

The $G/M/1$ Queue revisited

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Abstract: The $G/M/1$ queue is one of the classical models of queueing theory. The goal of this paper is two-fold: (i) To introduce new derivations of some well-known results, and (ii) to present some new results for the $G/M/1$ queue and its variants. In particular, we pay attention to the $G/M/1$ queue with a set-up time at the start of each busy period, and the $G/M/1$ queue with exceptional first service.

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