# Trends in Racial-Ethnic Disparities in Access to Mental Health Care, 2004–2012

Benjamin Lê Cook, Ph.D., M.P.H., Nhi-Ha Trinh, Ph.D., Zhihui Li, M.S., Sherry Shu-Yeu Hou, M.P.H., Ana M. Progovac, Ph.D.

**Objective:** This study compared trends in racial-ethnic disparities in mental health care access among whites, blacks, Hispanics, and Asians by using the Institute of Medicine definition of disparities as all differences except those due to clinical appropriateness, clinical need, and patient preferences.

**Methods:** Racial-ethnic disparities in mental health care access were examined by using data from a nationally representative sample of 214,597 adults from the 2004–2012 Medical Expenditure Panel Surveys. The main outcome measures included three mental health care access measures (use of any mental health care, any outpatient care, and any psychotropic medication in the past year).

**Results:** Significant disparities were found in 2004–2005 and in 2011–2012 for all three racial-ethnic minority groups compared with whites in all three measures of access.

Between 2004 and 2012, black-white disparities in any mental health care and any psychotropic medication use increased, respectively, from 8.2% to 10.8% and from 7.6% to 10.0%. Similarly, Hispanic-white disparities in any mental health care and any psychotropic medication use increased, respectively, from 8.4% to 10.9% and 7.3% to 10.3%.

**Conclusions:** No reductions in racial-ethnic disparities in access to mental health care were identified between 2004 and 2012. For blacks and Hispanics, disparities were exacerbated over this period. Clinical interventions that improve identification of symptoms of mental illness, expansion of health insurance, and other policy interventions that remove financial barriers to access may help to reduce these disparities.

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In 2003, the Institute of Medicine (IOM) published Unequal Treatment, which served to elevate racial-ethnic health care disparities to the forefront of clinical and policy attention (1). Eliminating health care disparities was also cited as one of the overarching goals of Healthy People 2010 and 2020 (2,3). Despite these efforts, disparities in mental health care remain wider than in most other areas of health care services (4), and mental illness remains as one of the highest health burdens for minority populations (5). Previous studies of trends found that although overall rates of mental health treatment increased, gaps in access to mental health treatment between blacks, Latinos, and non-Latino whites (hereafter referred to as whites) were sustained (6,7). In addition, Hispanic-white and black-white disparities were exacerbated in access to mental health care (8). However, information regarding trends in mental health disparities beyond 2006 is limited. Updating our knowledge of trends in these disparities—and including Asian-white disparities—is critical for understanding whether efforts to decrease disparities have been fruitful. Such an update also provides a baseline for future studies evaluating the impact of the Affordable Care Act (ACA) on reducing these disparities.

Since 2004, there have been significant shifts in the magnitude of expenditures and sources of payment for inpatient, outpatient, and medication therapies for mental illness in the United States. Growth in mental health care spending by private payers decelerated significantly in 2007–2009 compared with 2004–2006; state and local mental health care spending showed negative growth while federal mental health care spending accelerated (9). During this time, major psychiatric medications, such as sertraline, risperidone, and quetiapine, came off patent (2006, 2007, and 2011, respectively) and prices decreased. Access to less expensive medications is one explanation for growth in psychotropic medication use in the overall U.S. population (10). The impact of these overall trends on disparities in psychotropic medication use is unclear.

In the scant literature evaluating Asian-white mental health care disparities, Asian Americans demonstrate lower rates of any type of mental health-related service use than the general population (11) and are less likely than whites to report being assessed, counseled, and recommended medications by specialty care providers (12,13). To our knowledge, no studies have tracked Asian-white mental health care disparities over time.

In this study, we analyzed trends in disparities in access to mental health care between 2004 and 2012, comparing whites with blacks, Hispanics, and Asians. We used methods that implement the IOM definition of racial-ethnic health care disparity, which defines disparities as differences between racial-ethnic minority groups and whites that are attributable to socioeconomic factors and insurance but not to clinical need and treatment preferences (8).

#### **METHODS**

#### Data

Data are from a nationally representative sample of noninstitutionalized U.S. civilians, including blacks, Hispanics, Asians, and non-Hispanic whites ages 18 and over from the 2004-2012 Medical Expenditure Panel Survey (MEPS) (N=214,597). In multivariate models, we assessed trends across two periods (2004-2005 and 2011-2012), combining two years at the beginning and end to increase sample size and the robustness of these results. We estimated trends in three measures of access to mental health services in the past year: having any mental health care, any outpatient mental health care, and any psychotropic medication. Mental health events include treatment provided by a mental health care specialist (psychiatrist, psychologist, counselor, or social worker) or primary care provider for a disorder covered by ICD-9 codes 291, 292, or 295-314 (14) (a range that covers both substance use disorders and mental disorders); fills of prescribed medicine linked with one of these *ICD-9* codes; or fills of prescribed medicine considered to be a psychotropic drug according to the Multum drug classification system (15). This methodology has been shown to have strong sensitivity (88%) to provider reports of treatment of behavioral health disorders (16).

As in previous studies (8,17,18), independent variables were grouped into those related to clinical need (adjusted for in the disparity predictions and considered to be "allowable differences") and nonneed variables (not adjusted for in the predictions and considered to be "unallowable differences"). Need variables included the Kessler-6 scale of psychological distress (19) and the two-item Patient Health Questionnaire (20), self-reported mental health status (excellent, very good, good, fair, or poor), and the score on the mental health component of the 12-item Short Form Health Survey (SF-12) health status instrument (21). Other need variables were the physical health component of the SF-12, gender, age, and reporting any functional limitation in working at a job, doing housework, or going to school; these were adjusted for in the estimation because they were considered to be allowable differences highly correlated with mental illness (22,23). Nonneed variables were education level, income level, region of the country, and insurance coverage.

#### Applying the IOM Definition of Disparity

As defined by the IOM in *Unequal Treatment* and implemented in prior studies (18,24–26), disparities in care are

differences observed for racial-ethnic minority groups that are not due to differences in clinical appropriateness, clinical need, or patient preferences. That is, if racial-ethnic minority groups have lower rates of mental illness and thus receive less care, then the health care system should not be held accountable for this part of the racial-ethnic difference in treatment. Differences due to socioeconomic factors, however, contribute to the disparity and should be considered as unallowable differences, reflecting a view that differences in care due to socioeconomic factors, such as income, education, and employment, are unjustifiable and that health systems should be accountable for such differences. Unfortunately, the MEPS data set does not contain measures of fully informed preferences for mental health care, and thus there is no adjustment for patient preferences.

Implementing the IOM definition of disparity calls for a three-step process that includes model estimation, transformation of the distributions of clinical appropriateness and need to be equivalent across racial-ethnic groups, and outcome prediction.

#### **Model Estimation**

In the first step, a logistic regression model of any mental health service use in the past year (or any psychotropic medication or outpatient mental health service use) was estimated, adjusting for the main effects of race-ethnicity and time (indicators of 2004–2005 and 2011–2012) as well as race  $\times$  time interaction terms and need and nonneed variables (as defined above).

## Adjustment for Mental Health Status and Disparity Prediction

To adjust for allowable differences, we applied the rankand-replace method to an index of need variables in the model (described in more detail elsewhere [18,24]). This index was created by fitting a model of mental health care utilization and summing the products of the mental health status variables' parameter estimates and values. This is similar to a model-based prediction, except socioeconomic characteristics, race-ethnicity variables, and the constant were excluded from the prediction. Blacks, Hispanics, Asians, and whites were then ranked according to their index scores, and the values of black, Hispanic, and Asian individuals were adjusted to equal the equivalently ranked white individuals.

In the final step, predicted service use for each racialethnic group and time period were calculated by using the sum of the products of the coefficients from the original model and the adjusted need values and then transforming the result back to the percentage-point scale. Disparities were then calculated by subtracting predictions for whites from those for racial-ethnic minority groups for each of the dependent variables within each time period, and trends were evaluated by comparing these disparities across the two periods.

TABLE 1. Past-year use of mental health care reported in 2004–2005 and 2011–2012, by racial-ethnic group<sup>a</sup>

	Wh	ite	Bla	ick	Hisp	anic	Asian		
Variable	2004-2005 (N=25,864)	2011-2012 (N=22,938)	2004-2005 (N=7,006)	2011-2012 (N=10,614)	2004-2005 (N=11,440)	2011-2012 (N=14,388)	2004-2005 (N=2,125)	2011-2012 (N=4,177)	
Any mental health care (%)	16.3	19.5	7.7	9.2	7.9	8.7*	3.7	4.9*	
Age (%)									
18-24	11.4	11.0	15.5	15.8	18.6	18.0	12.0	11.7	
25-34	15.8	15.3	19.7	18.7	26.3	24.3	24.0	22.7	
35-44	18.4	15.3	21.2	17.4	23.1	21.5	22.2	21.2	
45-54	19.8	18.8	19.3	19.3	15.2	16.8*	17.4	18.0	
55-64	15.5	18.0	12.1	15.1	8.7	10.4	12.4	13.4	
65–74	9.7	11.9	7.0	8.2	5.0	5.4*	7.2	8.1	
≥75	9.3	9.7	5.1	5.5	3.3	3.6	4.9	5.0	
Female (%)	51.8	51.6	55.0	55.0	48.6	49.9	52.1	54.0	
Married (%)	58.7	56.7	35.2	32.8	53.7	47.2*	64.6	61.1	
Mental health status (%)									
Excellent	37.5	35.4	36.5	38.9*	35.2	36.3	42.3	42.8	
Very good	32.0	31.7	27.9	27.2	30.5	30.7	30.2	30.1	
Good	23.4	25.0	26.8	25.1*	27.6	26.0	23.1	22.7	
Fair	5.6	6.4	7.0	7.1	5.4	6.0	3.6	3.7	
Poor	1.6	1.5	1.8	1.7	1.3	1.0	.9	.8	
Any limitation of activity (%) SF-12 (M±SE score) <sup>b</sup>	29.7	29.6	27.4	25.8	18.1	16.4	15.3	13.9	
Mental component	50.9±.1	50.9±.1	50.4±.2	51.2±.2*	50.3±.2	50.7±.1	51.8±.4	52.4±.2	
summary Physical component summary	49.5±.1	49±.1	48.5±.2	48.2±.2	50.8±.2	50.5±.2	51.5±.3	50.8±.3	
•	7.5.0	75.4	7.6 . 4	7 4 . 4	70.4	7 4 . 4	72.4	20.4	
Kessler-6 (M±SE score) <sup>c</sup> PHQ-2 (M±SE score) <sup>d</sup>	3.5±0 .7±.01	3.5±.1 .7±.01	3.6±.1 .8±.03	3.4±.1 .8±.02	3.8±.1 .8±.02	3.4±.1 .7±.02	3.2±.1 .7±.05	2.8±.1 .6±.03	
Insurance status (%)		70.5		0					
Private	77.0	72.5	58.8	53.0	46.6	43.5	71.4	67.9	
Medicaid	6.5	7.6	19.4	22.6	16.1	18.2	11.9	12.3	
Medicare	21.0	24.2	15.9	17.6	9.6	10.5	12.5	13.5	
Uninsured	9.7	10.0	17.4	17.9	34.6	34.3	13.1	15.2	
Income (% of federal poverty level) (%)									
<100	8.0	9.2	20.8	22.9	17.7	20.2	7.1	11.1	
100-125	3.0	3.7	5.9	6.6	7.7	7.2	3.0	4.0	
126-200	11.1	11.6	17.6	16.5	21.2	21.8	12.3	12.4	
201-400	30.9	30.4	31.6	30.2	32.9	30.9	31.7	27.1	
>400	47.0	45.1	24.1	23.8	20.4	19.9	45.9	45.4	
Education (%)									
Less than high school graduate	14.4	33.6	24.6	40.2	45.8	52.0	15.1	37.1*	
High school graduate	32.7	20.8	35.5	24.3	27.7	21.6*	21.5	14.1*	
Some college	24.1	19.9	24.4	20.7	15.8	15.6*	19.2	14.8	
College graduate	28.8	25.7	15.6	14.9	10.8	10.7*	44.2	34.0*	
Region (%)									
Northeast	20.0	19.4	17.0	16.5	14.6	14.5	20.7	20.2	
Midwest	26.4	25.7	18.0	17.4	8.0	8.3	10.4	11.8	
South	33.8	35.2	55.9	57.4	36.1	36.4	19.5	21.1	
West	19.7	19.7	9.1	8.8	41.4	40.8	49.4	47.0	
Employed (%)	67.4	64.3	64.7	59.1	67.2	64.1	68.0	65.4	
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a Based on data from the Medical Panel Expenditure Survey. Calculations were weighted to be representative of the entire U.S. population over age 18.

#### Variance Estimation

We estimated variances for all analyses, accounting for the complex study design, nonresponse rates of the MEPS, and standardized stratum and primary sampling unit variables across pooled years (27). Variance estimates for disparity trend comparisons were calculated by using the balanced repeated-replication procedure. This method of measuring standard errors repeats the estimation process used for the

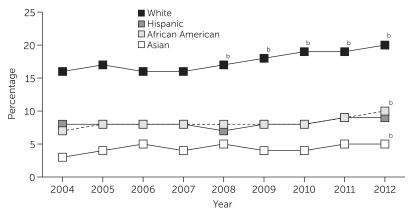
<sup>&</sup>lt;sup>b</sup> 12-item Short Form Health Survey. Possible scores on the components range from 0 to 100, with higher scores indicating better health.

 $<sup>^{\</sup>rm c}$  Possible scores range from 0–24, with higher scores indicating greater psychological distress.

<sup>&</sup>lt;sup>d</sup> Two-item Patient Health Questionnaire. Possible scores range from 0 to 6, with higher scores indicating more depressive symptoms.

<sup>\*</sup>p<.05 for the comparison of the difference in absolute percentage-point trends between the racial-ethnic minority group and whites

FIGURE 1. Unadjusted trends in use of any mental health care by race-ethnicity, 2004-2012a



<sup>&</sup>lt;sup>a</sup> Source: 2004–2012 Medical Expenditure Panel Survey (N=214,597). All differences between the three minority groups and the white group are significant (p<.05).

<sup>b</sup> In the indicated year, the value is significantly different from the 2004 value for the same group.

full sample with a set of subsamples of the population, each of which is half of the full sample size (28). All analyses were conducted with Stata, version 13 (29).

#### **RESULTS**

Significant differences in trends were identified in some but not all explanatory variables between 2004-2005 and 2011-2012 (Table 1). Compared with trends for whites, trends for blacks showed slightly improved mental health status, Asian education levels generally decreased, and marriage rates among Hispanics decreased. Unadjusted rates of access to any mental health care showed that white respondents consistently reported higher rates of access than any other racial-ethnic group in each year from 2004 to 2012 (Figure 1). Rates of access for whites increased from 16% in 2004 to 20% in 2012, rates for Asians increased slightly from 3% to 5%, and rates for blacks and Hispanics increased from 7% to 10% and from 8% to 9%, respectively.

Table 2 presents our main disparity predictions. [Regression model output is presented in an online supplement to this article.] After adjustment for clinical need, significant disparities were noted among all three racial-ethnic minority groups (black, Hispanic, and Asian) compared with whites in all three measures of access to mental health care in the periods 2004-2005 and 2011-2012. Assessing differences in disparities over time, between 2004-2005 and 2011-2012, black-white disparities in any mental health care and any psychotropic medication use increased, respectively, from 8.2% to 10.8% and from 7.6% to 10.0%. Similarly, Hispanic-white disparities in any mental health care and any psychotropic medication use increased, respectively, from 8.4% to 10.9% and 7.3% to 10.3%. These exacerbations of disparities over time were statistically significant in both absolute and relative terms. No significant trends in black-white or Hispanic-white disparities in

any outpatient mental health service use were identified, nor was there a significant change in Asian-white disparities in the three measures of access to mental health care. These trends in adjusted disparities were similar when all years of data between 2004 and 2012-as opposed to just the end points-were used (results available on request).

#### **DISCUSSION**

Little progress was made in reducing disparities in access to mental health care for blacks, Hispanics, and Asians compared with whites between 2004 and 2012. This was true for access to any type of mental health care, outpatient mental health visits, and psychotropic medication use, even after adjustment

for racial-ethnic differences in clinical need. In the case of blacks and Hispanics, disparities in rates of access to any mental health care and any psychotropic medication were exacerbated over this period in absolute and relative terms. Asians had persistently lower rates of access to care across this period.

The widening disparities in any mental health care were predominantly driven by significant increases in psychotropic medication use among whites but not among blacks and Latinos. Only small increases in outpatient mental health care were noted among whites. Changes in ED and inpatient use for psychiatric diagnoses represented only a small percentage of total mental health services (less than 1% of the study population used these services). Our findings are consistent with analyses of national trends showing that use of prescription drugs, as well as antidepressants, increased broadly in the United States from 1999 to 2012 (30). That blacks and Latinos did not participate in this increasing trend in psychotropic medication use may be due in part to the persistently higher uninsured rates among blacks (19% in 2012) and especially Hispanics (29%), compared with whites (11%) (31).

Continued access disparities are of high clinical and public health significance given that persons from racialethnic minority groups, although generally having similar levels of mental illness prevalence as whites (32), have greater persistence (33) and severity of mental illness (34), and because reducing racial-ethnic disparities in access to mental health care has been shown to lead to savings in expenditures for acute medical care (35). The findings are similar to results from previous trends studies, which used data ending in 2004, that showed little progress toward reducing mental health care disparities for racial-ethnic minority groups (6-8). This suggests that calls to reduce mental health care disparities have not been successful (1,36-38). These findings come at a time when renewed debate on racial inequality and social justice has given rise to increased

TABLE 2. Trends in disparities in past-year use of mental health care reported in 2004–2005 and 2011–2012, by racial-ethnic group<sup>a</sup>

	Wh	ite	Black			Hispanic				Asian				
Variable	%	SE <sup>b</sup>	%	SE <sup>b</sup>	Disparity	SE <sup>b</sup>	%	SE <sup>b</sup>	Disparity	SE <sup>b</sup>	%	SE <sup>b</sup>	Disparity	SE <sup>b</sup>
Any mental health care														
2004–2005	16.3	.004	8.0	.007	-8.2	.009	7.9	.006	-8.4	.006	5.7	.01	-10.6	.01
2011-2012	19.2	.007	8.4	.01	-10.8	.01	8.3	.009	-10.9	.01	8.9	.02	-10.4	.02
Difference between years	3.0*	.008	.4	.009			.4	.009			3.1	.02		
Difference in disparities					-2.6*	.01			-2.6*	.01			.2	.02
Outpatient care														
2004-2005	8.8	.003	5.2	.006	-3.6	.007	4.7	.004	-4.1	.005	4.1	.009	-4.8	.009
2011-2012	9.4	.006	4.5	.006	-4.8	.008	4.7	.007	-4.6	.009	5.2	.01	-4.2	.02
Difference between years	.6	.006	6	.006			0	.007			1.2	.01		
Difference in disparities					-1.2	.008			6	.009			.6	.02
Prescription medication														
2004-2005	13.8	.003	6.2	.006	-7.6	.008	6.5	.006	-7.3	.006	3.5	.009	-10.3	.009
2011-2012	17.1	.007	7.1	.009	-10.0	.01	6.8	.009	-10.3	.01	7.4	.02	-9.7	.02
Difference between years	3.3*	.008	.9	.008			.3	.009			4.0*	.02		
Difference in disparities					-2.4*	.01			-3.0*	.01			.7	.02

a Source: 2004–2005 and 2011–2012 Medical Expenditure Panel Survey. Implementation of the Institute of Medicine definition of disparity requires adjustment for clinical need and allows for mediation of racial-ethnic disparities through socioeconomic status factors. Clinical need variables are self-reported mental health status, physical and mental health components of the 12-item Short-Form Health Survey, the Kessler-6, the two-item Patient Health Questionnaire, age, sex, marital status, and limitation of activity.

discussion among health professionals that has identified inequality not only as a social justice issue but also as a public health problem, with tangible population and individual health consequences (39-42).

Our results may be explained by primary care providers' continued problems with detection of psychological distress among Asians, blacks, and Hispanics, compared with whites (43,44), suggesting that improved provider training in recognizing symptoms among racial-ethnic minority groups and standardized screening might help to improve provider recognition. Increasing managed care penetration (45) and the supply of specialty providers in racially segregated communities (45.46) has been shown to be associated with decreases in racial-ethnic access disparities. Integrated health care initiatives may serve to address issues of recognition and provider supply through the colocation and cross-training of mental health professionals and primary care providers (47) and the provision of mental health treatment by physician extenders, such as nurse practitioners and case managers (48).

Financial and insurance barriers continue to interfere with access to high-quality care among racial-ethnic minority groups (49), because persons from minority groups are more likely to report financial burden as a barrier to mental health treatment (50). Medicare and Medicaid policies could begin to reverse these persistent trends, given that persons from racial-ethnic minority groups are more likely to have low incomes, to be Medicaid beneficiaries, and to be dually eligible for Medicare and Medicaid benefits (51-53). Expanding Medicaid eligibility in states that have opted out of ACA Medicaid expansion, increasing primary care provider or specialist service reimbursement for Medicaid beneficiaries, and decreasing copays in these programs may reduce financial barriers to accessing care.

A secondary finding of note is that although disparities in access to mental health care worsened or persisted between 2004 and 2012, unadjusted mean scores on mental health scales did not change or even improved over time among racial-ethnic minority groups. Future research identifying the impact of access disparities on mental health outcomes is warranted, with attention to effects both at the mean and across the distribution of persistence and severity.

Disparities were consistently wider for Asian Americans than for any other racial-ethnic group. Asian Americans tend to report psychiatric symptoms only when they become severe and may report these symptoms in physical or psychosomatic terms, such as loss of sleep and fatigue (54). Increasing clinician awareness of psychosomatic symptoms may improve recognition and treatment of mental illness among Asian Americans. Some barriers to mental health treatment may be more salient for Asian-American adults (11), including cognitive processes (for example, failure to identify emotional distress as mental illness worthy of treatment), affective issues (for example, shame or stigma), cultural value differences (for example, possible conflicts between collectivist values and the individual orientation of psychotherapy) (55), and fear of the stigma of mental illness, resulting in a reluctance to report psychiatric symptoms (55,56). In some Asian cultures, receiving treatment outside the family may be perceived as shameful, disgraceful, or a violation of the family hierarchical model (56).

There is a need for future research to identify appropriate measures of fully informed preferences (1,57) and to isolate the portion of patient preferences related to past experiences of discrimination (58). For example, categorizing Asian-white differences in cultural values as disparities may not be true to the IOM definition if these factors represent

<sup>&</sup>lt;sup>b</sup> Standard errors were calculated by using balanced repeated-replication methodology.

<sup>\*</sup>p<.05

patient preferences (for example, a preference among Asians to treat mental illness with traditional or alternative medicines). However, differences in values could also be regarded as unallowable differences: Asian communities may receive less information about the efficacy of mental health care, and Asian Americans with mental illness may experience double external stigma from the majority group both for being a member of a racial-ethnic minority group and for living with mental illness (59). Preferences for type of treatment may also play an important vet underexamined role. If persons from minority groups prefer psychotherapy over medication and face a shortage of trained psychotherapists—and if researchers should adjust for this preference-then our analysis overestimates the disparity in access to any mental health care. On the contrary, we are likely to underestimate disparities by not adjusting for greater preferences for receiving care from primary care providers among patients from minority groups (60,61) given that there is a relatively greater availability of such providers compared with specialist mental health providers.

This study had several limitations. First, we adjusted for differences in clinical appropriateness and need across racial-ethnic groups by using available mental health measures in the MEPS that have high sensitivity and specificity for mental illness (19-21); however, these are not goldstandard diagnostic measures. Second, we had little information on disparities in the quality of care once persons were in treatment. Third, geographic information in the MEPS is limited to identification of four U.S. regions. Thus our analysis did not allow us to consider the important role of state- and community-level differences found in prior studies of mental health care disparities (45,62). Fourth, the MEPS excludes homeless individuals and those in institutions and does not accurately measure undocumented immigrant status (which would be a large barrier to access). Fifth, our analysis predated the main implementation of the ACA, which should improve access to mental health care and reduce disparities because it aims to increase insurance coverage, contribute resources for establishing mental health clinics to communities with large racial-ethnic minority populations, and invest in a more diverse mental health care workforce.

Despite these limitations, we present evidence that little progress has been made between 2004 and 2012 in reducing mental health care access disparities in the United States. Persons from racial-ethnic minority groups, even after analyses adjusted for clinical need, continued to access mental health care at lower rates than whites. For Hispanics and blacks, this gap in access increased between 2004 and 2012 for any mental health care and psychotropic medications. Given stagnant progress in reducing disparities and increases in disparities for some populations, renewed attention to identifying interventions that improve access to mental health care for racial-ethnic minority groups is urgently needed. In addition, given the breadth of access disparities, clinically oriented interventions that improve the quality of mental health care for minority populations should also be evaluated to understand their broader impact on future community rates of access to care.

#### **CONCLUSIONS**

Renewed policy and clinical efforts are needed to respond to racial-ethnic disparities in access to mental health care, which remained steady or widened between 2004 and 2012. Growth in black-white and Hispanic-white mental health care disparities over this period appears to have been driven primarily by differential access among these groups to psychotropic medications over this period.

#### **AUTHOR AND ARTICLE INFORMATION**

Dr. Cook is with the Department of Psychiatry, Harvard Medical School, Boston (e-mail: bcook@cha.harvard.edu). He is also with the Center for Multicultural Mental Health Research, Cambridge Health Alliance, Cambridge, Massachusetts, where Ms. Hou and Dr. Progovac are affiliated. Dr. Progovac is also with the Department of Health Care Policy, Harvard Medical School, Boston. Dr. Trinh is with the Department of Psychiatry, Massachusetts General Hospital, Boston. Ms. Li is with the Department of Global Health and Population, Harvard School of Public Health, Boston.

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- The evidence for measurement-based mental health care
- In SHAPE: health promotion for young adults with serious mental illness
- Perceived discrimination: underlying mechanisms that thwart recovery
- Collaborative care: training case managers in communitywide depression care