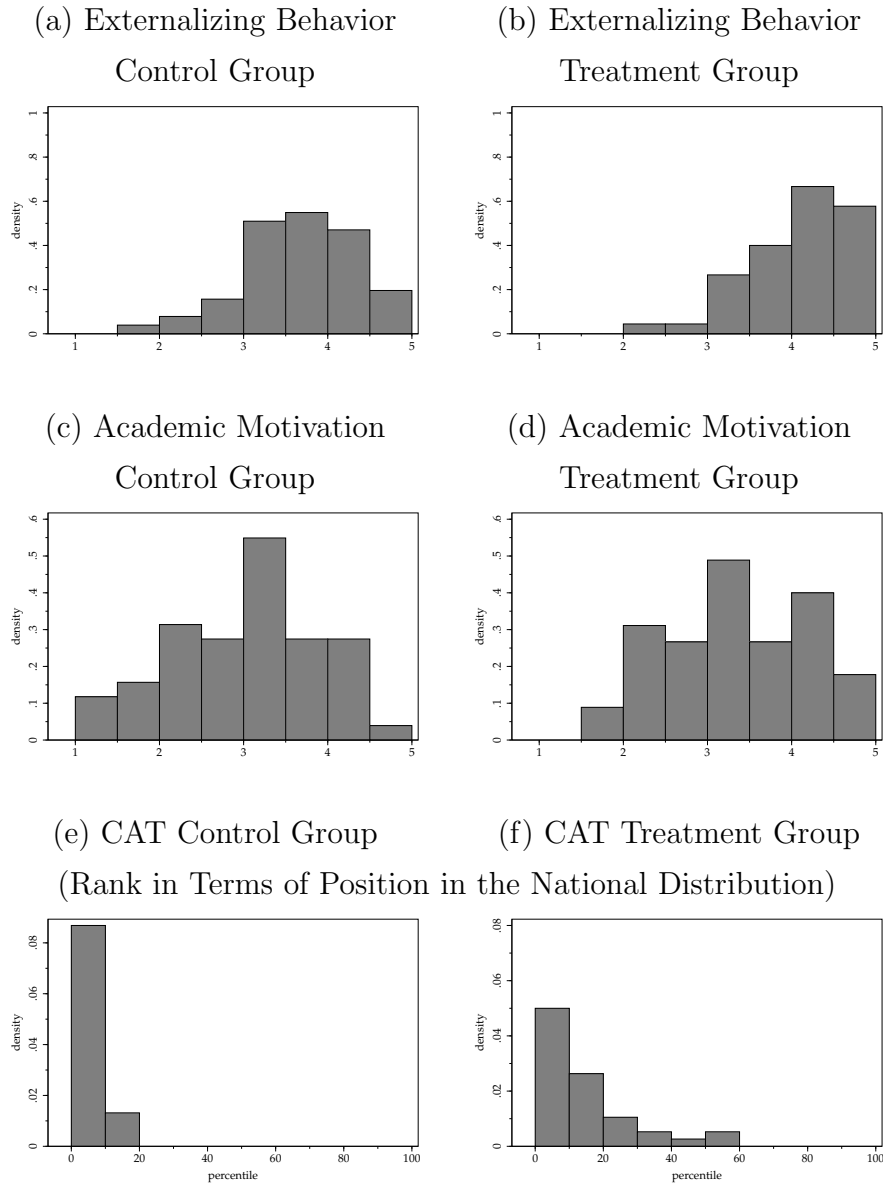
Heckman, Pinto, and Savelyev (2013) show that the Perry treatment effects arise primarily from lasting changes in non-cognitive skills, not from changes in IQ. Figure 11 shows histograms of measures of non-cognitive skills for the treatment and control groups. The treatment groups of both genders improved their teacher-reported externalizing behavior, a skill related to Agreeableness and Conscientiousness. For girls, the program also improved Openness to Experience (proxied by academic motivation). Figure 11 also shows that the program improved scores on the California Achievement Test (CAT), even though it did

⁸⁵See DeLong and Magin (2009).

not have a lasting effect on IQ. This evidence is consistent with the evidence of Figure 2 showing that achievement test scores depend strongly on non-cognitive skills (see Borghans et al., 2008; Borghans, Golsteyn, Heckman, and Meijers, 2009). Achievement tests measure general knowledge. The acquisition of general knowledge (crystallized intelligence) depends on persistence, curiosity, and focus. As in the NFP program, some of the benefits of Perry are due to enhanced parenting. Heckman and Mosso (2014) and Moon (2014b) show that the intervention also changed parents' belief in the importance of parenting, especially for the parents of boys.⁸⁶

⁸⁶In line with these results in a late life book Arthur Jensen (1998) acknowledged that Conscientiousness was an important determinant of life success although he did not consider how it (or IQ) might be fostered by interventions.

Figure 11 Histograms of Indices of Noncognitive Skills and CAT Scores



Source: Heckman et al. (2013).

Notes: Indices for Externalizing Behavior and Academic Motivation are based on items of the Pupil Behavior Inventory (PBI), teacher ratings of student behavior. The units are expressed in terms of standard deviations. The scale on “Externalizing Behavior” is normalized so that a higher score corresponds to better behavior. The PBI includes whether the student disrupts classroom. “CAT” is the California Achievement Test score expressed in percentiles of the general population distribution of the scores. The one-sided p -values for difference in means are 0.001, 0.043, and 0.000 for Externalizing Behavior, Academic Motivation, and CAT scores, respectively. Histograms are based on the pooled sample of males and females.

7.1.4 Abecedarian Program

The Abecedarian (ABC) program was another program aimed at disadvantaged black children. It started earlier, lasted much longer, and was much more intensive than the Perry program, combining a preschool intervention that started when children were as young as 6 weeks old with school-age treatment through grade three.⁸⁷ The preschool component was full-day child care five days per week, 50 weeks a year. The curriculum focused on a series of educational games but also had a medical and nutritional component.⁸⁸ During grades one through three, teachers and parents interacted on a bi-weekly basis.

In contrast to Perry, the preschool component of ABC led to lasting improvements in IQ.⁸⁹ For girls, the program improved IQ through age 21. The effect for boys was positive but was less precisely estimated. Girls and boys also scored better on achievement tests. ABC likely improved IQ because it started at an earlier age than Perry. Very early childhood appears to be a critical period for shaping IQ.

As with Perry, the benefits of the ABC program differ across genders. For girls, the program improved educational attainment, reduced participation in criminal activity, decreased substance abuse, and improved internalizing and externalizing behavior. Like the Perry program, ABC improved employment and health for males and produced substantial improvements in non-cognitive skills.⁹⁰

The ABC program also sheds some light on how later interventions might complement early interventions. Heckman et al. (2014) also study the effects of the school-age follow-up treatment. Half of the original treatment group and half of the original control group were assigned to a three-year, school-age treatment after the preschool program. For boys,

⁸⁷It is easy to exaggerate the difference in intensity between the Perry program and the ABC program. While the ABC program starts earlier and spends more time each day with the child, the amount of time per day spent on essentially the same type of learning activities is very similar at ages 3 and 4. See Griffin, Heckman, and Moon (2013).

⁸⁸See Campbell, Pungello, Miller-Johnson, Burchinal, and Ramey (2001); Campbell, Ramey, Pungello, Sparling, and Miller-Johnson (2002).

⁸⁹We report on the treatment effects of the preschool component from Heckman et al. (2014).

⁹⁰Conti, Heckman, Moon, and Pinto (2014) report substantial beneficial effects of the program on adult health for both genders.

the school-age treatment had little effect regardless of whether they were in the preschool treatment group or control group. For girls, the school-age treatment had a positive effect for those in the preschool treatment group but not for those who were in the control group. The evidence for girls can be explained in part by dynamic complementarity – the early program enhanced the benefits of the later program.⁹¹

7.2 Large-Scale Infant and Young Child Programs

7.2.1 Head Start

The Head Start program receives considerable attention both in the evaluation literature and in public discussion. Head Start children are eligible for enrollment from ages three to five, although they generally enter at age four and receive one year of treatment. In addition to a center-based (preschool) intervention, Head Start includes medical services and parental assistance (Ludwig and Miller, 2007). Its implementation differs greatly across sites, making it difficult to evaluate its overall effectiveness (Deming, 2009). Parental participation was not mandatory, and there is some evidence that many do not participate.⁹²

There have been no long-term evaluations of Head Start based on randomized assignment. Instead, most evaluations of Head Start compare siblings with different enrollment statuses⁹³ or use regression discontinuity designs.⁹⁴ Empirical evidence on Head Start is mixed. Many studies find that Head Start improves IQ scores and achievement test scores, but that the improvements fade by age 10 (Deming, 2009; Ludwig and Miller, 2007). For some subgroups, there is evidence of persistent gains in test scores and reductions in retention rates.⁹⁵ Garces et al. (2002) find that Head Start improves outcomes for educational attainment for whites

⁹¹Campbell, Conti, Heckman, Moon, Pinto, Pungello, and Pan (2014) show that the ABC program had substantial effects on health.

⁹²Schumacher (2003)

⁹³For example, Deming (2009); Garces et al. (2002).

⁹⁴For example, Carneiro and Ginja (2011); Ludwig and Miller (2007).

⁹⁵Deming (2009) reports persistent gains for males and those with higher ability mothers as measured by summary test score that includes the Peabody Picture Vocabulary Test (PPVT), Peabody Individual Achievement Math (PIATMT), and Reading Recognition (PIATRR). Retention rates were lower for boys, blacks, and students with low maternal AFQT.

and reduces criminality for blacks, whereas Deming (2009) finds that Head Start improves educational attainment for blacks.

A short term experimental study by Westat (2010) based on randomized assignment offers a more pessimistic view. The study finds that most positive impacts on achievement tests⁹⁶ and socio-emotional development⁹⁷ fade by first grade. This evaluation likely underestimates the true program effects. Many members of the control group joined the program at sites other than where they initially applied or were enrolled in other childhood programs that were more intensive than Head Start.

7.2.2 Chicago Child–Parent Center (CPC)

The Chicago Child–Parent Center (CPC) is an apparently successful large-scale preschool program. It is directed toward disadvantaged, predominantly black, inner-city children in Chicago. The program provides a half- or full-day preschool program for 3- and 4-year-olds. The program was designed to develop basic reading, writing, and math skills. In contrast to other large-scale programs, parents are required to visit the centers and receive advice on good parenting behavior (Reynolds, 2000).

CPC has not been evaluated by the random assignment method. All evaluations are based on samples of children attending CPC kindergarten matched to “comparable” children attending non-CPC kindergarten. Based on these methods, Reynolds et al. (2011) and Reynolds et al. (2011) report that the program increased high school graduation by about 7 percentage points, reduced substance abuse by 4-6 percentage points, and reduced arrest rates by 6 percentage points. Because IQ was not measured, it is difficult to tell what causes the improvement in adult outcomes. Some evidence suggests that non-cognitive skills played a role. At age 13, the participants have higher levels of social and emotional

⁹⁶The tests included the Peabody Picture Vocabulary Test and several batteries of the Woodcock-Johnson III test.

⁹⁷The measures included parent- and teacher-reported measures of aggression, hyperactivity, withdrawn behavior, and total problem behavior. They use several test batteries, including the Achenbach Classroom Behavior Checklist (CBCL; Achenbach and Rescorla, 2001) and the Adjustment Scales for Preschool Intervention (ASPI; Lutz, Fantuzzo, and McDermott, 2000).

competence. The program also improves achievement test scores by about 1/3 of standard deviation (Iowa Tests of Basic Skills),⁹⁸ but improvements in non-cognitive skills can lead to improvements in achievement tests without affecting IQ, as was the case with the Perry program (Reynolds, 1995).

CPC might have been more successful than other similar programs, like Head Start, because it encouraged parental involvement. Parents are induced to visit the centers, and the staff teaches them various forms of stimulative play that they can do at home and assists parents interested in pursuing further education and seeking jobs (Reynolds, 2000).

8 Education and Interventions in Kindergarten and Elementary School

150 years ago, moral education, rooted in Protestant Christianity, was taught in American public schools.⁹⁹ Moral and character education disappeared from the curriculum of public schools. However, moral education is still featured in Catholic education. Some private schools teach a secular version of moral education. For example, the Knowledge Is Power Program (KIPP) Charter Schools enforce strict codes of discipline and give character (non-cognitive skill) training to their participants (The KIPP Foundation, 2011). In contemporary society, discussions of moral and character education provoke controversy even among its advocates. Scholars disagree about the origins of character and morality and how they can best be fostered.¹⁰⁰

In this section, we survey the evidence on secular versions of non-cognitive skill develop-

⁹⁸Hieronymus, Lindquist, and Hoover (1980).

⁹⁹See the discussions in Heckman and Kautz (2014c) and Kaestle (1984).

¹⁰⁰The conceptualizations of morality and character differ in the literature. Non-cognitive skill is usually viewed as a skill acquired through habituation and practice. In its perfected state it becomes a gut reaction. Morality is viewed as a consequence of conscious choices. Many dismiss discussions of morality and character out of hand because of their religious connotations or because they suggest a prudish vision of society that does not tolerate cultural pluralism. Lapsley and Yeager (2012) survey the controversies in the field, the curricula available and evidence on their effectiveness.

ment programs. This does not reflect any antireligious bias on our part. Instead, it reflects the absence of convincing evaluations of the effectiveness of non-cognitive skill development programs in religious schools.

8.1 Targeted Non-Cognitive Skill Interventions

Few well-evaluated interventions have targeted children in elementary school. Durlak, Weissberg, Dymnicki, Taylor, and Schellinger (2011) present a meta-analysis of 213 school-based social and emotional learning programs. While their study suggests that these programs have been successful, many of the evaluations they review suffer from substantial methodological problems. For example, only 15% of the studies have follow-ups that last beyond 6 months. For the studies with longer follow-up, the mean impact is positive and statistically significant. However, these follow-ups are still short compared to those for the Perry Preschool program and ABC.¹⁰¹ Although these programs appear promising, evidence on their long-run effectiveness is lacking.

8.1.1 The Seattle Social Development Project (SSDP)

Of all of the programs reported in Durlak et al. (2011), the Seattle Social Development Project (SSDP) has been evaluated the most thoroughly. The program targeted public elementary schools in high-crime areas of Seattle. The full program lasted from first grade through sixth grade.

The program emphasized attachment and interaction between children and their parents and teachers. Throughout elementary school, the participants' teachers received five days of training per year that included proactive classroom management, interactive teaching, and cooperative learning. The first-grade teachers received additional lessons based on the Cognitive Problem-Solving curriculum, which teaches children to resolve conflicts with

¹⁰¹The largest federal study to date on character education programs failed to find evidence for improvements in behavior or academic performance (see Social and Character Development Research Consortium, 2010).

peers (Shure and Spivack, 1988). In first and second grade, parents were offered a seven-session course on behavioral management training.¹⁰² In second and third grade, parents were offered a four-session course to support their children’s academic achievement.¹⁰³ Finally, in fifth and sixth grade, parents were offered a five-session course designed to reduce drug use.¹⁰⁴ Parents of 43% of the children participated in parenting classes.¹⁰⁵

The program improved a variety of long-run outcomes. Table 4 shows that SSDP improved grades and behavior during adolescence. At age 21, participants were 10 percentage points more likely to have graduated from high school (or have earned an equivalency degree). By age 24, this effect faded, but this likely occurred because members of the control group earn GED certificates.¹⁰⁶ GED certificates do not confer the same benefits as a traditional high school diploma.¹⁰⁷ By ages 24 and 27, the participants were 12 percentage points more likely to earn an associate’s degree. The treatment group had higher earnings at ages 24 and 27, although treatment effects on income are not precisely determined. The program improved self-efficacy at age 21 and 24 but did not have a statistically significant effect on achievement test scores. The program improved mental health in the long run. Like many other programs, if one judged it solely on the basis of achievement tests, SSDP would be unsuccessful. Considering meaningful life outcomes and non-cognitive outcomes presents a far more positive picture.

¹⁰²The course followed the “Catch ’Em Being Good” curriculum (Hawkins, Von Cleve, and Catalano Jr, 1991).

¹⁰³The course consisted of four sessions that followed the “How to Help Your Child Succeed in School” curriculum (Abbott, O’Donnell, Hawkins, Hill, Kosterman, and Catalano, 1998).

¹⁰⁴The course followed the “Preparing for the Drug (Free) Years” curriculum (Haggerty, Kosterman, Catalano, and Hawkins, 1999).

¹⁰⁵Hawkins et al. (1999).

¹⁰⁶Few people earn a traditional high school degree between age 21 and 24.

¹⁰⁷See Heckman et al. (2014b) and the literature they review. Unfortunately, Hawkins et al. (1999, 2005, 2008) fail to distinguish high school graduates from GED recipients, a common failing in the literature.

Table 4 Summary of Treatment Effects from the Seattle Social Development Project

Outcome	Age			
	Age 18 ^(h)	Age 21 ⁽ⁱ⁾	Age 24 ^(j)	Age 27 ^(j)
GPA	0.24*			
CAT(ES) ^(a)	0.05			
Grade Repetition(%)	-8.7**			
Dropout(%)	-7.3			
School Misbehavior ^(b)	-1.41**			
Violent Crime(%)	-11.4**			
Ever Arrested(%)	-6.0			
Arrested past year(%)		-2.0	1.0	1.0
Smoking(%)	-0.7			
Pregnancy(%)	-9.3*		-9.0	-8.0
Anxiety(%) ^(c)		-2.0		
Depression(%) ^(c)		-8.0*		
High School Graduate/GED(%)		10.0***	6.0	6.0
More than 2 Years of College(%)		8.0***		
Self-efficacy ^(d)		0.17***	0.13*	-0.01
Associate's Degree(%)			12.0*	12.0*
Bachelor's Degree(%)			7.0	6.0
Substance Abuse Index ^(e)			3.0	-3.0
Mental Health Disorder Index ^(f)			-9.0*	-11.0**
Income(in thousands) ^(g)			3.51	3.12

Notes: The estimates are coefficients from regressions that control for sample member characteristics. % refers to treatment effects in terms of changes in prevalence in outcome variable in percentage points. ES indicates Effect Size, reporting the treatment effect in standard deviations of the outcome variable. (a) CAT stands for California Achievement Test score and combines reading, language, and mathematics subtests. It has been standardized based on the sample of ninth-grade Seattle students. (b) Measures frequency of occurrence of skipping, cheating, and being sent from class. (c) Anxiety, social phobia, and depression were measured using the *DSM-IV* (American Psychiatric Association, 1994). The mental health disorder index groups this for anxiety, social phobia, posttraumatic stress disorders, and major depressive episodes. (d) Measured as mean score on six items concerning perceived future opportunities, on a scale of 1-4. (e) The Substance Abuse Index measures dependence on substances (tobacco, alcohol, and illicit drugs) using *DSM-IV* criteria. (f) The Mental Health Disorder Index summarizes problems of anxiety, social phobia, posttraumatic stress and depression, using *DSM-IV* criteria. (g) Refers to income from all sources, before taxes. Includes zero-earners; income is top-coded at \$200,000. (h) Hawkins et al. (1999). (i) Hawkins et al. (2005). (j) Hawkins et al. (2008).

* 10% significance; ** 5% significance; *** 1% significance.

8.1.2 The Montreal Longitudinal Experimental Study (MLES)

The Montreal Longitudinal Experimental Study (MLES) provides further evidence that non-cognitive skills can be shaped during elementary school.¹⁰⁸ MLES shared a number of similarities with SSDP. They both targeted similar ages, focused on behavioral skills training, involved parents, and had similar effects on outcomes. MLES was a two-year program that lasted between ages seven and nine and targeted boys who had behavioral issues in kindergarten. The intervention consisted of 19 sessions that included a variety of social behavior/skills training administered by professionals. It also included a parental training component that focused on fostering similar skills.

Algan et al. (2014) evaluate the intervention by the method of random assignment. They find that the program improved a range of adult outcomes. It increased full time employment or school enrollment at ages 17-26 by 11 percentage points and secondary school graduation by ages 23-24 by 19 percentage points. It reduced the probability of having a criminal record by ages 23-24 by 11 percentage points. They find that the program also boosted measures of non-cognitive skills and grades during adolescence. They do not collect data on test scores and psychological measures, so it is not clear whether the improvements in grades are due to changes in non-cognitive skills alone or whether it also improved cognitive skills (as measured by test scores).

8.1.3 Cambridge-Somerville Program

The Cambridge-Somerville Program is an example of a primary school program that harmed its participants. This five-year intervention targeted five to thirteen year-old boys with behavioral problems. The program was evaluated by the method of random assignment. The treatment differed among participants, but included medical assistance, tutoring, access to summer camps, and meetings with parents (McCord and McCord, 1959). A 30-year follow-up showed that participants exhibited worse drinking habits, more serious mental diseases,

¹⁰⁸See Algan, Beasley, Vitaro, and Tremblay (2014) for a detailed description of the program and study.

more heart problems, higher blood pressure, (modestly) higher crime rates, and died younger (McCord, 1978). Despite the negative effects, participants reported that they thought the program helped them. McCord (1978) speculates that the program failed because it did not create a sense of autonomy among its participants. When the intensive assistance was removed, the treatment group might have fallen back into unfavorable behaviors. Unlike SSDP and MLES, it did not actively engage parents and it did not target specific behavioral skills. These factors might have reduced its efficacy.

8.1.4 Project STAR

Project STAR provides evidence that higher quality kindergarten classes improve later-life outcomes by improving non-cognitive skills. From kindergarten through third grade, children and teachers were randomly assigned to classrooms of differing class sizes. In an analysis that builds on the earlier work of Heckman et al. (2013), Chetty et al. (2011) examine the Project STAR program and find that students placed in higher quality kindergarten classes tend to have higher test scores at the end of kindergarten. They measure quality by peer average performance on the SAT. By eighth grade, the effect on test scores faded over time.

As with the Perry program, benefits emerge later in life. Children placed in better kindergarten classrooms had significantly higher earnings in early adulthood. Furthermore, kindergarten classroom quality also predicts better fourth- and eighth-grade behavior as measured by teacher-assessed effort, initiative, interest in the class, and disruptive behavior. In turn, measured behavior predicts earnings in adulthood, suggesting that improvement in non-cognitive skills is the main channel through which better kindergarten classrooms improve earnings. The studies of Perry and STAR demonstrate the importance of long-run followups, and the importance of accounting for non-cognitive skills in evaluating intervention programs.

9 Education and Interventions Targeted Toward Adolescents and Young Adults

Compared to early-childhood programs, the evidence on adolescent programs is less abundant. There are, however, some well-documented and promising interventions. We divide adolescent programs into four main categories: (1) mentoring programs for at-risk students; (2) residential-based education programs for high school dropouts; (3) in-school, professional training; and (4) incentives for student performance. Several mentorship programs and residential-based programs appear promising but have relatively short follow-ups. Somewhat similar programs with long follow-ups have had no long-term effects. These programs appear to achieve their short-term effects by closely monitoring participants and removing them from their usual environments.¹⁰⁹ Programs that combine work and education are more promising and have been shown to have lasting effects. A few programs that combine long-term mentoring with financial support to attend college have improved educational attainment but do not measure other outcomes.

Few programs that target adolescents have long-term follow-ups. As Table 2 shows, only two evaluations of adolescent programs have follow-ups of at least 10 years, compared to 14 early-childhood and elementary school evaluations. Most adolescent intervention programs measure fewer outcomes and focus mainly on schooling and employment.

Our framework on the life-cycle development of skills provides an interpretation of the relative failure of adolescent programs. Early childhood is a sensitive period for the development of both cognitive and non-cognitive skills—prevention is more effective than remediation. Early investments are productive because early skills promote the development of later skills and, through dynamic complementarity, make later investments more productive. The finding that short-term benefits fade away quickly in most adolescent interventions might indicate the importance of incentives and situations in affecting behavior. As previously

¹⁰⁹These are called “incapacitation” effects in criminology.

noted, several adolescent programs temporarily supervise and control the environments of adolescents, thereby changing their incentives which beneficially, but temporarily, affects their behavior.

9.1 Adolescent Mentorship Programs

9.1.1 Quantum Opportunity Program

The Quantum Opportunity Program (QOP) is one of the few adolescent mentorship programs with a long-term follow-up. Rodríguez-Planas (2012) estimates the effect of the QOP on labor market outcomes, educational attainment, and risky behaviors. The program was an intensive after-school program that provided mentoring, educational services, and financial incentives during the four years of high school (plus one additional year in case students fell behind).

QOP was not successful in improving risky behaviors, and, if anything, caused harm for male participants. Ten years after the start of the program, males in the treatment group were 8 percentage points *more* likely to have been recently arrested. Males were more likely to have completed two years of college or training, but the increased educational attainment did not translate into higher earnings in the follow-up period. Female participants had better educational outcomes during the first follow-up near the end of the program, but the control group caught up by the end of the three-year follow-up.

Rodríguez-Planas (2010) suggests several reasons why the program might have failed. First, increasing awareness about the consequences of risky behavior could have caused teens to become fatalistic; for example, some might feel that drug addiction was inevitable. Second, the mentors might have served as advocates when students were in trouble at school or with the law, lowering the cost of engaging in problem behaviors. Third, students might have used their stipends to purchase drugs or alcohol. Fourth, the program organized group activities among the participants, which could have induced negative peer-effects.

9.1.2 Becoming a Man

A recent evaluation of Chicago’s “Becoming a Man” (B.A.M.) program provides evidence that mentorship programs that target non-cognitive skills and are coupled with academic tutoring might improve cognitive and academic outcomes.¹¹⁰ The program starts in 9th and 10th grade and lasts for three-quarters of an academic year. It consists of two components. First, it targets “social-cognitive” (non-cognitive) skills through B.A.M. – a one-hour, weekly Cognitive Behavioral Training (CBT) implemented in groups. Second, it targets academic skills through daily, hour-long tutoring sessions in math.

Cook et al. (2014) evaluate the program by the method of random assignment. They find that during the year of the intervention, assignment to the program was associated with a 0.5 standard deviation increase in math achievement test scores, a 0.4 standard deviation increase in math grades, and reduction of absences by 10 days.¹¹¹ It did not have an effect on reading scores or reading grades. While the program is promising, the follow-up period is far too short to determine whether it has lasting effects on meaningful outcomes.

Its implementation differed from QOP in important ways that might explain why B.A.M. appears to be more successful. In contrast to QOP, it did not provide monetary incentives, the tutoring was in very small groups, and the larger group sessions were partly designed to reduce conflict and might have reduced negative peer effects.

9.1.3 Pathways to Education Program

The Pathways to Education Program (Pathways) is an adolescent intervention that operates in housing projects of Toronto.¹¹² The program is available throughout high school for residents living in particular neighborhoods. It consists of four main components. First, students meet twice-a-week with a “Student-Parent Support Worker” (mentor) who works

¹¹⁰See Cook, Dodge, Farkas, Fryer, Guryan, Ludwig, Mayer, Pollack, and Steinberg (2014) for a detailed description of the program.

¹¹¹The effect sizes are relative to the control group.

¹¹²See Oreopoulos, Brown, and Lavecchia (2014) for a detailed description of the program.

directly with students and parents and is the main interface between students and the program. Second, participants are required to attend tutoring sessions twice a week and can attend up to four times a week.¹¹³ Third, in 9th and 10th grade, students are required to participate in group mentorship every two weeks. The group activities range from cooking to attending sports events. Fourth, students receive bus passes to help them attend school and financial assistance for college.

Oreopoulos et al. (2014) evaluate the program non-experimentally by adopting a “difference-in-difference” strategy that compares students from neighborhoods that offered Pathways to students from other similar neighborhoods. They estimate that the availability of Pathways increased secondary school completion and post-secondary enrollment by about 15 percentage points. The program also improves achievement test scores. Non-cognitive skills are not directly measured.

As with B.A.M., Pathways differed from QOP and other unsuccessful interventions in some key ways. First, the financial incentives were only usable for bus fare and college tuition, mitigating the possibility that they could be used to purchase drugs or alcohol as was a concern in QOP. Second, Pathways was introduced at the neighborhood-level and the take-up rates were over 85%, so it did not group only the highest-risk students together which might have limited the role of negative peer effects. Third, it more actively engaged parents.

9.1.4 Big Brothers Big Sisters

The Big Brothers Big Sisters (BBBS) mentoring program effectively improves educational outcomes (Tierney et al., 1995). The program is aimed at children (ages 10-16) living in unstable family environments, which generally are single-parent households. Volunteer mentors have regular and lengthy meetings with the enrollees for an average treatment length of one year.

¹¹³Students with sufficiently high grades are exempt from the mandatory tutoring.

Tierney et al. (1995) evaluate the program by comparing treated children to a control group that was put on a waiting list for the program. BBBS has positive impacts on academic outcomes but only for girls. The effects on direct measures of non-cognitive skills related to Big Five Neuroticism (Self-Worth, Social Acceptance, and Self-Confidence) are positive but not statistically significant. Treatment group children are less likely to hit other children or lie to their parents. The follow-up lasted only 18 months after random assignment. Given the results from QOP, this follow-up is too short to determine whether the effects are persistent. However, BBBS differed in important ways from QOP. BBBS features one-on-one mentorship, which allows mentees and mentors to form stronger attachments and might help avoid the negative peer effects of grouping at-risk youth together.

9.1.5 Empresários Pela Inclusão Social (EPIS) Program

Martins (2010) analyzes data from Empresários Pela Inclusão Social (EPIS), a program developed to improve student achievement of 13- to 15-year-olds in Portugal. Unlike many other interventions, EPIS emphasizes non-cognitive skills, aiming to increase motivation, self-esteem, and study skills. The program consists of one-on-one meetings with a trained staff member or meetings in small groups. The intervention is tailored to each participant's individual skill deficit. EPIS decreases grade retention by 10 percentage points, in a cost-effective way. Other outcomes are not reported.

9.1.6 H&R Block FAFSA experiment

In this paper, we have primarily analyzed interventions through the lens of skill development. Other interventions provide adolescents and young adults with specific information or assistance useful in attaining concrete goals or outcomes given a fixed skill base. Bettinger, Long, Oreopoulos, and Sanbonmatsu (2012) analyze an intervention that helped families complete financial aid applications and provided them with information about eligibility for financial aid.

In collaboration with a tax preparation service, Bettinger et al. (2012) identified a group of low-income families with adolescents or young adults who did not yet have a bachelor's degree. They assigned a member of these families into a group that received help completing a financial aid form and an estimate of their college aid eligibility, a group that received only an estimate of their college aid eligibility, or a control group. They divide the sample into participants who are dependent on parents and independent adults. They find that dependents whose parents received help in completing financial aid forms and eligibility information were 8 percentage points more likely to be enrolled in college within the year compared to the control group. No other groups benefited. This evidence suggests that relatively small interventions that provide very specific types of information or assistance to targeted groups can make a big difference. The follow-up period is too short to determine whether members of the control group will eventually catch up.

9.1.7 Dartmouth College Coaching Program

In a similar vein as the H&R Block FAFSA experiment, the “Dartmouth College Coaching Program” was a relatively short intervention that primarily consisted of providing information to students and helping them complete forms.¹¹⁴ The program targeted students in their last year of secondary school who were on the cusp of applying to college but had taken few steps in doing so. It provided these students with in-person mentorship, a waiver of their college entrance exam fees, and a \$100 bonus for completing the program. The mentorship component was designed around a series of tasks required for college admission including writing college essays, requesting transcripts, and completing the financial aid form.

Carrell and Sacerdote (2013) evaluate the intervention by the method of random assignment. They find that assignment to the treated group increased college enrollment of female students by about 15 percentage points but had no effect on male students.¹¹⁵ In one cohort

¹¹⁴See Carrell and Sacerdote (2013) for a detailed description of the program.

¹¹⁵The enrollment variable is based on whether the student ever enrolled in college during the sample period. They implemented the experiment for different cohorts so that the follow-up duration depends on the cohort.

they also offered the control group \$100 for completing college applications and estimated similar treatment effects, suggesting that the cash incentives played a small role.

9.2 Residential-Based Programs

9.2.1 Job Corps

The Job Corps is the largest residential training program in the United States for at-risk youth. Youth spend one year in training and remedial education, and receive counseling and training in social skills. Early evaluations found that the program improved many outcomes including wages, welfare dependence, college attendance, health, and crime.¹¹⁶ However, more recent evaluations report that gains in earnings fade and that the reduced crime effects came primarily during the program and only for the residential participants (Schochet et al., 2001, 2008). The net earnings effects are basically zero.¹¹⁷ The program's emphasis on job search might explain the temporary increase in earnings after participants leave it.

9.2.2 National Guard ChalleNGe

The National Guard Youth ChalleNGe program is a 17-month intervention for youth who dropped out of high school. Like the Job Corps, most training occurs in a residential facility removed from the usual environments of participants. The program features a two-week residential orientation and assessment period, a 20-week residential program often conducted at a military base, and a one-year, nonresidential mentoring program (Bloom et al., 2009; Millenky et al., 2010, 2011).

Nine months after the program, participants are more likely to have a GED or high school diploma and be employed. They are less likely to have been arrested or convicted. Three years after the intervention, the effects for criminal behavior and high school graduation decline and become statistically insignificant. The initial reduction in crime likely occurs

¹¹⁶See, e.g., Mallar, Kerachsky, Thornton, and Long (1982).

¹¹⁷For males ages 20–24 there appear to be modest Job Corps effects. However, these findings do not survive adjustments for multiple hypothesis testing (Schochet et al. (2008)).

because participants are housed in a residential program (an incapacitation effect). In-depth interviews of the participants suggest that it was difficult for participants to maintain the discipline that they had learned once they returned to their original environments (Millenky et al. (2011)). However, the employment and earnings effects persist. Given the similarities between the Job Corps and the ChalleNge program, the three-year follow-up might not be long enough to determine whether the labor market effects are persistent.

9.3 Workplace-Based Adolescent Intervention Programs

Workplace-based internships and apprenticeships can boost skills.¹¹⁸ A hundred and fifty years ago, apprenticeships and workplace-based education were standard for most adolescents. Apprenticeships offer in-depth, work-based learning combined with related academic course work. Few rigorous studies have examined how entering and completing apprenticeships in the United States affects the educational attainment, job skills, non-academic skills, and job market outcomes of young people.¹¹⁹ A study of high school students who participated in a Wisconsin youth apprenticeship in printing documented participant earnings levels substantially above expected earnings for similar youth (Orr, Bloom, Bell, Lin, Cave, and Doolittle, 1994). Anecdotal evidence suggests that youth apprenticeships motivate participants to do better in school and to pursue difficult courses broadly related to their occupational interests.

Well-structured career-focused programs can potentially enhance non-cognitive as well as occupational skills, in ways most relevant to the occupations and tasks that engage young people. Halpern (2009) undertook in-depth, observational studies of high school youth ap-

¹¹⁸We have benefitted from the commentary of Robert Lerman in preparing this subsection. See Lerman (2013) for a discussion of related issues.

¹¹⁹Students involved in Wisconsin's Youth Apprenticeship Program believed their worksite learning experiences were excellent, with 84%–86% reporting that they enabled them to improve their problem-solving and teamwork skills (Scribner and Wakelyn, 1998). Students reported gaps between their work-based and school-based learning. But interviews with instructors and employers indicated that apprentices improved their social and interpersonal skills, develop independent decision-making skills, and increased their self-confidence and self-esteem. However, one should be wary of self-reports. Students in the Cambridge-Somerville program reported satisfaction with the program, even though objective evaluations of it were negative (McCord, 1978).

prenticeships. Halpern’s qualitative analysis of these programs is rich and difficult to summarize. Nonetheless, several perspectives are worth noting. He gives many examples of how apprentices gradually develop expertise in an occupation as well as in problem-solving skills. They acquire self-confidence, teamwork, the ability to take direction and take initiatives, and other non-cognitive skills. He notes that participating youth see themselves as judged by their ability to meet or exceed the established standards of an occupation, including meeting deadlines and facing genuine constraints and unexpected difficulties that arise in the profession.¹²⁰ Adult mentors scaffold the discipline protocol for the apprentice, sequencing and controlling task demands to keep them on the constructive side of difficulty. They direct apprentices’ attention, demonstrate new points, and sometimes collaborate with them.

Utilizing workplaces as learning locations is motivated by evidence of the importance of occupational and non-cognitive skills. Workplace-oriented training can help youth attain development goals such as personal autonomy, efficacy, motivation, realism, optimism, and knowledge of vocations. It facilitates matching between workers and firms, and motivates adolescents to acquire relevant academic and non-cognitive skills. Evidence from other countries shows that workplace-based learning helps students develop an occupational identity, a professional ethic, and self-esteem based on accomplishment (Rauner, 2007). We review some of the better documented programs in this section.

9.3.1 Career Academies

Career Academies provide evidence that integrating career development into a standard high school can have long-term labor market benefits. These academies operate within regular high schools and prepare students for postsecondary education and employment. In addition to regular high school courses, Career Academies offer courses that are career- or occupation-focused (Kemple and Willner, 2008). Individual academies focus on preparing students for participation in particular industries such as finance, health science, hospitality,

¹²⁰To quote Halpern, “Young people learn through observation, imitation, trial and error, and reiteration; in other words through force of experience.”

and tourism. They include activities that might enhance non-cognitive skills in the workplace (Kemple and Snipes, 2000). Career Academies have many features in common with European apprenticeship programs.

Compared to other high schools, Career Academies expose students to career-oriented activities, including job shadowing, career fairs, job search workshops, resume preparation, and interview preparation. Students work together in teams when relating their experiences. A recent evaluation based on random assignment estimates the effects of Career Academies on labor market, educational, and social outcomes (Kemple and Willner, 2008). Table 5 shows the differences in outcomes between the control and treatment groups. Career Academies have positive and sustained impacts on earnings and employment among young men but have no impact on high school completion rates and postsecondary educational enrollment and attainment rates.¹²¹ Treatment group participants are more likely to live independently with children and a spouse/partner. Young males in the treatment group are more likely to get married and become custodial parents. For females, most effects are positive but not statistically significant.

Career Academies likely benefit their students by improving non-cognitive skills. The program improves earnings for males in the long run, even though it does not improve educational attainment or scores on achievement tests. The Career Academies include activities that are designed to improve non-cognitive skills. Internships may teach students the importance of perseverance and Conscientiousness, along with other occupation-related skills that improve their labor market readiness. Programs that integrate school and work not only motivate students to learn relevant academic material but also integrate adolescents into the larger society and teach children the skills valued in the workplace and in society at large.

¹²¹The percentage gains in earnings were highest for the students facing the highest risk of dropping out of school. Young women did not experience any statistically significant gains in earnings. Given that only 55% of the treatment group actually finished the full curriculum of the Career Academy, the earnings gains likely understate the actual impact of full participation.

Table 5 Summary of Treatment Effects from Career Academies within 96-Month Follow-Up after Scheduled High School Graduation

Outcome	Males	Females
<i>Labor Market (49–96 Months)</i>		
Monthly Earnings (\$) ^(a)	361**	118
Months Employed (#)	2.8***	−0.3
Average Hours Worked per Week (#)	4.1***	0.2
Average Hourly Wages (\$)	0.6	0.7
<i>Educational Attainment (After 96 Months)</i>		
High School Diploma	−0.4	0.2
GED	3.6	1.3
Certificate/License	2.0	0.1
AA Degree	−1.0	1.8
BA Degree	−2.2	−1.6
<i>Family Formation (After 96 Months)</i>		
Married and Living Together	9.0**	1.5
Custodial Parent	11.5***	3.7
Non-Custodial Parent	−6.4**	0.2

Notes: Impact estimates are regression-adjusted to control for background characteristics of the sample and for the clustering of students within schools and random assignment years. (a) Nonworkers were assigned a value of “0” for monthly earnings.

*10% significance; **5% significance; ***1% significance.

Source: Kemple and Willner (2008).

9.3.2 Year-Up Program

The Year-Up program provides low-income, mostly black and Hispanic 18- to 24-year-olds with full-time classes and six-month internships. To enter the program, applicants must submit a written essay, letters of reference, a high school transcript, and attendance records (Grobe, Rosenblum, and Weissman, 2010). Given the requirements, Year-Up applicants may be more motivated than their peers.

During the first six months of the program, students take classes involving business writing, time management, teamwork, problem solving, and conflict resolution (Grobe et al. (2010)). To remain in the program, students must maintain high attendance rates, be on time, and complete assignments (Roder and Elliot, 2011). Students who complete classes

are placed in internships with companies (Roder and Elliot, 2011). Participants continue to attend a weekly class during their internships where they share experiences about their internships, work on their resumes, do mock job interviews, and look into postsecondary options. Students also learn technical skills

Roder and Elliott (2014) study the effect of Year-Up on labor market outcomes three years after the end of the program. Qualified applicants on the waiting list were assigned to treatment or control groups. Three years after the program ended, the treatment group has higher annual earnings, primarily due to their increased hourly wages. The employment rates are similar between the treatment and control groups. The earnings and wage benefits arise from improvements in job quality. Compared to the control group, more members in the treatment group find higher paying jobs in information technology and investment operations.

The three-year follow-up is too short to determine whether the program has lasting effects, but some evidence suggests that the benefits might be more permanent than other similar programs. The Job Corps primarily improves earnings in the short run by increasing employment (Schochet et al. (2008)). In contrast, Year-Up increases hourly wages (Roder and Elliot, 2011). If these wage increases reflect increased human capital formation, the benefits likely last longer. About a quarter of the treatment group is hired by the employer sponsoring their internship.

The evaluation reports no direct measures of non-cognitive skills, but it does provide clues that the program affected non-cognitive in ways that lead to better outcomes in the job market. Year-Up students were taught that appropriate behavior, dress, and communication are important for success.

9.3.3 Self-Sufficiency Project

The Canadian Self-Sufficiency Project (SSP) provides direct evidence that working improves non-cognitive skills. New welfare enrollees were told that if they remained on welfare a year

later, they would have the chance to participate in the SSP study. After a year, they were either assigned to a treatment group that would receive an earnings subsidy for three years if they worked full time or to a control group that would not.¹²²

Assessing the effect of employment on skills is complicated by the possibility of reverse causality. Just as employment might affect skills, skills might affect employment. The SSP program provides a way to study the effects of exogenous variation of employment status on skills. Gottschalk (2005) uses assignment status in the experiment as an instrumental variable for employment to estimate the effect of employment on Locus of Control (the extent to which people feel they have control over their lives).¹²³ After 36 months, those who received the subsidy were more likely to have an improved Locus of Control, suggesting that work can improve this non-cognitive skill. This finding supports the earlier evidence that work-based education can improve non-cognitive skills. Other studies evaluate the labor market benefits of the program, but the findings are mixed.¹²⁴

9.3.4 Apprenticeship Programs¹²⁵

Apprentices are employees who have formal agreements with employers to carry out a recognized program of work-based and classroom learning. Apprenticeships typically begin in late adolescence or early adulthood. The training is highly structured, with a well-designed curriculum usually lasting three to four years. It is common for apprentices to spend three to four days per week at workplaces, acquiring knowledge and undertaking productive work involving gradually increasing levels of complexity. Classroom instruction in theoretical and general studies takes place at vocational schools one to two days per week. Apprentices participate in the production process, work with a trainer who is often a mentor, and ultimately gain sufficient occupational mastery to become certified by an external body (Wolter and Ryan, 2011). The emphasis is on occupational skills, but apprentices are likely to improve

¹²²See Michalopoulos et al. (2002) for a detailed description of the program.

¹²³Locus of Control is related to Big Five Neuroticism. See Almlund et al. (2011) for a discussion.

¹²⁴See, e.g., Card and Hyslop (2009); Michalopoulos et al. (2002); Zabel et al. (2010, 2013).

¹²⁵The commentary and text of Robert Lerman was helpful in preparing this section. See Lerman (2013).

non-cognitive skills and other generic employment skills as well, including those most relevant for their chosen occupation. The training is employer-led and thus sensitive to market demands and less costly to the government than full-time schooling. Career Academies and apprenticeship programs share many features in common. They train participants in the skills of specific occupations, supplement the training with general education, and provide guidance and mentoring for participants.

Apprenticeship training is common in many countries, reaching 55%–70% of youth in Austria, Germany, and Switzerland. The scale of apprenticeship varies widely across countries. Apprenticeships as a share of the total labor force are about 3.7%–3.9% in Australia and Germany, about 2.3%–2.5% in Canada and England, and 1.7% in France but only about 0.3% in the United States.¹²⁶

Given the concern that apprenticeships train workers too narrowly and make apprentices less adaptable to a changing labor market, in evaluating apprenticeship programs it is important to follow those completing apprenticeships over long time horizons. At a minimum, an evaluation has to find an appropriate comparison group, estimate costs to firms, workers, and the government, and take account of the heterogeneity of occupations used for apprenticeships.

Several studies of apprenticeship training in European countries find high rates of returns to participants, often in the range of 10%–15%.¹²⁷ Bougheas and Georgellis (2004) find that about 70% of apprentices were in full-time employment immediately after training. Cooke (2003) shows that apprentices do not initially earn more than other workers, but experience greater wage growth.

One recent study of apprenticeship training analyzes small Austrian firms that eventu-

¹²⁶Apprenticeships have expanded rapidly in several countries, including Australia (rising from 157,000 in 1996 to 515,000 in 2012) and in England (rising from 53,000 in 1990 to 614,000 in 2012) (National Apprenticeship Service, 2012; National Centre for Vocational Education Research, 2012). Along with the increasing roles of apprenticeship in Australia and England have come initiatives to upgrade the quality of their programs (McDowell, Oliver, Persson, Fairbrother, Wetzlar, Buchanan, and Shipstone, 2011).

¹²⁷See, e.g., Adda, Dustmann, Meghir, and Robin (2013); Bougheas and Georgellis (2004); Clark and Fahr (2002); Winkelmann (1996).

ally failed. It compares the wages of apprentices who started well before the firm failed (and thus who had a long period in apprenticeship training) with wages of apprentices who spent less time in training because the firm failed earlier in their apprenticeship period (Fersterer, Pischke, and Winter-Ebmer, 2008). Estimates suggest that for a three- to four-year apprenticeship, post-apprenticeship wages are 12%–16% higher than they would otherwise be. Since the worker’s costs of participating in an apprenticeship are often minimal, the returns are high.

What about job and occupational mobility? Buechtemann, Schupp, and Soloff (1993) find that about 80% of apprentices join the firm where they apprenticed after completing the program. In order to examine the adaptability of apprenticeship training, researchers (Clark and Fahr, 2002; Geel and Backes-Gellner, 2009) identified groups of skills that are required for each occupation. Changing occupations may not imply a significant change in the types of expertise required because of the overlap of skill requirements across occupations. While only 42% of apprentices stay in their initial occupation, nearly two-thirds remain with the apprentice occupation or another occupation requiring a similar mix of skills (Geel and Backes-Gellner, 2009). When apprentices move to another occupation that requires similar skills, their wages increase. Those trained in occupations with more specific skills are most likely to remain in their initial occupation or move to occupations within the same cluster.¹²⁸

Germany has formally integrated apprenticeship programs into its educational system with apparent success. In Germany, there are three types of secondary schools: low (Hauptschule), medium (Realschule), and high (Gymnasium). Students who graduate from any of these secondary schools qualify to participate in the dual apprenticeship program. Those who graduate from higher quality schools have more prestigious vocational options.¹²⁹ The apprenticeships typically last about three years during which participants spend one to two

¹²⁸Clark and Fahr (2002) also find that the wage penalty of departing from the occupation for which apprentices trained varies with the distance away from the original occupation and that there is no penalty at all from displacement into a somewhat related occupation. Among the former apprentices changing occupations, about two of five report using many or very many of the skills from their apprenticeship and another 20% used some of the skills.

¹²⁹See Franz and Soskice (1995) for a detailed description of the program.

days per week in a part-time vocational training school. They work the remaining time (Franz and Soskice, 1995).

Harhoff and Kane (1997) argue that apprentices occupy a similar place in the German economy as high school graduates occupy in the American economy. They find that apprentices earn about 19% more than those completing 10 or fewer years of school but 47% less than college graduates, whereas in the United States high school graduates earn about 23% more than those who complete 10 or fewer years of school but 42% less than those who complete college. The estimates are similar over the life cycle.

Adda et al. (2013) estimate that participating in the German apprenticeship program yields a 9%–10% annual rate of return. This estimate includes the return to non-cognitive skills which the authors do not isolate from the other benefits of the program. It also includes the return to the education and job training received, which likely produces skills valued in the labor market.

Some American apprenticeships are also promising. Hollenbeck (2008) estimates rates of return to various types of job training in Washington State. He compares outcomes of apprentices to those of other workers with similar backgrounds and earnings histories. His results show that apprenticeship training yields higher returns than other training or postsecondary (mostly community college) occupational programs. For apprenticeships, the social and governmental rates of return are large (over 20%) within the first 2.5 years after apprentices exit the program.

Another, more recent study of apprenticeship in 10 American states documents large and statistically significant earnings gains from participating in an apprenticeship (Reed, Yung-Hsu Liu, Kleinman, Mastri, Reed, Sattar, and Ziegler (2012)). The study estimates how the length of participation in an apprenticeship affects earnings, holding constant the pre-enrollment earnings of apprenticeship participants. Six years after starting a program, the earnings of the average apprenticeship participant (average duration in an apprenticeship) are 40% higher than the earnings of nonparticipants with the same pre-apprenticeship history.

Workplace-based education is promising. It breaks down the artificial barrier between the culture of high schools and that of the rest of society documented in Coleman (1961). It motivates adolescents to learn relevant academic skills and gives mentoring and guidance to participants, many of whom come from disadvantaged families where such guidance is missing.

10 Other Curricula that Have Been Applied to Multiple Age Groups

10.1 Tools of the Mind

A random assignment evaluation of *Tools of the Mind* provides evidence that non-cognitive skills can be fostered. *Tools of the Mind* is a program that attempts to teach preschool and early primary schoolchildren to regulate their social and cognitive behaviors. The curriculum encourages children to role-play and learn in groups with other children. In short-term follow-ups, several studies show that it improves classroom behavior as well as executive functioning, defined as higher-level cognitive skills, including inhibitory control, working memory, and cognitive flexibility.¹³⁰ Similar findings are reported for the Montessori preschool curriculum (Lillard and Else-Quest, 2006).

However, the evidence on the program is not all favorable.¹³¹ There are few long-term evaluations of it. As noted by Heckman et al. (2013), the Perry curriculum and the *Tools of the Mind* curriculum have common intellectual influences, so the positive long-term evidence on Perry arguably transfers to forecasting the likely long-run effects of *Tools of the Mind*.

¹³⁰Barnett, Jung, Yarosz, Thomas, Hornbeck, Stechuk, and Burns (2008); Barnett, Yarosz, Thomas, and Hornbeck (2006); Bodrova and Leong (2001, 2007); Diamond, Barnett, Thomas, and Munro (2007).

¹³¹See the study by Farran, Lipsey, and Wilson (2011).

10.2 Studies that Teach the Incremental Theory of Intelligence

Several studies examine the effect of teaching students that capabilities are malleable and that learning can change the structure of the brain (the “incremental theory of intelligence”). Dweck (2007) presents an extensive discussion of this approach. The focus in this intervention is on promoting cognition, but the measures used to evaluate the interventions include achievement tests and grades that are also determined by non-cognitive skills. Some of this research also measures perseverance. The theory underlying the intervention is that children who believe that cognitive ability is a fixed trait might have little incentive to improve it.

The “mindset” interventions implement the logic of Figure 1. Effort and non-cognitive skills determine performance on tasks, including performance on grades and achievement tests. Motivating greater effort enhances performance, and the “mindset” intervention is one such motivational exercise. At issue is whether the enhanced effort, however motivated, has lasting consequences. Unfortunately, all of the follow-ups are short-term in nature, so the important question—do these motivational programs have lasting consequences?—remains unanswered.¹³²

Aronson, Fried, and Good (2002) evaluate an intervention in which college students were taught the incremental theory of intelligence. As a way to internalize the information, the participants were instructed to write a letter that explains the theory to a low-performing middle school student. At the end of the next academic quarter, the average GPA in the treatment group was modestly higher than in the control group. There was no follow-up.

Good, Aronson, and Inzlicht (2003) study an intervention in which seventh-grade students were taught the incremental theory of intelligence. At the end of the year, students who learned about the incremental theory of intelligence performed somewhat better on the math and reading sections of the Texas Assessment of Academic Skills (TAAS) achievement test. The effect was strongest for girls.

¹³²Motivation research (Deci, 1971; Deci and Ryan, 1985) suggests that intrinsic rewards have longer lasting consequences than extrinsic rewards (e.g., payments or punishment).

Blackwell, Trzesniewski, and Dweck (2007) evaluate a program in which seventh graders are taught about the incremental theory of intelligence through a series of class sessions. The treatment group and control group participated in eight 25-minute classroom sessions that had similar course material about the physiology of the brain, study skills, and antistereotypic thinking. Only the treatment group was taught the incremental theory of intelligence. After one term, the treatment group improved its math GPAs relatively more than the control group.

While these studies are promising, their follow-ups are very short. The longest follow-up is a year after the beginning of the program. For example, it is possible that the interventions increased motivation in the short run, much like the studies in which children are incentivized using M&M candies. In addition, while the effects are statistically significant, they are relatively small. It is unknown whether the benefits outweigh the costs. None of the studies of the “mindset” intervention report a rate of return. The mechanism by which reported results are produced is not analyzed.¹³³

10.3 Prevention vs. Remediation

Targeted prevention is often more effective than remediation. However, it is not true that in all cases prevention is better than remediation. The untargeted early childhood programs favored by many policy advocates unwisely spend resources on children from strong family environments who already have substantial early investments. In doing so they generate dead weight loss. Even if the targeting of a prevention program is efficient, remediation may still be a better strategy. Remediation programs delay expenditure until problems manifest themselves. The effectiveness of a prevention strategy versus a remediation strategy depends, in part, on the relative benefits of conducting the respective programs including the costs of detecting problems early in life and the errors that result from incorrectly treating children

¹³³Hunt (2012), a leading authority on intelligence, provides a trenchant assessment of this group of interventions and in particular the work of Dweck.

from perfectly normal families.¹³⁴

11 The Effects of Education and Parental Investment on Cognitive and Non-Cognitive Skill

In this section, we discuss other evidence on the effect of schooling and parental investment on promoting cognitive and non-cognitive skills. We largely draw on evidence from observational studies but many of them address causality.

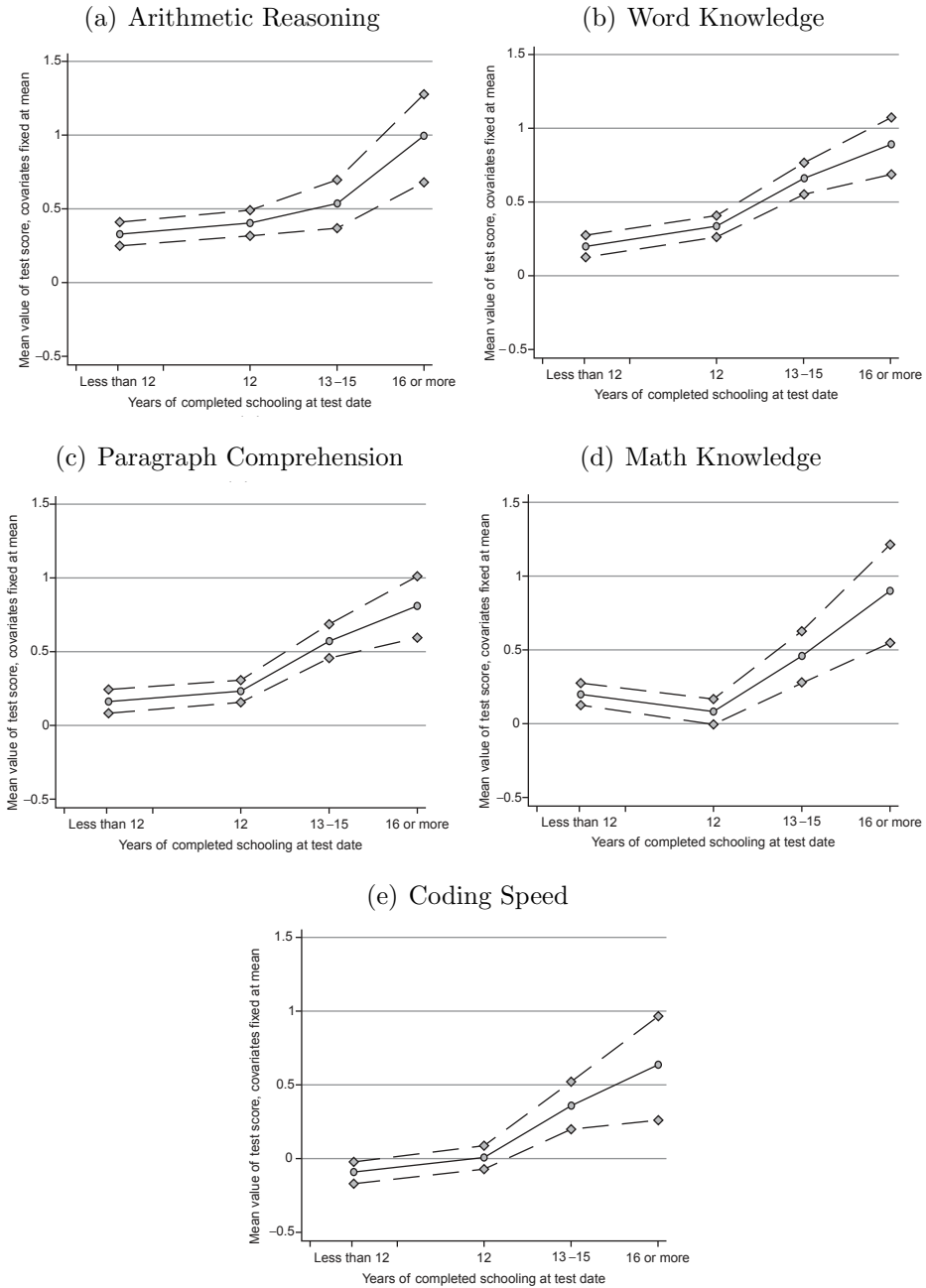
Heckman, Stixrud, and Urzúa (2006) and Heckman et al. (2014) estimate the effect of schooling in creating cognitive and non-cognitive skills, controlling for the problem of reverse causality that schooling may be caused by skills. Specifically, they estimate the effect of schooling on Self-Esteem and Locus of Control, non-cognitive skills related to Neuroticism.¹³⁵ Figures 12 and 13 show the effect of education on measures of these skills: Schooling improves both non-cognitive and cognitive skills. In results that are not displayed, they show that these traits, in turn, boost a variety of labor market and social outcomes at age 30.¹³⁶

¹³⁴See Heckman (2014).

¹³⁵The Rosenberg Self-Esteem Scale assesses the degree of approval or disapproval of oneself (Rosenberg, 1965). The relationship between these measures and the Big Five traits of Neuroticism is discussed in Almlund et al. (2011). See Table 1.

¹³⁶Both Heckman, Humphries, and Veramendi (2014) and Heckman, Stixrud, and Urzúa (2006) use an identification strategy employing matching on proxies for unobserved skills that corrects for measurement error and the endogeneity of schooling.

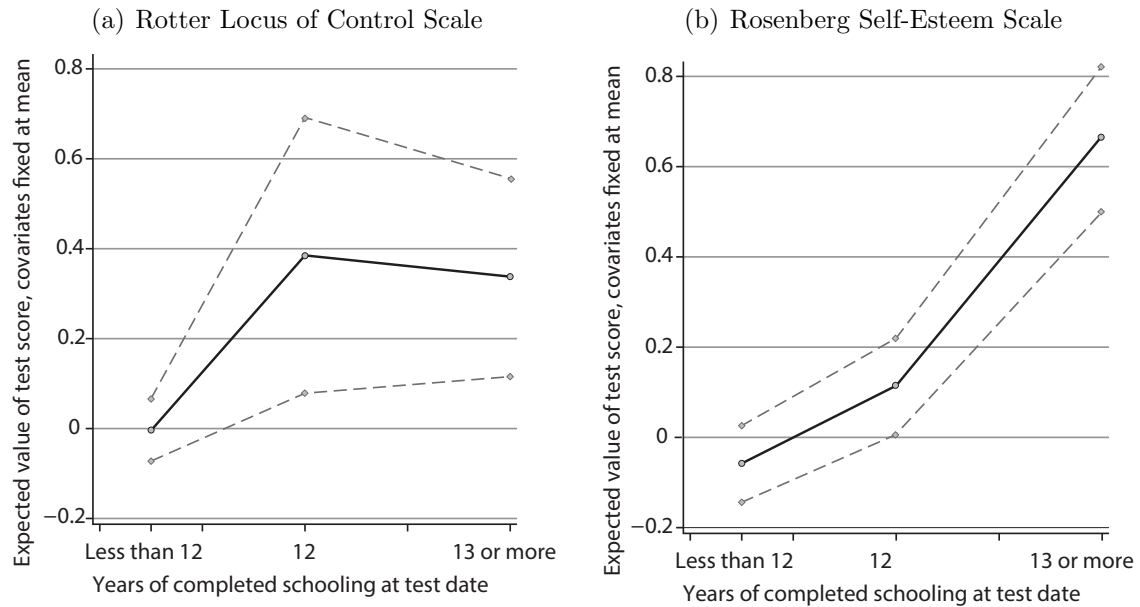
Figure 12 Causal Effect of Schooling on ASVAB Measures of Cognition



Source: Heckman et al. (2006, Figure 4).

Notes: Mean effect of schooling on components of the ASVAB. The first four components are averaged to create males with average ability. We standardize the test scores to have within-sample mean zero and variance one. The model is estimated using the NLSY79 sample. Solid lines depict average test scores, and dashed lines, 2.5%-97.5% confidence intervals. Regressors are fixed at means.

Figure 13 Causal Effect of Schooling on Two Measures of Non-Cognitive Skill



Source: Heckman et al. (2006, Figure 5).

Notes: Effect of schooling on socioemotional scales for males with average ability, with 95% confidence bands. The locus of control scale is based on the four-item abbreviated version of the Rotter Internal-External Locus of Control Scale. This scale is designed to measure the extent to which individuals believe they have control over their lives through self-motivation or self-determination (internal control), as opposed to the extent to which individuals believe that the environment controls their lives (external control). The self-esteem scale is based on the 10-item Rosenberg Self-Esteem Scale. This scale describes a degree of approval or disapproval toward oneself. In both cases, we standardize the test scores to have within-sample mean zero and variance one, after taking averages over the respective sets of scales. The model is estimated using the NLSY79 sample. Solid lines depict average test scores, and dashed lines, 2.5%–97.5% confidence intervals. Regressors are fixed at means.

Cunha, Heckman, and Schennach (2010) estimate a causal model of parental investment using longitudinal data on the development of children with rich measures of parental investment and child skills. It estimates the model underlying Figure 9. They show that skills are self-productive and exhibit dynamic complementarity; levels of skills at one age affect the productivity of future investments at later ages and hence help determine the evolution of future skills through direct and cross effects. For example, more motivated children learn more.

The authors find that it is more difficult to compensate for the effects of adverse environments on cognitive skills in adolescence than it is to build cognitive skills at earlier ages. Thus the early years are sensitive periods for cognitive skills. This finding is consistent with the high-rank stability of cognitive skills after age 11 or so; it also helps to explain the evidence on ineffective cognitive remediation strategies for disadvantaged adolescents documented in Cunha, Heckman, Lochner, and Masterov (2006), Knudsen, Heckman, Cameron, and Shonkoff (2006), and Cunha and Heckman (2007).

Non-cognitive skills foster cognitive development. Greater malleability of non-cognitive skills is found over longer stretches of the life cycle than for cognitive skills. This occurs in part because new aspects of non-cognitive skills emerge with maturity and can be influenced.¹³⁷ Investment in non-cognitive skills in the early years has a higher economic return than investment in the later years because it builds the base for subsequent investment. Nonetheless, the productivity of later-age investment in non-cognitive skills is substantial. If the early years have been compromised, it is more effective in the adolescent years to focus on developing non-cognitive skills rather than on cognitive skills.¹³⁸

Heckman et al. (2014) estimate a sequential model of education to study the effects of education on a variety of outcomes, controlling for cognitive and non-cognitive skills and the endogeneity of education. Correcting for selection into education, they find that early

¹³⁷Borghans et al. (2008); Roberts and Mroczek (2008); Roberts, Walton, and Viechtbauer (2006).

¹³⁸Cunha, Heckman, and Schennach (2010) report that 16% of the variation in educational attainment is explained by adolescent cognitive skills, 12% is due to adolescent socioemotional traits (non-cognitive skills), and 15% is due to measured parental investments.

cognitive and non-cognitive skills have substantial causal effects on schooling, labor market outcomes, adult health, and social outcomes and that education at most levels causally produces benefits in labor market, health, and social outcomes. They also study the effects of schooling on measures of adult non-cognitive skills and find substantial impacts. They show that both cognitive and non-cognitive skills strongly determine schooling attainment but that for many outcomes there are additional effects of both cognitive and non-cognitive skills on outcomes beyond their effects on education and the effect of education on outcomes.

Jackson (2013) estimates a valued-added model of the effect of ninth-grade math and English teachers on student cognitive and non-cognitive skills as measured by absences, suspensions, grades, and grade progression.¹³⁹ Similar models have been adopted by school districts to assess the teacher's impact on student achievement test scores and to determine teacher bonuses. Jackson estimates a bigger effect of teachers on non-cognitive skills than on cognitive skills.¹⁴⁰ Estimated teacher effects on cognitive and non-cognitive skills are only weakly correlated with each other, suggesting that some teachers improve one dimension of skill without improving the other. These findings imply that using achievement tests alone to assess teacher effectiveness misses important dimensions of teacher quality.

Coleman, Hoffer, and Kilgore (1982), Neal (1997), and Bryk, Lee, and Holland (1993) document the benefits of Catholic education in terms of scores on achievement tests.¹⁴¹ It has long been speculated that Catholic schools mold non-cognitive skills through creating a more disciplined environment and through teaching moral values. However, to our knowledge, there are no direct estimates of the effects of religious education on non-cognitive skills. Typical of the entire literature on evaluation of schools, these studies focus on the effects of Catholic schools on test scores and schooling.

Arum (2005) documents the decline of disciplinary practices in American schools arising

¹³⁹See, e.g., the Teacher Advancement Program in Chicago Public Schools (Glazerman and Seifullah, 2012).

¹⁴⁰The estimates are from teacher "fixed-effect" models.

¹⁴¹Neal (1997) corrects for the selection effect that Catholic schools can expel unruly and undisciplined students. Uncontrolled comparisons could show a spurious positive effect of Catholic schools that do not reflect their true effect on any given person.

in part from legal and legislative developments originating in the 1960s that increased the rights of students and circumscribed teachers from using traditional measures of enforcing discipline. He cites evidence showing that greater discipline improves test scores and behavior and promotes high school graduation.¹⁴²

Some modern schools have shown how it is possible to integrate non-cognitive skill education into schools. The Knowledge Is Power Program (KIPP) is a group of public charter middle schools that are designed to improve educational outcomes for low-income families. Tough (2012) discusses how the first wave of KIPP students excelled at taking achievement tests but dropped out of college at disappointingly high rates. In response, KIPP schools started to emphasize non-cognitive skills, “grit, self-control, social intelligence (including self-advocacy), zest, optimism, and gratitude, that enable students to stick with college even in the face of considerable obstacles” (The KIPP Foundation, 2011). Their motto is: *Work hard. Be nice.*

Evidence on the efficacy of KIPP is lacking. An evaluation of KIPP schools suggests that it has improved achievement test scores three years after students enter the program.¹⁴³ A recent report from KIPP found that 33% of the students graduate from a four-year college, which is less than their goal of 75% but is four times higher than the rate for students with comparable backgrounds (The KIPP Foundation, 2011). However, these evaluations are based on comparing KIPP students to students in other schools; some have argued that KIPP students have higher levels of starting achievement and that KIPP selects more motivated students and parents into their schools.¹⁴⁴ A recent randomized trial evaluation of KIPP (Tuttle, Gill, Gleason, Knechtel, Nichols-Barrer, and Resch, 2013) found that KIPP boosted achievement test scores but had mixed effects on non-cognitive skills. For example, participants in KIPP were more likely to lie to their parents or quarrel with them (Tuttle et al., 2013).

¹⁴²DiPrete, Muller, and Shaeffer (1981).

¹⁴³Tuttle, Teh, Nichols-Barrer, Gill, and Gleason (2010).

¹⁴⁴Carnoy, Jacobsen, Mishel, and Rothstein (2005).

Similar to KIPP, a recent intervention in Chicago attempts to foster non-cognitive skills. The OneGoal program selects and trains high school teachers to help students apply to colleges, improve grades and test scores, and, importantly, *persist* through college. It serves low-income schools in Chicago, most of which have college enrollment rates of less than 50%. Like KIPP, it attempts to cultivate non-cognitive skills (Tough, 2012). So far, OneGoal appears to be successful: 94% of OneGoal participants attend college, and 85% of the college enrollees complete the first year.¹⁴⁵ In preliminary work, Kautz and Zanoni (2014) use non-experimental methods to evaluate OneGoal. They find that OneGoal selects students with near average cognitive skill but with above average non-cognitive skill. Nevertheless, after controlling for pre-existing skill, OneGoal appears to improve academic indicators in high school and boost high school graduation and college enrollment.

While there have been no published long-term evaluations of KIPP or OneGoal that account for selection bias, these programs show that it is possible to openly emphasize non-cognitive skills in schools without infringing on the rights of students or families or violating the boundaries between church and state. These efforts can be viewed as secular versions of moral and non-cognitive skill education that do not introduce religion into schools.

12 Summary

This paper reviews the recent literature on the economics and psychology of non-cognitive skills and how interventions can develop non-cognitive skills. Non-cognitive skills predict later-life outcomes with the same, or greater, strength as measures of cognition. They have strong effects on educational attainment but have additional effects on important life outcomes beyond their effects on schooling.

Non-cognitive skills can be enhanced, and there are proven and effective ways to do so. Non-cognitive skills are shaped by families, schools, and social environments. At any age,

¹⁴⁵See <http://www.onegoalgraduation.org/onegoal-results/>. The OneGoal students are not old enough to estimate college graduation rates.

non-cognitive skills are stable across different tasks, but performance on any task depends on multiple skills as well as the effort expended on it. Effort, in turn, depends on incentives to perform the task. Since all measures of cognitive and non-cognitive skills are measures of performance on some task, it is necessary to standardize for incentives, effort, and other skills in measuring any particular non-cognitive or cognitive skill, although this is not yet widely done. Despite these difficulties, reliable measures of non-cognitive skills have been developed, and there is an active literature on improving what is available.

Though stable at any age, skills are not set in stone over the life cycle. Both cognitive and non-cognitive skills can change. Parents, schools, and social environments shape them, although there are important genetic influences. Skill development is a dynamic process. The early years are important in laying the foundation for successful investment in the later years. While there is hard evidence on the importance of the early years in shaping all skills, many non-cognitive skills are more malleable than cognitive skills at later ages.

This paper reviews a variety of interventions targeted to different stages of the life cycle. Long-term evaluations of early childhood programs are more numerous. There is substantial evidence that high-quality early childhood programs have lasting and beneficial effects on non-cognitive skills. The evidence on interventions in elementary schools shows lasting benefits of interventions that primarily operate through boosting non-cognitive skills.

There are few long-term evaluations of adolescent interventions. The available evidence suggests a much greater benefit from programs that target non-cognitive skills compared to the benefits of programs that mainly target cognition and academic learning. Workplace-based programs that teach non-cognitive skills appear to be the most effective remediation interventions for adolescents. They motivate acquisition of work-relevant skills and provide discipline and guidance for disadvantaged youth that is often missing in their homes or high schools. Successful interventions at any age emulate the mentoring and attachment that successful families give their children. Recent work suggests that programs that provide information can be beneficial in promoting educational attainment.

The available evidence suggests that the most successful adolescent remediation programs are not as effective as the most successful early childhood and elementary school programs. The successful early childhood programs are targeted toward disadvantaged children. Building an early base of skills that promote later-life learning and engagement in school and society appears to be a good strategy. Based on the available evidence, early childhood programs tend to have higher rates of return than adolescent programs. It is not, however, necessarily true that prevention is better than remediation.¹⁴⁶ The evidence to date may be an artifact of the particular types of adolescent programs evaluated thus far.

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¹⁴⁶See Heckman (2014) for one analysis.

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