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# OPTIMAL CONTROL RULES FOR SCHEDULING JOB SHOPS

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#### Abstract

In this paper, we develop the control rules for job shop scheduling based on the *Flow Rate Control* model. We derive optimal control results for job shops with work station in series (transfer line). We use these results to derive rules which are suboptimal, robust against random events, and easy to implement and expand.

### **1** INTRODUCTION

The success of a job shop scheduling (sometimes called Short Interval Scheduling in contrast with the long term scheduling for a whole factory) system is primarily determined by its control rules. Unfortunately, due to the extremely complex, often randomly perturbed environment, the rules can not be obtained even from the most experienced managers. Since the search space is extremely large, the rules derived from different search algorithms usually are time consuming. Therefore, they cannot deal with the highly varying job shop environment in real time. There are different dispatching rules, such as First-In-First-Out, Last-In-First-Out, Sortest-Processing-Time. Although they are dynamic, they usually are ad hoc and lack systematic analysis. It is also difficult to determine which rules should be used under given conditions. Further, they often rely on local information such as the number of parts in the buffer of one machine but not the global information of the whole production line.

In this paper, a systematic analysis of optimal job shop scheduling rules is presented. The methodology we use is the *Flow Rate Control* approach, which is based on stochastic control theory and dynamic programming algorithms.

1

The job shop environment is characterized by many random events such as machine failures, demand, and yield. If the job shop is not fully automated, which in general is the case, the interference of the human operators (e.g. operators may make mistakes) should also be considered. Therefore, a successful scheduling algorithm should be robust in the presense of random interferences.

The algorithm should also be relatively simple, simple to understand and simple to implement. Moreover, it should be simple to expand when new machines and part types are added.

The scheduling rules proposed in this paper is robust and simple. Instead of providing a static schedule, it provides feedback control which is determined on line by the current state of the job shop. It adjusts the production according to changes which occur in the job shop. Further, the software can be easily expanded by adding new rules.

We first explain why, in deriving the rules, the flow rate control model is chosen to model a job shop. Then, the methodology for finding the optimal (or suboptimal) rules is presented, and compared with other possible choices. Based on this analysis, the optimal rules are derived.

# **2** ISSUES RELATED TO THE MODEL

### 2.1 THE FLOW RATE CONTROL MODEL

The primarily concern of a job shop scheduling system is the high dimension of the search space. It is well known that the scheduling problem is in general NP-hard. Without successful decomposition to reduce the dimension, real time production control is impossible. The scheduling approach based on flow rate control model contains two levels [13, 9]. At the high level, the manufacturing process is considered as a *continuous flow of materials* with random interruptions such as machine failures, processing time fluctuations, insufficient raw material supplies, random yield, and random demand. The production rate of each work station is determined by optimal control rules. At the lower level the detailed tracking of individual parts is considered. Taking this approach enables us to greatly reduce the dimensionality. It also permits us to apply stochastic control and optimization theories to the job shop scheduling problem, to obtain results superior to other methods such as simple dispatching rules. But, this approach is not applicable for all kinds of job shops. The general job shop scheduling problem remains as a challenge for further research. The continuous flow model works when there is production of sufficient volume so that a production rate makes sense. Many job shops, however, belong in this category.

Using this methodology, the desirable controls, roughly speaking, will reduce



#### Figure 1: A two-WS system

the WIP (Work-In-Process) as much as possible while closely following the target production and observing the machine capacity constraints in a randomly perturbed job shop environment.

In this paper, we concentrate our attention on the high level control, *i.e.* the production control of work stations. In order to gain some idea about the model, let us start from a simple job shop containing two work station, shown in Fig. 1 (see [22] for more detail). State equations for this system are

$$x_1(k+1) = x_1(k) + u_1(k) - u_2(k)$$
(1)

$$x_2(k+1) = x_2(k) + u_2(k) - d(k)$$
 (2)

$$0 \leq x_1(k) \tag{3}$$

$$0 \leq u_1(k) \leq \alpha_1(k) \tag{4}$$

$$0 \leq u_2(k) \leq \alpha_2(k) \tag{5}$$

where  $u_i(k)$  is the number of parts loaded in unit time interval at  $WS_i$  (the loading rate) at time k and d(k) is the planned (target) production rate at time k. Note that  $x_1(k)$ —the inventory after the first work station—is restricted to be nonnegative. The variable  $x_2$  is defined as the *surplus*—the difference between the actual production and the target production. It can be positive, meaning there is an inventory at the last stage, or negative meaning a backlog due to insufficient production exists.

The objective is to minimize the discounted, infinite-horizon cost

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$$\min_{k\in\Omega(t)} E\sum_{k=0}^{\infty} \beta^k g(x_1(k), x_2(k))$$
(6)

where  $\Omega(\alpha)$  is a polyhedron defined by (4) and (5),  $g(\cdot)$  is a convex function of  $x_1$  and  $x_2$ , and  $\beta$  is a discount rate between 0 and 1. We use a  $g(\cdot)$  which has the form as shown in Fig. 2, which can be characterized by the slopes  $c_1, c_2^+$  and  $c_2^-$ .



Figure 2: Piece-wise linear  $g(\cdot)$  function

In this paper, we only consider the *Transfer Line*, where machines are connected in series.

### 2.2 REASONS FOR CHOOSING A FLOW RATE MODEL

After comparing existing methodologies to obtain scheduling rules including combinatorial optimization, queuing network theory, heuristic dispatching rules, we came to the conclusion that the flow rate control model was most promising for our purpose.

Job shop scheduling is one of the oldest and hardest problems in manufacturing and has attracted the attention of many researchers. But, due to the combinatorial nature of the problem, it remains unsolved. Except for very few problems, under specific conditions, the exact solution of the job shop scheduling problem formulated as a combinatorial optimization problem is known to be computationally intractable [6, 15]. There are at least three classes of methods for dealing with this problem. The first one uses a heuristic search, such as branch and bound [17], or constraint-directed search [8], to prune the search tree. However, heuristic algorithms are not efficient enough to reduce the computational burden to a realistic level. Furthermore, they are based on deterministic assumptions, namely, that machine states, yield, and processing times are all deterministic. Any major perturbations changing the present conditions require a recomputation, which is often impractical due to the computational complexity.

The second class of methods is based solely on heuristics [5]. The results are generally tested by simulation under some specific conditions. Although some heuristic rules are dynamic, most only take *local information*, such as the inventory

at each machine into account. They are also ad hoc.

The third class uses queuing theory. Queuing network theory is generally used to model a system, but not to control the system.

Since a *complete* and *exact* solution (an optimal solution which takes every detail into account) is difficult, a natural compromise is to try to ignore some information of *secondary importance* so that the search space can be reduced and the issues of primary concern can be taken care of. Since the flow rate control model groups together part types at the high level, one only worries about the **production rate** of each part type not the location of individual part. The part dispatching is carried out at the lower level. This hierarchical structure greatly reduces the computation burden by distributing computation to each level. Using this model, one can use stochastic control theory to achieve a feedback control law that responds to random interruptions.

### 2.3 WHAT IS NEW IN OUR MODEL

The flow rate control model has been used in [13, 1 and 9], where a work station with negligible delay and internal inventories was considered. In this work, the state is the surplus of the work station. A feedback law then determines the production rate of each part, taking the current machine states into account. This paper extends the flow rate model to job shops with multiple work stations with significant internal inventories<sup>1</sup>.

The major difference between our work and earlier application of flow rate model is that we allow *internal buffers*. Without internal buffers, there must be a unique production rate *throughout* the whole system. There are many systems, however, where a single production rate is not desirable. For example, consider several machines connected in series with buffers between successive machines. If one machine in this chain of machines is down, it may not be necessary in general to stop other machines (if they are not starved, i.e. the previous machine cannot provide parts, or blocked, i.e. the immediate down stream machine is not working ). Indeed, internal buffers are used primarily to prevent the whole line being stopped when only a few machines are down.

A system with buffers was considered in [11] where a discrete time system model with a linear control rule was established. In our model, instead of analyzing some specific control rule, we try to determine the *optimal* one. Also, the capacity constraints (the maximum machine loading rates) and the random machine states are taken into account.

Similar models can also be seen in queuing network literature where the research purpose is to *estimate* the parameters of a given system under a given

<sup>&</sup>lt;sup>1</sup>The system with significant delays were addressed in a separate paper [19].

control rule. However, our model is used to *derive* the optimal control rules, not to simply model a system. A system similar to that proposed in this paper has been analyzed in [14]. The major difference is that in our model, the *Surplus*-the difference between the real and the target productions (it can be negative if the real production is behind schedule) at the last work station, is observed while in [ 14] only the number of parts in the last buffer is considered. As we will see shortly, this difference is essential.

Furthermore, the optimal control derived in this paper is presented as *simple* rules, which are easy to understand and implement.

In the next section, we describe our solution approach.

# **3 SOLUTION APPROACH**

Although the flow rate control model greatly reduces the dimension of a problem, the direct solution of any problem of practical importance is still formidable. The computation for this dynamic program is still NP-hard. In [2, 4] the closed form solution for a one-machine one-part system is given. Although the results provide great insight into the problem, extensions to more complex problems appear difficult.

The results in [13, 1] show that control regions are divided by surfaces. Computing the regions requires knowing the optimal cost to go functional,  $J^*(x)$ . But knowing  $J^*(x)$  is equivalent to having solved the problem. A quadratic approximation of  $J^*(x)$  [1] reduces this burden somewhat, getting a good quadratic  $J^*$  is still a very difficult task. Also, the  $J^*$  may differ from quadratic drastically (as we show below).

Therefore, instead of searching for a formulation to solve a complex problem in one step, we first find *exact and optimal* solutions (infinite horizon, steady state) for a series of small problems using numerical solution techniques (see [3], [7] and [12]). We then derive several control rules out of these results, which can be applied to a general job shop. This **Rule-Driven** approach satisfies the criteria proposed in Section 1: Rules are clearly defined, easy to understand, simple to implement, and easy to expand in the future. The control of each WS governed by these rules is based on the observation of the states of the entire system and are robust.

In the next section, control rules for seriesly connected work stations (the *Transfer Line*) are presented. We start from Two-Work-Station case and then continue to analyze the Three-Work-Station case.



Figure 3: Optimal control regions for a two WS system

# **4** CONTROL RULES FOR A TRANSFER LINE

### 4.1 TWO WORK STATIONS

We start from a simple case, two work stations producing one part (see Fig. 1 and Eq. (1)-(5)). The WSs are not reliable. They can either be up or down. The transition probabilities from up to down (due to failures) are  $p_{f1}$  for WS<sub>1</sub> and  $p_{f2}$  for WS<sub>2</sub>. The transition probabilities from down to up (due to repairs) for WS<sub>1</sub> and WS<sub>2</sub> are  $p_{r1}$  and  $p_{r2}$  respectively. The WSs have limited capacities, *i.e.* when they are up, the maximum number of parts loaded each time interval is finite and denoted by  $U_{m1}$  and  $U_{m2}$  respectively<sup>2</sup>. In this equation,  $x_1(k)$  is defined as the number of parts, *i.e.* inventory, in the first buffer and  $x_2(k)$  is the difference between the target production and actual production. Therefore,  $x_1(k)$  cannot be negative, while  $x_2(k)$  can either be positive, meaning an inventory at the last stage, or negative, meaning a backlog. An optimal control should minimize both  $x_1$  and  $x_2$  so that the inventories can be kept at a low level while following the target production as close as possible. More precisely, the objective can be described as minimizing

$$\min_{u\in\Omega(t)}E\sum_{k=0}^{\infty}\beta^{k}g(x_{1}(k),x_{2}(k))$$
(7)

subject to (1)-(5). Using a Dynamic programming (value iteration) (see [3], [7]) to solve this problem, we can calculate the optimal control law. The control regions when both machines are up is shown in Fig. 3.

The two-dimensional half-space  $(x_1 \text{ can only be zero or positive})$  is divided by two curves- $S_1$  and  $S_2$ . The second curve  $S_2$ , is a straight line parallel to  $x_1$  axis.

<sup>&</sup>lt;sup>2</sup>When the WS's are down, the capacities will be zero.

It determines the control for the second WS. When  $x = [x_1 x_2]'$  lies to the right of  $S_2$ , (meaning the surplus is too big), the second WS is stopped. Otherwise it keeps operating at full speed (the maximum loading rate is determined by the work station capacity and the number of parts available at the previous buffer, *i.e.*  $x_1$ ). This implies that the control is independent of the first WS and operates like the single hedging point control described in [2, 4].

The control for the first WS is quite interesting. When  $x = [x_1 x_2]'$  lies in the region below  $S_1$ , the first WS operates at full speed. Otherwise it stops. The control can be explained as follows: When  $x_2$  is very negative, *i.e.* there is a big backlog at the output), the system is far behind its schedule. The first WS, therefore, tries to store more parts. There is, however, a limit to how much stack is stored. When the storage is beyond this limit, the production is stopped. When  $x_2$  is close to zero or even positive, meaning that the system is close to or ahead of its schedule, the optimal control tries to reduce the storage at the first WS. Closer study [23, 22] has shown that this region of  $S_1$  (B-C) can be approximated as  $x_1 + x_2 = h_{s1}$ . Here  $x_1 + x_2$  is nothing but the SURPLUS at WS 1, the difference between the target and the actual production after the first WS. Therefore, the optimal control for the first WS can be approximated by two regions according to the value of  $x_2$ . We call this strategy a TWO BOUNDARY CONTROL, because the first part is a SIMPLE INVENTORY CONTROL policy and the second part is a SIMPLE SURPLUS CONTROL policy.

In order to extend this approximation to the optimal control for a multiple WS system, we next examine a three-WS system.

#### 4.2 THREE-WS SYSTEM

Consider three WSs connected in series, producing a single part as shown in Fig. 4. Again the WSs are unreliable. As in the previous section, they can be either up or down. When they are up, they have certain capacity limits. The system equations are very similar to those of the two-WS case.

The general shape of the optimal control regions when three WS's are all up, can be seen from Fig. 5.

In this paper, we will study four different cases of 3-WS systems, see Table 4.2. They have the same structure as Fig. 4 but different parameters (such as probabilities and cost coefficients).







Figure 5: Optimal Control Regions for a 3-WS System when all WSs are up

	$c_1$	$c_2$	$c_3^+$	$c_3^-$	$p_{f1}$	$p_{f2}$	$p_{f3}$	$p_{r1}$	$p_{r2}$	$p_{r3}$
case 1	0.5	0.7	2.0	10.0	0.1	0.1	0.1	0.2	0.5	0.2
case 2	0.5	1.0	5.0	10.0	0.1	0.1	0.1	0.2	0.5	0.2
case 3	0.5	0.3	2.0	10.0	0.1	0.1	0.1	0.2	0.5	0.2
case 4	0.5	0.7	2.0	10.0	0.18	0.1	0.1	0.2	0.5	0.2

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Instead of two curves  $S_1$  and  $S_2$  as in the two WS case, the optimal control is determined by three surfaces  $S_1, S_2$  and  $S_3$ , each corresponding to the control of one WS. In other words, the  $i^{th}$  surface  $S_i$ , i=1,2,3, (called control surfaces) divides the entire space into two parts. In one part  $WS_i$  operates at full speed (again determined by the work station capacities and the contents at the previous buffers). In the other it stops. For example,  $S_1$  determines the control of  $WS_1$ . When  $x = [x_1 x_2 x_3]'$  is above  $S_1, WS_1$  stops. Otherwise, it operates. The operating regions of each WS are denoted by numbers in Fig.5. For example, (1+2+3) means all WS's should be operating.

The optimal control for different WS states (different combinations of working and non working WSs) of the same system is shown in the next two figures. Fig. 6 shows the optimal controls when only one WS is down while Fig. 7 shows the controls when only one WS is up.





Figure 6: Optimal Control Regions for 3-WS System when one WS is down



Let us discuss several important features of Fig. 5 to 7 which form a basis for some general control rules.

1.  $S_3$  is a plane perpendicular to the  $x_3$  axis. It only has one degree of freedom: Namely, changing parameters like failure and repair probabilities or capacities only shifts this plane to the left or right along the  $x_3$  axis.  $S_2$ , whose projection on the  $x_2 - x_3$  plane is a curve, see Fig. 8, has two degrees of freedom. Finally, the  $S_1$  has three degrees of freedom.

We observed that when considering the control for  $WS_i$ , only the down stream WSs (including  $WS_i$ ) should be taken into account. It should be pointed out that this does not mean that the up stream WSs have no effect at all on the controls of the down stream WSs. The parameters of the up stream WSs (such as probabilities and cost coefficients) have influence on the positions of the control surfaces (the  $S_i$ ) of the down stream WSs. However, the on line decisions of the down stream WSs are not affected by the states (buffer levels, WS states) of the upstream buffers.

2. The general shapes of the control surfaces can be described as the follows:  $S_3$  again defines a *simple surplus control* (a control determined by comparing the surplus value with a single threshold or hedging point).  $S_1$  defines a *Two Boundary control*, as in Fig. 9. In one region, when  $x_3$  is negative,  $WS_1$  follows a *simple inventory control* (a control determined by comparing the inventory of a work station with some threshold). When  $x_3$  is close to zero or even positive, it follows a Simple Surplus Control. In the surplus region, the operation of  $WS_1$  is determined by the sum of  $x_1$ ,  $x_2$  and  $x_3$ , which is the surplus or the difference between the actual and planned productions of  $WS_1$ . The control tries to keep a fixed surplus level.

For  $WS_2$ , we observed a Simple Surplus Control, a control determined by  $x_2 + x_3$ . Experiment with a larger x region ( $x_3$  can vary from -30 to +30) showed a saturation of  $S_2$  as  $x_3$  went negative (Fig.8). Therefore, in general, a **Two-Boundary control** is again close to optimal. It should be pointed out that for the last WS, the Simple Inventory and Simple Surplus Controls become the same, because optimal hedging points are always positive (see [4]).

3. Another phenomenon we observed is how the optimal control changes when some WSs are down. In Fig. 5, 6 and 7, notice that when  $WS_i$  is down,  $S_i$ disappears, but the general shapes for the remaining control surfaces remain essentially the same. That is to say the optimal control is primarily determined by inventories and the surpluses. The WS's states (down



Figure 7: Optimal Control Regions for 3-WS System when only one WS is up



Figure 8: Optimal Control Regions for 3-WS System when  $x_1$  is fixed



Figure 9: Optimal Control Regions for 3-WS System when  $x_2$  is fixed

or up) are of secondary importance. A close comparison of the three figures shows that when  $WS_{i+1}$  is down,  $WS_i$  (and all upstream  $WS_s$ ) actually try to reduce their inventories a little (not to increase it, as one might predict). This is because inventories are used to supply the down stream  $WS_s$ , preventing them from being starved. When downstream WS's are under repair, they consume no parts. Therefore the inventories of the upstream WS's can actually be less.

4. The trajectory and equilibrium point.

Each control surface is *attractive*, meaning, the trajectory of x (the position of x as the function of time k) hits any surface, it will stay in that surface (or go zig-zag along the surface) until the WS states change. If there is sufficient capacity, there is an equilibrium point when all the WSs are up. Whatever the initial x is, if the WSs stay up long enough, the trajectory always ends at this equilibrium point and stays there until the WS states change. That is, this is the point at which the system will stay if WSs are up long enough. This behavior implies that the control is stable. An example trajectory is shown in Fig. 11.

5. The effects of the cost coefficients.

In general, the less costly the storage is (*i.e.* a smaller coefficient  $c_i$ ), the larger the storage limit will be. In other words, the smaller the  $c_i$  is, the higher the hedging point for both inventory and surplus (see Fig. 8). Combining this fact with the equilibrium point discussed above, we see that an optimal control determines the equilibrium distribution of inven-



Figure 11: Control trajectory

tories within the system, a phenomenon usually called *Line Balancing*. By properly adjusting the coefficients, an ideal distribution can be achieved.

Usually, the storage costs of the down stream WSs are higher than that of the up stream WS's, because the parts processed by the down stream WSs have a higher added value. But, what if the storage cost of the  $i + 1^{th} WS$  is less than or equal to that of the  $i^{th} WS$ ? We observed that in this case there will be no hedging points for  $WS_{i+1}$ . Its control surface simply disappears. The optimal control policy for  $WS_{i+1}$  is: Operate  $WS_{i+1}$  whenever you can !

Fig. 13 shows a two WS system with a  $c_2$  less than  $c_1$ . Fig. 14 shows a three-WS system where  $c_2 = 0.3$  is less than  $c_1 = 0.5$ . In both figures,  $S_2$  disappears. The optimal control requires  $WS_2$  to operate in the entire space



Figure 13: Control region for Two WS system,  $c_2 \leq c_1$ 

case 3



Figure 14: Control regions for Three-WS system,  $c_2 < c_1$ 

(we will comment on this further below).

Comparing Fig. 13 with Fig. 11, we notice that

- $S_3$  slightly shifts to the left, *i.e.*  $WS_3$  tries to reduce its inventory due to the fact that the previous WS may store more parts.
- $S_2$  disappears, as pointed out above.
- $S_1$  slightly shifts downwards, again because  $WS_2$  stores more parts.

These results are somewhat intuitive. If the storage cost of  $WS_{i+1}$  is less than or equal to that of  $WS_i$ , it costs less than to leave them at  $WS_i$ . Therefore, parts in  $WS_i$  are always advanced if possible. The reader may wonder why, since that there is no restriction on  $WS_{i+1}$ , the number of parts stored in



Figure 15: The effect of the machine reliability

 $WS_{i+1}$ , *i.e.*  $x_{i+1}$ , does not increase without bound? The optimal control takes care of this. Consider Fig. 13 again. Usually,  $x_2$  can not be larger that  $x_{2m}$  (the equilibrium point of the system) because  $WS_1$  would be stopped and  $WS_2$  would be starved. The same is true for the three WS case. The optimal control for  $WS_i$  automaticly restricts the inventory of  $WS_{i+1}$ .

This result suggests that one might consider grouping several WSs together if the storage costs among them are indifferent. One could then control only the loading process of the first WS. For the remaining WSs in the group, parts are processed as fast as possible.

6. The effects of the probabilities.

It is expected that the more reliable the WS is, the fewer parts it will store. In Fig. 15, the first set of curves (dotted curves) represent a system with an unreliable  $WS_1$  but the same  $WS_2$  and  $WS_3$ . This shift of curves is expected.

# 5 CONTROL RULE

Based on the above discussion, we propose a control rule which represent a suboptimal solution for a job shop with series-connected work stations (a flow shop).

TWO BOUNDARY CONTROL FOR ALL WORK STATIONS.

For each work station, we

1. Compute its inventory  $x_i$ , *i.e.* the number of parts in its buffer<sup>3</sup>.

<sup>&</sup>lt;sup>3</sup>We have noted that the delay (long processing time) issue had been addressed in [19]. If that is the case, we use, as a suboptimal solution, the *total number of parts* in  $WS_i$ , *i.e.* the number of parts in the buffer plus the number of parts being precessed as the  $x_i$ . See [19, 22 and 23] for detail.

- 2. Compute its surplus  $s_i$ . To determine the surplus, one can calculate EI-THER of the following two numbers.
  - the difference between the actual and planned productions. That is, the total number of parts loaded into  $WS_i$  starting from some initial time—the cumulative production minus the total parts planned to produce since the initial time—the cumulative planned production.
  - the summation of the inventories of the down stream WSs (use surplus for the last work station),  $x_i + x_{i+1} + \cdots + x_N$ .
- 3. Compare  $x_i$  and  $s_i$  with two predetermined numbers, inventory hedging point  $h_i$  and surplus hedging point  $h_{si}$ . If  $WS_i$  is in the working condition,  $x_i \leq h_i$  and  $s_i \leq h_{si}$ , load  $WS_i$  at full speed (considering the capacity constraints and the previous buffer contents). Otherwise do not load  $WS_i$ .

This single rule actually contains all the rules we observed in the last Section. It implies,

- Last WS follows a Simple Surplus rule. As we pointed out, the Simple Surplus rule is the same as the Simple Inventory rule for the last WS.
- Only down stream WSs are taken into account. This is reflected in the way we calculate the surplus.
- WIP determines the control. Machine states play a secondary role. As an approximation, here the on line control rules are independent of the work station states— we do not alter the hedging points  $h_i$  and  $h_{si}$  at all when work station states change.

# 6 SIMULATION RESULTS

To compare the Two-Boundary control with other production control approaches, let us consider the following example. In this example, four work stations with exponentially distributed down and up times are connected in series. Their parameters are shown in Table 6.

work station	CLEAN	РНОТО	OXID	TEST
Ave-down-time	5	2	40	5
Ave-up-time	200	8	80	200
Process-time	5	7	12	2
Time-between-load	1	2	12	1
capacity	4	20	50	3

In order to model work stations in real life (the parameters of this example were from a real VLSI wafer fabrication facility), we also considered their processing time. The principle for treating work stations with finite processing time can be found in [19]. Here we simply use the total number of parts being processed in  $WS_i$  plus the number of parts in its buffer as our  $x_i$ . Note also, due to the different natures of the work stations, the minimum time between successive loadings of one work station is different from that of another. For example, Work Station 3 was designed to model a furnace. Since no parts can be loaded into a furnace unless it finishes a batch, the time between loadings must be larger than or equal to the total processing time. On the other hand, other work stations in this example were supposed to contain number of machines in series. The time between loadings is therefore less than the total processing time.

The cost was computed according to Eq. 6 where the weighting factors are  $c_1 = 1.0, c_2 = 1.2, c_3 = 1.4, c_4^+ = 1.6, c_4^- = 5.0$ . The constant  $c_4^+$  is the weighting for inventory and  $c_4^-$  is the weighting for backlog at the last work station. Notice, we penalize backlog three times more than the inventory. In this example, only one part type is produced and the production unit is lot. The target production has a constant rate of two lots per hour.

An Event-Driven simulator designed for job shop production simulation was used (see [??]). The time horizon for each simulation run is 1,000 time units (hours). Four different cases were simulated. Case 1 uses the Two-Boundary control rule. It is assumed that there are infinite number of lots at the buffer before the first work station with no storage cost. Case 2 places 200 lots of parts in the buffer before the first work station at every 100 hours. It is similar to the stratege being used in some companies and called Uniform-Loading in this paper. The third and fourth cases make use of One-Boundary control. Specifically, in Case 3 the Local-Inventory control is used. Namely, for each work station there is a pre-calculated threshold (hedging point). If the  $x_i$  is below this threshold, we try to load parts as many as we can. Otherwise we do not load. In case 4 the Surplus Control, which compares the surplus of each work station with certain predetermined threshold to determine the loading, is used.

First let us see the difference between the Two-Boundary Control and the Uniform-Loading. The costs for seven simulation runs of both cases are shown in Table 6. The average total cost is 308.35 for the former and 690.47 for the latter. In other words, the Two-Boundary Control performs two times better than Uniform-Loading.

Two-Bound 289.34 280.12 295.95 290.44 336.90 291.17 374.51 Uni-Load 595.28 663.81 820.17 703.17 657.12 743.49 650.22 It seems more convincing if we look at the sample paths, shown in Fig. 16 and 17, for these two cases with identical work station states variations (the same sample path of work station ups and downs). In the figures, the time variations of  $x_i$  for i = 2,3,4 are shown. We see from the figures, that

- The time horizon can approximately be divided into two periods. In the first period (from t=0 to t=400), since the system has just started from zero inventories and the down time of  $WS_3$  from t=110 to 200 is relatively long, the system is behind the schedule (with a negative  $x_4$ ) most of the time. In the second period, there is no major breakdowns and the system is in a relatively stable state.
- It is evident that Case 1 overperforms Case 2 in the first period. The reason is also quite obvious. In this period, all the work stations are having very small or negative surpluses most of the time. Therefore for Case 1, only the Local-Inventory thresholds are active. So that a large amount of parts are pumped into the system, which helps the system to catch up with the target production. On the other hand, uniformly loading parts in Case 2 results in a part shortage, which in turn causes the long delay before the system eventually catchs up.
- In the second period when t is greater than 400, the first case again overperforms the second by achieving a smoother inventory variations. (Note, the  $x_i$  is the summation of the number of parts being processed and the number of parts in the buffer at the  $i^{th}$  work station. Therefore some positive  $x_i$  are certainly necessary to keep a smooth production). The inventories of Case 2 in Fig. 16 present wild fluctuations. Further, the  $x_4$  is always less than zero. In other words, system are always having backlog. Only at every hundred hours the production reachs its target.

Now, let us consider the differences between the Two-Boundary control and the one boundary controls, *i.e.* the Local-Inventory Control in Case 3, that has the same Inventory hedging points as in Case 1 but the infinite Surplus hedging points and Surplus Control in Case 4, that has the same Surplus hedging points as in Case 1 but infinite Inventory hedging points. Fig. 18 and 19 are corresponding sample paths for those two cases (again, work stations' ups and downs follow the same sample path as in Fig. 16 and 17). We notice from the figures:



Figure 16: Inventory variations under Two-Boundary control



Figure 17: Inventory variations under Uniform-Loading

- In period 1, the behavior of the Local-Inventory control is very similar to that of the Two-Boundary control (Case 1, Fig. 16) when the surpluses are very small or negative. This is because, as we have just mentioned, in Case 1 only the local inventory hedging points are active. In Period 2 however, the Surplus hedging points become active that keep a relatively low WIP throughout the system while in Case 3 the same Local Inventory hedging points still maintain a higher WIP. Note, although reducing the Local Inventory hedging points in Case 3 will lower down the WIP in period 2, it will also slow down the catching up speed in period 1 and worsen the total behavior.
- In period 2, Case 1 and 4 behave similarly since only the Surplus hedging points are active. The difference occur only when the system is behind its schedule, *i.e.* with a negative  $x_4$ . We notice that, in period 1 of Case 4,  $x_2$  and  $x_3$  have larger peaks than that of Case 1 in the same period.

# 7 SUMMARY

In this paper we described the flow rate control model. Then, we computed the optimal control for a flow job shop. We combined our results into a single rule—the Two-Boundary-Control rule —which is sub-optimal for the flow job shop. The detailed analysis and an algorithm to compute the hedging points are presented in [23].

It should be pointed out that the control strategy and observations made in [21, 16] is closely related to the results shown in this paper. More specificly, as pointed out earlier, if the holding costs of the work stations prior to some KEY station, such as photolithography station in their example, are equal to or less than the cost at this key station, then they can be lumped together as a SINGLE station and the Two-Boundary control in this case is similar to what proposed in [21].

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Figure 18: Inventory variations under Local-Inventory control



Figure 19: Inventory variations under Surplus control

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