This article was downloaded by: [University of Limerick]

On: 18 May 2013, At: 08:09

Publisher: Routledge

Informa Ltd Registered in England and Wales Registered Number: 1072954 Registered

office: Mortimer House, 37-41 Mortimer Street, London W1T 3JH, UK



The International Journal of Human Resource Management

Publication details, including instructions for authors and subscription information:

http://www.tandfonline.com/loi/rijh20

Talent and leadership development practices as drivers of intention to stay in Lebanese organisations: the mediating role of affective commitment

Rola Chami-Malaeb^a & Thomas Garavan^b

Published online: 16 May 2013.

To cite this article: Rola Chami-Malaeb & Thomas Garavan (2013): Talent and leadership development practices as drivers of intention to stay in Lebanese organisations: the mediating role of affective commitment, The International Journal of Human Resource Management, DOI:10.1080/09585192.2013.789445

To link to this article: http://dx.doi.org/10.1080/09585192.2013.789445

PLEASE SCROLL DOWN FOR ARTICLE

Full terms and conditions of use: http://www.tandfonline.com/page/terms-and-conditions

This article may be used for research, teaching, and private study purposes. Any substantial or systematic reproduction, redistribution, reselling, loan, sub-licensing, systematic supply, or distribution in any form to anyone is expressly forbidden.

The publisher does not give any warranty express or implied or make any representation that the contents will be complete or accurate or up to date. The accuracy of any instructions, formulae, and drug doses should be independently verified with primary sources. The publisher shall not be liable for any loss, actions, claims, proceedings, demand, or costs or damages whatsoever or howsoever caused arising directly or indirectly in connection with or arising out of the use of this material.

^a Department of Human Resource Management, Modern University of Business and Science, Beirut, Lebanon

^b Department of Personnel & Employment Relations, Kemmy Business School, University of Limerick, Limerick, Republic of Ireland



Talent and leadership development practices as drivers of intention to stay in Lebanese organisations: the mediating role of affective commitment

Rola Chami-Malaeb^a and Thomas Garavan^b*

^aDepartment of Human Resource Management, Modern University of Business and Science, Beirut, Lebanon; ^bDepartment of Personnel & Employment Relations, Kemmy Business School, University of Limerick, Limerick, Republic of Ireland

This paper examines the relationships among investment in talent and leadership development practices in Lebanese organisations and two behavioural outcomes, affective commitment and intention to stay. Affective commitment is expected to mediate the relationship between talent and leadership development practices and intention to stay. We found that both talent and leadership development practices were positively related to intention to stay and affective commitment. We also found that affective commitment partially mediated the relationship between talent development and intention to stay and fully mediated the relationship between leadership development and intention to stay. The research and practice implications of the study findings are discussed.

Keywords: affective commitment; intention to stay; leadership development; Lebanon; talent development

Introduction

The quality of an organisation's human resources is vital to competitiveness (Takeuchi, Lepak, Wang and Zakeuchi 2007; Ployhart, Weekley and Ramsey 2009). Human resources contribute skills, competencies, motivation, discretionary effort and other attitudes of benefit to an organisation (Carmeli and Schaubroeck 2005; Lopez-Cabrales, Valle and Herreo 2006). However, organisations do face decisions concerning human resource practices to achieve these outcomes. Proponents of high-performance work practices (Messersmith, Patel and Lepak 2011), for example, argue that it is the best configuration of human resource management (HRM) practices that is the key issue for organisations. Studies place emphasise on an entire bundle of HRM practices and how effectively they are aligned (Lepak, Liao, Chung and Harden 2006; Liao, Toya, Lepak and Hong 2009). Individual HRM practices may also enhance performance, motivation and contribution from employees. Development practices, for example, enable firms to achieve a variety of outcomes (Marescaux, DeWinne and Sels 2013). Firms will typically invest more heavily in employees who are of high value strategically and possess unique skills. HRM practices will also differ in order to generate appropriate behaviours (Huselid, Becker and Beally 2005). Collings and Mellahi (2009) have argued that firms should differentiate their talent pools and invest in the development of high-value talent in order to retain them.

This study investigates two high-performance HRM practices that are widely used by organisations, talent and leadership development practices (Datta, Guthrie and Wright

^{*}Corresponding author. Email: thomas.garavan@ul.ie

2005; Zacharatos, Barling and Iverson 2005) and their relationship with both affective commitment and intention to stay of high-potential employees. Talent and leadership development practices are important HRM practices that contribute to competitive advantage (Schuler, Jackson and Tarique 2010; Garavan 2012). Talent development focuses on developing employees labelled as talented and those who hold critical and linchpin positions in organisations (Boudreau and Ramstad 2005a, b). It seeks to ensure that organisations have well-developed talent pools to meet future organisational needs (Cappelli 2008a, b; Garavan, Carbery and Rock 2012). Tansley, Stewart, Turner and Lynette (2006) found that development is a crucial component of talent management and it has a positive effect on the retention of high potentials. Dries, Vantilborgh and Pepermans (2012) have argued that the development of high potentials represents a major challenge for organisations but one that can have significant value in terms of positive behaviours. Leadership development practices enable leaders to acquire the skills and competences necessary to be effective in leadership roles (Younger, Smallwood and Ulrich 2004; Groves 2007). Leadership talent is highlighted as a critical element of organisational competitive advantage (Lado and Wilson 1994; Makela, Bjorkman and Ehrnrooth 2010). Leadership development practices typically include coaching, multi-source feedback, stretch assignments, mentoring, international job assignments and formal development programmes (Garavan, Hogan and Cahir-O'Donnell 2009). When used in a coordinated way, these practices enhance leadership capability (Benson 2006). Many organisations use a single leadership development practice rather than a bundle of practices and consequently may not gain the advantages of such investments (Amagoh 2009).

Organisations invest in talent and leadership development practices to achieve a multiplicity of outcomes such as enhanced competitiveness, job performance, talent retention, the internalisation of organisational values and attitudes and the development of talent pools (Collings and Mellahi 2009; De Meuse, Dan, Hallenbeck and Tang 2009). Employees will view talent and leadership development practices to be a benefit to their employability, career and promotion prospects, and organisations will expect employees to respond to these benefits with positive employee behaviours (Jackson, Schuler and Rivero 1989; Bartlett 2001). A central argument of the behavioural approach is that HRM practices explain organisational performance through their influence on the role behaviours of employees. However, the nature of these behaviours depends on the HRM practices implemented. Talent and leadership development practices may be described as performance-oriented practices rather than control-oriented practices and are more likely to be associated with important discretionary behaviours (Lado and Wilson 1994; Bowen and Ostroff 2004). These practices also perform symbolic or signalling roles in that they send messages to employees that they are valued by an organisation (Withey and Cooper 1989). This argument is consistent with a key proposition of social exchange theory (Takeuchi et al. 2007) to the effect that where employees perceive that their organisation provides well-designed and interconnected HRM practices, they will be more committed to the organisation and be more willing to demonstrate extra role behaviours such as intention to stay (Masterson, Lewis, Goldman and Taylor 2000).

We propose that talent and leadership development practices predict both affective commitment and intention to stay. We anticipate that these two sets of practices will directly impact both behaviours; however, there is also support for the proposition that affective commitment will mediate the relationship between both sets of practices and intention to stay (Ghosh, Reis and Haynes 2012). HRM practices are also associated with affective commitment (Applebaum, Bailey, Berg and Kallerberg 2000; Wright, Gardner and Moynihan 2003; Macky and Boxall 2007); however, affective commitment mediates a

multiplicity of relationships such as those between investment in HRM practices, work ethic and attitudes to change (Yousef 2000a); leadership behaviour and job satisfaction and job performance (Yousef 2000b); mentoring and organisational citizenship behaviours (Ghosh et al. 2012) and HRM practices and intention to stay (Chew and Chan 2008). Affective commitment is therefore a direct outcome of investment in HRM practices and it also acts as a mediator of the relationship between investment in HRM practices and other behavioural outcomes. These relationships have not been investigated in the context of talent and leadership development practices. The majority of research studies to date have investigated relationships between HRM practices and employee behaviour in a Western context; however, in this study we investigated these relationships using a sample of high-potential employees and leaders in nine Lebanese organisations.

Our study findings make several contributions to the IHRM literatures. First, we advance understanding of the importance of talent and leadership development practices in producing positive behaviours such as commitment and intention to stay. Second, we address calls for researchers to examine the role of mediator variables (Brouer, Harris and Kacmar 2011). A blind spot exists in the literature concerning the mediating mechanisms through which talent and leadership development may influence intention to stay. Third, we extend the literature by demonstrating that relationships found for IHRM practices influencing affective commitment and intention to stay in Western organisations also apply in a non-Western context.

Theoretical background and hypotheses development

Resource-based theory argues that human resources that are valuable, rare, inimitable and non-substitutionable have the potential to confer competitive advantage on an organisation (Becker and Huselid 1998; Bartel 2004). Studies using a resource-based perspective demonstrate that HRM practices influence performance through the enhanced behaviours of employees. Takeuchi et al. (2007), for example, found that HRM practices were positively associated with the degree of social exchange by employees, which in turn were related to firm performance. In this study, we investigate two HRM practices that potentially help organisations retain high-value human resources who would otherwise be costly to replace should they choose to leave. Talent and leadership development practices enhance human capital through the development of knowledge, skills, abilities and potential (Harris, McMahon and Wright 2012). The human capital of pivotal or key talent is valuable and is very difficult to imitate. It is both difficult and costly to replace talented employees with other employees and sustain existing performance levels (Dries et al. 2012; Garavan 2012). Talent and leadership development practices in addition to enhancing human capital contribute to a variety of other positive behaviours that lead to enhanced firm performance.

The notion that talent and leadership development practices impact behaviours, such as intention to stay, has its origins in social exchange theory. This theory postulates that organisations will use a variety of HRM practices to create different forms of exchange relationships. Shaw, Dineen, Fang and Vellella (2009) argued that organisations use HRM practices to both enhance employee outcomes and elicit particular employee behavioural contributions. Therefore, HRM practices serve as both inducements or investments and expectation enhancing. Investments in talent and leadership development practices enhance human capital pools, the careers of employees and their employability, and help align behaviour (Stahl, Chua, Caligiurei, Cerdin and Taniguchi 2009). Hom, Tsui, Wa and Lee (2009) have argued, for example, that with significant investments by organisations in

talent and leadership development practices, employees feel obligated to develop specific human capital unique to a firm. These investments will also increase the affective commitment of employees to the organisation. HRM practices help reduce uncertainty (Hom and Griffeth 1995) and decrease the attractiveness of other jobs in the wider marketplace (Hom et al. 2009).

Investments in HRM practices may not lead to uniform effects for all employee categories. Doubts exist concerning whether the relationship between investment in HRM practices and employee behaviours is direct and unconditional. Kinicke, Carson and Boulander (1992) found positive relationships between actual HRM practices and general work attitudes; however, these relationships were mediated by perceptions of an organisation's commitment to such practices. Where employees perceive that organisational investments in talent and leadership development practices are motivated by a desire to attract and retain quality employees, these investments are more likely to influence behaviour. Figure 1 depicts the relationship among talent and leadership development practices, affective commitment and intention to stay and the mediating effect of affective commitment on intention to stay.

Talent and leadership development practices, affective commitment and intention to stay

Investment in talent and leadership development practices potentially realise a multiplicity of outcomes including enhancement of the human capital of pivotal employees (Cappelli 2008a); a alignment of human capital with firm strategy (Conger and Fulmer 2003; Collings and Mellahi 2009); careers advancement within the organisation (Hughes and Rog 2008) and increased value in the external labour market (Hess, Jepsen and Dries 2012). Affective commitment is both an outcome of investment in HRM practices and a

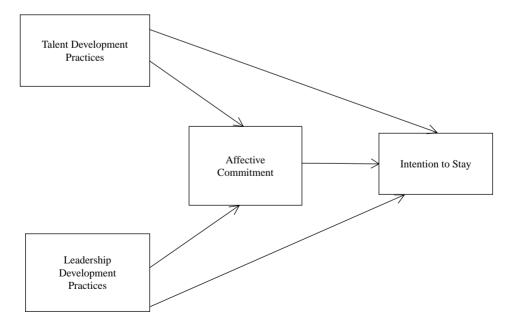


Figure 1. Relationships among talent and leadership development practices, affective commitment and intention to stay.

predictor or mediator of other employee behaviours (Applebaum et al. 2000; Wright and Bonnett 2002). Investment in development activities is associated with higher levels of employees' affective commitment (Tsui, Pearce, Porter and Tripoli 1997). Bartlett (2001) found a strong relationship between investment in training and organisational commitment. Iles, Mabey and Robertson (1990) found that where employees received training and development, it had an effect on their commitment. This relationship also holds for other HRM practices. Macky and Boxall (2007) found a positive relationship between investment in high-performance HRM practices and organisational commitment. Two other studies (Applebaum et al. 2000; Wright et al. 2003) investigated aspects of high-performance work practices and found positive relationships with organisational commitment. Therefore, employees who consider that the organisation is committed to their development will respond with higher levels of affective commitment.

Marescaux et al. (2013) suggest that cognitive appraisal theory can be used to explain the impact of HRM practices on affective commitment. This theory argues that employees make judgements about the favourability of outcomes. Perceptions of favourable outcomes lead to more positive emotions which in turn enhance the affective commitment of employees to the organisation. We envisage that investment by organisations in talent and leadership development practices will be positively associated with intention to stay. Furthermore, based on norms of reciprocity (Eisenberger, Jasolo and Davis-La Mastro 1994) we envisage that organisational investment in talent and leadership development practices will make employees feel obligated to care about the organisation and help it achieve its objectives. The effect will be to enhance their intention to stay. Therefore, we hypothesise that:

Hypothesis 1a and 1b: The greater employees perceive that their organisation invests

in talent development practices, the greater will be (a) their

affective commitment and (b) their intention to stay.

Hypothesis 2a and 2b: The greater employees perceive that their organisation invests

in leadership development practices, the greater will be their (a)

affective commitment and (b) their intention to stay.

Affective commitment and the relationship between talent and leadership development practices and intention to stay

Employees who experience strong affective commitment will report intention to stay. (Meyer, Stanley, Hersevoitch and Topolnylsky 2002; Luchak and Gellatly 2007). Where employees have organisational experiences that satisfy their needs to feel physically and psychologically comfortable, this will lead to intention to stay. High-potential employees who report strong affective commitment are valuable to an organisation (Gong, Law, Chang and Lin 2009). They confer significant benefits including greater promotability, higher performance and lower turnover intentions (Meyer et al. 2002). They will focus on internal career progression opportunities. Social exchange theory (Gould-Williams and Davies 2005) suggests that where high-potential employees perceive that talent and leadership development practices are supported by the organisation, then they will feel a greater emotional attachment to the organisation and therefore report intention to stay.

The relationship between talent and leadership development practices and intention to stay may not be a direct one but rather mediated by affective commitment. There is support for affective commitment as a mediator (Hess et al. 2012). Heffner and Rentsch (2001) argued that affective commitment was perhaps more significant in explaining variance

in a variety of behavioural outcomes such as performance, job satisfaction and intention to stay. Si and Li (2012) found that organisational commitment in general mediated the relationship between HRM practices and exit behaviours. Therefore, we hypothesise that:

Hypothesis 3a: There will be a positive relationship between affective commitment

and intention to stay.

Hypothesis 3b: Affective commitment will mediate the relationship between talent

development practices and intention to stay.

Hypothesis 3c: Affective commitment will mediate the relationship between leader-

ship development practices and intention to stay.

Method

Study context

Investments in talent and leadership development practices are commonplace in Western organisations; however, in the Middle East and particularly in Lebanon, it is a more recent development (Budhwar and Mellahi 2007). Lebanon represents an interesting economic and cultural context in which to study the relationships proposed in this paper. Its main competitive advantage is in services. Lebanon has a strong educational system and has been labelled the 'Switzerland of the Middle East' due to its banking system and the support of a liberal government for private industry (Nakhle 2011). HRM practices are less strategic (Cerdin, Faddoul and Haddad 2002). Dirani (2006, 2009) highlights that talent is drained from Lebanon, resulting in a greater need to implement talent and leadership development practices. Culturally, Lebanon is patriarchal in nature (Sharabi 1998). Social norms place emphasis on conformity rather than creativity and innovation. The family is a central unit of society and influences attitudes to work. Lebanese workers are less focused on the need for advancement, they are slow to challenge traditional social values and career motivation is linked to family factors (Khalaf 1987). Lebanese culture is strong on openness, its willingness to accept external cultural and intellectual influences and its emphasis on pluralism.

Sample and data collection

The data were obtained from nine Lebanese firms that had implemented talent management for high-potential employees. We obtained the respondents through a carefully planned procedure. First, all respondents had to meet a preset criterion of being labelled high potential. Second, we identified Lebanese firms that had a high-potential programme in place for a minimum of two years. The first author approached the HR professional within each firm and conducted a detailed 1–3 hour interview to identify the extent of talent and leadership development practices to generate data, to develop the two indices used as part of the study and to identify potential respondents for the study. We identified 250 potential respondents in the nine organisations. A sample of high-potential leaders and employees was selected in each organisation. The data were collected using a structured questionnaire. A cover letter explaining the purpose and scope of the study accompanied the questionnaire, ensuring respondents of anonymity and that participation in the study was voluntary.

Of the 250 survey mailed, 238 usable questionnaires were returned representing a response rate of 95%. This is an exceptionally high response rate and is not typical for survey-based studies. Two factors explain this very high response rate. First, HR professionals within each organisation actively encouraged employees to respond to the

survey. Second, the first researcher sent out several reminder letters to study participants to encourage them to respond to the questionnaire. Of the 238 respondents, 53% were female and almost two-thirds of the respondents had worked for the organisation for less than nine years. Thirty six percent of employees were aged between 20 and 30, 39.5% were aged between 31 and 40 and 11.3% were aged 41 years plus. The majority of respondents had a master's degree. Employees ranged from top management to ordinary employees and the breakdown was executives – 51%, managers – 28%, professional employees – 37% and salaried employees – 22%. Of the respondents who replied to our survey, 45% were from banking, 23% from manufacturing, 15% from telecommunications, 10% from retail and 7% from healthcare.

Measures

All measures were obtained from a self-report questionnaire. Unless, otherwise stated, a response scale anchored by 1 – strongly agree and 5 – strongly disagree was used for all the measures included in the study.

Talent development practices

For the purpose of this study, we used an index construction process with formative indicators to create a measure of talent development practices suitable to Lebanon firms. Formative indicators are defined as 'observed variables that are assumed to cause the latent variable' (Diamantopoulos and Winklhofer 2001). In order to construct this index, the authors followed the guidelines for index construction proposed by Diamantopoulos and Winklhofer (2001). A key issue in index construction is to identify and specify the scope of the latent variable. In the context of creating a talent development practices index, we were concerned to capture the range of practices that indicate talent development in a Lebanese context. A consensus of indicators is required for formative specification. The indicators used in this study were based on an extensive review of the talent management literatures and detailed exploratory interviews conducted with nine HR professionals by the first author. In writing up the items, the authors followed the conventional procedure with regard to clarity, length and directionality. Each item in the index asked respondents to indicate the extent to which the talent development practice was used within each organisation. Sample items in the index were 'I often design my own development plan where I describe my learning objectives and development activities to enhance my career development' and 'Employees in my organisation may move between one or more jobs to enhance their potential'. 'The threshold VIP (which should be less than 10 to accept each item in the index)' was very acceptable. With the highest level at 1.849% indicating low multi-linearity between the items included in the index. This low multi-linearity indicated that the seven items included in the index were relatively independent of each other and as a result they were retained for the analysis. We assessed the external validity of the index through a correlation of the index indicators with the global variable talent development practices. We found significant correlations for all of the items indicating the external validity of the index (Table 1).

Leadership development practices

We followed the same index construction procedures to create an index of leadership development practices suitable to Lebanese organisations. We included six indicators of leadership development practices in the index. Sampled items in the scale were

Table 1. Multi-linearity of talent development practices index.

	Collinearity	statistics
	Tolerance	VIP
(Constant)		
TD1-28: I often design my own development plan where I describe my learning objectives and activities to enhance my career development.	0.902	1.108
TD2-15: My organisation makes considerable efforts to familiarize new employees with their jobs.	0.593	1.685
TD3-16: Employees who need particular skill development have the chance to participate to seminars, workshops, conferences, education and training on new processes.	0.541	1.849
TD4-17: Learning and development programmes are available at least once a year.	0.591	1.692
TD5-18: Mentors or coaches are available to help me deal with work related issues.	0.615	1.625
TD6-20: E-learning is available to enhance employees' performance. TD7-25: Employees in my organisation move between one or more jobs to enhance their skills.	0.776 0.773	1.289 1.294

'Executives in my organisation will undertake international roles as a development strategy' and 'My organisation develops high-potential employees to become leaders to ensure a strong talent pool'. The threshold VIP was acceptable with the highest level at 1.551 indicating a lack of multi-linearity. Therefore, the six items included in the index were relatively independent of each other and they were retained for the analysis. We found significant correlations for all items with the global variable leadership development practices indicating the external validity of the index (Table 2).

Affective organisational commitment

Affective commitment was measured using Allen and Meyer's (1990) eight-item measure. We used this measure because Allen and Meyer have argued that employees with strong affective commitment will have a greater intention to stay. Sample items in the scale were: 'I would be very happy to spend the rest of my career with this organisation' and 'I feel emotionally attached to this organisation'. The Cronbach α for affective commitment in this study was 0.95.

Table 2. Multi-linearity of leadership development practices index.

	Collinearity	statistics
	Tolerance	VIP
(Constant)		
LD1-19: Coaches and mentors assist executive managers to develop their skills.	0.777	1.287
LD2-23: Managers implement important projects in order to develop their skills.	0.814	1.229
LD3-24: Executives in my organisation will undertake international roles as a development strategy.	0.753	1.329
LD4-27: Managers prepare development plans with each direct report.	0.645	1.551
LD5-33: Evaluations of employees' performance include evaluation by peers, boss, employees and oneself.	0.828	1.208
LD6-26: My organisation develops high potential employees to become leaders to ensure a strong talent pool.	0.708	1.413

Intention to stay

We measured intention to stay using a single item. Some criticisms exist regarding the use of single-item measures; however, single-item measures have good reliability as well as face validity (Bergkvist and Rossiter 2007). They are also widely used in turnover research (Cho, Johanson and Guchait 2009; Ng and Butts 2009). We used a one-item scale 'I intend to stay working for this company for the next three years', adopted from an item developed by Ng and Butts (2009).

Control variables

We controlled for gender, age, employee's job and education level because these have been shown to influence employee perceptions and behaviours. We did not control for firm size because the organisations included in this study were of a similar size; however, it is well established that firm size is associated with the use of more sophisticated HRM practices.

Analysis

Hypotheses 1a and 1b and 2a and 2b stated that talent and leadership development practices would be positively related to affective commitment and intention to stay. These hypotheses were tested using regression analysis (Table 4). Both commitment and intention to stay were regressed on the independent variables controlling for demographic and human capital variables. Hypotheses 3(a)–(c) stated that affective commitment would be directly related to intention to stay and it would mediate the relationship between talent and development practices and intention to stay. We used the product coefficient strategy to assess mediation. This strategy, called the Sobel test, makes use of the multi-variate data method (Sobel 1982).

Results

The means, standard deviations and inter-correlations among the study variables are reported in Table 3. The mean values for talent development and leadership development were 2.30 and 2.61 (on a five-point scale), suggesting that both practices existed among our sample firms. Both variables were strongly correlated with affective commitment and intention to stay (TD: r = 0.52 and 0.39, respectively; LD: r = 0.51 and 0.35, respectively). In addition, talent development had a significant and positive correlation with leadership development (r = 0.74). The mean value for affective commitment was 1.45, suggesting that our sample of employees reported high levels of affective commitment. Our sample of employees also reported strong intention to stay (M = 1.21). We found a significant and positive correlation between affective commitment and intention to stay (r = 0.61).

In order to test our hypotheses, we used regression analysis. Table 4 reports the results of the regression analysis on both affective commitment and intention to stay. First, we included the control variables age, gender, education level and job level. Both talent development practices and leadership development practices were found to have significant and positive effect on both intention to stay (TD: $\beta = 0.40$, p < 0.001; LD: $\beta = 0.13$, p < 0.05) and affective commitment (TD: $\beta = 0.33$, p < 0.001; LD: $\beta = 0.27$, p < 0.01).

Table 3. Means, standard deviations and inter-correlations for the study variables.

										I
Variable	Mean	QS	I	2	3	4	5	9	7	8
1. Age	33.14	7.463								ĺ
2. Gender			0.005							
3. Education level			-0.048	0.768*						
4. Job level			-0.095	0.615**	0.576**					
5. Talent development	2.30	0.6494	0.042	-0.088	0.001	0.047				
6. Leadership development	2.61	0.6593	0.030	-0.123*	0.050	-0.072	0.744**			
7. Affective commitment	1.45	0.2760	0.157*	0.070	0.022	0.042	0.526**	0.511**		
8. Intention to stay	0.21	0.2096	0.019	-0.164	0.122	0.015	0.398**	0.354**	.612**	
										I

**Significant at 0.01 level; *significant at 0.05 level.

Variables	Intention to stay	Affective commitment
Age	0.08	0.07
Gender	0.07	0.05
Education level	0.01	0.07
Job level	0.10	0.09
Talent development practices	0.40***	0.33***
Leadership development practices	0.13*	0.27**
R^2	0.39	0.55
Adjusted R ²	0.16	0.31
F	43.263**	52.410***
DF	1	2

Table 4. Results of regression analysis.

Table 5 reports the results of the mediation analyses. Hypothesis 3a proposed that affective commitment would mediate the relationship between talent development practices and intention to stay. Our analysis indicates that affective commitment partially mediated the relationship between talent development and intention to stay. Our analysis found a direct relationship between talent development practices and affective commitment (p < 0.001). We also found a direct relationship between talent development and affective commitment (p < 0.001). The effects of the mediator (affective commitment) on the dependent variable (intention to stay), controlling for the independent variable (talent development practices), are also significant (p < 0.001). Finally, when we controlled for the mediator (affective commitment) we found a marginally significant relationship between talent development practices and intention to stay. Therefore, in the presence of the mediator the relationship was marginally significant, indicating partial support for Hypothesis 3a.

Hypothesis 3b proposed that affective commitment would mediate the relationship between leadership development practices and intention to stay. Our analysis indicates a statistically significant relationship between leadership development and intention to stay (p < 0.001). We found a significant relationship between leadership development practices and affective commitment (p < 0.001). The effects of the mediator (affective commitment) on the dependent variable (intention to stay), controlling for the independent variable (leadership development), are also significant (p < 0.001). Finally, when we controlled for the mediator (affective commitment), we found no relationship between leadership development and intention to stay. This indicates that affective commitment fully mediated the relationship (p < 0.001; p = 0.2498). This finding is consistent with Baron and Kenny's (1986) recommendation that perfect mediation occurs if the direct effect of the independent variable on the dependent variable becomes non-significant after controlling for the mediator. Therefore, Hypothesis 3b is fully supported.

Discussion

In this study, we investigated the relationships among talent and leadership development practices, affective commitment and intention to stay. We proposed that talent and leadership development practices would be directly related to affective commitment and intention to stay. In addition, we also examined the mediating effect of affective commitment on the relationships between talent and leadership development practices and intention to stay. We found significant positive relationships between talent and leadership

 $[*]p \le 0.05 \text{ level}; **p \le 0.01 \text{ level}; ***p \le 0.001 \text{ level}.$

Mediation effects of affective commitment on the relationship between talent development, leadership development practices and intention to stay.

		•				
Affective commitment, talent development and intention to stay						
Direct and total effects						
	Coef.	S.E.			T	Sig (Two)
Intention to stay/talent development	0.1280	0.0200			6.4085	0.0000
Affective commitment/talent development	0.2156	0.0244			8.8239	0.0000
Intention to stay/affective commitment and talent development	0.4230	0.0472			8.9541	0.0000
Intention to stay/talent development and affective commitment Indirect effect	0.0367	0.0199			1.8446	0.0664
	Value	S.E.	LL95CI	UL95CI	Z	Sig (Two)
	0.0912	0.0146	0.0627	0.1197	6.2652	0.0000
Affective commitment, leadership development and intention to stay						
Direct and total effects						
	Coef.	S.E.			T	Sig (Two)
Intention to stay/leadership development	0.1133	0.0203			5.5890	0.0000
Affective commitment/leadership development	0.2055	0.0247			8.3175	0.0000
Intention to stay/affective commitment and leadership development	0.4412	0.0468			9.4333	0.0000
Intention to stay/leadership development and affective commitment Indirect effect	0.0227	0.0197			1.1539	0.2498
	Value	S.E.	LL95CI	UL95CI	Z	Sig (Two)
	0.0907	0.0146	0.0621	0.1192	6.2191	0.0000

development practices and both affective commitment and intention to stay. We also found that affective commitment partially mediated the relationship between talent and leadership development practices and intention to stay. We found that affective commitment fully mediated the relationship between leadership development practices and intention to stay.

Our study provides the first empirical investigation of the relationship between talent and leadership development practices and both affective commitment and intention to stay. Our findings lend support to the first part of the proposition advanced by Ostroff and Bowen (2000) that HRM practices shape the collective attitudes of employees and these attitudes impact firm performance. We did not measure the impact on firm performance. Our findings in respect of the mediating role of affective commitment suggest that this dimension of commitment is important in the context of high-potential employees. The study findings provide support for both social exchange theory and the resource-based view. Consistent with social exchange theory, our study findings suggest that the attitudes and behaviours of high-potential employees will be impacted by HRM practices and these attitudes will impact other behaviours. The effects of talent and leadership development, while directly impacting intention to stay, also operate through a path connecting affective commitment to intention to stay. We cannot however draw any causal inferences given to cross-sectional nature of our study.

Consistent with the resource-based view, our findings suggest that high-potential employees will return affective commitment and intention to stay on the basis of resources offered by organisations. Highly committed, high-potential employees represent a valuable resource that is rare and difficult to imitate. Affective commitment is context specific. Therefore, it makes sense for firms to use HRM practices such as talent and leadership development to enhance affective commitment because of its role in enhancing intention to stay. Where talented employees have high affective commitment, they will be more difficult for competitors to poach. Where employees as a group are committed to an organisation, it may also lead to complex and valuable collaborative and synergistic behaviours such as teamwork and innovation.

Out study contributes to a better understanding of the operation of international HRM practices. We studied the effects of talent and leadership development practices in Lebanese firms. Lebanon provides an interesting cultural context in which to study the impact of talent and leadership development practices. Lebanon is a moderately collectivist culture (Hofstede 1980). In collectivist cultures, organisations are expected to protect the interests of their members. We did not measure collectivism in this study; however, we can speculate that affective commitment will be an important work-related variable in this cultural context.

Our study contributes to a better understanding of the management of talent and leadership development practices in organisations. In particular, we shed light on how within organisations the use of talent and leadership development practices can lead to both high affective commitment and intention to stay. Furthermore, for any organisation wishing to enhance the effectiveness of specific HRM practices, it is important to identify the intervening variables that lie between the HRM practice and behavioural outcomes. Therefore, to enhance the behavioural outcomes of talent and leadership development practices, organisations need to generate affective commitment.

Our study findings have a number of limitations. The most important limitation has to do with the effects of common-method bias. All variables were measured from the same source, and it is possible that the results are contaminated by common-method bias. We tested for common-method bias, therefore our findings provide some confidence for the

conclusion that the results obtained were due to substantive relationships between the study variables. A second limitation concerns the cross-sectional nature of our study which makes it impossible to rule out reverse causality or to test causal relationships. Third, we selected two HRM practices and it may be more appropriate to investigate a bigger 'bundle' of practices. Fourth, while we controlled for age, gender, education and employee type, we did not investigate issues such as industry sector and ownership and how they may moderate the relationships found in this study. Our theoretical framework did not incorporate exogenous variables such as the possible impact of the external environment, in particular economic and cultural factors. Further research can address these limitations by measuring the independent, mediating and dependent variables at different time periods. Our study findings focused on an attitudinal-mediating variable. We did not investigate the quality of the practices implemented by these firms and we were not able to gain data on the performance levels of employees. We acknowledge that the talent and leadership development indices developed for this study may not have application outside of the Lebanese context.

Conclusion

This article builds on work investigating the relationship among HRM practices and behavioural outcomes and the mediating role of affective commitment. Our study findings demonstrate a positive relationship between investment in talent and leadership development practices and two important outcomes, affective commitment and intention to stay. Furthermore, affective commitment is a particularly important mediating variable in explaining the impact of talent and leadership development practices on intention to stay. In conclusion, our study advances theoretical understanding of the linkages between talent and leadership development practices and both affective commitment and intention to stay, as well as the mediating effect of affective commitment.

References

- Allen, N.J., and Meyer, J.P. (1990), 'The Measurement and Antecedents of Affective, Continuance and Normative Commitment to the Organization,' *Journal of Occupational Psychology*, 63, 1, 61–89.
- Amagoh, F. (2009), 'Leadership Development and Leadership Effectiveness,' *Management Decision*, 47, 6, 989–999.
- Applebaum, E., Bailey, T., Berg, P., and Kallerberg, A. (2000), *Manufacturing Advantage: Why High Performance Work Systems Pay Off*, New York: Columbia University Press.
- Baron, R.M., and Kenny, D.A. (1986), 'The Moderator-Mediator Variable Distinction in Social Psychological Research: Conceptual, Strategic, and Statistical Considerations,' *Journal of Personality & Social Psychology*, 51, 6, 1173–1182.
- Bartel, A.P. (2004), 'Human Resource Management and Organisational Performance: Evidence From Retail Banking,' *Industrial & Labour Relations Review*, 57, 2, 181–195.
- Bartlett, K.R. (2001), 'The Relationship Between Training and Organisational Commitment: A Study in the Health Care Field,' *Human Resource Development Quarterly*, 12, 4, 335–352.
- Becker, B., and Huselid, M.A. (1998), 'High Performance Work Systems and Firm Performance: A Synthesis of Research and Managerial Implications,' in *Research in Personnel and Human Resource Management* (Vol. 16), ed. G.R. Ferres, Greenwich, CT: JAI Press, pp. 53–101.
- Benson, G.S. (2006), 'Employee Development Commitment and Intention to Turnover: A Test of Employability Policies in Action,' *Human Resource Management Journal*, 16, 2, 173–192.
- Bergkvist, L., and Rossiter, J.R. (2007), 'The Productive Validity of Multiple-Item Versus Single-Item Measures of the Same Construct,' *Journal of Marketing Research*, 44, 2, 175–184.
- Boudreau, J.W., and Ramstad, P.M. (2005a), 'Talentship, Talent Segmentation, and Sustainability: A New HR Decision Science Paradigm for a New Strategy Definition,' *Human Resource Management*, 44, 2, 129–136.

- Boudreau, J.W., and Ramstad, P.M. (2005b), 'Leadership and the Evolution of Human Resource Management: From Professional Practices to Strategic Talent Decision Science,' *Human Resource Planning Journal*, 28, 2, 17–26.
- Bowen, D.E., and Ostroff, C. (2004), 'Understanding HRM-Firm Performance Linkages: The Role of the Strength of the HR System,' *Academy of Management Review*, 29, 203–221.
- Brouer, R.L., Harris, K.J., and Kacmar, M. (2011), 'The Moderating Effects of Political Skills on the Perceived Politics-Outcome Relationship,' *Journal of Organisational Behaviour*, 38, 869–885.
- Budhwar, P., and Mellahi, K. (2007), 'Introduction: Human Resource Management the Middle East,' *The International Journal of Human Resource Management*, 18, 1, 2–10.
- Cappelli, P. (2008a), 'Talent Management for the Twenty-First Century,' *Harvard Business Review*, 86, 3, 74–81.
- Cappelli, P. (2008b), *Talent on Demand: Managing Talent in an Age of Uncertainty*, Boston, MA: Harvard Business Press.
- Carmeli, A., and Schaubroeck, J. (2005), 'How Leveraging Human Resource Capital With Its Competitive Distinctiveness Enhances the Performance of Commercial and Public Organisations,' *Human Resource Management*, 44, 391–412.
- Cerdin, J., Faddoul, M., and Haddad, C. (2002), GRH au Liban Auelgues Eclairages, Beirut: ACTES IAS-CLERH.
- Chew, J., and Chan, C.A.C. (2008), 'Human Resource Practices, Organisational Commitment and Intention to Stay,' *International Journal of Manpower*, 29, 6, 503–522.
- Cho, S., Johanson, M.M., and Guchait, P. (2009), 'Employees Intent to Leave: A Comparison of Determinants of Intent to Leave Versus Intent to Stay,' *International Journal of Hospitality Management*, 28, 374–381.
- Collings, D.G., and Mellahi, K. (2009), 'Strategic Talent Management: A Review and Research Agenda,' Human Resource Management Review, 19, 4, 304–313.
- Conger, J., and Fulmer, R.M. (2003), 'Developing Your Leadership Pipeline,' Harverd Business Review, 81, 12, 76–84.
- Datta, D., Guthrie, J.P., and Wright, P.M. (2005), 'HRM and Labour Productivity: Does Industry Mater?' *Academy of Management Journal*, 48, 135–145.
- De Meuse, K.P., Dan, G., Hallenbeck, G.S., and Tang, K.Y. (2009), 'Global Talent Management: Using Learning Agility to Identify High Potentials Around the World,' Korn/Terry International Report No. 9932, Los Angeles, Korn Terry.
- Diamantopoulos, A., and Winklhofer, H.M. (2001), 'Index Construction With Formative Indicators: An Alternative to Scale Development,' *Journal of Marketing Research*, 38, 2, 269–277.
- Dirani, K. (2006), 'Exploring Socio-Cultural Factors That Influence HRD Practices in Lebanon,' *Human Resource Development International*, 9, 1, 85–98.
- Dirani, K. (2009), 'Measuring the Learning Organisation Culture, Organisational Commitment and Job Satisfaction in Lebanese Banking Sector,' *Human Resource Development International*, 12, 2, 24–41.
- Dries, N., Vantilborgh, T., and Pepermans, R. (2012), 'The Role of Learning Agility and Career Variety in the Identification of High Potential Employees,' *Personnel Review*, 41, 3, 340–358.
- Eisenberger, R., Jasolo, P., and Davis-La Mastro, V. (1994), 'Perceived Organisational Support and Employee Diligence, Commitment and Innovation,' *Journal of Applied Social Psaychology*, 75, 51–59.
- Garavan, T.N. (2012), 'Global Talent Management in Science-Based Firms: An Exploratory Investigation of the Pharmaceutical Industry During the Global Downturn,' *The International Journal of Human Resource Management*, 23, 12, 2428–2449.
- Garavan, T.N., Carbery, R., and Rock, A. (2012), 'Mapping Talent Development Definition, Scope and Architecture,' *European Journal of Training and Development*, 36, 1, 5–24.
- Garavan, T.N., Hogan, C., and Cahir-O'Donnell, A. (2009), *Developing Managers and Leaders: Perspectives, Debates and Practices in Ireland*, Dublin: Gill & Macmillan.
- Ghosh, R., Reio, T.G., and Haynes, R.K. (2012), 'Mentoring and Organisational Citizenship Behaviour: Estimating the Mediating Effects of Organisation-Based Self-Esteem and Affective Commitment,' *Human Resource Development Quarterly*, 28, 1, 41–65.
- Gould-Williams, J., and Davies, E. (2005), 'Using Social Exchange Theory to Predict the Effects of HRM Practices on Employee Outcomes,' *Public Management Review*, 7, 1, 1–24.
- Groves, K.S. (2007), 'Integrating Leadership Development and Succession Planning Best Practices,' The Journal of Management Development, 26, 3, 239–262.

- Harris, C., McMahon, G., and Wright, P. (2012), 'Talent and Time Together: The Impact of Human Capital and Overlapping Tenure on Unit Performance,' *Personnel Review*, 41, 4, 1–26.
- Heffner, T.S., and Rentsch, J.R. (2001), 'Organisational Commitment and Social Interaction: A Multiple Constituencies Approach,' *Journal of Vocational Behaviour*, 59, 471–490.
- Hess, N., Jepsen, D.M., and Dries, N. (2012), 'Career and Employee Change in the Age of the Boundaryless Career,' *Journal of Vocational Behaviour*, 28, 2, 280–288.
- Hofstede, G. (1980), Culture's Consequences: International Differences in Work-Related Values, Newbury Park, CA: Sage.
- Hom, P.W., and Griffeth, R. (1995), *Employee Turnover: A Cincinnati Southwester*, Cincinnati, OH: South Western College.
- Hom, P.W., Tsui, A.S., Wa, J.B., and Lee, T.W. (2009), 'Explaining Employment Relationships With Social Exchange and Job Embeddedness,' *Journal of Applied Psychology*, 94, 277–297.
- Hughes, J.C., and Rog, E. (2008), 'Talent Management: A Strategy for Improving Employee Recruitment, Retention and Engagement Within Hospitality Organizations,' *International Journal of Contemporary Hospitality Management*, 20, 7, 743–757.
- Huselid, M.A., Becker, B.E., and Beally, R.W. (2005), *The Workforce Scorecard: Managing Human Capital to Execute Strategy*, Boston, MA: Harvard Business School.
- Iles, P., Mabey, C., and Robertson, I. (1990), 'HRM Practices and Employee Commitment: Possibilities, Pitfalls and Paradoxes,' *British Journal of Management*, 1, 147–157.
- Jackson, S.E., Schuler, R.S., and Rivero, J.C. (1989), 'Organisational Characteristics as Predictors of Personnel Practices,' *Peronnel Psychology*, 42, 727–786.
- Khalaf, S. (1987), Lebanon's Predicament, New York: Columbia University Press.
- Kinicke, A.J., Carson, K.D., and Boulander, G.W. (1992), 'Relationship Between an Organisation's Actual Human Resource Efforts and Employee Attitudes,' Group and Organisation Management, 17, 2, 135–152.
- Lado, A., and Wilson, M.C. (1994), 'Human Resource Systems and Sustained Competitive Advantage: A Competency-Based Perspective,' Academy of Management Review, 19, 699–727.
- Lepak, D.P., Liao, H., Chung, Y., and Harden, E. (2006), 'A Conceptual Review of HR Management Systems in Strategic HRM Research,' *Research in Human Resource Management*, 25, 217–272.
- Liao, H., Toya, K., Lepak, D.P., and Hong, Y. (2009), 'Do They See Eye? Management and Employee Perspecives of High Performance Work Systems and Influence Processes on Service Quality,' *Journal of Applied Psychology*, 94, 2, 371–391.
- Lopez-Cabrales, A., Valle, R., and Herreo, I. (2006), 'The Contribution of Core Employees to Organisational Capabilities and Efficiencies,' *Human Resource Management*, 45, 81–109.
- Luchak, A.A., and Gellatly, I.R. (2007), 'A Comparison of Linear and Non-Linear Relations Between Organisational Commitment and Work Outcomes,' *Journal of Applied Psychology*, 92, 3, 786–793.
- Macky, K., and Boxall, P. (2007), 'The Relationships Between "High Performance Work Systems" and "Employee Attitudes": An Investigation of Additive and Interaction Effects,' *The International Journal of Human Resource Management*, 18, 537–567.
- Makela, K., Bjorkman, I., and Ehrnrooth, M. (2010), 'How do MNCs Establish Their Talent Pools: Influences in Individuals' Likelihood of Being Labeled as Talent,' *Journal of World Business*, 45, 6, 134–142.
- Marescaux, E., DeWinne, S., and Sels, L. (2013), 'HR Practices and Affective Commitment: (When) Does HR Differentiation Pay Off?' Human Resource Management Journal, doi 10.1111/1748-8583.12013.
- Masterson, S.S., Lewis, K., Goldman, B.M., and Taylor, M.S. (2000), 'Integrating Justice and Social Exchange: The Differing Effects of Fair Procedures and Treatments on Work Relationships,' *Academy of Management Journal*, 43, 738–748.
- Messersmith, J.C., Patel, P.C., and Lepak, D.P. (2011), 'Unlocking the Black Box: Exploring the Link Between High-Performance Work Systems and Performance,' *Journal of Applied Psychology*, 96, 6, 1105–1118.
- Meyer, J.P., Stanley, D.J., Hersevoitch, L., and Topolnylsky, L. (2002), 'Affective, Continuance and Normative Commitment to the Organisation: A Meta Analysis of Antecedents, Correlations and Consequences,' *Journal of Vocational Behaviour*, 61, 20–52.
- Nakhle, S.F. (2011), 'The Transfer of Human Resource Practices from American and European Multinational Companies to their Lebanese Subsidiaries: A Study of Host-Country Effects and

- of the Standardisation Adaptation Dilemma,' unpublished Ph.D. dissertation, University of Tribourg, Switzerland.
- Ng, T.W., and Butts, M.M. (2009), 'Effectiveness of Organizational Efforts to Lower Turnover Intentions the Moderating Role of Employee Locus of Control,' *Human Resource Management*, 48, 2, 289–310.
- Ostroff, C., and Bowen, D.E. (2000), 'Moving HR to a Higher Level; HR Practices and Organisational Effectiveness,' in *Multi-level Theory, Research, and Methods in Organisations: Foundations, Extensions and New Directions*, eds. K.J. Klein and S.W. Kozlowski, San Francisco, CA: Jossey-bass, pp. 211–266.
- Ployhart, R.E., Weekley, J.A., and Ramsey, J. (2009), 'The Consequences of Human Resource Stocks and Flows: A Longitudinal Examination of Unit Service Orientation and Unit Effectiveness,' *Academy of Management Journal*, 52, 996–1015.
- Schuler, R., Jackson, S.E., and Tarique, I. (2010), 'Global Talent Management and Global Talent Challenges: Strategic Opportunities for IHRM,' *Journal of World Business*, 46, 4, 506–516.
- Sharabi, H. (1998), Neopatriarchy: A Theory of Distorted Change in Arab Society, Oxford: Oxford University Press.
- Shaw, J.D., Dineen, B.R., Fang, R., and Vellella, R.F. (2009), 'Employee-Organisation Exchange Relationships, HRM Practices and Quit Rates for Good and Poor Performers,' Academy of Management Journals, 52, 2, 1015–1033.
- Si, S., and Li, Y. (2012), 'Human Resource Management Practices on Exit, Voice, Loyalty and Neglect: Organisational Commitment as a Mediator,' *The International Journal of Human Resource Management*, 23, 8, 1705–1716.
- Sobel, M. (1982), 'Asymptotic Confidence Intervals for Indirect Effects in Structural Equation Models,' *American Sociological Association*, 290–312.
- Stahl, G.K., Chua, C.H., Caligiurei, P., Cerdin, J.L., and Taniguchi, M. (2009), 'Predictors of Turnover Intentions in Learning-Driven and Demand-Driven International Assignments: The Role of Repatriation Concerns, Satisfaction With Company Support and Perceived Career Advancement Opportunities,' Human Resource Management, 48, 1, 89–109.
- Takeuchi, R., Lepak, D.P., Wang, H., and Zakeuchi, K. (2007), 'An Empirical Examination of the Mechanisms Mediating Between High-Performance Work Systems and the Performance of Japanese Organisations,' *Journal of Applied Psychology*, 92, 1069–1083.
- Tsui, A.S., Pearce, J.L., Porter, L.W., and Tripoli, A.M. (1997), 'Alternative Approaches to the Employee Organisation Relationship,' *Academy of Management Journal*, 40, 1089–1121.
- Withey, M.J., and Cooper, W.H. (1989), 'Predicting Exit, Voice, Loyalty and Neglect,' *Administrative Science Quarterly*, 34, 4, 521–539.
- Wright, P.M., Gardner, T.M., and Moynihan, L.M. (2003), 'The Impact of HR Practices on the Performance of Business Units,' *Human Resource Management Journal*, 13, 3, 21–36.
- Wright, T.A., and Bonnett, D.G. (2002), 'The Moderating Effects of Employee Tenure on the Relationship Between Organisational Commitment and Job Performance: A Meta Analysis,' *Journal of Applied Psychology*, 87, 1183–1190.
- Younger, J., Smallwood, N., and Ulrich, D. (2004), 'Developing Your Organization's Brand as a Talent Developer,' *Human Resource Planning*, 30, 2, 21–29.
- Yousef, D.A. (2000a), 'Organisational Commitment as a Mediator of the Relationship Between Islamic Work Ethic and Attitudes Towards Organisational Change,' *Human Relations*, 53, 4, 513–553.
- Yousef, D.A. (2000b), 'Organisational Commitment: A Mediator of the Relationships of Leadership Behaviour With Job Satisfaction and Performance in a Non-Western Country,' *Journal of Managerial Psychology*, 15, 1, 6–28.
- Zacharatos, B., Barling, J., and Iverson, R.D. (2005), 'High Performance Work Systems and Occupational Safety,' *Journal of Applied Psychology*, 90, 77–93.