

# Quantification of subjective information assessments in C2 decision option selection

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#### **BACKGROUND**

- In the past...
  - a major cause for a lack of consensus in a group decision making task was that all participants did not have the same information.
- Today...
  - A major cause is differing <u>subjective assessments</u> (importance, impact) of the same information.
    - Particularly true in multicultural/coalition groups
- Decision Making Constructs in a Distributed Environment (DCODE) is a decision support system for the elicitation, display, sharing and comparison of individual subjective information assessments.



# Decision Making Constructs in a Distributed Environment (DCODE)

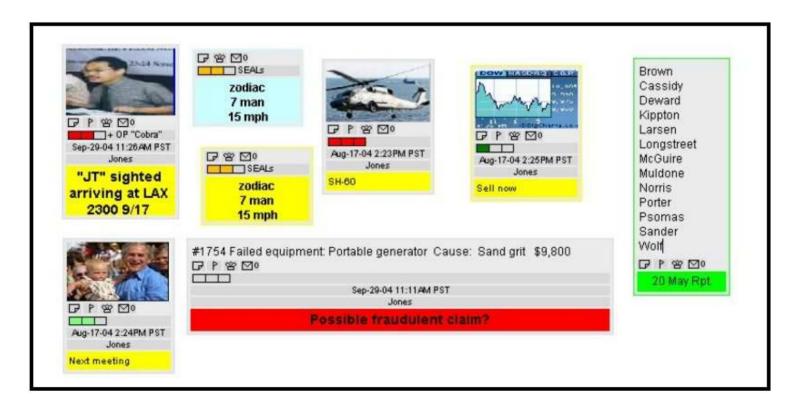
DCODE is a component of MIT's Electronic Card Wall (EWall) project, and has been developed by SPAWAR Systems Center in San Diego.

<u>DCODE Overall Objective</u>: the development of a decision support tool for reducing the problems involved with <u>the storing</u>, <u>sharing and integration of subjective information assessments</u>.

The use of DCODE in the quantification and sharing of these subjective assessments can <u>improve the quality of group decision making</u> and significantly reduce the time devoted to <u>conflict resolution and team</u> <u>consensus building</u>.

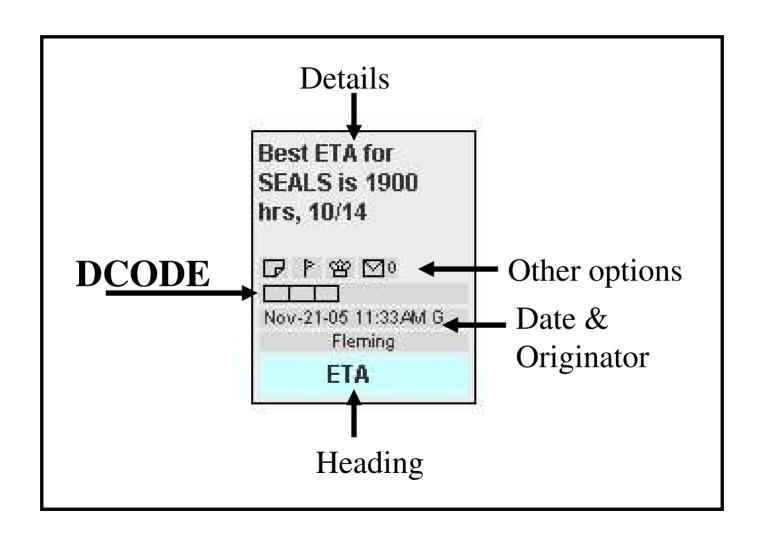


EWall cards are small iconic representations of relevant information items and include a series of information parameters. They can be configured in a variety of formats.





### EWall Card





#### **DCODE** Process

The use of DCODE as a decision support tool involves to following sequential process for each decision relevant information item:

- Abstract
- Encapsulate
- Assess
- Integrate
- Share
- Decide





#### Information Abstraction and Encapsulation

Mission: Rescue hostages from Islandia

Decision Options: Marines; SEALS; Army Factors: Speed (ETA), Covertness, Risk, etc

Rest FTA for

hrs, 10/14

**SEALS is 1900** 

P & 🔼 0

Nov-21-05 11:33 AM G...

Fleming

ETA

CINCPAC email

To: LTCJohnson@cincpac.mil From: steve.thomas@noaa.gov Subject: Islandia tides and currents

Hello LTC Johnson

I have been looking at detailed marine charts of Islandia'a reef system. Based on this analysis I would say that only one small section of the reef (coordinate G17) is passable, and then only at PEAK high tide. This will next occur at 1700 10/14. The word of caution is that the soundings are over 25 years old and may have changed (either for the better or the worse) regarding ease of crossing.

V/R Steve Thomas Situation Assessment: Is Carlos still in Columbia?

Homeland Security email

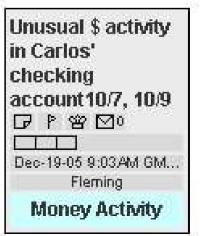
To: joseph.donovan@dea.gov From: william.kays@omb.gov Subject: Re: acct. activity

Mr. Donovan

Fred Barnes in Finance Tracking informs me within the last 10 days, \$27K was deposited in the referenced account (10/7) and \$25K was withdrawn on 10/9. This is unusual activity for this account

V/R Bill Kays

Information is abstracted, encapsulated but NOT Assessed!

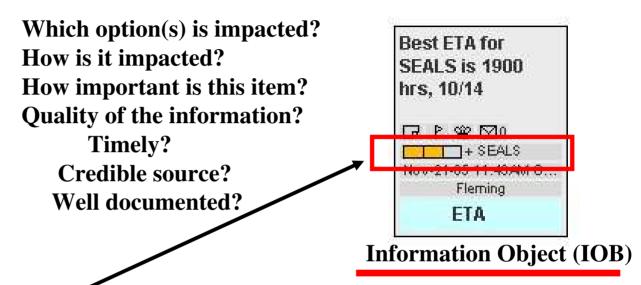




#### **DCODE Information Assessment**



**EWall Information Card** 



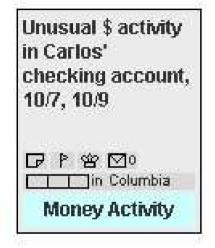
#### This DCODE coding

tells me that this information ...

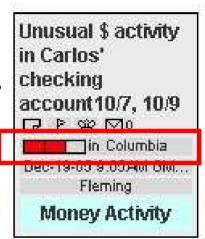
- •Negatively impacts the viability of the using the SEALS option.
- •Is considered of high importance.
- •There is some issue with the quality of this information.



#### **DCODE** Information Assessment (cont.)



Every time Carlos has left Columbia, there have been large deposits and withdrawals in his account



#### This DCODE coding

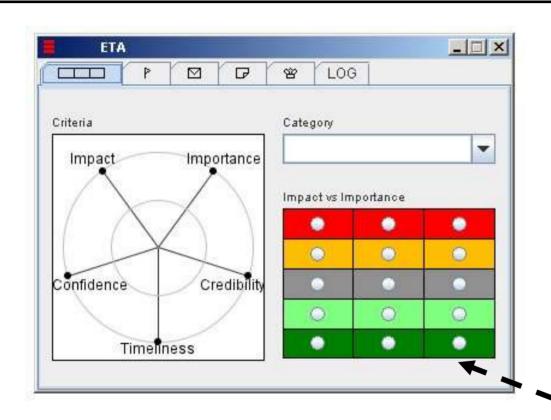
tells me that this information ...

- •Very Negatively impacts the likelihood Carlos is in Columbia.
- •Is considered of high importance.
- •There is no question about the quality of the information.



# Activating the

# DCODE Assessment Template



Best ETA for SEALS is 1900 hrs, 10/14

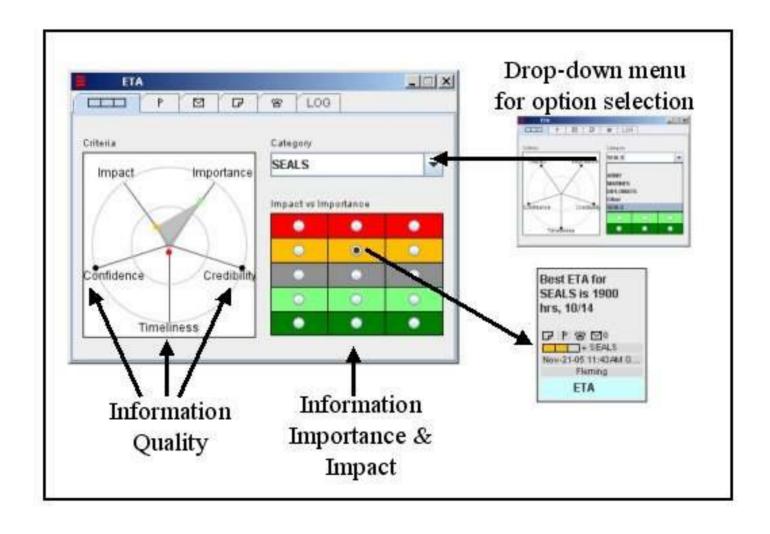
P P ♥ ☑0

Nov-28-05 10:45 AM G... Fleming

ETA

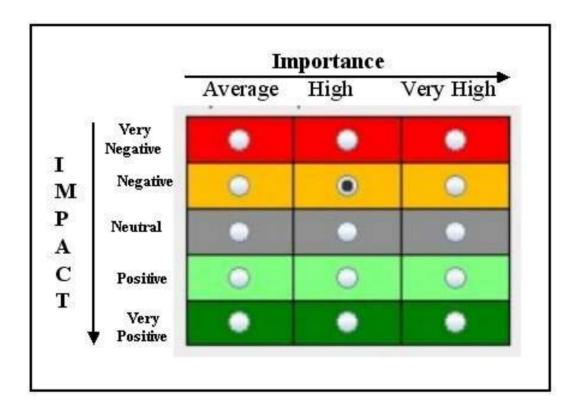


# The Assessment Template



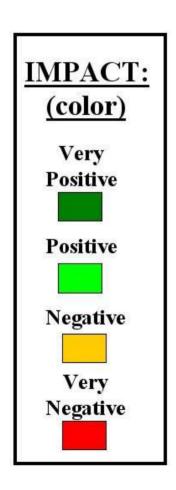


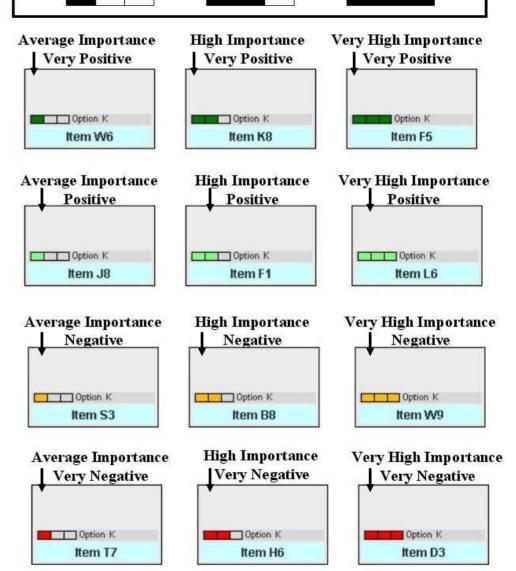
# Scoring Impact and Importance



Item is of "High" importance (2 boxes) and has a "Negative" impact (yellow) on this option.

# IMPORTANCE (# boxes filled): AVERAGE (1) HIGH (2) VERY HIGH (3)





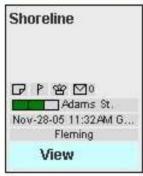


### Sample DCODE Assessments

#### Selecting a House







#### Selecting a Car

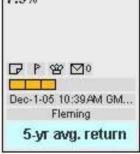


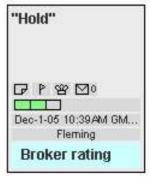
#### Selecting a College



# **Single Option:** Buy stock "A"?

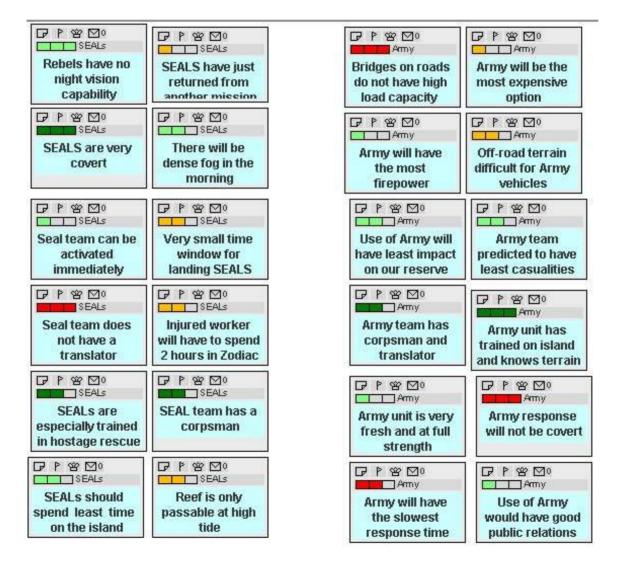






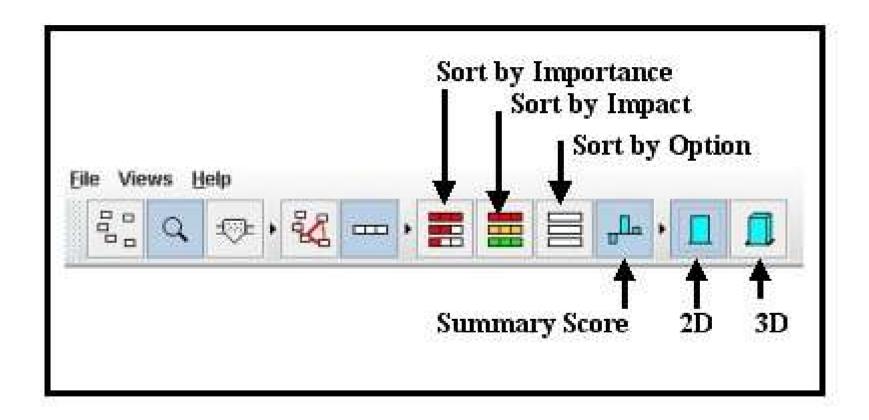


# Which is the BEST option?



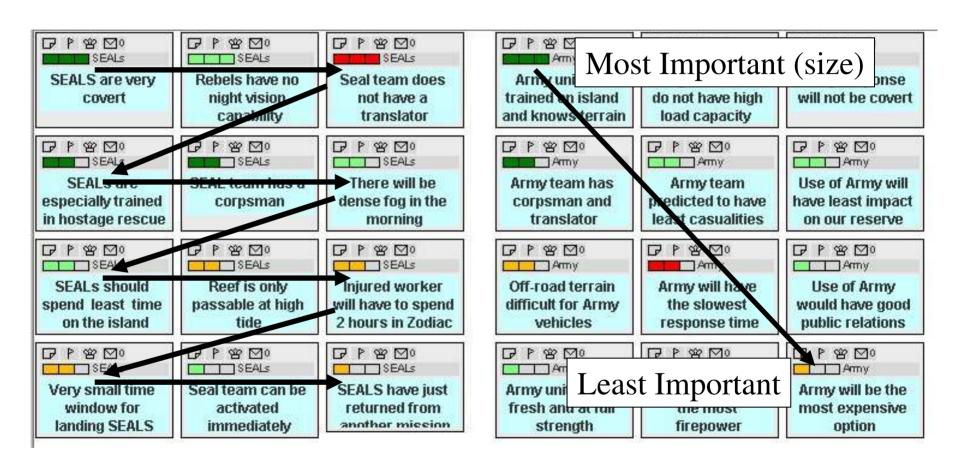


# Integration of IOBs



Research & Engineering Development, Inc. (RED-Inc)

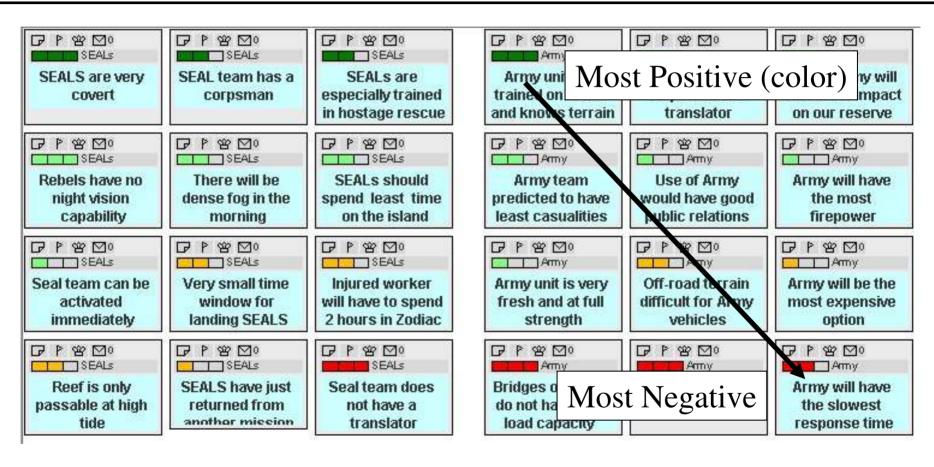
# Sorted by Importance: Very High – High -- Average





## Sorted by Impact:

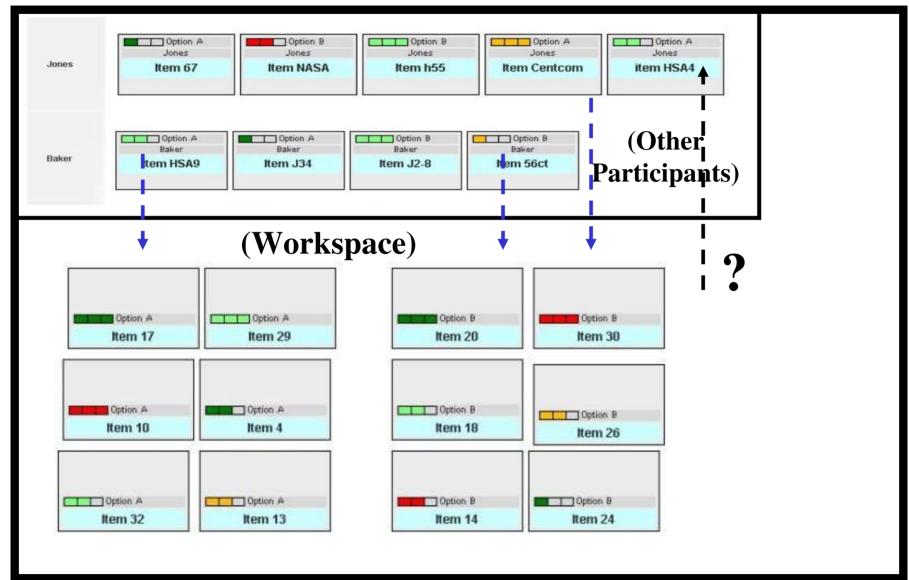
Very Positive, Positive, Negative, Very Negative





## **DCODE Sharing**

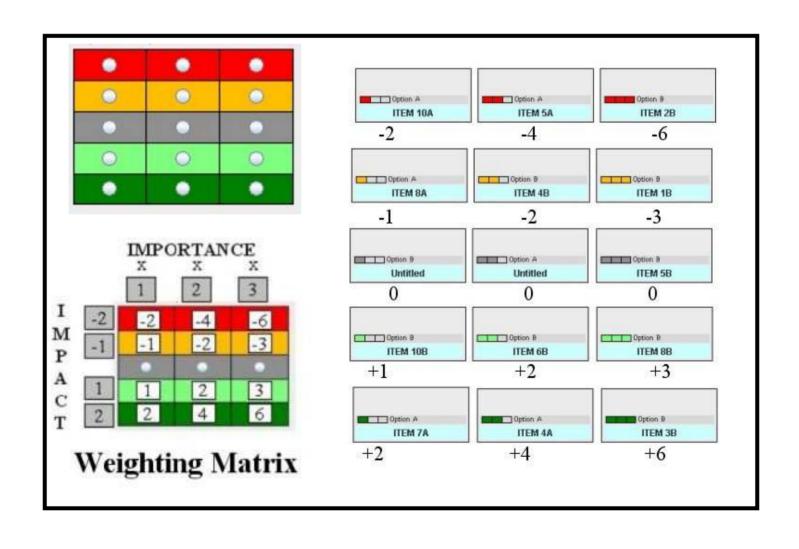
Research & Engineering Development, Inc. (RED-Inc)



Smith's Display (EWall workspace + Exchange view)

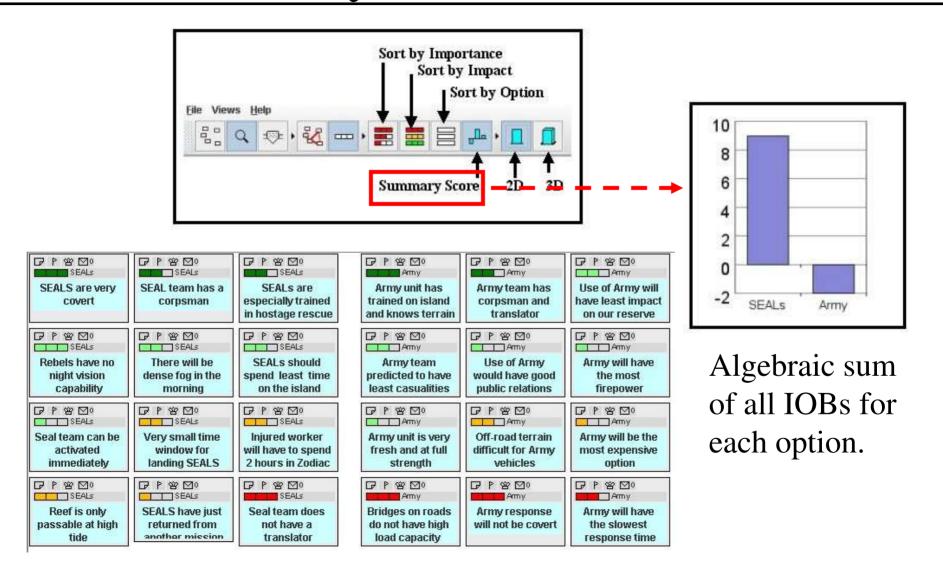


# Making Decisions with DCODE (the weighting matrix)



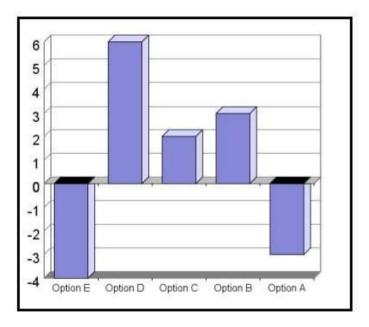


## Summary Score Bar Chart

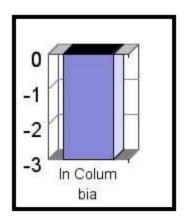




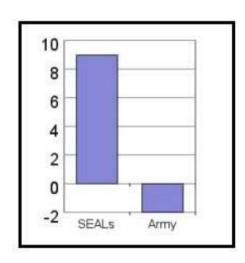
#### Sample DCODE Summary Results



**Multiple Options** 



Single Option (Yes-NO,Act-Don't Act)



**Two Options** 

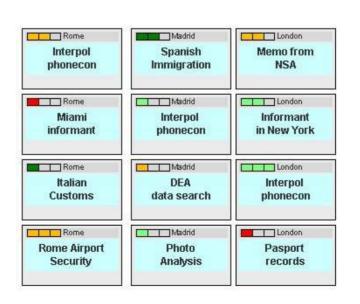


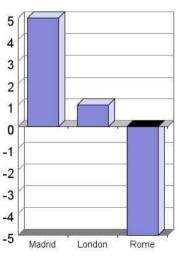
#### **Use of DCODE in the Intelligence Community**

"Is Carlos still in Columbia?"



"Where is Carlos?"







## **DCODE** Process



• Abstract

Encapsulate

• Assess



- Option
- •Importance
- •Impact
- Quality

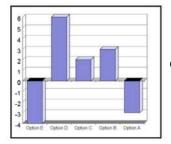
OptionImportanceImpact



Integrate/Sort

• Share





Decide



# Recent DCODE Developments

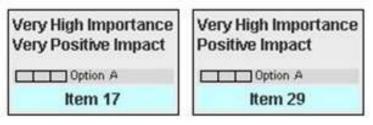


# Does DCODE Work? DCODE Experiment

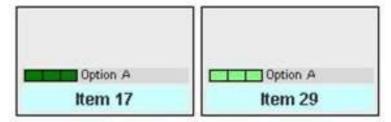
- 123 College Students
- Task: Rank order three cities (A, B and C) in terms of expansion sites for a new plant
- 12 items of information about each city
- Items had been rated on importance (three levels) and impact (4 levels)
- Given 30 min. for task (most took 10-15 min.)
- Text vs DCODE COLOR coding
- Male vs Female



# Text versus Color Condition

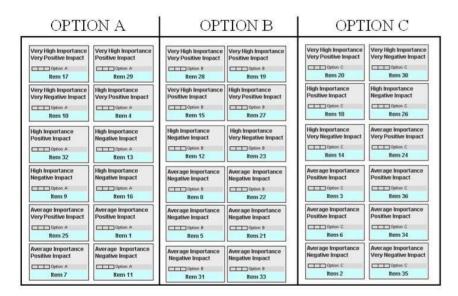




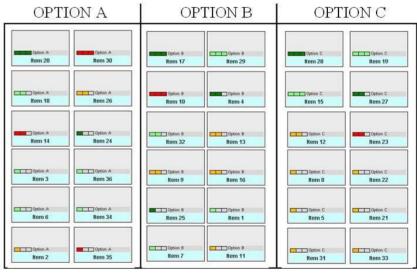


**Research & Engineering** 

Color Equivalent



36 Item Display Text Condition



36 Item Display Color Condition



# Response Sheet

- -Write your choice as <u>Best</u> option on the "100" line.
- -Write your choice as <u>Worst</u> option on the "0" line.
- -Circle the number that best represents where you would assign the remaining option.

100	Option C
90	
80	
70	Option A
60	
50	
40	
30	
20	
10	
0	Option B
88 F	**



#### Results

- Color condition had significantly fewer errors
- Color condition had significantly more people get all 3 rankings correct
- Color condition was significantly better at assigning position to the Middle rank
- Text condition had more people select the Best option—but then performed significantly worst than chance on the last two rankings
- Males had significantly more confidence in their rankings



# DCODE Small business Technology Transfer Program (STTR) Awarded

- N06-T025 <u>Decision Making Constructs for a Distributed Environment</u> (DCODE)
- OBJECTIVE: Enable quick-response knowledge interoperability in coalition operations decision making.
- PHASE I: Develop a cognitive processing-based concept, tool or methodology to
  - improve the ability of both individual and distributed group decision makers to evaluate, share, and integrate decision-relevant information items and
  - to improve decision time by reducing the time and effort devoted to conflict resolution and consensus building in reaching an overall group decision.

Three Phase I proposals accepted by ONR 6/06



#### More Information

- DCODE contacts:
  - bobfleming@gmail.com
  - Mike.cowen@navy.mil
- DCODE documentation, updates:
  - <a href="http://www.dcode-onr.net/">http://www.dcode-onr.net/</a>
- EWall information:
  - Paul Keel, <u>keel@mit.edu</u>
- ONR Sponsor
  - Mike Letsky <u>letskym@onr.navy.mil</u>

