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## The Effects of Pictorial Realism, Delay of Visual Feedback, and Observer Interactivity on the Subjective Sense of Presence

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### Abstract

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### Disciplines

Business | Cognition and Perception | Marketing | Neurology | Neurosciences | Ophthalmology | Optometry | Psychiatry

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# The Effects of Pictorial Realism, Delay of Visual Feedback, and Observer Interactivity on the Subjective Sense of Presence

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## Abstract

Two experiments examined the effects of pictorial realism, observer interactivity, and delay of visual feedback on the sense of "presence." Subjects were presented pairs of virtual environments (a simulated driving task) that differed in one or more ways from each other. After subjects had completed the second member of each pair they reported which of the two had produced the greater amount of presence and indicated the size of this difference by means of a 1–100 scale. As predicted, realism and interactivity increased presence while delay of visual feedback diminished it. According to subjects' verbal responses to a postexperiment interview, pictorial realism was the least influential of the three variables examined. Further, although some subjects reported an increase in the sense of presence over the course of the experiment, most said that it had remained unchanged or become weaker.

## I Introduction

### I.1 The Experience and Definition of Presence

Despite knowledge to the contrary, users of virtual environments (VEs) often report feeling as if they are actually in the computer-generated world to which they are being exposed. This subjective state is often referred to as "presence" or "being there," and some investigators (e.g., Steuer, 1992) consider it to be the characteristic of "virtual reality" that most clearly distinguishes it from other forms of multimedia.<sup>3</sup> In our view, presence is essentially the same as "telepresence," the experience reported by teleoperator users of being in the same distant physical location as the devices they are controlling.

It is proposed here that maximal presence/telepresence occurs when the user (1) feels immersed within the VE, (2) feels capable of moving about in it and manipulating its contents, and (3) has an intense interest in the interactive task (whether a work situation or a game). These, of course, are common events in the real world. Indeed, the development of VEs can be viewed as an attempt to produce, by means of a computer program and accompanying hardware (e.g., a DataGlove), the same experiences of clarity, completeness, vivacity, continuity, constancy, and presence that occur in normal perception (e.g., Stark, 1994).

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3. For the remainder of this paper the phrase "virtual reality" will be eschewed in favor of "virtual environment," as we consider the former to be oxymoronic and thus meaningless.

Despite the preceding attempt, it is premature to think that one can formulate an exact and final definition of presence. Such certainty awaits the outcome of many experiments such as the present ones in which potentially important variables are manipulated and their effects on presence assessed. On the other hand, unless investigators have at least a rudimentary grasp of the concept, they will be unable to study it. Likewise, subjects in such experiments must be provided with a general idea or description of what it is they are to report or else they will not know what to do. Finally, even if experimenters do hold a very precise definition of presence, it is probably inadvisable to communicate it to their subjects before testing them because, by so doing, they may strongly suggest to them the effects that particular independent variables "ought" to have. For example, if subjects were informed that presence refers to the feeling of being surrounded by an unbroken visual world, it would come as no great surprise, and indeed would be tautological, to find that when these subjects view a VE through a 360° head-mounted display (HMD), they report more presence than when they view the same VE on a flat TV monitor.

Although there has been much discussion about the nature, genesis, and modification of presence (Barfield & Hendrix, 1995; Barfield & Weghorst, 1993; Barfield, Zeltzer, Sheridan, & Slater, 1995; Fontaine, 1992; Heeter, 1992; Held & Durlach, 1992; Loomis, 1992; Sheridan, 1992; Slater & Usoh, 1992; Slater, Usoh, & Steed, 1994; Steuer, 1992; Zeltzer, 1992), very little in the way of controlled, quantitative research has been published testing these ideas. Furthermore, the common belief that presence improves performance has not been investigated adequately. Clearly, to address either of these issues one must first have a way to measure presence.

### **1.2 The Measurement of Presence**

Presence, like other subjective mental states, can be measured either behaviorally or introspectively, using self-report (although the latter is also a form of behavior). Included in the first category are motor reflexes (e.g., flinching) and neurophysiological responses (e.g.,

arousal). For example, if a VE presents observers with a rapidly approaching object and they blink, turn away, and undergo a sudden increase in heart rate, it is reasonable to conclude that they have experienced a strong sense of presence. Examples of self-report measures include Likert (e.g., 1–7) rating scales and direct magnitude estimates (e.g., Stevens, 1957), by which VE users can indicate the degree of presence they are experiencing. Neither of the two types of measures is sufficient by itself, however. It is possible, for example, to imagine reports of presence without their expected behavioral concomitants and vice versa. Ideally, then, one should employ both measures in order to avoid the limitations of either by itself.

### **1.3 Factors Potentially Affecting Presence**

Heeter (1992) has argued for three different kinds of presence: environmental, social, and individual. We believe, however, that it is more parsimonious to view presence as a single (albeit multidimensional) entity that is influenced by many different variables, all or most of which can be neatly categorized by Heeter's tripartite system.

Environmental factors that might affect presence are (1) the range of sensory experiences and/or modalities stimulated, (2) the amount of sensory resolution (e.g., pixel density), (3) the degree of similarity between the observer's body (e.g., the hand) and its visual representation, (4) the presence or absence of stereopsis, (5) black and white versus color presentation, (6) the presence or absence of perceptual constancy during movements of the body and/or sensory organs, and (7) the familiarity of the scene. It seems likely that the greater the number of sensory systems engaged, the more sensory information provided, and the more realistically the sensory environment is represented, the greater the presence experienced.

Potentially important social factors are (1) whether other (simulated) individuals are present in the VE and (2) the extent to which these others respond to or interact with the primary observer. Here one might predict that exposure to other virtual actors, especially

ones that react to the existence and actions of the primary observer, will increase presence (e.g., Steuer, 1992).

Finally, individual factors include, but are certainly not limited to (1) the assumptions that observers bring to the VE, (2) the amount of practice they have had on the VE task (assuming there is one), (3) the length of their exposure to and/or interaction with the VE, (4) the degree to which they have become familiar with (and perhaps adapted to) the intersensory and sensorimotor discordances that may be present, and (5) individual predispositions to rely on or attend to one sensory modality (e.g., vision) over another (e.g., audition; Slater & Usoh, 1993). The effects predicted for these variables are not always obvious. For example, it is uncertain (to the present authors, at least) if presence should increase, decrease, or stay the same with continued exposure to the VE.

Despite the wide array of variables postulated to play a role in presence, the research literature to date provides few relevant well-controlled, quantitative studies (Barfield & Hendrix, 1995; Slater & Usoh, 1993; Slater, Usoh, & Steed, 1994). Clearly, then, there is need for a systematic examination of these factors, and an assessment of their relative importance.

#### 1.4 The Present Studies

In the present investigation, subjects were exposed to all possible pairings of a series of VEs involving an automobile driving task. For each pair they were to indicate which member produced the greater amount of presence. This is the "Method of Paired Comparisons" (e.g., Birnbaum, 1978; Cohn, 1894), a procedure with a long and distinguished history in the area of psychological scaling. Experiment 1 examined the effects of (1) active (interactive) versus passive exposure to the VE and (2) pictorial realism. Experiment 2 examined the variable of delay of visual feedback and replicated the realism manipulation of Experiment 1. It was predicted, mainly on intuitive grounds, that presence would be increased by both pictorial realism and subject interactivity and decreased by delay of feedback.

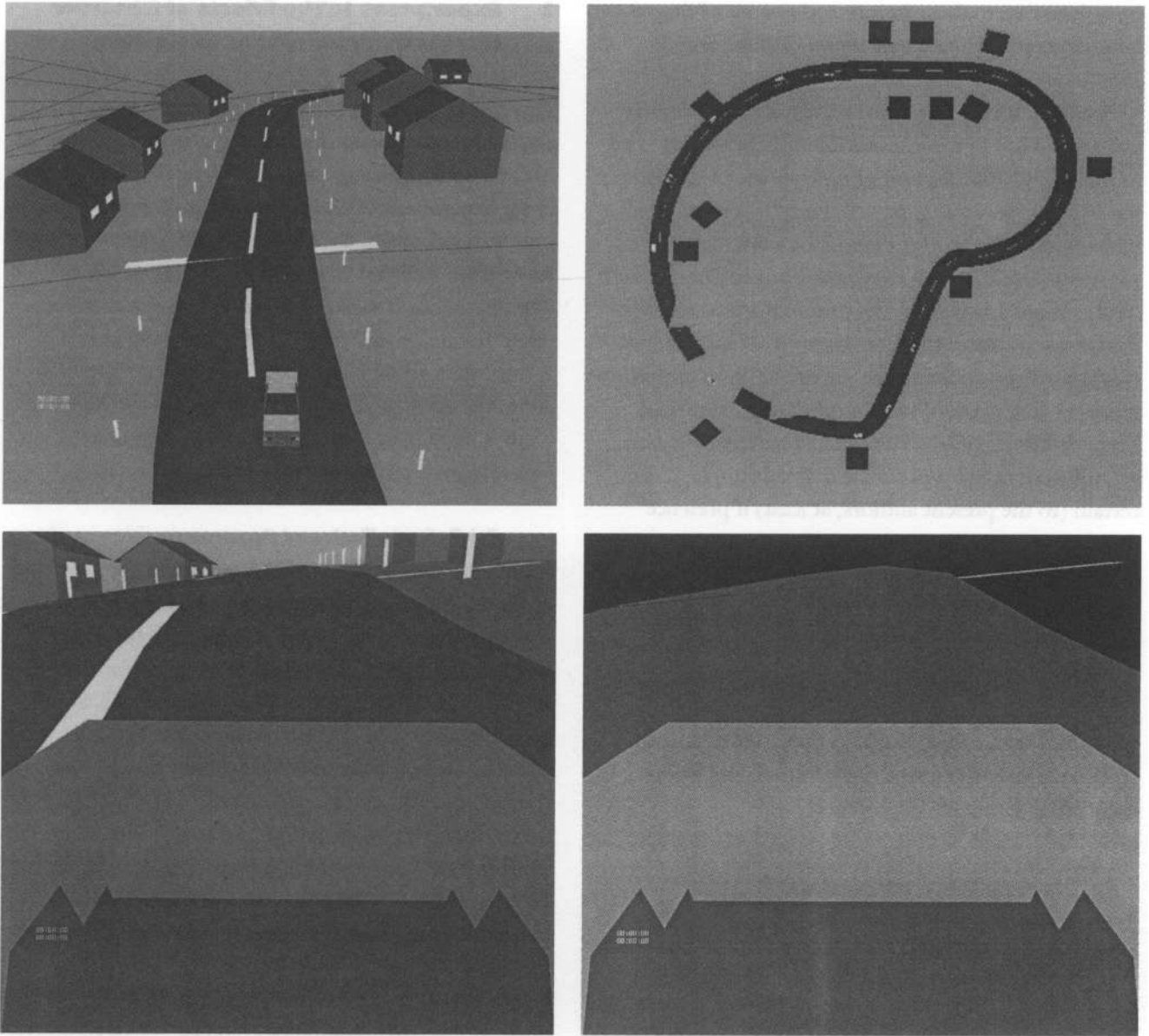
## 2 Experiment 1: The Effects of Observer Interactivity and Pictorial Realism

### 2.1 Method

**2.1.1 Subjects.** Twenty subjects (9 males and 11 females with an average age of 27.2 years) participated in the experiment. All were volunteers recruited from optometry classes at the University of California, Berkeley or from staff and engineering graduate students working in our laboratory. Half of the subjects were tested in one 2-week period and the remainder in a 2-week span about a year later. All subjects were naive about the driving task and the purpose of the experiment. One subject in the initial sample experienced mild nausea during testing and was replaced.

**2.1.2 Basic Task and Apparatus.** The visual scene as viewed by the subject is shown in the lower half of Figure 1. The task was to drive a simulated car as quickly and smoothly as possible through one lap of a winding road (Fig. 1, top half). Visual representations of other cars (not shown in the figure) periodically approached the subject's car in the opposite lane and one of his or her tasks was to avoid "colliding" with them. In the foreground was the crude outline of a car hood as it might appear through a windshield and beyond lay an extended view of the winding road (Fig. 1, bottom half). In the realistic VE, the remainder of the scene also contained hills, buildings, and guard posts (Fig. 1, bottom left).

The visual scene was rendered using three-dimensional (3-D) computer graphics. A pair of stereoscopic images was presented sequentially to the subject's left and right eyes by means of a CrystalEyes (Stereo-Graphics, Inc.) display. Individual stereo ability was not tested, nor were subjects' interpupillary distances (IPDs) measured. Rather, a nominal IPD of 6.5 cm was assumed in the design of each scene. The simulation was developed in the Telerobotics Unit of the University of California, Berkeley and was rendered on a high-resolution CRT (1280 × 1024 pixels) of a Silicon Graphics, Inc. 4D/120 GTXB Graphics workstation. The geometric field of view (FOV) of the scene was defined in



**Figure 1.** Four views of the simulated driving scene (color not shown). Upper half shows a "God's eye" view of the car, the road with dashed median lines, bordering white posts to provide motion cues, houses, and moderately hilly countryside. Two views from the driver's seat (bottom half) show the most and least pictorially realistic scenes (bottom left and bottom right, respectively), which served as "anchors" for the 1-100 presence scale. (See text for more detail.)

graphics, using a horizontal viewing perspective of  $62.5^\circ$ . With a viewport having a horizontal width of 38 cm and the subject sitting at a viewing distance of 0.75 m, the FOV on the subject's retina was approximately  $27^\circ$ .

During the experiment, the laboratory lights were extinguished and a curtain drawn around subjects to isolate them from the rest of the laboratory. A steering wheel and foot-operated accelerator and brake pedals allowed subjects to control the car's direction and speed,

much as they would a real car. All input devices were connected to the SGI workstation through a 12-bit A/D board.

**2.1.3 Experimental Design.** Subjects were used as their own control in a  $2 \times 2 \times 2$  factorial design in which the three factors were (1) subject interactivity, (2) pictorial realism, and (3) order of pairing. For the first factor, subjects acted either as the driver (active condition) or as the passenger (passive condition). The two levels of pictorial realism were

1. High realism—blue sky; hilly road surface and surround; green background; red farm houses; oncoming cars; guard posts.
2. Low realism—black sky; flat road surface and surround; black background; no peripheral objects; no oncoming cars.

**2.1.4 Definition and Measurement of Presence.**

Subjects read the instructions from the CRT screen while the experimenter simultaneously read them aloud. The driving task was described and the general concept of presence was defined. Subjects were to indicate which of a given pair of VEs had produced the greater sense of presence and then to provide a number between 1 and 100 to represent the size of the perceived difference between them. The definition of presence emphasized the feeling that subjects were physically located in and surrounded by the portrayed visual world, rather than in the laboratory in which they knew the experiment to be taking place. The verbatim instructions were as follows:

“Immediately after you have driven in two of these worlds you will be asked to compare and choose between them. Please indicate to the experimenter in which of the two simulations you felt more physically located in the portrayed scene. That is, in which world did you more strongly feel that you were surrounded by the car and the outside world, rather than being in the laboratory in which this experiment is taking place. You will also be asked to estimate on a scale from 1 to 100 the perceived difference in your feeling of being physically located in the two worlds. A perceived difference of 1 means that your feeling of being physically located in

each scene was about the same. A difference of 100 indicates that your feeling of being physically located in one world was much stronger than in the other world. As a reference point, assume that the difference in your feeling of being physically located in the two practice worlds has a value of 100.”

**2.1.5 Procedure.** Next, subjects engaged in two pairs of practice runs. The first pair consisted of an active condition in a more realistic scene (Fig. 1, lower left), and a passive condition in a scene with less realism (Fig. 1, lower right). This pair was not actually used in the experiment, but served as the subjects’ standard for the maximal difference (100) in presence between the two VEs, as indicated in the instructions above. It was assumed that the difference in perceived presence between these two practice scenes was as great or greater than would be experienced in any pair presented during the experiment proper. Here, as in the actual experiment, the subject was told before a run whether he or she would be a “driver” or a “passenger.” The second pair of trials also entailed active and passive conditions, but did not differ quite as much in terms of pictorial realism as did the first pair. The two practice pairs provided subjects with some proficiency in the task, as well as practice making judgments of relative presence. Just before the actual experiment began, subjects were asked to verbalize their understanding of the concept of presence as it had been defined for them. If necessary, the concept was clarified further and questions (if any) were answered.

There were six possible pairings of the four interactivity/realism conditions and two orders. Each of these 12 combinations was presented twice, in pseudorandom order, for a grand total of 24 runs. After every other VE, the subject reported whether that VE had produced a greater or a lesser amount of presence than the preceding one and, according to the 1–100 scale, by how much.

On “active trials,” subjects controlled the direction and speed of the car by means of the steering wheel and pedals; on “passive trials,” they sat, hands on laps like a passenger, as the car “drove itself.” A “yoked-control” procedure was used to equate visual experience in the two conditions. That is, the car’s movements on a given active trial were recorded by the computer and then used

to guide the car's movements on the next passive trial. Because it seemed likely that subjects would pay less attention to the visual scene when sitting passively than when playing the role of driver, they were instructed on each of the passive trials to count the number of oncoming cars and to report this number to the experimenter immediately after that trial. (Although subjects' responses on this task were recorded, their accuracy was not reported to them or used further.) Unfortunately, this is an imperfect control, as it cannot be claimed with confidence that the two conditions were perfectly equated in terms of mental workload or other cognitive factors. It should be pointed out, however, that such potential confounding is inherent in any experiment in which conditions of active (i.e., self-initiated) and passive (i.e., externally controlled) movement are compared (e.g., Held & Hein, 1958).

After the last trial, subjects were quizzed about the amount of their previous experience with video games and automobile driving, the extent to which they were aware of the (unseen) laboratory during the experiment, the degree to which their sense of presence may have changed (and in which direction) over the course of the experiment, and their understanding of the concept of presence and how they were to report it. They were also asked to indicate to what extent each of the experimental variables seemed to them to have influenced their decisions about relative presence.

## 2.2 Results

According to the responses to the postexperiment interview, all the subjects understood our definition of presence and had guided their responses accordingly.

Table 1 presents the mean unscaled (1a) and scaled (1b) 1–100 magnitude estimates for every pairing of the four VEs and for both orders. (A positive score indicates that the VE presented first was favored over the VE presented second; a negative score indicates the reverse.)

The magnitude estimates for each subject were scaled by means of the program MONANOVA (Kruskal, 1965) to eliminate individual biases in rating. These scaled estimates (Table 1b) were then used to compute the relative amount of presence in each display condi-

**Table 1a.** Experiment 1: Unscaled Ratings (1–100) for Active/Realistic (A/R), Passive/Realistic (P/R), Active/Unrealistic (A/U), and Passive/Unrealistic (P/U) VEs

	VE presented first			
	A/R	P/R	A/U	P/U
VE presented second				
A/R	—	–27.1	–36.3	–54.4
P/R	23.6	—	1.3	–53.6
A/U	27.3	65.0	—	–29.3
P/U	61.6	48.5	20.2	—

**Table 1b.** Experiment 1: Scaled Ratings for Active/Realistic (A/R), Passive/Realistic (P/R), Active/Unrealistic (A/U), and Passive/Unrealistic (P/U) VEs

	VE presented first			
	A/R	P/R	A/U	P/U
VE presented second				
A/R	—	–0.622	–0.850	–1.400
P/R	0.459	—	–0.493	–1.190
A/U	0.897	0.378	—	–0.681
P/U	1.690	1.110	0.714	—

tion. The MONANOVA program transforms the magnitude estimation data so that effects can be described with a simple linear model. The coefficients of the linear model reflect a scaled value of the amount of presence experienced in each VE. The corresponding scale values from each subject were pooled and averaged and, finally, tested by standard analysis of variance (ANOVA) techniques.

Values were subjected to a 2 (Interactivity)  $\times$  2 (Realism)  $\times$  2 (Order) within-subject ANOVA, according to which both Interactivity and Realism were statistically significant,  $F(1, 19) = 14.00, p < 0.001$ , and  $F(1, 19) = 35.66, p < 0.001$ , respectively. Order was not statistically significant,  $F(1, 19) < 1.0$ . Finally, none of the interactions was significant. Examination of the mean



**Table 2.** Responses to the Postexperiment Questionnaire

1. What was more important to you in making your decision, how realistic the scene looked or having control over the car/delay of visual feedback?				
	Pictorial realism (%)	Control over car (Expt. 1)/ delay of feedback (Expt. 2) (%)	Both (%)	
Experiment 1	20	50	30	
Experiment 2	6	89	5	

2. Did your sense of being in the scene increase, decrease, or stay the same over the course of the experiment?			
	Increased (%)	Decreased (%)	Stayed the same (%)
Experiment 1	30	45	25
Experiment 2	28	29	43

3. During the task, how aware of the laboratory environment were you?				
	Not at all (%)	Very little (%)	Somewhat (%)	Very aware (%)
Experiment 1	10	55	30	5
Experiment 2	5	38	57	0

magnitude estimates indicates that, as expected, the Active/Realistic VE produced stronger presence than did the Passive/Non-Realistic VE (see, for example, the first column of Table 1a).

Responses to key postexperiment questions are presented in Table 2. It can be seen that subjects tended to believe that interactivity played a greater role than pictorial realism in their judgments of relative presence. When asked if the sense of presence had changed over the course of the experiment, there was a tendency to report a decrease. Finally, a majority of the subjects

(65%) revealed that they were either unaware or only slightly aware of the laboratory environment during the experiment.

### 3 Experiment 2: The Effects of Delay of Visual Feedback and Pictorial Realism

#### 3.1 Method

**3.1.1 Subjects.** Twenty subjects (9 males, 11 females; average age: 23.4 years) were drawn from the same population as in Experiment 1. Half were tested during one 3-week period and the remainder during a 2-week period about a year and a half later. All were naive about the task, visual displays, and purpose of the experiment. No subjects were lost to nausea or any other problems.

**3.1.2 Basic Task and Apparatus.** The task and apparatus were identical to those used in Experiment 1.

**3.1.3 Experimental Design.** Subjects were used as their own control in a  $2 \times 2 \times 2$  factorial design, the three factors being (1) delay of visual feedback, (2) pictorial realism, and (3) order. The two levels of the first variable were (1) the shortest delay possible with our simulation (200–220 msec) and (2) an additional delay of 1.5 sec. The two levels of realism were the same as in Experiment 1.

#### 3.1.4 Procedure and Measurement of Presence.

The definition of presence and the instructions for driving the car and making the paired comparisons were nearly identical to those of Experiment 1. In addition, subjects were warned that in some conditions they would experience a significant delay in the responsiveness of their car and that, although this might cause them some difficulty in controlling the vehicle, they should continue to do the best they could.

#### 3.2 Results

The data, which were analyzed in the same manner as in Experiment 1, are presented in Table 3. According

**Table 3a.** Experiment 2: Unscaled Ratings (1–100) for No-Delay/Realistic (ND/R), Delay/Realistic (D/R), No-Delay/Unrealistic (ND/U), and Delay/Unrealistic (D/U) VEs

	VE presented first			
	ND/R	D/R	ND/U	D/U
VE presented second				
ND/R	—	-58.2	-31.2	-52.5
D/R	49.7	—	35.1	-11.5
ND/U	13.1	-36.2	—	-32.5
D/U	55.3	20.1	52.3	—

**Table 3b.** Experiment 2: Scaled Ratings for No-Delay/Realistic (ND/R), Delay/Realistic (D/R), No-Delay/Unrealistic (ND/U), and Delay/Unrealistic (D/U) VEs

	VE presented first			
	ND/R	D/R	ND/U	D/U
VE presented second				
ND/R	—	-1.563	-0.531	-1.560
D/R	1.275	—	0.907	-0.109
ND/U	0.365	-0.819	—	-1.050
D/U	1.579	0.273	1.220	—

to a 2 (Feedback Delay)  $\times$  2 (Realism)  $\times$  2 (Order) within-subject ANOVA, both Delay,  $F(1, 19) = 30.94$ ,  $p < 0.001$ , and Realism,  $F(1, 19) = 4.52$ ,  $p = 0.047$ , were statistically significant, while Order was not,  $F(1, 19) < 1.0$ . None of the interactions was significant. As predicted, the No-Delay/Realistic VE produced more presence than the Delayed/Unrealistic VE (see, for example, the first column of Table 3a).

It can be seen from Table 2 that the vast majority of subjects (89%) believed that delay of feedback was more important than pictorial realism in influencing their experience of presence, which is congruent with the results of the statistical analysis above. Some subjects reported that presence increased in strength over the course of the experiment, while others reported a decrease or no

change. Finally, the most common response to the question concerning awareness of the laboratory was “some-what” (57%).

## 4 General Discussion and Conclusions

### 4.1 Findings

The results of both experiments were encouraging in that the variables examined had the predicted effects. Thus, presence was enhanced by pictorial realism (Experiments 1 and 2) and interactivity (Experiment 1), while it was attenuated by delay of visual feedback (Experiment 2).

**4.1.1 Pictorial Realism.** In both experiments, subjects' responses to the postexperiment interview suggested that pictorial realism played less of a role in judgments of presence than did interactivity (Experiment 1) or delay of feedback (Experiment 2). In a preliminary study in which realism was the only independent variable we also found a weak effect. Contrary to the present results, however, that study revealed a main effect of order of presentation of the VEs, suggesting that in the present experiments the effect of order may have been masked by the presence of more “powerful” variables.

It is not surprising perhaps that pictorial realism appeared to have little effect on presence since it would seem likely that even a completely unfamiliar environment (e.g., a room filled with random dots) could produce a strong sense of presence or, alternatively, that a crudely drawn but familiar scene could greatly detract from it. Further complicating the situation is the problem of defining pictorial realism. For example, it could be justifiably claimed that the two levels of this ostensible variable in the present experiment actually represented a difference in *complexity*. If this is a correct assessment, then an unconfounded examination of this variable will require keeping complexity constant while varying the degree to which the graphic representation is similar to the “real world.” This would seem to be a very difficult manipulation to effect.

**4.1.2 Interactivity.** Because of the 200- to 220-msec visual feedback delay inherent in our VE system, it was not self-evident that presence would be stronger when the subjects controlled their car than when they served as passengers. That is, one might well have predicted that this delay, which, of course, could be detected by subjects only when they had control of the car's movements, would diminish the sense of presence (as found in Experiment 2) over that experienced in the passive exposure condition. Apparently, the act of controlling the car increased the subjective sense of presence more than the delay of visual feedback decreased it.

**4.1.3 Delay of Visual Feedback.** The finding that an additional delay of visual feedback reduced the strength of presence confirms the suspicions of Held and Durlach (1992), who had predicted such an effect on the basis of the work by Held, Efstathiou, and Greene (1966) on adaptation to prismatically displaced vision. It seems quite reasonable that the sense of presence would depend heavily on the perception of one's ability to move independently through the environment, an experience to which a delay of visual feedback is obviously inimical.

**4.1.4 Continued Exposure.** As indicated previously, it is not apparent what effect continued or repetitive exposure to a VE should have on presence. Prolonged exposure has many potential concomitants, including increased task familiarity, decreased anxiety, boredom, reduced novelty, sensitization to intersensory discrepancies, and adaptation to these discrepancies. Some of these potential factors might be expected to increase the sense of presence, while others are likely to reduce it, so it is unclear what the net effect will be. Thus, it is interesting to note that in both of the present experiments subjects typically reported that their sense of presence remained unchanged or even decreased over the course of the experiment (Table 2).

## 4.2 Problems and Issues

**4.2.1 Defining Presence for Subjects.** According to the postexperiment interviews, all subjects in both experiments understood what we meant by presence and

how they were to report it. However, a potentially serious problem exists in this regard. Specifically, our use of the two (presumably) most different practice VEs as the standard by which subjects were to anchor their 1–100 difference-of-presence scale (see lower half of Fig. 1) might have biased them to respond in accord with the implicit task demands that this procedure entailed. This problem (along with that of providing subjects with an overly explicit definition of presence, as described earlier) must be avoided in future research.

Of course, presence might be measured differently than was the case here. One alternative we are currently examining is magnitude estimation in which subjects use a 0–100% scale to compare (1) a VE that they are experiencing (or have just experienced) to (2) a corresponding physical (real) situation. Clearly, the latter will elicit maximal presence (by definition), and thus it is reasonable for the experimenter to assign it a value of 100%. Given this “anchor” to the real world, one could expect subjects to provide a lesser percentage of presence for the related VE, except in the unlikely (but profoundly interesting) event that they cannot distinguish that VE from reality. One important advantage of this measure over the Method of Paired Comparisons is that it provides an absolute, rather than a relative, measure of presence.

**4.2.2 The Relative Weighting of Factors.** It is not easy to determine the relative importance of different factors in the elicitation and modification of presence because the conclusion one draws will depend heavily on the levels of each variable chosen for examination. For example, it is possible to attribute the present finding of a much greater effect for delay of feedback than for realism (Experiment 2), not to an inherent difference in the importance of these variables, but to the possibility that the two levels of delay (200–220 msec versus 1.5 sec) used in the present experiment differed functionally from each other much more than did the two levels of realism.

Further complicating matters is the likelihood that the effect of a given variable on presence will vary greatly as a function of the task in which the subject is engaging. Thus, delay of feedback should be expected to interfere greatly with presence when the subject's task is that of

driving a car (as in the present studies), but very little if their goal is, for example, to identify faces.

Possible ways to obtain more definitive evidence of the importance of two (or more) factors in presence include (1) "trade-off" experiments, in which the investigator measures the extent to which one variable must be changed to offset the effect of a second variable, (2) comparing the two variables in question in terms of equal "just noticeable differences" (JNDs), and (3) equating the two variables by means of cross-modal matching. We plan to use one or more of these procedures in future research.

**4.2.3 Technological Limitations.** The technology used to create our VEs suffered from several deficiencies. First, in contrast to many other VE systems, ours did not entail an HMD, but rather a CRT that subjects viewed as they would a television set. However, in its defense, our procedure did provide subjects with stereoscopic vision, required them to sit relatively close to the screen, and shielded them from the rest of the laboratory by a curtain. Nevertheless, a sizable number of subjects in each experiment reported at least some awareness of the laboratory during the experiment (see Table 2). Thus, because our situation was clearly not as immersive as it could have been, the absolute level of presence experienced by our subjects may have been relatively low. Of course, our use of comparative judgments makes it impossible either to confirm or disconfirm this suspicion. To rectify this situation, the viewer in our future studies will wear an HMD and move about within the virtual world while presence is measured by means of the magnitude estimation procedure described above. Another limitation of our VEs was the presence of a 200–220 msec delay in visual feedback in our so-called "no-delay" conditions, a problem that the use of faster computers will eliminate.

**4.2.4 Why Study Presence?** It is legitimate to ask why a scientist should be interested in presence in the first place. It could be argued, for example, that presence is merely an epiphenomenon of a VE and therefore of little importance (except presumably for the entertainment industry). However, we believe that there are sev-

eral reasons why it is useful to understand presence. First, it may be true, as commonly suggested, that presence facilitates task performance. Unfortunately, this reasonable-sounding hypothesis is extremely difficult to test because many of the variables that may increase presence (greater pixel density, reduced delay of feedback, etc.) are also likely to facilitate task performance even if there is no causal link between the two events. Thus, although it is likely that presence and performance are related in some way, it is not clear if this relationship is causal or correlational or, in either case, how strong it is. It is mandatory therefore for studies of the putative presence–performance relationship to use stimulus (or other) manipulations of presence that do not, in and of themselves, directly influence performance.

A related reason why the measurement and manipulation of presence should be of interest is the possibility that, even if it does not have a direct impact on performance, its occurrence in a given VE (or teleoperator system) will have the effect of maintaining or even increasing the users' attention and motivation, which, in turn, is likely to facilitate performance (and perhaps transfer of training as well).

A final reason for being interested in the psychological phenomenon of presence, and the one closest to our hearts, is that an understanding of this experience as it occurs in VEs should elucidate the same phenomenon in real environments, an important but thus far seriously neglected aspect of human perception.

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