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Article (Accepted Version)

Du, Huibin, Liu, Diyi, Sovacool, Benjamin, Wang, Yuru, Ma, Shoufeng and Yi Man Li, Rita (2018) Who buys new energy vehicles in china? Assessing social-psychological predictors of purchasing awareness, intention, and policy. Transportation Research Part F Traffic Psychology and Behaviour, 58. pp. 56-69. ISSN 1369-8478

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1	Who Buys New Energy Vehicles in China? Assessing
2	social-psychological predictors of purchasing awareness, intention,
3	and policy
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18 Abstract: This paper investigates the salience of social-psychological factors in 19 explaining why drivers purchase (or fail to purchase) New Energy Vehicles (NEVs)-including hybrid electric vehicles, battery electric vehicles, and fuel cell 20 21 electric vehicles-in China. A questionnaire measuring six dimensions (including attitudes, subjective norms, perceived behavioral control, personal norms, low-carbon 22 23 awareness and policy) was distributed in Tianjin, where aggressive policy incentives 24 for NEVs exist yet adoption rates remain low. Correlation analysis and hierarchical 25 multiple regression analyses are applied data collected through 811 valid 26 questionnaires. We present three main findings. First, there is an "awareness-behavior 27 gap" whereby low-carbon awareness has a moderating effect on purchasing behavior 28 via psychological factors. Second, subjective norms has a stronger influence on intention to purchase New Energy Vehicles than other social-psychological factors. 29 30 Third, acceptability of government policies has positive significant impact on 31 adoption of New Energy Vehicles, which can provide reference potential template for 32 other countries whose market for New Energy Vehicles is also in an early stage.

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Keywords: new energy vehicles; social-psychological factors; theory of planned
behavior; low-carbon awareness; transport policy; China

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40 1. Introduction

41 There has been a growing interest concerning the relationship between climate 42 change and transportation in China (Schwanen et al., 2011). There, transportation has 43 the fastest annual growth rates of both energy use and resulting greenhouse gas 44 emissions (Tyfield et al, 2014). For instance, transportation accounted for about 365 45 million tons of national Chinese CO₂ emissions in 2010, an amount more than twice 46 that of 2005¹. This doubling of emissions was mainly due to a rapid growth of vehicle ownership. China's private vehicle population has expanded rapidly with an average 47 annual growth rate of 14.7% over the past two decades. Since 2009, China has been 48 49 the world's largest car market, and car ownership per thousand persons escalated beyond 100 for the first time in 2014. Thus, vehicle emissions have become a major 50 51 source of Chinese air pollution (Peng et al., 2015). According to national statistics², 52 personal light duty vehicles emitted 34.39 million tons of carbon monoxide (CO) in 53 2013, 4.31 million tons of hydrocarbons (HC), 6.40 million tons of nitrogen oxides

¹Edition Committee of China's National Assessment Report on Climate Change. China's National Assessment Report on Climate Change. Unpublished results.

²MEP, Ministry of Environmental Protection. Environment Statistical Annual Report 2013. (http://zls.mep.gov.cn/hjtj/nb/2013tjnb/201411/t20141124_291867.htm), November24, 2014.

54 (NOx), and 0.59 million tons of particulate matter (PM) in 2013.

55	To lessen greenhouse emissions, the Chinese government has announced its
56	intention to reduce carbon emission intensity per unit GDP in 2020 by 45% compared
57	to 2005 levels. To achieve this goal, planners have begun to endorse and incentivize
58	New Energy Vehicles (NEVs) in China, a term that includes hybrid electric vehicles,
59	battery electric vehicles, and fuel cell electric vehicles. Fig. 1 shows the sales volume
60	of automobiles and NEVs in China between 2009 and 2014. As it indicates, 2014 saw
61	a significant spike in the total sales of NEVs (about 75,000), but these numbers still
62	pale in comparison to conventional automobiles (about 2.5 million in 2014).
63	These low uptake rates are unfortunate, to say the least, given that China has
64	attempted to accelerate NEVs adoption through a variety of tools including
65	demonstration projects, city development and transport planning policies, advanced
66	research, and tax credits. However, these tools taken should be based on a thorough
67	understanding of the drivers' social-psychological factors on purchasing NEVs.
68	Moreover, psychological factors aimed at influencing intention have not yet been
69	considered by policymakers in China (Wan et al., 2015). Therefore, prior to
70	developing policies, it is necessary to analyze the current relationship between the
71	people's perceptions of NEVs and social low carbon behavior.

72

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Figure 1

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75	Previous literature has suggested that several psychological factors can affect
76	purchasing patterns and behavior for NEVs. Some studies narrowly argue that
77	intention is a major predictor of actual behavior (Bamberg and Schmidt, 2001;
78	Schuitema et al., 2013). But we take a more complex view, proposing that purchasing
79	behavior will be conditioned by a series of social-psychological factors such as
80	attitudes towards NEVs, subjective norms, perceived behavioral control and personal
81	norms (Kim and Rasouli, 2014; Ajzen, 1991). Also, we argue that symbols and
82	notions of self-identity that emerge from low-carbon awareness can also considerably
83	influence pro-environmental behavior such as purchasing NEVs or favoring mass
84	transit (Skippon and Garwood, 2011; Egbue and Long, 2012; Lane and Potter, 2007;
85	Carley et al., 2013; Krupa et al., 2014; Nielsen et al., 2015; Geels et al. 2018).
86	Moreover, this paper further explains whether environmental awareness is
87	necessarily related to intention or behaviors, which has been an ongoing debate by
88	previous literature (Abrahamse et al.,2005; Ozaki and Sevastyanova, 2011). Most of
89	the existing research explains this debate by comparing levels of awareness and
90	behavior (Owens and Driffill, 2008; Van Raaij and Verhallen, 1983), Bai and
91	Liu(2013) even argue that a low-carbon awareness-behavior gap exists between
92	motivation and barriers. Although such an awareness-behavior gap hasbeen found in
93	numerous previous studies, lesss literature exists which explains how the gap is
94	formed or relates to low carbon awareness. Therefore, we regard low-carbon

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awareness as a moderating variable (Lianying Zhang, 2016) and explain how it
influences behavioral intention via social-psychological factors in the field of NEVs.
Low-carbon value, low-carbon subjective knowledge and low-carbon objective
knowledge are presented to measure moderating effect of low-carbon awareness on
the intention to purchase NEVs in this paper.

100 In proceeding on this path, our study makes at least two contributions to the literature. First, we show how social-psychological factors can exert both direct and 101 indirect influence on purchasing patterns. We find that extended TPB variables have 102 103 significant direct influence on intentions to purchase NEVs. And low-carbon 104 awareness has a moderating effect on purchasing behavior via psychological factors. 105 Also, our study illustrates how the attitudes towards NEVs, subjective norms, and perceived behavioral control will be different among consumers based on varying 106 107 levels of low-carbon awareness. The relationship between attitude or personal norms 108 and behavioral intention is strengthened with higher low-carbon awareness. On the 109 contrary, higher low-carbon awareness weakens the relationship between subjective 110 norms/perceived behavioral control. Many studies ignore these dimensions and 111 interactions altogether, including those that analyze the relationship between 112 government policies and NEVs purchasing intention (Stern et al., 1999). Such studies 113 generally focus on the intersection between awareness and adoption of vehicles, and 114 thus they either ignore China or focus on only one class of vehicle, such as Kang and 115 Park's (2011) work on fuel cell vehicles, Chandra et al.'s (2010) study on hybrid

flex-fuel vehicles, or Lin et al.'s (2017, 2018) work on e-bikes, rather than NEVs in acomparative and holistic manner.

Second, drawn from previous psychological theories (Thøgersen, 2006; Helveston et al., 2015), we posit that subjective norms are strongly correlated with pro-environmental behavior. We propose and test an extended Theory of Planned Behavior (TPB) research model which includes personal norms and government policies to examine NEV purchasing intentions. Thus, we shed light on two central research questions: (1) what are the major factors affecting intentions to purchase NEVs, and (2) how does low-carbon awareness affect those factors?

125 2. Theoretical Framework

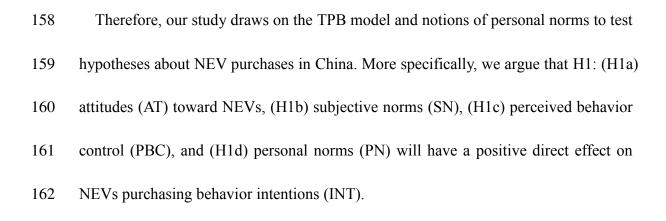
The theory of planned behavior are representative theories in the study of pro-environmental behavior. The following paragraphs summarize recent literature on each influential variables in the context of behavioral intentions towards environmentally choices. The theoretical framework of this paper is based on this discussion of relationships among influential variables.

131 2.1 Theory of Planned Behavior

The Theory of Planned Behavior (TPB) offers a model about the determinants of an individual's behavior (Ajzen, 1991). According to the TPB model, an individual's behavior is dictated by his or her behavioral intention, which in turn is anteceded by three factors. The first of social-psychological factors is attitudes towards the behavior 136 (AB), which is the individual's positive or negative evaluation of the behavior. Second is subjective norms (SN), which refer to an individual's estimation of the social 137 138 pressure to act or not to act the behavior. In addition, we include personal norms (PN) 139 (Schwartz, 1977), defined as feelings of an obligation to perform certain specific 140 behavior. Thøgersen (2006) differentiated personal norms and subjective norms, and 141 noted that personal norms were more relevant to actual behavior. Third is perceived 142 behavioral control (PBC), a person's personal perception on the difficulty of 143 performing the behavior.

144 TPB predicts that, generally speaking, a more positive attitude, stronger subjective norms, and greater perceived behavioral control will strengthen an individual's 145 146 intention to adopt more environmentally conscientious behavior (Kaiser and Gutscher, 2003; Steg and Vlek, 2009). Many studies have therefore utilized TPB to explain 147 148 energy conservation (Harland et al., 1999), travel mode choice (Bamberg and Schmidt, 2001), the recycling of waste (Kaiser and Gutscher, 2003), purchasing green products 149 150 (Yazdanpanah and Forouzani, 2015), and purchasing new automobiles (Lane and 151 Potter, 2007). Navum and Klöckner (2014) have combined the TPB with a concept 152 known as the norm activation model to explain consumer purchases of fuel-efficient cars; Van Der Werff and Steg (2015) similarly used TPB and the norm activation 153 154 model to explain why consumers purchase energy efficient devices. Onwezen et al. (2013) have also showed that attitudes, subjective norms, and perceived behavior 155

156 control alongside personal norms play an important role in environmentally friendly157 lifestyles overall.



163 2.2 Government policy and regulation

164 Behaviors and norms do not exist in a vacuum. Instead, they can be influenced by a variety of policy mechanisms or government regulations, some of which attempt to 165 stimulate desire for a technology by lowering its price (a "supply push" strategy); 166 167 others by making a technology more desirable by increasing its desirability or affordability (a "demand pull" strategy) (Sovacool, 2010). In other words, preference 168 169 for a new vehicle can be affected not only by a TPB but also government policies which can create an external environment conducive, or corrosive, to NEVs 170 171 (Gallagher and Muehlegger, 2011; Stern et al., 1999). NEVs not only face challenges 172 due to rapid technological breakthrough but also changes in government policies.

173 In particular, we hypothesize that government incentives for buyers and charging 174 infrastructure support will have a positive impact on preferences for a NEVs 175 (Berensteanu and Li, 2009), though Zhang et al.(2013)and Kang and Park(2011) suggest that such an impact may dissipate and may not be as strong as other TPB
factors. Still, we hold that H2: Policy factors (POL) will have a positive direct effect
on NEV purchasing behavior intentions (INT).

179 2.3 Low-carbon awareness

180 The last set of literature we incorporate into our hypotheses center on low-carbon 181 awareness. Studies have shown, for instance, that sometimes large gap exist between 182 stated preferences or awareness and actual behavior (Department for Transport, 2004). 183 The impact of low-carbon awareness on behavior of purchasing New Energy Vehicles 184 should not be ignored, although few measurement of low-carbon awareness was taken (Nemcsicsné Zsóka 2008). Most existing literatures consider that low-carbon 185 awareness should be defined from multidimensional level (Maloney and Ward, 1973; 186 Abdul-Wahab, 2010). Environmental value and knowledge are the most frequently 187 188 mentioned components of awareness in the relevant literature (Goldblatt et al., 2005; 189 Abdul-Wahab, 2010).

The low-carbon value refers to opinions about low-carbon issues given based on individual philosophy of life (Dunlap et al., 2000), which usually has a slight indirect influence on present behavioral intention (Bai and Liu 2013). Low-carbon knowledge is a kind of ability to identify relevant symbol, concept and behavior of environmental protection (Laroche et al., 2001). Moreover, the literatures have highlighted the impact of knowledge on low carbon behavior (Abrahamse et al., 2005; Goldblatt et al., 2005; Wright et al., 2008). It is well accepted that low-carbon behavioral intention or
behavior would increase with the improvement of people's knowledge (Thondhlana
and Kua 2016).

That said, the effect of low-carbon awareness has often been studied as a direct attribute of people's NEVs purchasing behavior or intention (Graham-Rowe et al., 201 2012, Axsen and Kurani, 2013). We seek to explore, instead, the moderating effect of low-carbon awareness on the relationship between people's perception of NEVs (behavioral attitude, subjective norms, perceived behavior control, personal norms) and purchasing behavior intention.

205 Previous studies have used different dimensions to assess mechanisms that can overcome awareness gaps. Some research has suggested that as environmental 206 problems increase, antecedent motivation of people's pro-environmental behavior can 207 change (Maloney and Ward, 1973; Walton et a. 2004). Heffner et al. (2007) found that 208 209 individuals who showed higher levels of environmental awareness stated that they had a preference for NEVs as symbols of "ethical" or "altruistic" behavior. Kahn (2007) 210 found that environmentalists are more likely to purchase hybrid vehicles than 211 212 non-environmentalists in Los Angeles County. Egbue and Long (2012) have found 213 that other values such as mobility or luxury can trump environmental values centered 214 on climate change. Other studies have explored the impact of environmental 215 knowledge as an antecedent for low-carbon behavior (Abrahamse et al., 2005; Barr, 216 2007; Bamberg 2003).

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217 Environmental values or knowledge are presented as the most frequently mentioned components of awareness in the relevant literature (Goldwater et al., 2005; 218 219 Abdul-Wahab, 2010). Especially in the domain of low-carbon behavior or practice, 220 low-carbon awareness has been defined as the state of values, attitudes and knowledge about decreasing greenhouse gas emissions to mitigate the impacts of 221 222 climate change (Bai Y., 2013). Hence, we propose in this paper that low-carbon awareness can be encapsulated and measured mainly via low-carbon values and 223 224 low-carbon knowledge.

Specially, low-carbon knowledge was broken down into subjective knowledge and objective knowledge in order to indentify the different influencing mechanism between how much a person thinks he/she knows (subjective knowledge) and how much a person actually knows (objective knowledge). Differentiation between subjective and objective knowledge occurs when residents do not recognize how much or how little their actually know (Barber et al., 2009).

Low-carbon awareness can act as a moderating variable which can strengthen or weaken NEVs purchasing intentions. We propose that if an individual has a high level of low-carbon awareness, their attitude towards NEVs, subjective norms, perceived behavior control, and personal norms will strengthen their purchasing behavioral intention. Thus, we state that H3: Low-carbon value (LV) has a positive moderating effect on the relationship between the extended TPB variables and NEVs purchasing intention. H4: Low-carbon subjective knowledge (LSK) has a positive moderating effect on the relationship between the extended TPB variables and NEVs purchasing
intention. H5: Low-carbon objective knowledge (LOK) has a positive moderating
effect on the relationship between the extended TPB variables and NEVs purchasing
intention.

Overall, many studies focus on psychological factors which influence consumers' low-carbon transport behaviors, such as purchasing green products (Lane and Potter, 2007;Ozaki and Sevastyanova, 2011), and travel mode choice (Kahn and Morris, 2009). Rather than rely on one concept or set of literature in isolation, we decided to draw upon three at once: the theory of planned behavior, the effects of government policy, and the concept of low carbon awareness. Figure 2 depicts the synthesized conceptual framework that results.

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- 250 Figure2
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252 3. Materials and methods

253 3.1 Study site and sample

To assess purchasing preferences for NEVs, our empirical study was conducted in Tianjin, which is one of four municipalities directly under the control of central government in China. In order to alleviate environmental problems brought by the traffic department, Tianjin has become a central component of national efforts to

promote NEVs-it thus represents what methods scholars would call an "extreme" 258 259 rather than a "representative" case since it looks at a policy exemplar, a part of China more committed than most to low-carbon energy and transport planning. Table 1 lists 260 261 major NEVs demonstration programs and development progress in China. The 262 municipal government of Tianjin took part in both of them. As described in the 263 "Embodiments of promotion and application of new energy vehicles in Tianjin (2013-2015)", it was expected that the sales volume of NEVs would reach 12,000 264 265 between 2013 and 2015. To incentivize this switch in Tianjin, consumers could get 266 cash subsidies of 31,500-54,000 RMB by selecting some of the NEV models, plus 267 free private vehicle registration plates. However, only a few consumers ever expressed interest, and a meager 1,726 NEVs were sold, accounting for 0.34% of total 268 269 sales in Tianjin by September 2014. Moreover, a majority of the NEVs were used for 270 the public service sector such as urban buses rather than the private vehicle market. 271

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Table1

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275 3.2 Survey questionnaire

To enable us to assess these hypotheses, our primary tool was survey questionnaire that we used to collect original data and verify our hypotheses about NEV purchasing 278 intentions. The questionnaire included three parts, and respondents were not given any technical information with regards to the performance of NEVs during or before 279 they filled in the questionnaire. The first part attempted to survey public 280 281 social-psychological perception towards NEV in Tianjin. The second part consisted of ten items to gauge low-carbon awareness. The third part asked for demographic 282 283 information. In order to establish the content validity of the items, the questionnaire was adopted and modified from an extensive literature survey. It was fine-tuned 284 285 through a focus group with academic experts in University.

286 To provide a bit more detail, the first part of the survey attempted to evaluate social-psychological factors influencing NEVs purchasing intention behavior among 287 Tianjin drivers. It was measured by the TPB instructions (Cronbach α =0.896) 288 proposed by Ajzen (1991). Factors were measured on a 5-point Likert scale, ranging 289 290 from 1 (strongly disagree) to 5 (strongly agree), with 3 serving as neutral. We used 4 291 questions to measure their attitudes (AB) (Cronbach $\alpha=0.789$) with regards to NEV 292 purchases (Knez, et al., 2014): (1) Compared to an internal combustion engine vehicle 293 (ICEV), purchasing a NEVs would be more expensive; (2) Compared to an ICEV, 294 purchasing a NEVs would be safer; (3) Compared to an ICEV, purchasing a NEVs 295 would be more fashionable; and (4) Compared to an ICEV, NEVs have better 296 performance. Subjective Norms (SN) (Cronbach α =0.863) were measured by another 3 questions (Ajzen, 1991; Bamberg et al., 2007): (1) My family members' perceptions 297 298 are important factors which affect my decision on whether I should purchase a NEV;

299 (2) My colleagues would approve of me to purchasing a NEV; and (3) The 4S shop³ will advise me to purchase a NEV. Perceived Behavioral Control (PBC) (Cronbach 300 301 α =0.853) was measured by 2 questions (Ajzen, 1991; Klöckner et al., 2013): (1) I 302 could afford to purchase a NEV if I want to; and (2) Whether or not I purchase a NEV 303 is entirely decided by me. Personal norms (PN) (Cronbach α =0.861) were measured 304 by 2 questions based on previous literatures (Klöckner et al., 2013; Nordlund and 305 Garvill, 2003). (1) I think purchase a NEV is what I should do; (2) No matter what the 306 others think, I feel that I purchase a NEV.

307 We used the term "acceptability of government policies (POL) (Cronbach 308 α =0.866)" to connote a measurement of public knowledge and awareness of relevant government policies related to NEVs (Zhang et al., 2013, Kang and Park, 2011). 309 310 What's more, we added to some new items considering China's context in the 311 rewording process. It includes two policies in Tianjin, and two scenario policies. We 312 have included four questions here: (1) after the implementation of vehicle license 313 limit in Tianjin, it's efficient to give NEV purchases free vehicle licenses; (2) I have a 314 strong willingness to purchase a NEV because of government subsidies; (3) I will 315 purchase a NEV if charging infrastructure becomes more comprehensive; and (4) I 316 will purchase a NEV if the tolls and fees are reduced or remitted. Lastly, behavior 317 intention was measured by a single question (1): I intend to purchase a NEV when I 318 buy a new car.

³ A 4S shop similar to a car dealership in Europe or North America. In China, 4S shops offer both sales and maintenance services for consumers. The "4S's" relate to sales, spare parts, service and satisfaction.

319 The second part of the survey consisted of ten items to acquire basic information on Tianjin drivers' low-carbon awareness (Cronbach α =0.751). The low-carbon value 320 321 was measured by the New Ecological Paradigm (NEP) Scale (Dunlap, 2008). The 322 NEP is based on five items: (1) The current population is approaching the limitation 323 which the earth can withstand.(2) Disastrous consequences will happen since human 324 destroy nature.(3) Human are abusing and destroying the environment. (4) The 325 balance of nature is easy to be disturbed. (5) We will suffer serious natural disasters if 326 we don't take measures to protect environment. Low-carbon knowledge was 327 measured from two dimensions: subjective knowledge and objective knowledge (Barber et al., 2009). The subjective knowledge was measured by two items 328 (Sudarmadi et al., 2001). Participants were asked: (1) I know what a low-carbon 329 330 product is; (2) I know a NEV is better as it has lower lifecycle greenhouse gas 331 emissions. And objective knowledge was assessed by three questions(Nemcsicsné 332 Zsóka, 2008; Barber et al., 2009): (1) The carbon emission can be reduced by taking 333 public transportation than by driving car. (2) Buying low-emission cars is conducive 334 to energy conservation. (3) To supply tire with air inflation timely can improve energy 335 efficiency of vehicle and reduce carbon emission.

336 4.Results

The participants of this study were residents who had been living in Tianjin for at least one year. The survey data were collected from July to October of 2015, with the survey consisting of online random sampling via the Star Customer Questionnaire

platform⁴, and a cluster sampling following the approach by Bai and Liu (2013). We 340 divided Tianjin region into six urban districts (Nankai, Heping, Hexi, Hedong, Hebei 341 342 and Hongqiao) and 30 collection blocks. Then we sent 25 trained postgraduate student 343 interviews to these blocks. Each group of three students was responsible for 50 344 street-intercept interviews in each collection block. A total of 811 questionnaires were 345 returned with a response rate of 87.2%. Table 2 shows the detailed demographic 346 characteristics of this sample. In terms of representativeness, the sample has a similar number of male (42.5%) and female (57.5%) respondents. Most respondents were 347 348 26-35 years of age (48.7%) followed by 18-25 years of age (20.3%). The majority of the respondents held an undergraduate degree (49.8%) and 20.0% were postgraduate 349 degree holders. Moreover, 54.0% respondents' reported a household size of three 350 351 people. Almost two-thirds (66.3%) of respondents had a car, and 80.4% of the 352 respondents had an IC bus card (a stored value card for bus passengers). Basically, the sample is in line with the demographical characteristics in Tianjin⁵, which guarantee 353 354 the representativeness of survey sample.

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Table2

⁴ The Star Customer Questionnaire platform is a kind of platform of providing online random sampling for users. It can be accessed from website: https://www.sojump.com/.

⁵ Source: Tianjin Bureau of Statistics. http://stats.tj.gov.cn/.

359 4.1 Raw Data and Pearson Correlations

360 To analyze our daya, we relied on Pearson's correlation coefficient, a measure of the strength of the association between the two variables (Altiok et al., 2007). A 361 362 correlation of less than 0.2 is considered a slight correlation, 0.2-0.4 is considered low, 0.4-0.7 is moderate, 0.70-0.90 is high and more than 0.9 is considered very highly 363 364 correlated (Nunnally, 1978). 365 Table 3 presents the mean, standard deviation, and inter-correlation between various variables. All social-psychological factors have positive correlation with 366 NEVs purchasing intentions. The acceptability of government policies (POL) 367 368 (r=0.695, p<0.01) has stronger correlation with NEVs purchasing intentions than 369 others. The extended TPB variables, including AB, SN and PN exhibited moderate 370 correlation with intentions. Attitude towards NEVs (r=0.449, p<0.01), subjective 371 norms (r=0.666, p<0.01), personal norms (r=0.583, p<0.01) and perceived behavior control (*r*=0.364, p<0.01) showed positive correlation with NEV purchasing intention. 372

- 373 ========
- 374 Table3
- 375

376 4.2 Hierarchical Regression Analyses

377 To further analyze the purchasing intention of NEVs, main two additional steps were taken. First, the extended TPB framework was tested by hierarchical multiple 378 379 regression analysis. Second, we more carefully analyzed the moderating effect of 380 low-carbon awareness (i.e. low-carbon value, low-carbon subjective knowledge, and 381 low-carbon objective knowledge) with other variables. Moderator variable (Cohen et al., 2003) is a third variable that affects the direction and strength of the relation 382 between dependent and independent variables. In this study low-carbon awareness 383 384 was placed into the model as a moderator variable.

For the first task, we created a series of models to test our results. Model (1) is a control model, which used to test for the effects of several control variables, which the subjects' demography (i.e. gender, household size, age and income). The equation of the Model (1) is expressed as follows:

$$389 \qquad \text{INT} = \beta_0 + \beta_1 \text{CONTROL} + \varepsilon \tag{1}$$

Model (2) is an extended TPB model, which included attitudes towards behavior (AB), subjective norms (SN), perceived behavioral control (PBC) and personal norms (PN) as independent variables. In previous literature, it has been suggested that the demographic characteristics of the respondents may be associated with the intention to purchase NEVs (Wolf and Seebauer, 2014; Sovacool et al. 2018). Hence, gender (0=male, 1=female), age, income, and household size were incorporated as control variables. Age and income were treated as categorical variable. And household size
was treated as numberical variables. The equation of the Model (2) is expressed as
follows:

399 INT=
$$\beta_0 + \beta_1 \text{CONTROL} + \beta_2 \text{AB} + \beta_3 \text{SN} + \beta_4 \text{PBC} + \beta_5 \text{PN} + \varepsilon$$
 (2)

In Model (3), we tested whether the inclusion of policy factors will increase the explained variance of NEVs purchasing intentions. The equation of Model (3) is expressed as follows:

403 INT=
$$\beta_0 + \beta_1 CONTROL + \beta_2 AB + \beta_3 SN + \beta_4 PBC + \beta_5 PN + \beta_6 POL + \varepsilon$$
 (3)

404 In Model (4), the total moderating effect of low-carbon awareness has been tested.

405 The aim was to to explore whether low-carbon awareness has a moderating effect

406 among extended TPB variables and behavoral intention. TPB_{variable} stands for AB, SN,

407 PBC and PN. LCA stands for LV, LSK, LOK, respectively.

408 INT=
$$\beta_0+\beta_1$$
CONTROL+ β_2 POL+ β_3 TPB_{variable}+ β_4 LCA+ β_5 TPB_{variable}×LCA+ ε (4)

Table 4 shows the regression results for four models. In Model (1), none of these demography variables was found to be significant, except for income. Therefore, the hypotheses were robust acoress variations in the control variables. In Model (2), the relationships among the variables within the extended TPB theory were assessed (H1).As expected, attitude (β =0.203, p<0.001), subjective norms (β =0.496, p<0.001), perceived behavior control (β =0.160, p<0.001) and personal norms (β =0.214, p<0.001) have a positive impact on NEV purchasing intentions. Therefore, hypotheses 1a, 1b, 1c and 1d were supported. The results of Model (3) revealed that government policies also have a significant impact on intention (H2). Model (3) constructs significantly increased the variance of explanation with an additional 2.9% of variance in intention explained. Hence, H2 was supported. Model (4) shows that there is an "awareness-behavior gap" whereby low-carbon awareness has a moderating effect on purchasing behavior via psychological factors with statistical significance.

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Table4

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425 To further test the individual moderating effects of low-carbon values, low-carbon 426 subjective knowledge and low-carbon objective knowledge on the relationship between perception towards NEVs and purchasing intentions, a similar type of 427 hierarchical multiple regression analysis was used. Following the methodology 428 429 proposed by Cohen et al. (2003), we mean-centered each variable to ensure that 430 multicollinearity between predictors and the interaction terms, which would prevent results from being affected. If the interaction term explains a significant proportion of 431 variance in the outcome variable, then the change in R^2 (squared multiple correlation) 432 for the interaction term added model was statistically significant with a moderating 433 434 effect. Model (5), Model (6), and Model (7) tested the effect of low-carbon value, low-carbon subjective knowledge, and low-carbon objective knowledge respectively. 435

436 The equations of the Model (5), Model (6), and Model (7) are expressed as follows:
437 INT=
$$\beta_0+\beta_1$$
CONTROL+ β_2 AB+ β_3 SN+ β_4 PBC+ β_5 PN+ β_6 LV+ β_7 LV×AB+ β_8 LV×SN+
438 β_9 LV×PBC+ β_{10} LV×PN+ ϵ (5)
439 INT= $\beta_0+\beta_1$ CONTROL+ β_2 AB+ β_3 SN+ β_4 PBC+ β_5 PN+ β_6 LSK+ β_7 LSK×AB+ β_8 LSK×SN+
440 β_9 LSK×PBC+ β_{10} LSK×PN+ ϵ (6)
441 INT= $\beta_0+\beta_1$ CONTROL+ β_2 AB+ β_3 SN+ β_4 PBC+ β_5 PN+ β_6 LOK+ β_7 LOK×AB+ β_8 LOK×SN+

442
$$\beta_9 LOK \times PBC + \beta_{10} LOK \times PN + \varepsilon$$
 (7)

Where β_i (i=1, 2, 3,...., 10) indicates the path coefficient between the independent
variables and purchasing intention; INT, AB, SN, PBC, SN, POL,LV, LSK, LOK refer
to behavioral intention, attitude, subjective norms, perceived behavior control,
personal norms, policies, low-carbon value, low-carbon subjective knowledge and
low-carbon objective knowledge respectively; and ε indicates the error term.

448 Table 5 summarizes the results of our hierarchical regression analyses. Model (5a), Model (6a), and Model (7a) assessed the independent variables and moderating 449 450 effects of NEV purchasing intentions, while Model (5b), Model (6b), and Model (7b) 451 measured interaction variables to test moderating impacts on NEVs purchasing intentions. Model (5b) showed that low-carbon value has not significant moderating 452 effects of social-psychological factors (AB, SN, PBC and PN) and the intention of 453 454 purchasing NEVs (Sig.F.Change=0.465) (β =-0.021, p>0.05; β =0.082, p>0.05; β =-0.042, p>0.05; β =-0.048, p>0.05). This suggests that low-carbon value does not 455

456 provide effective driving force to purchase NEV via relative psychological factors.457 Hence, H3 was not supported.

458 ========= 459 Table5

460

Interestingly, Model (6a) accounted for 51.8% of variance in NEV purchasing 461 intention that could be explained by AB (β =0.206, p<0.001), SN (β =0.498, p<0.001) 462 and PBC (β=0.161, p<0.001), PN(β=0.215, p<0.001). Model (6b) accounted for 52.9% 463 of variance in NEVs purchasing intention after the variable of low-carbon subjective 464 knowledge was included. Moreover, the interaction of attitude and low-carbon 465 466 subjective knowledge is significant (β =0.138, p<0.05). The more low-carbon subjective knowledge people grasp, the more impact of attitude on purchasing NEVs 467 468 would be strengthen. However, the interaction of subjective norm and low-carbon 469 subjective knowledge is negative significantly with the coefficients of -0.217 (p<0.001). This implies that the effect of subjective norm on NEV purchasing 470 intention would decrease with any increase in low-carbon subjective knowledge. 471 472 Therefore, H4 was supported partially.

473 Model (7a) accounted for 51.8% of variance in NEVs purchasing intention that 474 could be explained by AB (β =0.208, p<0.01), SN (β =0.501, p<0.001), PBC (β =0.161, 475 p<0.001) and PN (β =0.216, p<0.01). Model (7b) accounted for 52.3% of variance in NEV purchasing intention when low-carbon objective knowledge was added into the
model. The results revealed that the interaction of perceived behavioral control and
low-carbon objective knowledge is significant with the coefficients of -0.092 (p<0.05),
indicating that low-carbon objective knowledge weakens the influence of perceived
behavioral control on intention of purchasing NEV. Therefore, H5 was not supported.

481 5.Discussion

482 The results of our analyses suggest at least five important points.

Firstly, the results of our direct effects model indicate that all psychological factors 483 484 including attitude, subjective norms, perceived behavioral control and personal norms 485 were significantly related to the behavioral intention in terms of purchasing new 486 energy vehicles. This further confirms the hypothesis that attitude, subjective norm and perceived behavioral control may be predictors of behavioral intention, as 487 488 expressed in the theory of planned behavior (Ajzen, 1991). More importantly, subjective norms (β =0.496, p<0.001) has the strongest influence among all 489 490 psychological variables on NEVs purchasing intention. In line with Ozaki and Sevastvanova (2011), it confirms that subjective norms have stronger positive impacts 491 492 on NEVs purchasing intention than the attitude, perceived behavior control, and personal norms, a finding vital for promotional efforts for VEVs around the world, 493 494 wherever in Asia or even Europe. People are willing to purchase NEVs if they were 495 advised by other people or if they previously had a NEV (Lane and Potter, 2007). 496 Household members, colleagues, and friends are all more likely to purchase a NEV if they personally know someone who owns one. Apart from individual judgment about NEVs, positive or negative evaluations from households, colleagues, and friends are also important. This implies that NEVs purchasing behavior is socially influenced (He et al., 2014), which is consistent with Thøgersen (2006)'s research as well as research on the so-called Chinese herd mentality⁶. The peer pressure and following trends may impact NEVs purchasing behavior in significant ways (Larson et al. 2014).

Secondly, we ascertain that the acceptability of government policies has 503 504 significantly positive effect on NEVs purchasing intention, and the explanatory power 505 of model has been improved when policy was added into the expanded TPB. The 506 results are consistent with previous literature (Diamond, 2009) that government 507 policies play an important role on influencing the intention of purchasing NEVs. At 508 present, the policies were taken to deal with complicated demand in the new energy 509 vehicles market. Such complicated demand need to focus not only on empowering individuals, but also on influencing neighborhoods, families, colleagues, and 4S shops. 510 511 Current incentives, most about lowering the cost of NEVs, are undoubtedly important, but subsidy policy is not just the efficient ones (Wang, Liu et al. 2014). In previous 512 513 studies, consumers have focused on the costs of purchasing, driving and maintenance of electric vehicles (EVs) (Larson et al., 2014). However, in our study, more than half 514 515 (55%) of respondents were interested in purchasing a NEV because of cost, and only

⁶ Herd mentality (Raafat et al., 2009) is a form of convergent social behavior that canbe broadly defined as the alignment of the thoughts or behaviors of individuals in a group (herd) through localinteraction and without centralized coordination. It is a well-documented feature ofhuman behavior in a number of domains.

516 31.5% of respondents expressed a preference or interest in receiving a free code-plate 517 lottery system⁷ when their cars were registered. Surprisingly, almost two thirds of 518 respondents (68%) indicated that they were willing to buy a NEV if the government 519 improved the construction of infrastructure such as hydrogen fueling stations or charging facilities. What's more, more than half people who belong to these 520 respondents⁸ have high income, and they prefer to pay more attention on 521 522 environmental technology and the improvement of public facilities than cost. 523 Therefore, relative policies should focus not only on subsidy but also on improvement 524 of NEV technology and infrastructure, which are also mentioned in previous literature 525 (Åhman 2006).

526 Thirdly, there is a gap between awareness and behavior because low-carbon awareness has slight moderating effect on purchasing intentions according to model 4. 527 The measurement of low-carbon awareness involves low-carbon values, low-carbon 528 subjective knowledge and low-carbon objective knowledge, which are explained in 529 530 section 2.3. Consequently, the results of model 5 show that low-carbon value didn't 531 have significant moderating effect on the relationship between psychological factors 532 and intention of purchasing NEV (Sig.F.Change>0.05; p>0.05), which corresponds to 533 Van Raaij and Verhallen's (1983) value-action gap. The presence of a value-action 534 gap weaken the moderating effect on behavior via psychological factors, which might

⁷ The code-plate lottery policy is taken in megacities of China such as Tianjin, Beijing, Shanghai and etc, which is a kind of auxiliary policy to prevent the number of vehicles from rising quickly.

⁸ It refers to people who were willing to buy a NEV if the government improved the construction of infrastructure.

be caused by the motivators and barriers of purchasing behavior (Bai, Y. and Y. Liu,2013).

537 Fourthly, low-carbon subjective knowledge has a significant moderating effect on 538 behavior via attitude and subjective norms. Also, according to the results of model 6 539 and 7, explanaotry power has been improved with the additoni of low carbon 540 knowledge. Model 6 suggests that high low-carbon subjective knowledge strengthens the realtionship between attitudes and behaviroal intentions (β =0.138, p<0.05). This 541 finding clearly verifies that of Bamberg (2003), who suggested that individuals with 542 543 high levels of environmental knowledge would pay more attention to low-carbon automobiles with positive attitude such as NEVs. In China, people who have more 544 low-carbon subjective knowledge also possess positive attitudes towards NEV 545 546 attributes such as energy conservation and environmental protection, which enhance the probability of purchasing NEVs. Also, and surprisingly, we find that low-carbon 547 548 subjective knowledge exerts a negative influence on relationship between subjective 549 norms and intention of purchasing NEVs (β =-0.217, p<0.001). People who have 550 low-carbon subjective knowledge always have more confidence to make evaluations 551 of purchasing NEVs by themselves, compared to others who are perhaps influenced 552 blindly. As discussed above, most people are influenced by family members, friends 553 or colleagues when considering whether to purchase a NEV. Our findings suggest that 554 the motivation of purchasing NEVs for groups who grasp low-carbon subjective 555 knowledge might be their environmental attributes, and they are more likely to make

reasonable determinations of whether to purchase an NEV or reject it. Thus, the probability of purchasing NEVs in a so-calledherd mentality would (paradoxically) decrease as people grasp more low-carbon subjective knowledge.

Finally, we surmise that low-carbon objective knowledge exerts a negative 559 560 influence on the relationship between perceived behavioral control and the intention 561 of purchasing NEVs. This finding might be explained by some barriers existing in the market of New Energy Vehicles in China (Ying Li, 2016). People who with 562 low-carbon objective knowledge may consider more detailed barriers of NEVs such 563 564 as inconvenience, immature technology and undeveloped infrastructure. This can decrease intentions of purchasing NEVs since people feel more obstacles and doubts 565 towards NEVs technology. Some respondents even suggested that electricity 566 generation and distribution to NEVs would have a negative environmental impact, 567 568 especially given the emergent nature of the technology itself (Yuan et al. 2015). In this manner, improving the environmental performance of NEVs can also serve to 569 570 positively moderate and increase consumer confidence in the technology.

571 6.Conclusion and policy implication

572 This paper has tested social-psychological factors based on an extended TPB model 573 (Chen and Tung 2014) Siu Hing Lo, 2016), with low-carbon awareness added as a 574 moderating variable to explain an "awareness-behavior" gap. Our investigation yields 575 several policy implications.

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576 To summarize, attitudes towards behavior, subjective norms, perceived behavioral control and personal norms are strong determinants of intentions to purchase 577 NEVs.The moderating effect of low-carbon awareness on the relationship between 578 579 psychological factors and the intention of purchasing NEV is slight. The 580 awareness-behavior gap can be explained partially for low-carbon awareness exerts 581 slight moderating impact on the intention of purchasing NEVs. We develop the dimensions of measuring low-carbon awareness by analyzing low-carbon values and 582 583 low-carbon knowledge. Low-carbon values does not have a significant moderating 584 effect in social-psychological model due to value-action gap (Van, 1983). Low-carbon 585 knowledge, however, has a positive significant moderating impact on behavioral 586 intention via attitude, while has a negative significant moderating effect on behavioral 587 intention via subjective norms and perceived behavioral control. Finally, the acceptability of policy has a positive significant influence on the intention of 588 589 purchasing NEVs.

Better understanding these cognitive and emotional factors can enable marketing specialists and policymakers to calibrate their ongoing research, demonstration, outreach, and regulatory activities and to take more effective motivational measures throughout China (Egbue and Long, 2012). The self-perceived ability and psychological profile of potential adopters intersect deeply with the decision-making processes surrounding new energy vehicles. Government should encourage potential adopters and users to strengthen their own awareness of green consumption and 597 consumption concepts, and guide them playing a leading role in promoting the 598 development of low-carbon transport infrastructure as well as various information and 599 marketing channels. For example, broadening the channels of public participation in 600 learning about the latest performance attributes (and costs) of the latest NEVs can increase awareness and knowledge. In addition, policymakers can promote 601 602 low-carbon education and awareness and action related skills, which are comparatively low according to our research findings. Over time, consumer 603 preferences and and the strength of NEV brands will undoubtedly increase or improve 604 605 as well. . Last but not the least, forms of social media and digital interaction can be utilized be used to build a platform in which consumers cam continuously offer 606 feedback about their needs, concepts, and suggestions for NEVs to manufacturers as 607 608 well as dealerships, a potentially strong barrier to NEV adoption (Zarazua et al. 2018), so that the development of NEVs is consistent with the needs of consumers. This 609 610 could motivate incumbents to further innovate NEV technologies and related innovations. 611

In presenting our findings, a few limitations deserve to be mentioned. First, although the demographics of respondents were not fully analyzed in this study, such factors may explain the heterogeneity among residents in terms of low-carbon awareness and purchasing intentions. Moreover, our study does not distinguish between adopters, potential consumers and reluctant adopters, and how these groups differ with respect to their psychological factors of NEV purchasing behavior. Future

work is needed to explore how consumers can be grouped into various psychological 618 619 factors or demographical factors, and their NEV purchase decision processes, 620 epecialyl inofar as some potential users may even resist new low-carbon innovations 621 entirely (Kahma and Matschoss 2017). In addition, this study was based upon on 622 voluntary and self-reported data concerning purchasing intentions for NEV rather than 623 direct observation. Such data may not entirely reflect truthful purchasing intentions. Not withstanding such limitations, our study has yielded important insight into the 624 625 various social and psychological mechanisms of affecting perceptions and possible 626 adoption pattenrs of NEVs in China.

627 Acknowledgements

This study was supported by the National Natural Sciences Foundation of China under Grants 71431005, 71273185 and 71561137003, the Key Project of National Social Science Foundation of China under Grant 12&ZD208, and the the National Science & Technology Pillar Program under Grant 2014BAC26B00.

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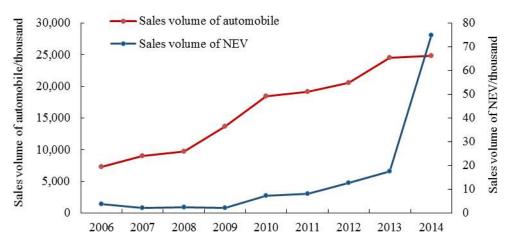
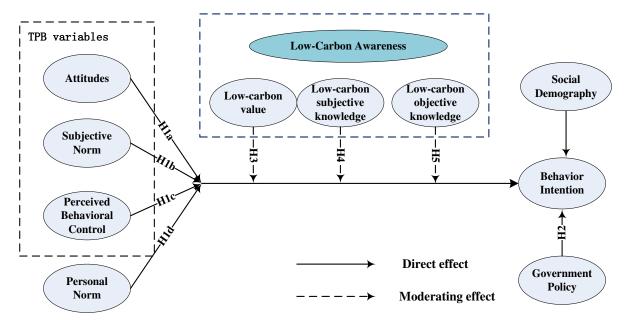




Fig. 1. Sales volume of automobile and NEVs in China between 2009 and 2014

867 Source: National Bureau of Statistics of China.



870 Fig.2. Synthetic Conceptual Framework Drawing from TPB, Government Policy, and

- 871 Low-Carbon Awareness
- 872 Source: Authors

874 NEV demonstration programs and development progress in China

	New Energy Vehicle	Pilot Program	New Energy Vehicle Program	Promotion And Application		
Timeline	2009-2012		2013-2015			
Policy	energy-saving and ne	romotion and demonstration of ew energy vehicle ementing NEV private buyer subsidy	 Notice on work of continuous promotion and application of new energy vehicles Notice on further improving the work of promotion and application of new energy vehicles Options on Accelerating the Development of Energy-saving and Environmental Protection Industry 			
	public sector	Public service HV: 50 (maximum) BEV: 60 FCV: 250	Passenger cars	BEV: 60 (maximum) PHV: 35		
Subsidy (thousand RMB/vehicle)		Bus longer than 10 m HV: 42 (maximum) BEV: 500 FCV: 600	Bus	BEV: 500 PHV: 250		
	Private sector	0.3 RMB/kWh HV: 50 (maximum)	BEV of special purpose	0.2RMB/kWh(<150)		

	Target	25 each city: 1000 NEVs (include Tianjin) Automotive sales: 10% (2012).	 28 cities or regions cumulative sales: 10,000 NEVs (megacities), ≥5000 NEVs (other cities, including Tianjin) 38616 NEVs by septmber,2014 Completion rate: 11.5% 		
	Progress	27,432 NEVs (public:23,032 NEVs, private 4400 NEVs) Completion rate: 40%			
875	Source: Compiled by author				
876					

Table 2

879 Demographics of Survey Respondents

Backgroun	d	Frequency	Percentage (%)	Background		Frequency	Percentage (%)
Gender	Male	466	57.5%	Income	<=2000	60	7.4%
	Female	345	42.5%		2001-4000	249	30.7%
Age	18-25	165	20.3%		4001-6000	239	29.5%
	26-35	395	48.7%		6001-8000	121	14.5%

	36-45	178	21.9%		>8000	142	17.5%
	46-60	69	8.5%		-	-	-
	>60	4	0.5%	Household size	1	20	2.5%
Education	High school	88	10.9%		2	90	11.1%
	Junior college	157	19.4%		3	438	54.0%
	College	404	49.8%		4 or above	263	32.4%
	Master or above	162	20.0%	Car ownership	Having	538	66.3%
IC Bus card	Having	311	80.4%	Driver's license	Having	691	85.2%

	LV	LSK	LOK	AB	SN	PBC	PN	POL	INT
LV	1								
LSK	0.163**	1							
LOK	0.404**	0.174**	1						
AB	0.193**	0.302**	0.220**	1					
SN	0.244**	0.330**	0.257**	0.579**	1				
PBC	0.102**	0.235**	0.156**	0.185**	0.301**	1			
PN	0.257**	0.262**	0.211**	0.503**	0.654**	0.213**	1		
POL	0.160**	0.171**	0.185**	0.386**	0.423**	0.277**	0.389**	1	
INT	0.171**	0.259**	0.175**	0.449**	0.666**	0.364**	0.583**	0.695**	1
М	4.179	3.48	4.31	3.281	3.676	3.467	3.645	3.502	3.57
SD	0.603	0.733	0.592	0.561	0.764	1.135	0.984	1.027	0.986

882 Variables and Correlation Matrix for NEV purchasing intentions (N=811)

Note.1.LV, Low-carbon value; LSK, Low-carbon subjective knowledge; LOK, Low-carbon
objective knowledge; AB, Attitude; SN, Subjective norms; PBC, Perceived behavioral control; PN,

885 Personal norms; POL, Policy; INT, Intention.2.*p<0.5; **p<0.01; ***p<0.001.

	Control model	Direct eff	fects model	Moderation model	
	Model(1)	Model (2)	Model (3)	Model (4)	
Independent variables					
AB		0.203***(3.720)	0.154**(2.885)	0.219***(3.936)	
SN		0.496***(10.698)	0.451***(9.936)	0.473***(10.005)	
РВС		0.160***(6.977)	0.132***(5.832)	0.179***(7.504)	
PN		0.214***(6.412)	0.184***(5.636)	0.219***(6.489)	
POL			0.188***(7.189)	0.184***(6.974)	
Interactions					
LV				-0.048(-0.927)	
LSK				-0.016(-0.302)	
LOK				0.033(0.835)	
LV×AB				-0.045(-0.524)	
LV×SN				0.115(1.453)	
LV×PBC				-0.016(-0.385)	
LV×PN				-0.097(-1.395)	
LSK×AB				0.129*(2.071)	
LSK×SN				-0.242***(-4.595)	
LSK×PBC				0.044(1.486)	
LSK×PN				0.094(2.207)	
LOK×AB				0.037(0.391)	
LOK×SN				0.009(0.101)	
LOK×PBC				-0.087*(-2.084)	
LOK×PN				0.081(1.339)	
Control variables					
Gender	-0.117(-1.684)	044(-0.899)	-0.019(-0.394)	-0.036(-0.722)	

896 Hierarchical multiple regression analysis of purchasing NEVs intention

House	ehold size	0.116(2.388)	0.040(1.151)	0.046(1.367)	0.041(1.200)
Age	18-25	0.053(0.376)	0.048(0.480)	0.013(0.132)	0.054(0.538)
	26-35	0.128(0.998)	0.054(0.587)	0.014(0.159)	0.060(0.660)
	36-45	0.062(0.485)	0.034(0.229)	0.036(1.222)	
	46-60	0.164(1.176)	0.106(1.065)	0.081(0.842)	0.121(1.224)
Incom	ne <2000	0.207(1.775)	0.139(1.670)	0.143(1.766)	0.116(1.385)
	2000-4000	0.099(1.083)	0.060(0.914)	0.048(0.762)	0.039(0.591)
	4001-6000	-0.183(-1.826)	-0.161(-1.625)	-0.152(-1.417)	
	6001-8000	-0.389*(-4.276)	-0.143*(-2.191)	-0.130*(-2.058)	-0.147*(-2.256)
Adj R ²	!	0.043	0.518	0.547	0.568
R² cha	nge		0.525	0.029	0.021
F		5.484	73.190	75.847	57.087
Sig.F.Change			0.000	0.000	0.002
Sig. M	lodel	0.000	0.000	0.000	0.000

897 Note.1.AB, Attitude; SN, Subjective norms; PBC, Perceived behavioral control; PN, Personal

898 norms; LV, Low-carbon value; LSK, Low-carbon subjective knowledge; LOK, Low-carbon

899 objective knowledge. 2. Coefficient is unstandardized coefficient. 3.T value is in paretheses.

 $900 \qquad 4.*p{<}0.05; \, **p{<}0.01; \, ***p{<}0.001.$

	Model (5a)	Model (5b)	Model (6a)	Model (6b)	Model (7a)	Model (7b)
	Coef.	Coef.	Coef.	Coef.	Coef.	Coef.
AB	0.206***(3.769)	0.204***(3.725)	0.206***(3.736)	0.213***(3.836)	0.208***(3.796)	0.203***(3.716)
SN	0.499***(10.750)	0.495***(10.562)	0.498***(10.668)	0.481***(10.312)	0.501***(10.743)	0.495***(10.593
PBC	0.160***(6.975)	0.165***(7.063)	0.161***(6.958)	0.169***(7.238)	0.161***(7.015)	0.167***(7.261)
PN	0.219***(6.499)	0.217***(6.377)	0.215***(6.420)	0.216***(6.497)	0.216***(6.447)	0.215***(6.412)
LV	-0.046(-1.087)	-0.055(-1.130)				
LSK			-0.014(-0.391)	-0.019(-0.499)		
LOK					-0.043(-0.999)	-0.021(-0.446)
Mi × AB		-0.021(-0.265)		0.138*(2.277)		-0.005(-0.053)
Mi × SN		0.082(1.190)		-0.217***(-4.258)		0.045(0.543)
Mi × PBC		-0.042(-1.130)		0.040(1.363)		-0.092*(-2.518)
Mi × PN		-0.048(-0.761)		0.080(1.918)		0.070(1.253)
Gender	-0.046(929)	-0.049(-0.991)	-0.043(-0.856)	-0.036(-0.724)	-0.047(-0.955)	-0.043(-0.867)
Household size	0.042(1.199)	0.039(1.125)	0.039(1.134)	0.040(1.173)	0.040(1.156)	0.040(1.160)
Age 18-25	0.046(0.456)	0.054(0.533)	0.048(0.480)	0.048(0.483)	0.042(0.412)	0.046(0.454)
26-35	0.061(0.668)	0.073(0.793)	0.055(0.597)	0.040(0.434)	0.054(0.586)	0.059(0.640)
36-45	0.033(0.220)	0.084(1.161)	0.079(1.087)	0.079(1.087)	0.076(1.052)	0.083(1.142)

902 Post-hoc analysis of individual moderating effects on purchasing NEVs behavioral intention

46-60	0.115(1.158)	0.122(1.226)	0.107(1.078)	0.105(1.067)	0.107(1.083)	0.111(1.118)
Income < 2000	0.141(1.691)	0.145(1.736)	0.138(1.660)	0.121(1.458)	0.276*(2.878)	0.274**(2.857)
2000-4000	0.058(0.891)	0.062(0.946)	0.058(0.893)	0.046(0.704)	0.196*(2.476)	0.192*(2.425)
4001-6000	-0.176(-1.785)	-0.209(-2.135)	-0.183(-1.863)	-0.193(-1.979)	0.189*(1.911)	0.210*(2.160)
6001-8000	-0.142*(-2.173)	-0.144*(-2.200)	-0.145*(-2.212)	-0.150*(-2.304)	0.138*(2.115)	0.143*(2.183)
Adj R ²	0.518	0.517	0.518	0.529	0.518	0.523
R ² change	0.526	0.001	0.525	0.011	0.526	0.005
F	67.666	51.786	67.500	53.736	67.637	52.480
Sig.F.Change	0.000	0.465	0.000	0.000	0.000	0.001
Sig.Model	0.000	0.000	0.000	0.000	0.000	0.000

903 Note. 1.AB, Attitude; SN, Subjective norms; PBC, Perceived behavioral control; PN, Personal norms; LV, Low-carbon value; LSK, Low-carbon subjective
904 knowledge; LOK, Low-carbon objective knowledge. 2.Mi is moderate variable, i.e. low-carbon value in model (5); low-carbon subjective knowledge in model (6);

905 and low-carbon objective knowledge in model (7). 3. Coefficient is unstandardized coefficient. 4.T value is in paretheses.5.*p<0.05; **p<0.01; ***p<0.001.