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Optimal Cloud Resource Auto-Scaling for Web Applications

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Abstract—In the on-demand cloud environment, web application providers have the potential to scale virtual resources up or down to achieve cost-effective outcomes. True elasticity and cost-effectiveness in the pay-per-use cloud business model, however, have not yet been achieved. To address this challenge, we propose a novel cloud resource auto-scaling scheme at the virtual machine (VM) level for web application providers. The scheme automatically predicts the number of web requests and discovers an optimal cloud resource demand with cost-latency trade-off. Based on this demand, the scheme makes a resource scaling decision that is up or down or NOP (no operation) in each time-unit re-allocation. We have implemented the scheme on the Amazon cloud platform and evaluated it using three real-world web log datasets. Our experiment results demonstrate that the proposed scheme achieves resource auto-scaling with an optimal cost-latency trade-off, as well as low SLA violations.

Keywords—Cloud computing; Elastic Computing; Resource prediction; Resource scaling; Web services;

I. INTRODUCTION

The popularity of on-demand cloud service has spurred the migration of increasing numbers of web applications to the cloud. One of the most attractive features for cloud web application providers is the ability to access computing resource elastically (by scaling up or down) according to dynamic resource demands. In this scenario, providers only pay for resources that are consumed at a specific point in time, which if operated correctly, will result in less cost and higher quality service than is achievable by hosting on standard hardware[1]. In a classical case in April 2008, Animoto, an image-processing web application, experienced a demand jump from 50 instances to 4000 instances (Amazon EC2 instances) in just three days; following the peak, traffic fell sharply to a normal level that was well below the peak [2]. Hence, Animoto only payed for 4000 virtual instances at peak time and when the peak disappeared, the unused resources were released. Clearly, *elasticity* and *cost-effectiveness* are two of the key features that ensure cloud computing will appeal to more customers.

Nevertheless, true elasticity and cost-effectiveness in the pay-per-use cloud business model have not yet been achieved completely [3]. The management of allocating cloud resource adaptively to on-demand requirements of an applica-

tion, called *auto-scaling*, can be very challenging. Resource under-provisioning will unavoidably harm performance and cause SLAs violations, while resource over-provisioning will result in resource idle and cost waste. Therefore, the final objective of an auto-scaling mechanism is to automatically adjust acquired resources to minimize cost while satisfied the SLAs.

To address these challenges, we propose a novel scheme to achieve virtual machine (VM) level auto-scaling of cloud resources with optimal cost-latency trade-off for the web application providers. Our proposed scheme strives to allocate just enough resources to applications to minimize resource waste, while avoiding service level agreements (SLAs) violations without requiring manual intervention. Three main problems need to be solved to achieve our goal: (1) to predict correctly how many resources are demanded in each time-unit of re-allocation; (2) to adaptively adjust the resource cap based on the predicted resource demands; (3) to design optimization algorithms to make a trade-off decision between cost and latency, while meeting the cost constraints and SLAs on latency metrics.

By leveraging machine learning techniques to analyse the time series history data of web requests, we discover the main features that are primarily used to predict the average number of web requests in a future time-unit (in this paper, we use a unit of one hour). Considering the predicted average value as an expectation of the distribution of web requests that will be allocated to a cloud resource to process in the coming hour, we model the relationship between the number of VM instances and the latency (or response time) by applying a $M/M/m$ model in queueing theory. The true allocated number of VM instances adds padding to predicted resource demands. Taking the cloud price model into account, a multiple optimization model between cost and latency with constraint conditions is developed.

The main innovations of this paper are summarized as follows:

- (1) From the web application provider’s point of view, to uncover the features of seasonal time patterns by analysing the history data of web application requests, for the purpose of predicting future resource demands;
- (2) In each time-unit re-allocation, treat the predicted web

requests as a distribution to allocate resources, instead of using an average value, to reduce prediction error and SLAs violations;

(3) For VM-level scaling, considering the waiting time of web requests to be executed on VMs as a distribution rather than a fixed value, to model the relationship between latency and cost by using queueing theory, so that our proposed scheme can obtain optimized cost-latency trade-off resource allocation;

(4) Propose a novel resource auto-scaling scheme without manual intervention by using hybrid methods.

We have implemented the scheme on Amazon AWS and evaluated it by using three real-world web log datasets. The experiment results show that the scheme achieves resource auto-scaling with low prediction errors, as well as optimal resource allocation with scalar cost-latency trade-off and low SLA violations.

The remainder of this paper is organized as follows. In the next section, related works are discussed. Section III describes the modeling of the system including the scheme overview and models for addressing the above four objectives. In Section IV, the experimental evaluation results are analysed. Finally, our conclusions and future work are presented.

II. RELATED WORK

This section surveyed related state-of-the-art work in the field of cloud resource auto-scaling.

There are currently three main approaches for addressing the auto-scaling problem for application providers (cloud clients). The first approach is a reactive mechanism, which does not anticipate the future needs and often refers to the *elasticity rules* or *threshold-based rules*, pre-defined by application providers. Decisions of scaling-up or scaling-down are made according to the last values of monitored variables. Amazon AWS AutoScaling [4] and some cloud service brokers (RightScale [5], enStratus [6], etc.) offer rule-based auto-scaling mechanisms to allow users to add and remove resource at a given time, for example, “run 5 instances from 10:00-20:00 everyday and 1 instances for other time”. These mechanisms are simple and convenient when users understand their resource requirements. But it is hard to complete auto-scale without explicit user’s intervention. In addition, the reactive approach lack of anticipation may affect the auto-scaling performance to a great extent when sudden traffic bursts, since it takes several minutes to instantiate a new VM and a scaling-up action might arrive too late.

The second approach is a predictive-based method, by analysing the history data of resource usage and constructing a mathematical model to anticipate the future resource demand. Consequently the scaling action is done in advance. A number of work was studied from this view of point. [7][8] used histogram techniques to predict workload. The history

window values can be in the input of a neural network or a multiple linear regression equation [9]. In [10], Huang et al. present a resource prediction model (for CPU and memory utilization) based on double exponential smoothing, and compare it with simple mean and weighted moving average. [11] applied auto-regression to predict the request rate and found that the history window determines the sensitivity of the algorithm performance. [12] used a second order ARMA (auto-regressive moving average) method to predict workload. In addition, [13][14] focused on identifying repeated patterns of the resource demand. [11] proposed using FFT to identify repeating patterns in resource usage (CPU, memory, I/O and network) and compare it with auto-correlation, auto-regression and histogram.

The final approach is a hybrid method. [15] proposed a hybrid scaling technique that utilizes reactive rules for scaling up and a regression-based approach for scaling down. In [13], Shen et al. presented an online resource demand prediction and prediction error handling to achieve adaptive resource allocation without assuming any prior knowledge about the applications running inside the cloud. In addition, control theory has also applied to automate cloud resource provisioning. It is a mainly reactive method but also can be used with combining a predictive model. [16][17][18] applied control theory to achieve adaptive fine-grained resource allocations based on feedback of service level objective (SLO) conformity. However, parameters in such approaches often need to be specified or tuned off-line.

III. SYSTEM MODELING

In this section, we introduce the overview of the proposed scheme and describe the system model used in this paper.

A. Overview of the Scheme

Our scheme scales the cloud resource up or down (or NOP) by time-unit re-allocation based on predicted optimal resource demands. Web application providers can specify their budgetary constraints and SLA in respect of latency for their applications. In each time-unit, web application providers can be notified of the total cost, SLA violations and re-allocation state (e.g. scaling up or down or NOP) by using the optimal resource auto-scaling scheme. Notice that in practical applications, an unpredictable burst of number of requests will happen as a similar situation as which the Animoto experienced. To tackle this unpredictable scenario, this scheme monitors the waiting queue of requests to be processed in real-time. Once the length of the queue is bigger than a threshold, the scheme could dynamically append VMs to process the exceeding number of requests. Figure 1 illustrates the overview execution paradigm facilitated by the scheme.

As shown in Figure 1, the main steps of our scheme are outlined as follows.

- 1) to collect request records as the history data;

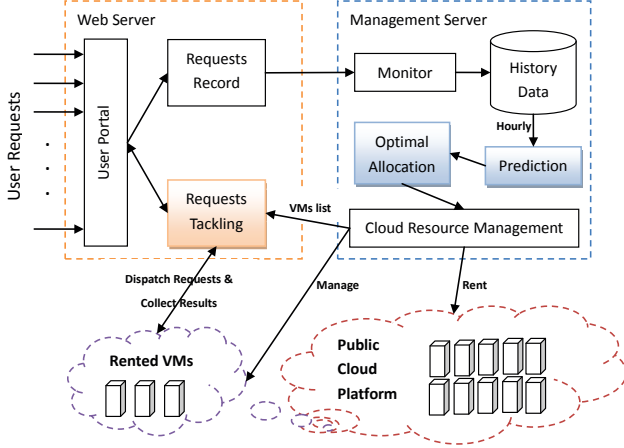


Figure 1. Optimal Cloud Resource Auto-scaling Overview.

- 2) to analyse the history data hourly and predict the number of requests for the next time-unit (Sub-section III-B);
- 3) to discover the optimal number of VMs by utilizing the Optimization Model (Sub-section III-C);
- 4) to scale the resource(VMs) up or down or NOP from a public cloud platform

B. Prediction Model

Because launching a VM instance takes several tens of seconds to minutes, we propose a predictive-driven resource scaling approach. As the parameters of a VM underlying resource, such as CPU, memory, I/O or network bandwidth, are not necessarily dependent [19], it is not trivial to model resource demand prediction directly within these parameters (i.e. resource-level). Our work predicts the web request distribution in each time-unit. Subsequently, we model the resource demand based on the predicted web request distribution at a VM-level (that is, by considering the number of VMs, rather than the number of configuration parameters as the resource demand quantity).

1) *Definition:* To predict the number of web requests, the web request data is generally denoted as a time series [20]: $\{X(t); t \in T\}$, where T is an index of the time fragment, and $X(t)$ is the random variable, representing the total number of requests that arrive in the t time fragment. The prediction problem can be defined as follows: given the current and past observed values $(X(t-k), X(t-k+1), \dots, X(t-1), X(t))$, predict the future value $X(t+p)$, where k is the length of the history data used for prediction and p is the predictive time fragment.

2) *Key Features Identification:* Considering most online web requests have a seasonal or periodical behavior to some extent, we design a novel Linear Regression approach for prediction by using an auto-correlation function to identify the key features.

For instance, a mail server usually experiences the highest web traffic volume every Monday morning, while at midnight, web requests drop to a low level; also, the number of requests will be much higher on weekdays than on weekends. Many more users may request a mail service on festivals and holidays than on other days. Therefore, the web requests behavior pattern can be established and key features such as hourly, daily, weekly, monthly, seasonally, etc., can be identified by analysing the history data.

Considering a web requests time series $(X(t-k), X(t-k+1), \dots, X(t-1), X(t))$, where $X(t)$ represents the total requests to arrive during this time fragment t , the web request in the next time fragment t is related to the web request volume in previous time fragments, whether there are two, ten, or hundreds of time fragments. We utilize a linear model to present their relationship.

$$X(t) = \sum_{i=1}^N w_i X(t-i) \quad (1)$$

where w_i is the weight of different related $X(t-i)$, and N is the number of related time fragments.

Based on equation (1), we can estimate all w_i by utilizing a linear regression method to obtain the prediction model. If the related time fragments are too many, an overfitting problem will occur and prediction accuracy may be reduced. The top key features that mainly determine the predicted value should be identified. In this work, we apply the auto-correlation function to identify the key features [21]. For the request state in each time fragment $X(t)$, its auto-correlation with another request $X(t-i)$ is calculated by

$$\rho_{t,t-i} = \frac{E\{[X(t) - \mu][X(t-i) - \mu]\}}{\sigma(t)\sigma(t-i)} \quad (2)$$

For different i , we obtain a vector $V = \{mean_t(\rho_{t,t-i}) | i \in [1, N]\}$. We select K elements with top values from the sorted vector V as the K key correlated features. These selected elements are composed of a new vector \bar{N} . For $t' \in [1, \bar{N}]$, the linear regression model can be estimated as follows:

$$X(t) = \sum_{t'=1}^K w_{t'} X(t') \quad (3)$$

3) *Modelling the Relationship between Cost and Latency:* To estimate the relationship between web request volume, cost and latency, we take the following into consideration in our scheme design: (1) cost (C) prediction depends on the number (M) of VMs changing, e.g $C=f(m)$; (2) latency (L) consists of execution time (T_s) and waiting time for executing (T_q); (3) the arrivals of requests to be processed on VMs obey a Poisson distribution with rate λ , and the executed requests on VMs are also considered as a Poisson distribution with rate μ . For convenience, each web server is

installed on one VM and all VMs belong to the same type of instance with the same process capacity. These allocated VMs come from an infinite cloud-based resource pool.

We employ the queuing theory technique to model this relationship and we consider the arrival-execution of requests on VMs as a birth-death process, which is a special Markov chain [22], as shown in Figure 2.

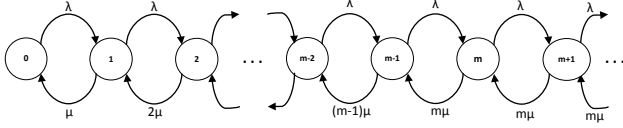


Figure 2. Transition Rate for the Web Requests Process on VMs

Due to the allocation of multiple servers (or VMs) in the scheme, this process of the arrival-execution of requests on VMs is modeled as $M/M/m$ queuing: the arrivals are poisson with rate λ ($\lambda = E(X(t))$), and each VM has an independent and identical distribution exponential execution-time distribution with mean μ . Since the execution-time of the web request on a given type of VM can be obtained by experiments, the execution-time T_s is known and $\mu = 1/E(T_s)$.

There are m VMs in the system and we allocate one web request to be processed on each one VM in parallel at every instant time-point with a constant rate, so that the "birth" rate is $\lambda_n = \lambda$ for all n . The rate of request completions (or "deaths") depends on the number of VMs in the system. If there are m or more requests in the system, then all m servers must be busy at the instant time-point. Since each VM processes requests with rate μ , the combined process-completion rate for the system is $(m\mu)$. When there are fewer than m customers in the system, e.g. $i < m$, only i of the m VMs are busy and the combined service-completion rate for the system is $(i\mu)$. Hence μ_i may be written as

$$\mu_i = \begin{cases} i\mu & 1 \leq i < m, \\ m\mu & i \geq m \end{cases} \quad (4)$$

Based on the Markov chain in Figure 2, we obtain the steady-state probabilities p_i

$$p_i = \begin{cases} \frac{\lambda^i}{i!\mu^i} p_0 & 1 \leq i < m, \\ \frac{\lambda^i}{m^{(i-m)} m! \mu^i} p_0 & i \geq m \end{cases} \quad (5)$$

To obtain the value of p_0 , we use the condition that the probabilities must add to 1 ($\sum_{i=0}^{\infty} p_i = 1$).

$$p_0 = \left(\sum_{i=0}^{m-1} \frac{\lambda^i}{i!\mu^i} + \sum_{i=m}^{\infty} \frac{\lambda^i}{m^{(i-m)} m! \mu^i} \right)^{-1} \quad (6)$$

With the steady-state probabilities p_i , we can calculate the expected queue size L_q . L_q equals zero when the request number i is no more than VM number m , and is equal to

$(i - m)$ when the request number i is more than the VM number n , and thus,

$$L_q = \sum_{i=m+1}^{\infty} (i - m)p_i \quad (7)$$

Based on Little's Formula [22] $L_q = \lambda T_q$, where $T_q = E(t_q)$ is the expected length of the waiting time in queue t_q .

$$T_q = \frac{L_q}{\lambda} = p_0 \left(\frac{(\lambda/\mu)^m}{m!(m\mu)(1 - (\lambda/m\mu)^2)} \right) \quad (8)$$

With the expected waiting time T_q , we can calculate the expected response time (average latency) L by the equation below:

$$L(\lambda, \mu, m) = T_q + T_s \quad (9)$$

C. Optimization Model

1) *Objective Function*: Recall that the web application provider's greatest concern is to maximize profit (e.g. by minimizing cost) while providing high quality service (e.g. by minimizing latency) with lower SLA violation. However, these two factors are in conflict. As in our cloud-based web system, with the cost demand on the number of allocated VMs, we can reduce the number of VMs to keep the cost as low as possible when there are insufficient VMs to process requests, but the waiting time in the queue will be too long. To solve this problem, we exploit the cost-latency trade-off optimization objective function, as follows:

$$\arg \min_{m, \lambda, \mu} \Gamma(\lambda, \mu, m) = \alpha * f(m) + (1 - \alpha) * L(\lambda, \mu, m) \quad (10)$$

where $\alpha \in [0, 1]$ reflects the importance ratio of cost and latency.

Due to the different scale of the number of VMs and latency, we can normalize the latency by equation

$$G = L/T \quad (11)$$

where T is the latency threshold, which is defined in SLAs. To normalize the number of VMs, we consider the equation

$$C' = F(m) = \frac{f(m) - f_{max}(m)}{f_{max}(m) - f_{min}(m)} \quad (12)$$

where $f(m)$, $f_{max}(m)$ and $f_{min}(m)$ refer to the VMs cost per time-unit, the least possible cost per time-unit and the maximum possible cost per time-unit, respectively. Then, we derive the following objective function for the optimization.

$$\arg \min_{m, \lambda, \mu} \Gamma(\lambda, \mu, m) = \alpha * F(m) + (1 - \alpha) * G(\lambda, \mu, m) \quad (13)$$

Based on predicted requests in unit time t , λ and μ are given, and the latency function in unit time t can be written as

$$L_t(\lambda, \mu, m) = L_t(m) \quad (14)$$

Considering the need to satisfy web application providers' cost constraints and SLAs violation in respect of latency, the final objective function of the cost-latency trade-off in unit time t is obtained by the following:

$$\underset{m}{\operatorname{argmin}} \Gamma_t(m) = \alpha * F_t(m) + (1 - \alpha) * G_t(m) \quad (15)$$

subject to:

$$\forall_t : C_t(m) \leq C_{tmax}; Pr\{L_t(m) > T\} \leq K\% \quad (16)$$

where the SLAs violations constraint K is usually defined as $K \in [2, 5]$ for web applications.

Assuming each server could tackle k requests within time T , the m VMs could tackle mk requests. This means that the SLA will be satisfied when the queue length is less than mk , because all requests could be tackled within time T . By referring to Figure 2, we know that only the previous mk steady-state can satisfy the SLA, and others will violate the SLA. So the equation of SLAs violations constraint can be written by

$$Pr\{L_t(m) \leq T\} = \sum_{i=0}^{mk} p_i > (1 - K\%) \quad (17)$$

2) *Solving the Optimization Problem:* To minimize the objective function, we wish to find an optimal number of VMs m to obtain the cost-latency trade-off values, satisfying all constraints. Clearly, equation 15 is a complex nonlinear function and hard to simplify by mathematical methods. Considering that the number of VMs the web application provider purchased is limited, we exploit an exhaustive search algorithm to calculate the Γ with different m , and to find the lowest *Cost* and the related m , as shown in algorithm 1.

IV. EXPERIMENTAL EVALUATION

In this section, we evaluate the performance of the proposed scheme. We first describe experiment setup and datasets used in our experiments, followed by the analysis and discussion of the evaluation results.

A. Experiment Setup and Datasets

We evaluate the performance of the scheme by using three kinds of real-world datasets. We consider the well-known AOL¹ and Sogou² search log dataset, as well as another real-world dataset collected by the UTS (The University of Technology, Sydney) library, to evaluate the performance.

¹<http://www.infochimps.com/datasets/aol-search-data>

²<http://www.sogou.com/labs/dl/q-e.html>

Algorithm 1 Computing optimal number of VMs

input

λ - arrival rate, μ - process rate per VMs,
 α - priority of cost, \mathcal{K} - threshold of SLA violation

output

m - optimal number of VMs

```

1:  $minV = \infty$ 
2: for ( $n = 1..N$ ) do
3:    $l_t = L(\lambda, \mu, n)$ ; //Equation (9)
4:    $l'_t = \text{normalize}(l_t)$ ; //Equation (11)
5:    $n' = \text{normalize}(n)$ ; //Equation (12)
6:    $newV = \alpha * n' + (1 - \alpha) * l'_t$ ; //Equation (15)
7:   if ( ( $n$  satisfy constraint( $\mathcal{K}$ )) // Equation (17)
        && ( $newV < minV$ ) ) then
8:      $m = n$ ;
9:      $minV = newV$ ;
10:  end if
11: end for

```

Because most VMs instances in public clouds are charged hourly, the time-unit of re-allocation in our work is the hour-unit. Therefore, we set the length of time fragment as one hour, and aggregate the number of requests for each hour.

We organize the experiment by steps as follows:

- 1) investigate how the seasonal characters affect the selection of features for prediction modeling (Sub-section IV-B1);
- 2) evaluate the prediction model through three datasets (Sub-section IV-B2);
- 3) visualize the performance of the prediction model (Sub-section IV-B3);
- 4) evaluate the allocation performance for the given number of requests (Sub-section IV-B4);
- 5) compare our scheme with other approaches (Sub-section IV-B5).

B. Evaluation and Results

1) *Features Selection Evaluation:* To measure the seasonal characters, we compare the difference between two time periods. We represent the number of requests in each hour as a vector $\langle v_1, \dots, v_i, \dots, v_{60} \rangle$, where v_i is the requests volume within one minute. We consider each vector as a distribution, and apply the Kullback-Leibler (KL) divergence to measure the difference between two distribution probabilities.

$$D_{KL}(P||Q) = \sum_i \ln\left(\frac{P(i)}{Q(i)}\right)P(i) \quad (18)$$

Because the KL divergence is a non-symmetric measure, we utilize a variant Symmetrizing KL (*SKL*) divergence [23] to evaluate as

$$SD_{KL}(P||Q) = \frac{D_{KL}(P||Q) + D_{KL}(Q||P)}{2} \quad (19)$$

By taking the hourly number of requests as an element, the requests volume in a day can be considered as a 24-length vector. Each vector is treated as a distribution, and can be calculated by the SKL divergence with another hourly vector. Similarly, the hourly vector can be extended to a weekly or monthly vector. Table I shows the average SKL divergences on hourly, daily and weekly vectors with three datasets.

Table I
AVERAGE SKL DIVERGENCE ON DIFFERENT PERIOD VECTOR

Dataset	Hour	Day	Week
AOL	0.0324	0.0283	0.0229
UTSlib	0.0667	0.0302	0.0577
Sogou	0.0054	0.0086	0.0110

For the SKL divergence, 1 represents the greatest distance and 0 describes the smallest distance. All the SKL divergences in Table I are small, which demonstrates that the three datasets have highly seasonal characters and the number of requests can be predicted by using the history data.

Before learning the prediction model, we need to select the key features for the linear regression model. Table II represents the top 10 correlated features. The results in Table II show that the request volume in time-unit t is most correlated to that of the first previous unit-time $t - 1$.

Table II
TOP 10 CORRELATED LAGS

Period	Correlated lag (ordered by correlation descent)
AOL	1,2,3,4,5,145,144,146,6,143
UTSlib	1,2,169,25,168,24,170,145,26,3
Sogou	1,25,2,49,24,26,73,48,50,97

2) *Evaluation Methods*: We choose several common measurements for the regression model, such as Root Mean Squared Error (RMSE), Relative Squared Error (RSE), Mean Absolute Error (MAE), Relative Absolute Error (RAE), and coefficient of determination (R^2).

$$RMSE = \sqrt{\frac{\sum_{i=1}^n (p_i - a_i)^2}{n}} \quad (20)$$

$$RSE = \frac{\sum_{i=1}^n (p_i - a_i)^2}{\sum_{i=1}^n (\bar{a}_i - a_i)^2} \quad (21)$$

$$MAE = \frac{\sum_{i=1}^n |p_i - a_i|}{n} \quad (22)$$

$$RAE = \frac{\sum_{i=1}^n |p_i - a_i|}{\sum_{i=1}^n |\bar{a}_i - a_i|} \quad (23)$$

$$R^2 = \frac{\sum_{i=1}^n (p_i - \bar{p}_i)^2}{\sum_{i=1}^n (a_i - \bar{a}_i)^2} \quad (24)$$

where a is the actual value, p is the predicted value.

We choose 10-fold cross validation as the evaluation method. Table III shows the performance of the regression model on three datasets.

Table III
PERFORMANCE OF REGRESSION MODEL

Data	Avg Req	RMSE	RSE	MAE	RAE	R^2
AOL	1.6×10^3	191	0.05	140	0.19	0.98
UTSlib	2.9×10^4	4582	0.10	3082	0.25	0.96
Sogou	7.6×10^4	5617	0.02	3555	0.10	0.99

3) *Prediction Model Evaluation*: In a practical application, a padding is added to the predicted value as the cap (U) of prediction.

$$U = (1 + padding) * prediction \quad (25)$$

We evaluate the prediction accuracy by utilizing the confidence interval $Pr(x < U)$, which represents the probability that real demands (x) are less than the cap (U) of the prediction. To select a good padding value, we measure the relationship between the padding value and the confidence interval, as shown in Table IV.

Table IV
THE CONFIDENCE INTERVAL WITH DIFFERENT PADDINGS

Padding (%)	Confidence Interval $Pr\{x \leq U\}$		
	AOL (%)	UTSlib (%)	Sogou (%)
5	69.27	68.63	86.84
10	82.96	81.16	95.44
15	91.46	89.67	98.60
20	95.49	94.43	99.30
25	97.57	97.10	99.30
30	98.50	98.17	99.65
35	99.13	99.05	100
40	99.42	99.46	100
45	99.56	99.64	100
50	99.76	99.79	100

Figure 3 shows that our scheme achieves good prediction on both number of requests and resource demands, and that the padding value can be dynamically adjusted well in each time interval.

4) *Allocation Evaluation*: Our allocation approach is related to the arrival rate λ (per minute), process rate μ (per minute), maximal process time T (s), SLA violation ratio threshold K , and cost priority α . We define $r = \lambda/\mu$ as the minimal required number of VMs, and consider m as the optimal number of VMs allocated by our scheme.

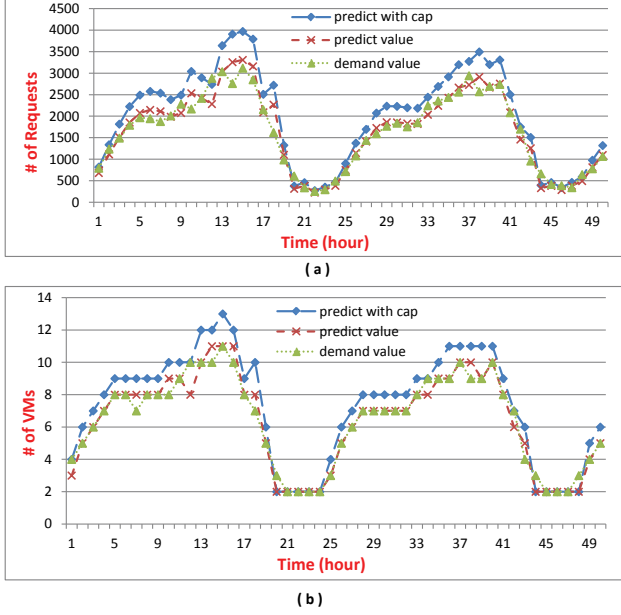


Figure 3. Prediction and Allocation with a Dynamic Cap

With the given $\mu = 10$, $T = 60$, $K = 2\%$ and $\alpha = 0.8$, we change the λ from 10 to 300. Figure 4 (a) shows that a bigger padding ($m-r$) should be allocated when the number of requests increases. Meanwhile, Figure 4 (b) shows that the relative ratio between m and r (i.e. m/r) decreases to be close to 1, which means the scheme achieves good cost-effectiveness when the number of requests rises.

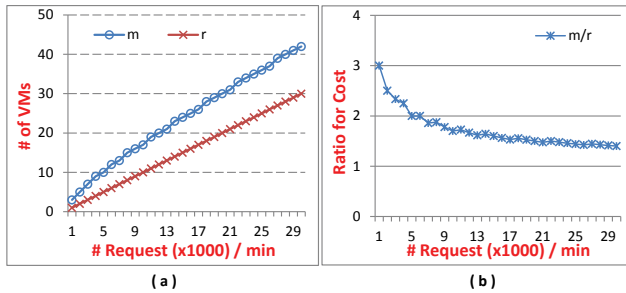


Figure 4. Allocation with Queuing Theory.

5) *Performance Evaluation for a Web Application:* We implement our scheme on Amazon AWS with a Web application. This scheme can rent or lease VM instances automatically from Amazon EC2. To simplify the problem, our experiment only considers the cost of VMs with same type of instances. We simulate the frequency of requests based on the real datasets, and the process time of requests obeys Poisson distribution ($\frac{1}{\mu} = 6$ seconds).

We compare our approach (QT) with another three approaches: PEAK, PEAK($\times 3/4$) and Cap($\times 2$). For Peak approach, the number of VMs is always allocated based on

the peak value, while PEAK($\times 3/4$) is an approach to reduce cost by allocating the number of VMs as 3/4 of peak value. For the CAP($\times 2$) approach, the resource cap is set as two times of the minimal number of VMs that can satisfy the predicted the number of requests by considering all requests that arrived with an average rate.

As Figure 5 and Table V shows, our approach allocates less resources, while achieving better performance compared to the PEAK($\times 3/4$) and Cap($\times 2$). Compared to the PEAK, our approach reduces much less numbers of VMs, although with slightly higher SLA violation rate.

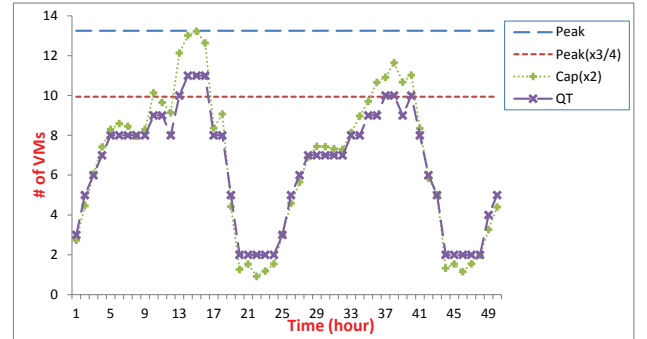


Figure 5. Allocation Comparison for Different Methods

Table V
PERFORMANCE COMPARISON FOR DIFFERENT METHODS

Dataset	Approach	# Req /h	# VMs /h (avg)	Violate (%)	Avg Tq /h (s)
AOL	PEAK	1916	13.25	0.03	6.15
	PEAK ($\times 3/4$)	1916	9.94	0.63	16.15
	CAP($\times 2$)	1916	7.33	0.57	15.61
	QT	1916	7.21	0.18	9.96
UTSlib	PEAK	2165	21.00	0.02	7.46
	PEAK ($\times 3/4$)	2165	15.75	0.45	19.15
	CAP($\times 2$)	2165	8.25	0.24	13.73
	QT	2165	7.75	0.20	11.87
Sogou	PEAK	2954	25.67	0.06	8.32
	PEAK ($\times 3/4$)	2954	19.23	1.02	26.15
	CAP($\times 2$)	2954	10.67	0.76	18.35
	QT	2954	9.70	0.54	13.54

V. CONCLUSION & FUTURE WORKS

In this paper, we proposed an optimal VM-level auto-scaling scheme with cost-latency trade-off. In each re-allocation time-unit, we predicted the number of requests based on history data by exploiting machine learning techniques and time series analysis. Considering the predicted results, we discovered an optimal number of VMs by utilizing queueing theory and multi-objective optimization. Based on the optimal VMs demanded to be allocated, the system makes a decision of scaling up or scaling down or NOP. The experimental results demonstrate that the proposed scheme

can balance the cost and desired latency. Compared to other methods, our scheme presents superior price-performance ratio across three real-world datasets. This research will potentially accelerate the migration of web applications to the cloud systems. The consideration of more general queueing models and other types of VMs (e.g multi-tenant shared) to extend this work will be conducted in the future.

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