

# Is Fixed-Mobile Substitution Strong Enough To De-regulate Fixed Voice Telephony? Evidence From The Austrian Markets

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# Outline

- motivation
- related literature
- conceptual framework of market definition
- data
- estimation and results
- conclusions

# Motivation

- until recently, most fixed network retail markets in Austria were regulated
  - ▶ access for residential as well as business users: regulated
  - ▶ national calls of residential users: regulated
  - ▶ international calls of residential users: not regulated
  - ▶ national as well as international calls of business users: regulated
- mobile telephony was not considered to be part of the same market
- competitive pressure from mobile telephony seems to have increased
- not for all markets in the same way
  - ▶ little empirical evidence on fixed-mobile substitution on level of particular retail markets (access/calls, national/international, business/residential)
- in which markets is fixed-mobile substitution strong enough?

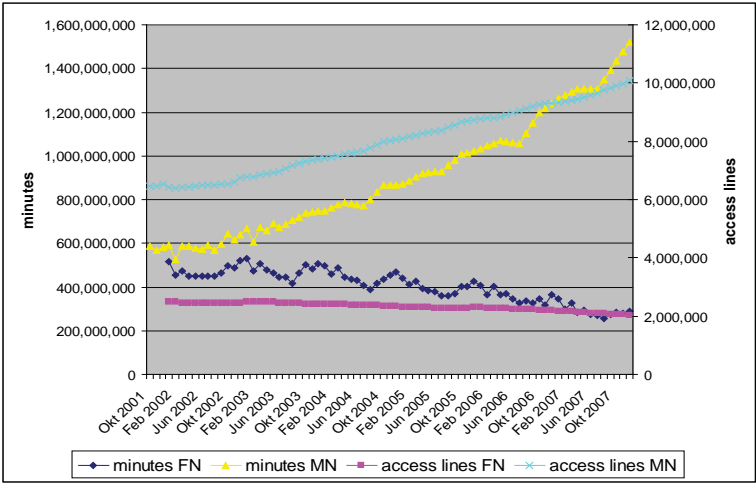
# European regulation

- every few years the European Commission publishes a list of relevant markets concerning the ex ante regulation of communications markets
- the so called “Recommendation on Relevant Markets” has to be considered by each national regulatory authority and is the starting point of any market analyses process
- in 2007 the old recommendation was replaced
  - ▶ markets for national and international calls should no longer be subject to ex ante regulation
  - ▶ due to the increasing importance of broadband connections and associated technological innovations (most notably, IP-based telephony) and (in part only recently) imposed regulatory instruments on the wholesale level (such as unbundling, naked DSL, wholesale line rental, carrier selection)

# Consequences for national markets

- it is not a-priori clear whether these “intramodal” developments justify any changes of the recommendation
- on the other hand, in many member states the mobile sector is increasingly exerting competitive pressure (“intermodal”) on fixed voice telephony markets (“Fixed-to-Mobile Substitution”).
- the Austrian telephone market
  - ▶ mobile competition in Austria is advanced
  - ▶ about 75% of voice traffic originated from mobile networks in 2007
  - ▶ Austria among the countries with the highest mobile broadband penetration (European Commission 2009)

# Development over time



# Objective of the study

- is the competitive pressure from mobile telephony large enough to de-regulate fixed telephone lines in Austria?
- to test whether fixed-mobile substitution is strong enough, a hypothetical monopolist test is conducted
  - ▶ test asks whether a small but significant non-transitory price increase is profitable for a hypothetical monopolist
- estimation of demand elasticity
  - ▶ quantity =  $f(\text{own price, substitute price, income})$
  - ▶ times series data, error correction model
- along three dimensions
  - ▶ access vs. calls
  - ▶ national calls vs. international calls
  - ▶ residential vs. non-residential consumers

## Related literature

- estimation of fixed mobile substitution
  - ▶ demand for fixed access and usage is estimated to be inelastic during 1980s-1990s (New Zealand Commerce Commission, 2003)
  - ▶ newer studies find some evidence for fixed mobile substitution, not all are using price data
  - ▶ in a review Vogelsang (2009) concludes that fixed and mobile access as well as call services appear to be substitutes
    - ★ own price elasticities of fixed network services are usually estimated to be inelastic, access is much more inelastic than calls
    - ★ only few studies with recent data
- econometric model
  - ▶ Steen and Salvanes (1999) proposed a dynamic formulation of an oligopoly model within an error correction model and applied it to the French market for fresh salmon
  - ▶ based on the models by Bresnahan (1982) and Lau (1982)



# Conceptual framework of market definition

- hypothetical monopolist test
  - ▶ is a small but significant non-transitory price increase profitable?
  - ▶ small but significant is interpreted as 5-10% in practice
  - ▶ non-transitory is interpreted as a period of 1-2 years
- elasticity of residual demand summarizes a firm's market power
  - ▶ its ability to raise prices above competitive levels
  - ▶ the higher the elasticity of residual demand the lower market power
- for market definition purposes we refer to a (hypothetical) monopolistic supplier of the product in question

# Conceptual framework of market definition continued

- iterative procedure
  - ▶ cross-price elasticities constitute method of ranking closest substitutes
  - ▶ for fixed networks mobile services are most obvious candidate
- compare estimated elasticity of demand with a critical elasticity
  - ▶ smaller elasticities imply that the price increase will increase overall profits
  - ▶ greater elasticities imply that the price increase will reduce overall profits and the next best substitute has to be included in the market

# Estimation of demand

- quantity =  $f(\text{own price, substitute price, income})$
- estimations focus on private users
  - ▶ more homogenous
  - ▶ more likely to consider mobile as substitute
- estimations are done for
  - ▶ national calls
  - ▶ access
- relation between access and calls
  - ▶ fixed and mobile operators tend to set two-part tariffs for their services
  - ▶ fixed fee and a per-minute calls price
- fixed mobile substitution
  - ▶ long-run vs. short considerations: change of usage behavior and subscription decision
  - ▶ fixed network access price, mobile network prices, fixed network per minute price and mobile network per minute price

# Econometric model

- error correction model (ECM)
  - ▶ allows for short-run departures from long-run equilibrium
  - ▶ not only statistical problems can be addressed, but also dynamic factors as habit formation of consumers and adjustment costs of producers can be incorporated
- statistical issues
  - ▶ tests show that quantity, prices, and income variable have a unit root
  - ▶ first differences are stationary
  - ▶ cointegrating relation allows to use data in levels

# Empirical specification

- we specify the following error correction model in logs
  - ▶  $\Delta Q_t = \beta_0 + \beta_1 \Delta P_t + \beta_2 \Delta W_t + \beta_3 \Delta Y_t + \beta_4 D_1 + \beta_5 D_2 + \gamma(Q_{t-1} - \alpha_1 P_t - \alpha_2 W_t - \alpha_3 Y_t - \alpha_4 \text{trend}) + \epsilon_t$  (\*)
- it is estimated in a two-step procedure (Bardsen 1989)
  - ▶ first, equation (\*) is estimated to obtain a consistent estimate of  $\gamma$
  - ▶ then, we construct  $\Delta Q_t - \gamma Q_{t-1}$  and regress it on the remaining variables in (\*)
  - ▶ instruments are used for endogenous variables on the RHS
- residuals have to be checked to be stationary
- if  $\gamma$  is significantly different from zero, it describes the speed of adjustment to the long-run relation after a shock
- $\beta$ 's describe short-run elasticities,  $\alpha$ 's long-run elasticities

# Data

- quantities
  - ▶ number of access lines held by private users (fixed and mobile)
  - ▶ number of minutes from private users (fixed and mobile)
- prices
  - ▶ average prices: revenues divided by quantities
- instruments
  - ▶ for the fixed network calls prices:
    - ★ basket of fixed and mobile termination charges
    - ★ number of fixed access lines
  - ▶ for the fixed network access prices:
    - ★ number of broadband lines
    - ★ number of voice over broadband lines
- all data are available on a monthly basis from Jan 02 to Dec 07
  - ▶ exception: data for mobile only on quarterly basis from Jul 03 to Dec 07 → interpolated

# Estimated models, methods and results

- calls

- ▶ one model with four prices ( $p_{fn\_use}$ ,  $p_{fn\_acc}$ ,  $p_{mn\_use}$ ,  $p_{mn\_acc}$ ) and one with calls prices only ( $p_{fn\_use}$ ,  $p_{mn\_use}$ )
- ▶ OLS, TSLS
- ▶ standard errors are calculated using the delta method
- ▶ critical t-value is adjusted in the case of interpolated data
- ▶ we find a co-integrated relation, i.e.  $\gamma$  is significantly different from zero and residuals are stationary
- ▶  $\hat{\gamma}$  is around -0.4 , i.e. demand bounces back to the long-run equilibrium path within two and a half months after a shock had occurred
- ▶ long-term and short-term elasticities fulfill theoretical properties

- access

- ▶ one model with four prices ( $p_{fn\_acc}$ ,  $p_{fn\_use}$ ,  $p_{mn\_acc}$ ,  $p_{mn\_use}$ ) and one with calls prices only ( $p_{fn\_acc}$ ,  $p_{mn\_acc}$ )
- ▶ we do not find a co-integrating relation → estimation in first differences accounting for autocorrelation

## Estimation results for calls

	Model 1 OLS	Model 2 OLS	Model 1 TSLS	Model 2 TSLS
Constant	4.524*** (3.96)	5.142*** (5.62)	0.940 (0.33)	4.423*** (3.84)
Long run elasticities				
p_fn_use(t-1)	-2.093*** (-6.76)	-1.953*** (-6.75)	-3.473*** (-2.85)	-2.052*** (-3.58)
p_fn_acc(t-1)	0.244 (0.75)		0.723 (1.37)	
p_mn_use(t-1)	0.341*** (2.83)	0.461*** (5.20)	0.042 (0.16)	0.451*** (6.21)
p_mn_acc(t-1)	0.238 (1.14)		0.691 (1.37)	
prod(t)	0.687 (1.46)	0.631 (1.33)	1.301* (1.85)	0.773* (1.76)



## Estimation results for calls continued

	Model 1 OLS	Model 2 OLS	Model 1 TSLS	Model 2 TSLS
Short run elasticities				
$\Delta p_{fn\_use}(t)$	-0.842*** (-5.00)	-0.741*** (-5.15)	-1.776** (-2.21)	-0.926** (-2.15)
$\Delta p_{fn\_acc}(t)$	0.360 (1.44)		1.354 (1.36)	
$\Delta p_{mn\_use}(t)$	0.150 (0.63)	0.146 (0.79)	0.273 (0.80)	0.171 (0.69)
$\Delta p_{mn\_acc}(t)$	0.164 (1.03)		0.189 (0.79)	
$\Delta prod(t)$	0.498*** (2.94)	0.464*** (3.07)	0.663*** (2.93)	0.495*** (2.93)

## Estimation results for calls continued

	Model 1 OLS	Model 2 OLS	Model 1 TSLS	Model 2 TSLS
<b>Other variables</b>				
Time trend	-0.009*** (-4.01)	-0.007*** (-4.11)	-0.019** (-2.32)	-0.008*** (-2.81)
D(1)	-0.116*** (-14.31)	-0.118*** (-13.82)	-0.111*** (-6.37)	-0.114*** (-8.19)
D(2)	-0.060*** (-7.16)	-0.062*** (-7.61)	-0.045*** (-2.98)	-0.059*** (-5.59)
$\hat{\gamma}$ (first step)	-0.406*** (-3.83)	-0.397*** (-4.14)	-0.399** (-2.19)	-0.367** (-2.44)
Sargan $n^*$ $R^2$ test (p-value)	-	-	0.75	0.23
Number of observations	69	69	68	68
adj. $R^2$	0.92	0.92	0.88	0.91

# Estimation results for access

	Model 1 OLS	Model 2 OLS	Model 1 TSLs	Model 2 TSLs
Constant	-0.003*** (-3.55)	-0.003*** (-4.20)	-0.003*** (-3.38)	-0.003*** (-4.14)
Short run elasticities				
$\Delta p_{fn\_use}(t)$	-0.003 (-0.92)		-0.001 (-0.13)	
$\Delta p_{fn\_acc}(t)$	-0.058*** (-4.22)	-0.058*** (-4.73)	-0.085*** (-3.71)	-0.102*** (-4.69)
$\Delta p_{mn\_use}(t)$	0.003 (-0.19)		0.009 (0.54)	
$\Delta p_{mn\_acc}(t)$	-0.001 (-0.12)	-0.002 (-0.21)	-0.002 (-0.21)	-0.003 (-0.24)
$\Delta prod(t)$	-0.028*** (-3.80)	-0.028*** (-4.19)	-0.026*** (-3.69)	-0.026*** (-4.14)
AR(1)	0.159* (1.69)	0.175* (1.82)	0.166* (1.75)	0.185** (2.01)
AR(2)	0.534*** (4.86)	0.522*** (5.08)	0.513*** (4.56)	0.506*** (4.91)
Long run elasticities				
$\Delta p_{fn\_acc}(t)$	-0.15	-0.15	-0.21	-0.25
Sargan $n \cdot R^2$ test (p-value)	-	-	0.89	0.69
Number of observations	69	69	69	69
adj. $R^2$	0.33	0.35	0.30	0.28

# Critical elasticity

- long-run elasticities are compared to the critical elasticity
- $\epsilon_c = \frac{\log(PMC+t) - \log(PMC)}{\log(1+t)}$ 
  - ▶ with  $PCM$  the competitive price-cost margin prior to the price increase  $t$  (Werden 2002)
  - ▶ elasticities less than  $\epsilon_c$  imply that the price increase will increase overall profits
  - ▶ elasticities greater than  $\epsilon_c$  imply that the price increase will reduce overall profits and the next best substitute has to be included in the market
- access: smallest value of  $\epsilon_c = 0.91$  ( $PCM = 1$  and  $t = 10\%$ )
- national calls:  $-1.31 \leq \epsilon_c \leq -1.31$  ( $PCM = 0.75$  and  $t = 5$  or  $10\%$ )
  - ▶ variable cost for calls (e.g. interconnection capacity, off-net termination, dab debt) is estimated to be 25% at the maximum for network operators

# Summary and conclusions

- national calls for private users seem to be elastic, cross price elasticity to mobile positive
- estimated elasticity larger than critical elasticity for HM-test ( 1.2)
  - ▶ assumptions: 25% variable costs, 10% price increase, linear demand
- fixed and mobile are likely to be part of the same market for national calls of private users
  - ▶ → market has been deregulated
- access for private users is more inelastic, cross price elasticity to mobile small/insignificant
  - ▶ → mobile unlikely to be part of the same market for private users

# Conclusions for other markets

- business customers / international calls
  - ▶ consumer surveys / market data show that fixed-mobile substitution is less pronounced in the business segment
    - ★ → mobile unlikely to be part of the same market
  - ▶ same goes for international calls (still large price differences)
- other countries
  - ▶ Austria is relatively advanced concerning fixed-mobile substitution
    - ★ highest share of mobile compared to fixed revenues (OECD)
    - ★ highest penetration of mobile broadband (14th Implementation Report)
  - ▶ → questionable, whether fixed mobile substitution is strong enough in other countries